

TRADEMARK ASSIGNMENT

Electronic Version v1.1  
 Stylesheet Version v1.1

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	Trademark Release

**CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
PNC Bank, National Association, as Agent		04/03/2012	Association: UNITED STATES

**RECEIVING PARTY DATA**

<b>Name:</b>	APAC Customer Services, Inc.
<b>Street Address:</b>	2201 Waukegan Road, Suite 300
<b>City:</b>	Bannockburn
<b>State/Country:</b>	ILLINOIS
<b>Postal Code:</b>	60015
<b>Entity Type:</b>	CORPORATION: ILLINOIS

**PROPERTY NUMBERS Total: 6**

Property Type	Number	Word Mark
Registration Number:	2692700	SERVICEPAC
Registration Number:	2654368	ON THE LINE FOR YOUR SUCCESS
Registration Number:	2511649	E.PAC
Registration Number:	2474901	APAC CUSTOMER SERVICES
Registration Number:	2326266	
Serial Number:	78907090	ATHOME SERVICE

**CORRESPONDENCE DATA**

Fax Number: (302)636-5454  
*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.*

Phone: 800-927-9801 x2348  
 Email: jpaterso@cscinfo.com  
 Correspondent Name: Corporation Service Company  
 Address Line 1: 1090 Vermont Avenue NW, Suite 430  
 Address Line 4: Washington, DISTRICT OF COLUMBIA 20005

CH \$165.00 2692700

**TRADEMARK**

ATTORNEY DOCKET NUMBER:	15709-4
NAME OF SUBMITTER:	Jean Paterson
Signature:	/jep/
Date:	04/04/2012
Total Attachments: 5 source=4-4-12 PNC Bank-APAC 4-TM#page1.tif source=4-4-12 PNC Bank-APAC 4-TM#page2.tif source=4-4-12 PNC Bank-APAC 4-TM#page3.tif source=4-4-12 PNC Bank-APAC 4-TM#page4.tif source=4-4-12 PNC Bank-APAC 4-TM#page5.tif	

RELEASE OF SECURITY INTEREST IN TRADEMARKS

This Release of Security Interest in Trademarks (this “Release”), dated as of April 3, 2012 (the “Effective Date”), is made by PNC Bank, National Association, as Agent (the “Agent”), in favor of APAC Customer Services, Inc., an Illinois corporation (the “Grantor”).

WHEREAS, pursuant to that certain Revolving Credit and Security Agreement, dated as of May 5, 2008, among the Agent, the Grantor and certain other parties thereto (as amended, amended and restated, supplemented or otherwise modified from time to time, the “Loan Agreement”), the Grantor granted and pledged to the Agent a continuing security interest in and to the Collateral, as collateral security for the payment and performance in full when due of the Obligations;

WHEREAS, in connection with the Loan Agreement, the Agent and the Grantor also entered into that certain Notice of Grant of Security Interest in Trademarks, dated as of May 5, 2008 (the “IP Notice”), for the purposes of filing and recording with the United States Patent and Trademark Office the security interest granted with respect to the Trademarks included in the Collateral;

WHEREAS, the IP Notice was filed with and recorded by the Trademarks Division of the United States Patent and Trademark Office at Reel/Frame 3775/0894; and

WHEREAS, the Grantor has requested the Agent to release the security interest held by the Agent with respect to the Trademarks, and the Agent has agreed to execute and deliver this Release for purposes of recordal with the United States Patent and Trademark Office.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Agent agrees as follows:

1. Defined Terms. Unless otherwise defined herein, all capitalized terms used herein shall have the meaning given to them in the Loan Agreement or the IP Notice, as applicable.

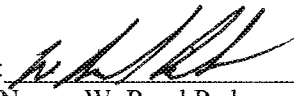
2. Release. The Agent hereby, as of the Effective Date, releases, terminates, discharges, cancels and relinquishes the Agent’s security interest, granted pursuant to the Loan Agreement and the IP Notice, in and to the Trademarks, including the Trademarks identified in Schedule A attached hereto.

3. Governing Law. This Release shall be governed exclusively under the laws of the State of New York, without regard to conflicts of law or choice of law principles.

[Signature Page and Schedule A Follows]

IN WITNESS WHEREOF, the Agent has caused this Release to be executed by its duly authorized representative as of the Effective Date:

PNC BANK, NATIONAL ASSOCIATION,  
acting in its capacity as Agent

By:   
Name: W. Reed Paden  
Title: V.P.

**SCHEDULE A**  
**Trademarks**

See attached.

**Schedule 1**

**APAC Customer Services, Inc.  
(Illinois corporation)**

**U.S. Trademark**

**Registered Mark**

<b>Mark</b>	<b>Registration No.</b>	<b>Registration Date</b>
SERVICEPAC and Design	2692700	3/4/03
ON THE LINE FOR YOUR SUCCESS	2654368	11/26/02
E.PAC	2511649	11/27/01
APAC CUSTOMER SERVICES	2474901	8/7/01
Design Only	2326266	3/7/00

**Trademark Application**

<b>Mark</b>	<b>Application No.</b>	<b>Filing Date</b>
ATHOME SERVICE	78907090	6/13/06