

## TRADEMARK ASSIGNMENT

Electronic Version v1.1  
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SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE BY SECURED PARTY		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Goldman Sachs Lending Partners LLC		02/08/2013	LIMITED LIABILITY COMPANY: DELAWARE
RECEIVING PARTY DATA			
Name:	Genesys Telecommunications Laboratories, Inc.		
Street Address:	2001 Junipero Serra Blvd.		
City:	Daly City		
State/Country:	CALIFORNIA		
Postal Code:	94014		
Entity Type:	CORPORATION: CALIFORNIA		
PROPERTY NUMBERS Total: 11			
Property Type	Number	Word Mark	
Registration Number:	2347455	CALLCENTER PULSE	
Registration Number:	1719872	CALLPATH	
Registration Number:	2610700	CLIENTCARE	
Registration Number:	2161483		
Registration Number:	2271572	GENESYS	
Registration Number:	2249031	GENESYS	
Registration Number:	4070877	ICFD	
Serial Number:	85458640	ICFD	
Registration Number:	4070876	INTELLIGENT CUSTOMER FRONT DOOR	
Serial Number:	85458644	INTELLIGENT CUSTOMER FRONT DOOR	
Registration Number:	2520402	T-SERVER	
CORRESPONDENCE DATA			
Fax Number:			

900246413

TRADEMARK  
 REEL: 004958 FRAME: 0417

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*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.*

Phone: (212) 530-5000  
Email: trademark@milbank.com  
Correspondent Name: Nathaniel T. Browand  
Address Line 1: Milbank, Tweed, Hadley & McCloy LLP  
Address Line 2: 1 Chase Manhattan Plaza, 47th Floor  
Address Line 4: New York, NEW YORK 10005-1413

ATTORNEY DOCKET NUMBER:	30045.35500
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NAME OF SUBMITTER:	Nathaniel T. Browand
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Signature:	/Nathaniel T. Browand/
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Date:	02/08/2013
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**Total Attachments: 4**

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**RELEASE OF SECURITY INTEREST IN TRADEMARKS**

This **RELEASE OF SECURITY INTEREST IN TRADEMARKS** (this “**Release**”), dated as of February 8, 2013, is made by Goldman Sachs Lending Partners LLC, as collateral agent (in such capacity, the “Collateral Agent”). Capitalized terms not otherwise defined herein shall have the meanings given to them in the Pledge and Security Agreement (as defined below).

**WHEREAS**, reference is made to that certain U.S. Pledge and Security Agreement dated as of January 31, 2012 (as amended, supplemented or otherwise modified from time to time, the “Pledge and Security Agreement”), made by the Grantors in favor of the Collateral Agent for the benefit of the Secured Parties;

**WHEREAS**, in connection with the Pledge and Security Agreement, Genesys Telecommunications Laboratories, Inc. (the “Grantor”) and the Collateral Agent entered into that certain Trademark Security Agreement, dated as of January 31, 2012 (the “Trademark Security Agreement”), in which the Grantor granted a security interest in all of Grantor’s right, title and interest in and to the Trademark Collateral (as defined in the Trademark Security Agreement) including those trademarks and trademark applications owned or held by the Grantor listed on Schedule A attached hereto (collectively, the “Trademarks”); and

**WHEREAS**, the Trademark Security Agreement was recorded in the U.S. Patent and Trademark Office on January 31, 2012 at Reel/Frame No. 4707/0667.

**NOW THEREFORE**, the Collateral Agent hereby releases, terminates and discharges, without representation, recourse or warranty whatsoever, all of its security interest in the Trademark Collateral and the Trademarks and the Collateral Agent hereby reassigns any and all such right, title and interest (if any) that the Collateral Agent may have in the Trademark Collateral and the Trademarks to the Grantor.

The Collateral Agent authorizes and requests that the Commissioner of Patents and Trademarks and any other applicable government officer record this Release.

This Release and the rights and obligations of the parties hereunder and any claim or controversy relating hereto shall be governed by, and construed and interpreted in accordance with, the laws of the State of New York, without regard to its conflicts of laws principles.

*[Signature Page Follows]*

**IN WITNESS WHEREOF**, the Collateral Agent has executed this Release as of the date first above written.

**GOLDMAN SACHS LENDING PARTNERS LLC, as  
Collateral Agent**

By:   
Authorized Signatory

**Gabriel Jacobson  
Authorized Signatory**

[Signature Page to Release Of Security Interest In Trademarks]

**TRADEMARK  
REEL: 004958 FRAME: 0420**

SCHEDULE A

SCHEDULE A

**TRADEMARKS**

**Trademarks (owned by Genesys Telecommunications Laboratories, Inc.)**

<b>Trademark</b>	<b>Country</b>	<b>Classes</b>	<b>Filing Date</b>	<b>Filing Number</b>	<b>Registration Number</b>	<b>Current Status</b>
CALLCENTER PULSE	United States of America	09	19 Feb 1997	75/243867	2 347 455	Registered
CALLPATH	United States of America	09	10 Jul 1989	73/811 351	1 719 872	Registered
CLIENTCARE	United States of America	09	11 May 2000	78007686	2 610 700	Registered
COIL DESIGN PURE DEVICE	United States of America	09;42	20 Nov 1996	75202055	2 161 483	Registered
GENESYS	United States of America	09	10 Nov 1997	75387700	2 271 572	Registered
GENESYS	United States of America	42	10 Nov 1997	75387701	2 249 031	Registered
ICFD	United States of America	42	25 Mar 2008	77/430,792	4 070 877	Registered
ICFD	United States of America	09	28 Oct 2011	85/458,640		Pending
INTELLIGENT CUSTOMER FRONT DOOR	United States of America	42	25 Mar 2008	77/430,788	4 070 876	Registered
INTELLIGENT CUSTOMER FRONT DOOR	United States of America	09	28 Oct 2011	85/458,644		Pending
T-SERVER	United States of America	09	19 Feb 1997	75244349	2 520 402	Registered (renewal in progress)