

**RELEASE OF SECURITY AGREEMENT COVERING
INTERESTS IN TRADEMARKS**

Silicon Valley Bank ("Secured Party"), hereby releases its security interest in the interests of **Onyx Software Corp** ("Assignor") in the trademarked works set forth in that certain **Intellectual Property Security Agreement** dated, 09/30/2001, executed by Assignor in favor of Secured Party recorded with the United States Department of Commerce, Patent and Trademark Office on 01/03/2002, Reel 2417, Frame 0511.

Dated: **November 15, 2010**

SILICON VALLEY BANK

By: 

Name: Margaret Fulji

Title: Operations Manager

TRADEMARK

REEL: 004408 FRAME: 0627



United States Patent and Trademark Office

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Trademark Assignment Details

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2	Serial #: 74510173 Mark: TOTAL CUSTOMER MANAGEMENT	Filing Dt: 10/07/1994	Reg #: 2009434	Reg. Dt: 10/22/1996
3	Serial #: 75044643 Mark: ONYX WEB WIZARDS	Filing Dt: 01/17/1996	Reg #: 2073390	Reg. Dt: 06/24/1997
4	Serial #: 75230556 Mark: CUSTOMER CENTER	Filing Dt: 01/24/1997	Reg #: 2199340	Reg. Dt: 10/27/1998
5	Serial #: 75230568 Mark: CUSTOMER CENTER - UNPLUGGED	Filing Dt: 01/24/1997	Reg #: 2199341	Reg. Dt: 10/27/1998
6	Serial #: 76149224 Mark: REVENUELAB	Filing Dt: 10/18/2000	Reg #: 2575572	Reg. Dt: 06/04/2002

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