

TRADEMARK ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE BY SECURED PARTY		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
PNC BANK, N.A.		08/28/2012	NATIONAL BANKING ASSOCIATION: UNITED STATES
RECEIVING PARTY DATA			
Name:	CONSONA CORPORATION (f/k/a Consona ERP, Inc., Consona CRM, Inc., Knova Software, Inc., Serviceware Technologies, Inc., and Serviceware, Inc.)		
Street Address:	450 E 96TH ST.		
Internal Address:	SUITE 300		
City:	INDIANAPOLIS		
State/Country:	INDIANA		
Postal Code:	46240		
Entity Type:	CORPORATION: INDIANA		
PROPERTY NUMBERS Total: 1			
Property Type	Number	Word Mark	
Registration Number:	2303097	SERVICEWARE	
CORRESPONDENCE DATA			
Fax Number:	2124464900		
	<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i>		
Email:	susan.zablocki@kirkland.com		
Correspondent Name:	Susan Zablocki		
Address Line 1:	Kirkland & Ellis LLP		
Address Line 2:	601 Lexington Avenue		
Address Line 4:	New York, NEW YORK 10022		
ATTORNEY DOCKET NUMBER:	38123-86		
NAME OF SUBMITTER:	Susan Zablocki		

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Signature:	/susan zablocki/
Date:	09/12/2012
Total Attachments: 2 source=pnctrademark release#page1.tif source=pnctrademark release#page2.tif	

RELEASE OF SECURITY INTEREST IN TRADEMARKS

WHEREAS, Consona Corporation (formerly known as Consona ERP, Inc., Consona CRM Inc., Knova Software, Inc., Serviceware Technologies, Inc., and Serviceware, Inc. and referred to herein as the "Company"), an Indiana corporation, and **PNC Bank, N.A.** (the "Lender") entered into a Security Agreement dated as of November 21, 1997 (the "Security Agreement"), pursuant to which the Company pledged to the Lender a security interest in certain intellectual property assets of Company;

WHEREAS, a true and correct copy of the Security Agreement was recorded in the United States Patent and Trademark Office (the "USPTO") on January 26, 1998, at Reel 1681, Frame 0328, against the trademark and corresponding registration listed on Schedule A attached hereto (the "Trademark");

WHEREAS, the parties desire to confirm the release of all security interests which had been granted in favor of Lender in the Trademark; and

WHEREAS, the Company has requested and Lender has agreed to provide a document suitable for filing with the USPTO for purposes of recording the release of Lender's security interest in the Trademark.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Lender hereby releases, relinquishes and discharges its security interest and all other rights in the Trademark that Lender has, had, or could have had pursuant to the Security Agreement. Lender hereby further authorizes the Company to take any and all actions, including filing and recording this Release document with the appropriate governmental authorities to effectuate and further document the release made hereby.

IN WITNESS WHEREOF, the Lender has caused this Release of Security Interest in Trademarks to be duly executed by its authorized representative as of August 28, 2012.

PNC Bank, N.A.

By: _____

Print Name: _____

Title: _____

Robin Lewis
Robin Lewis
Authorized Signer

**SCHEDULE A
TRADEMARKS**

Trademark	Registration No.	Registration Date
SERVICEWARE	2303097	December 28, 1999