

**TRADEMARK ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	ASSIGNS THE ENTIRE INTEREST AND THE GOODWILL		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
SupportSoft, Inc.		06/22/2009	CORPORATION: DELAWARE
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	Support.com, Inc.		
<b>Street Address:</b>	1900 Seaport Blvd, 3rd floor		
<b>City:</b>	Redwood City		
<b>State/Country:</b>	CALIFORNIA		
<b>Postal Code:</b>	94063		
<b>Entity Type:</b>	CORPORATION: DELAWARE		
<b>PROPERTY NUMBERS Total: 1</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
Registration Number:	2530357	SUPPORT.COM	
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>	(650)556-1194		
	<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>		
<b>Phone:</b>	650-556-8963		
<b>Email:</b>	zakw@support.com		
<b>Correspondent Name:</b>	Zak White		
<b>Address Line 1:</b>	1900 Seaport Blvd, 3rd floor		
<b>Address Line 4:</b>	Redwood City, CALIFORNIA 94063		
<b>NAME OF SUBMITTER:</b>	Greg Wrenn		
<b>Signature:</b>	/Greg Wrenn/		
<b>Date:</b>	07/11/2011		
<b>Total Attachments: 2</b>			
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source=Support.com Certificate of Name Change 2009.06.22#page2.tif			

OP \$40.00 2530357

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "SUPPORTSOFT, INC.", CHANGING ITS NAME FROM "SUPPORTSOFT, INC." TO "SUPPORT.COM, INC.", FILED IN THIS OFFICE ON THE TWENTY-SECOND DAY OF JUNE, A.D. 2009, AT 3:05 O'CLOCK P.M.


A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE KENT COUNTY RECORDER OF DEEDS.

2828381 8100

090636675

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 7375249

DATE: 06-22-09

TRADEMARK  
REEL: 004579 FRAME: 0718

State of Delaware  
Secretary of State  
Division of Corporations  
Delivered 03:05 PM 06/22/2009  
FILED 03:05 PM 06/22/2009  
SRV 090636675 - 2828381 FILE

CERTIFICATE OF AMENDMENT  
OF  
AMENDED AND RESTATED CERTIFICATE OF INCORPORATION  
OF  
SUPPORTSOFT, INC.

SupportSoft, Inc., a corporation duly organized and existing under the General Corporation Law of the State of Delaware (the "Corporation"), does hereby certify that:

1. The Amended and Restated Certificate of Incorporation of the Corporation is hereby amended by deleting Article I in its entirety and replacing it with the following:

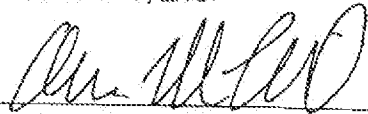
"ARTICLE I

The name of this Corporation is support.com, Inc."

2. The foregoing amendment was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.

IN WITNESS WHEREOF, the Corporation has caused this Certificate of Amendment to be executed by its duly authorized officer on this 22<sup>nd</sup> day of June, 2009.

SUPPORTSOFT, INC.

By:   
Name: Anne-Marie Eileraas  
Office: Senior Vice President, Secretary and  
General Counsel