

## RECORDATION FORM COVER SHEET TRADEMARKS ONLY

To the Director of the U. S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

**1. Name of conveying party(ies):**

BANK OF AMERICA, N.A., as Collateral Agent

- Individual(s)                       Association  
 General Partnership               Limited Partnership  
 Corporation- State: \_\_\_\_\_  
 Other National Association

Citizenship (see guidelines) USA -NCAdditional names of conveying parties attached?  Yes  No**3. Nature of conveyance /Execution Date(s) :**Execution Date(s) 03/16/2012

- Assignment                               Merger  
 Security Agreement                   Change of Name  
 Other Trademark Release Agreement

**2. Name and address of receiving party(ies)**Additional names, addresses, or citizenship attached?  Yes  
 NoName: National Electronics Warranty, LLC, a Delaware LLC

Internal

Address: \_\_\_\_\_

Street Address: 22660 Executive Drive, Suite 122City: SterlingState: VACountry: USA                              Zip: 20166

- Association      Citizenship \_\_\_\_\_  
 General Partnership      Citizenship \_\_\_\_\_  
 Limited Partnership      Citizenship \_\_\_\_\_  
 Corporation      Citizenship \_\_\_\_\_

Other LLC                              Citizenship USA -DE  
 If assignee is not domiciled in the United States, a domestic representative designation is attached:  Yes  No  
 (Designations must be a separate document from assignment)

**4. Application number(s) or registration number(s) and identification or description of the Trademark.**

A. Trademark Application No.(s)

See Schedule A

B. Trademark Registration No.(s)

See Schedule A

Additional sheet(s) attached?  Yes  No

C. Identification or Description of Trademark(s) (and Filing Date if Application or Registration Number is unknown):

**5. Name & address of party to whom correspondence concerning document should be mailed:**Name: James MurrayInternal Address: CT Lien SolutionsStreet Address: 4400 Easton Commons Way  
Suite 125City: ColumbusState: OH                              Zip: 43219Phone Number: 614-280-3566Fax Number: 800-516-6304Email Address: james.murray@wolterskluwer.com**6. Total number of applications and registrations involved:**

38

**7. Total fee (37 CFR 2.6(b)(6) & 3.41) \$**

- Authorized to be charged to deposit account  
 Enclosed

**8. Payment Information:**

Deposit Account Number \_\_\_\_\_

Authorized User Name \_\_\_\_\_

**9. Signature:**

Signature

James D. Murray

03/16/2012

Date

Name of Person Signing

Total number of pages including cover sheet, attachments, and document:

8

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to:  
 Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450

### TRADEMARK

### REEL: 004743 FRAME: 0317




Addendum to Cover Page of Trademark Release Cover Page

1. Name of receiving party(ies)

ServiceBench, LLC, a Delaware LLC  
22894 Pacific Boulevard  
Sterling, VA 20166

SCHEDULE A

TRADEMARKS

Mark	Owner <sup>1</sup>	App. / Reg. No.	Class(es)	Date Filed / Registered
APPLIANCE PROTECTION PLUS	N	2,202,043	36	11/03/1998
E=CRM2	N	2,860,743	35	07/06/2004
E=CRM2	N	2,906,908	36	11/30/2004
E=CRM2 (& Design) 	N	2,952,409	35, 36	05/17/2005
KEEP IT NEW!	N	2,006,401	36	10/08/1996
NEW (& Design) 	N	2,411,864	35	12/12/2000
NEW (& Design) 	N	2,368,059	36	07/18/2000
PRICE PLUS	N	1,747,399	36	01/19/1993
PRODUCT ASSIST	N,G	2,804,003	35, 36, 42	01/13/2004
QUICK ASSIST	N,G	2,614,755	35	09/03/2002
QUICK ASSIST	N,G	2,718,555	42	05/27/2003
REPAIR.COM	N	77/678,086	35, 37	2/25/09 (pending)
REPAIRNOW.COM	N	77/319,779	35, 36	11/2/07
RETURN ASSIST	N,G	2,622,450	36	09/17/2002
SATISFACTION PLUS	N	1,737,026	36	12/01/1992
ECONEW	N	77/374,002	35, 40	1/17/2008
ECONEW	N	77/621,296	35, 40	11/25/2008
ECONEW (& Design)	N	77/621,302	35, 40	11/25/2008
ECONEW DAYS	N	77/621,315	35, 40	11/25/2008
ECONEW DIRECT	N	77/621,326	35, 40	11/25/2008

<sup>1</sup> N = National Electronics Warranty LLC, G = Genco Distribution Systems, Inc., S = ServiceBench, Inc.

Mark	Owner <sup>1</sup>	App. / Reg. No.	Class(es)	Date Filed / Registered
POWERED BY ECONEW (& Design)  powered by <b>ecoNEW</b>	N	77/621,310	35, 40	11/25/2008
PRESERVE THE MOMENT, PROTECT YOUR FINE JEWELRY AND WATCH	N	3,408,694	36	4/8/2008
THE REPAIRMAN	N	1,748,835	36	1/26/1993
SERVICEBENCH	S	77/775,283	42	7/7/2009
SERVICEBENCH	S	77/776,204	42	7/8/2009
SERVICEBENCH (and Design)	S	2,901,988	36	11/9/2004
SERVICEBENCH MOBILE	N	77/854,949	42	10/22/2009
SERVICEBENCH MOBILE	S	77/927,808	42	Pending 2/4/2010
SERVICEBENCH (and Design)	S	77/776,204	42	7/8/2009
Product Guard design Replaced Product Guard+ Expired January 2010	Warranty Corporation of America	78777459	36	12/20/05
TECH ON DEMAND	Warranty Corporation of America	3287227	37	8/28/2007
MOBILE LIFELINE	Warranty Corporation of America	3117553	9, 42, 45	7/18/2006
CONSUMERCARE PROTECTION YOU CAN COUNT ON	Warranty Corporation of America	2743742	36	7/29/2003
DIGITAL LIFELINE	Warranty Corporation of America	2759722	42	7/3/03
PHONEGUARD	Warranty Corporation of America	2916566	36	1/4/2005
PHONEGUARD	Warranty Corporation of America	2916565	37	1/4/2005
WACA	Warranty Corporation of America	2412264	36	12/12/2000
NEW SMART PROCUREMENT	N	77/803,782	35	8/13/2009

**RELEASE OF INTELLECTUAL PROPERTY SECURITY AGREEMENT**

**THIS RELEASE OF INTELLECTUAL PROPERTY SECURITY AGREEMENT** (this "Release") is made as of March 16, 2012 (the "Effective Date") by Bank of America, N.A., as collateral agent (in such capacity, the "Agent"), in favor of N.E.W. Holdings I, LLC (the "Borrower") and each of the grantor parties identified on the signature page hereto (each, together with the Borrower, the "Grantors").

**WHEREAS**, pursuant to the terms and conditions of that certain Pledge and Security Agreement, dated as of March 23, 2010, between the grantors party thereto and the Agent and the Intellectual Property Security Agreement between the Grantors and the Agent dated as of March 23, 2010 (the "IP Security Agreement"), each of the Grantors pledged, assigned and granted to the Agent a continuing security interest in all of its right, title and interest in and to certain collateral including, without limitation, (a) the trademark registrations and applications set forth on Schedule A hereto, along with the goodwill associated therewith (collectively, the "Trademarks"), (b) the patents and patent applications set forth on Schedule B hereto (collectively, the "Patents") and (c) all copyrights, whether registered or unregistered, now owned or thereafter acquired by such Grantor, including, without limitation, the copyright registrations and applications set forth in Schedule C hereto and exclusive copyright licenses (collectively, the "Copyrights");

**WHEREAS**, the IP Security Agreement was recorded with the Trademark Division of the U.S. Patent & Trademark Office on April 7, 2010, at Reel 4181 and Frame 0191;

**WHEREAS**, the IP Security Agreement was recorded with the Patents Division of the U.S. Patent & Trademark Office on April 7, 2010, at Reel 024195 and Frame 0444;

**WHEREAS**, the IP Security Agreement was recorded with the U.S. Copyright Office on April 9, 2010, at Volume 3585 and Document 154;

**NOW, THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Agent hereby, without any warranty or recourse of any kind, terminates the IP Security Agreement, and hereby terminates, cancels, re-pledges, reassigns and releases any and all security interests it has against the Trademarks, the Patents and the Copyrights.

If and to the extent the Agent has acquired any right, title or interest to any of the Trademarks, the Patents or the Copyrights, it hereby re-assigns and re-transfers such rights, title or interest to their respective Grantors.

The Agent shall take all further actions, and provide to the Grantors and their successors, assigns or other legal representatives, all such cooperation and assistance (including, without limitation, the execution and delivery of any and all documents or other instruments), reasonably requested by the Grantors, at the Grantors' sole cost and expense, to more fully and effectively effectuate the purposes of this Release.

**IN WITNESS WHEREOF**, the Agent has caused this Release to be executed by its duly authorized representative as of the Effective Date:

BANK OF AMERICA, N.A.,  
as Collateral Agent,

By: Juliana Cloud  
Name: \_\_\_\_\_  
Title: **Libary Chair  
Vice President**

[Signature Page to Release of Intellectual Property Security Agreement]

**TRADEMARK**  
**REEL: 004743 FRAME: 0322**

SCHEDULE B

PATENTS

Grantor	Country	Patent No./Application No.	Issue date/Filing date	Inventor	Title
Warranty Corporation of America	USA	7,047,426	May 16, 2006	Randy A. Andrews and Corwyn C. Bolton	Portable Computing Device Communication System and Method
National Electronics Warranty, LLC	USA	61/245,923	September 25, 2009	Aaron David Nielson	Service Plan Web Crawler and Dynamic Mapper
National Electronics Warranty, LLC	USA	61/272,707	October 23, 2009	Aaron David Nielson	Service Plan Web Crawler and Dynamic Mapper

SCHEDULE C

COPYRIGHTS

<u>Company</u>	<u>Country</u>	<u>Title</u>	<u>Type of Work</u>	<u>Application or Registration No.</u>	<u>Issue Date</u>
RepairNow.Com, Inc. <sup>2</sup>	USA	AntiGlitch character	Visual Art	V000Au457460	10/04/99
RepairNow.Com, Inc.	USA	Glitch character	Visual Art	V000Au457459	10/04/99
Warranty Corporation of America	USA	Warranty administration software	Software	TXu-906-747	05/28/99 (registration date)
Warranty Corporation of America	USA	Warranty administration software	Software	TXu-922-993	11/09/99 (registration date)

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<sup>2</sup> RepairNow.Com, Inc. merged into National Electronics Warranty Corporation on September 28, 2001 and these copyrights are now the property of National Electronics Warranty, LLC.