

Form PTO-1594 (Rev. 01-09)
OMB Collection 0651-0027 (exp. 02/28/2009)

U.S. DEPARTMENT OF COMMERCE
United States Patent and Trademark Office

RECORDATION FORM COVER SHEET TRADEMARKS ONLY

To the Director of the U. S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

1. Name of conveying party(ies):

SQUARE 1 BANK

- Individual(s)
- General Partnership
- Corporation- State: North Carolina
- Other _____

Association

Limited Partnership

Citizenship (see guidelines) _____

Additional names of conveying parties attached? Yes No

2. Name and address of receiving party(ies)

Additional names, addresses, or citizenship attached? Yes No

Name: INTELLISIST, INC.

Internal

Address: Robin Krueger, CFO

Street Address: 14150 NE 20th Street, F1 #330

City: Bellevue

State: Washington

Country: USA Zip: 98007

Association Citizenship _____

General Partnership Citizenship _____

Limited Partnership Citizenship _____

Corporation Citizenship Washington

Other _____ Citizenship _____

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No
(Designations must be a separate document from assignment)

3. Nature of conveyance)/Execution Date(s) :

Execution Date(s) December 14, 2010

- Assignment
- Security Agreement
- Other RELEASE OF SECURITY INTEREST
- Merger
- Change of Name

4. Application number(s) or registration number(s) and Identification or description of the Trademark.

A. Trademark Application No.(s)
77/378884, and others as described on Ex B hereto

B. Trademark Registration No.(s)

Additional sheet(s) attached? Yes No

C. Identification or Description of Trademark(s) (and Filing Date if Application or Registration Number is unknown):
WHEN THE CALLER EXPERIENCE MATTERS

5. Name & address of party to whom correspondence concerning document should be mailed:

Name: Square 1 Bank

Internal Address: Lee Conner

Street Address: 406 Blackwell Street, Suite 240

City: Durham

State: North Carolina Zip: 27701

Phone Number: 919-314-3086

Fax Number: 919-354-1278 NEW

Email Address: loandorsdept@square1bank.com

6. Total number of applications and registrations Involved:

13

7. Total fee (37 CFR 2.6(b)(6) & 3.41) \$ 340

- Authorized to be charged to deposit account
- Enclosed

8. Payment Information:

Deposit Account Number 50-3822

Authorized User Name Lee Conner

9. Signature:

Lee Conner
Signature

12-14-10
Date

Lee Conner

Name of Person Signing

Total number of pages including cover sheet, attachments, and document:

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to:
Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22314-1450

TRADEMARK

CH \$340.00 503822 7737888

EXHIBIT B**Trademarks**

Lender's security interest in the following trademarks recorded at the US Patent and Trademark Office on 12/09/2009 at Reel and Frame Number 004111/0331.

<u>Description</u>	<u>Registration/ Application Number</u>	<u>Registration/ Application Date</u>
WHEN THE CALLER EXPERIENCE MATTERS	77/378,884	01/23/2008
INTELLISIST	2,911,426	12/14/2004
SPEECHFORMS	2,920,882	01/25/2005
VOICE WORKFLOW	3,319,837	10/23/2007
YOUR PEOPLE. OUR TECHNOLOGY. REAL RESULTS.	3,303,621	10/02/2007
SPOKEN SYSTEM	3,383,616	02/12/2008
SPOKEN COMMUNICATIONS	3,400,400	03/18/2008
SELF-SERVICE GUARANTEED	3,361,134	12/25/2007
GUIDED SPEECH IVR	3,393,750	03/04/2008
GUIDED SPEECH IVR	3,374,605	01/22/2008
GUIDED SPEECH PLATFORM	3,552,291	12/23/2008
GOTVOICE	3,013,217	11/08/2005
GOTVOICE	2,976,251	07/26/2005

RELEASE OF SECURITY INTEREST

This Release of Security Interest is made as of December 14, 2010, by SQUARE 1 BANK ("Lender") in favor of INTELLISIST, INC. d/b/a SPOKEN COMMUNICATIONS, a Washington corporation ("Company") with its principal place of business located at 14150 NE 20th Street, Floor 1, #330, Bellevue, WA 98007.

Recital


WHEREAS Company granted to Lender a security interest in the patents and trademarks described on Exhibits A and B and attached hereto, respectively, (collectively, the "Intellectual Property") to Lender under an Intellectual Property Security Agreement dated as of December 7, 2009 (the "Security Agreement"), and recorded with the US Patent and Trademark Office as set forth on Exhibits A and B.

Agreement

Now therefore, Lender agrees that it terminates and releases its security interest in the Intellectual Property and reassigns to Company, without warranty or recourse, all interest of Lender in the Intellectual Property.

LENDER:

SQUARE 1 BANK


Name: THOMAS REIMER
Title: VICE PRESIDENT

406 Blackwell Street, Suite 240
Durham, NC 27701

square 1 bank



EXHIBIT A**Patents**

Lender's security interest recorded at the US Patent and Trademark Office on 12/09/2009 at Reel and Frame Number 023627/0412.

Description	Registration OR Serial Number	Registration OR Filing Date
System and method to associate broadcast radio content with a transaction via an internet	7,472,075	12/30/2008
Systems and methods for reviewing informational content in a vehicle	7,406,421	07/29/2008
Method and device to distinguish between voice conversation and automated speech recognition	7,392,191	06/24/2008
System and method for dynamically configuring wireless network geographic coverage or service levels	7,236,777	06/26/2007
System and method for transmitting voice input from a remote location over a wireless data channel	6,885,735	04/26/2005
Modular telematic control unit	6,766,233	07/20/2004
Speech detection system and method	6,757,651	06/29/2004
Sharing account information and a phone number between personal mobile phone and an in-vehicle embedded phone	6,748,244	06/08/2004
Sharing account information and a phone number between personal mobile phone and an in-vehicle embedded phone	10/765,720	01/26/2004
Comprehensive multiple feature telematics system	10/910,801	08/02/2004

square 1 bank

Vehicle parking validation system and method	10/926,687	08/26/2004
System and method for transmitting voice input from a remote location over a wireless data channel	11/020,596	12/22/2004
System And Method For Providing A Message-Based Communications Infrastructure For Automated Call Center Operation	7,292,689	11/06/2007
Method For Providing A Message-Based Communications Infrastructure For Automated Call Center Operation	7,391,860	06/24/2008
System And Method For Providing A Message-Based Communications Infrastructure For Automated Call Center Post-Call Processing	11/083,657	03/17/2005
Noise reduction system and method	10/024,446	12/17/2001
Closed-loop command and response system for automatic communications between interacting computer systems over an audio communications channel	11/680,024	02/28/2007
Closed-loop command and response system for automatic communications between interacting computer systems over an audio communications channel	11/680,058	02/28/2007
System And Method For Processing Out-Of-Order Caller Responses During Automated Call Processing	11/893,442	08/15/2007
System And Method For Balancing Agent Console Load During Automated Call Processing	11/893,542	08/15/2007
System And Method For Managing A Dynamic Call Flow During Automated Call Processing	11/893,552	08/15/2007

System And Method For Retaining Calls Into A Call Center	11/903,240	09/20/2007
System And Method For Providing An Automated Call Center Inline Architecture	12/058,501	03/28/2008
System and Method for Managing Customer Queuing	12/062,373	04/03/2008
Efficient conversion of voice messages into text	12/260,923	10/29/2008
Closed-loop command and response system for automatic communications between interacting computer systems over an audio communications channel	7,403,601	07/22/2008
System And Method For Providing A Message-Based Communications Infrastructure For Automated Call Center Operation	7,496,353	02/24/2009