

## TRADEMARK ASSIGNMENT

Electronic Version v1.1  
 Stylesheet Version v1.1

|   |   |  |                       |
|---|---|--|-----------------------|
| SUBMISSION TYPE:  | NEW ASSIGNMENT                                  |  |                       |
| NATURE OF CONVEYANCE:   | SECURITY INTEREST                               |  |                       |
| CONVEYING PARTY DATA  |   |  |                       |
| Name  | Formerly  | Execution Date                         | Entity Type           |
| Nexidia Inc.  |   | 02/13/2013                             | CORPORATION: DELAWARE |
| RECEIVING PARTY DATA  |   |  |                       |
| Name:   | Comerica Bank                                   |  |                       |
| Street Address:   | 39200 Six Mile Road                             |  |                       |
| Internal Address:   | National Documentation Services, Mail Code 7578 |  |                       |
| City:   | Livonia   |  |                       |
| State/Country:  | MICHIGAN  |  |                       |
| Postal Code:  | 48152   |  |                       |
| Entity Type:  | a Texas banking association: TEXAS              |  |                       |
| PROPERTY NUMBERS Total: 5   |   |  |                       |
| Property Type   | Number  | Word Mark                              |                       |
| Registration Number:  | 2832332   | FAST-TALK                              |                       |
| Registration Number:  | 2928804   | NEXIDIA                                |                       |
| Registration Number:  | 3704769   | NEXIDIA!                               |                       |
| Serial Number:  | 85732682  | NEXIDIA ADVANCED INTERACTION ANALYTICS |                       |
| Serial Number:  | 85732657  | NEXIDIA INTERACTION ANALYTICS          |                       |
| CORRESPONDENCE DATA   |   |  |                       |
| Fax Number:   | 7349302494                                      |  |                       |
| <i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i> |   |  |                       |
| Phone:  | 734-761-3780                                    |  |                       |
| Email:  | asujek@bodmanlaw.com                            |  |                       |
| Correspondent Name:   | Angela Alvarez Sujek - Bodman PLC               |  |                       |
| Address Line 1:   | 201 South Division, Suite 400                   |  |                       |
| Address Line 4:   | Ann Arbor, MICHIGAN 48104                       |  |                       |

OP \$140.00 2832332

|   |                        |
|---|------------------------|
| NAME OF SUBMITTER:  | Angela Alvarez Sujek   |
| Signature:  | /Angela Alvarez Sujek/ |
| Date:   | 02/18/2013             |
| <b>Total Attachments: 6</b><br>source=Nexidia IPSA#page1.tif<br>source=Nexidia IPSA#page2.tif<br>source=Nexidia IPSA#page3.tif<br>source=Nexidia IPSA#page4.tif<br>source=Nexidia IPSA#page5.tif<br>source=Nexidia IPSA#page6.tif |                        |

## INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Intellectual Property Security Agreement is entered into as of February 13, 2013, by and between Comerica Bank ("Bank") and Nexidia Inc., a Delaware corporation ("Grantor").

### RECITALS

A. Bank has agreed to make certain advances of money and to extend certain financial accommodations to Grantor (the "Loans") in the amounts and manner set forth in that Loan and Security Agreement by and between Bank and Grantor dated of even date herewith (as the same may be amended, modified or supplemented from time to time, the "Loan Agreement"). Capitalized terms used herein are used as defined in the Loan Agreement.

B. Bank is willing to make the Loans to Grantor, but only upon the condition, among others, that Grantor shall grant to Bank a security interest in certain Copyrights, Trademarks and Patents to secure the obligations of Grantor under the Loan Agreement.

C. Pursuant to the terms of the Loan Agreement, Grantor has granted to Bank a security interest in all of Grantor's right, title and interest, whether presently existing or hereafter acquired, in, to and under all of the Collateral.

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, and intending to be legally bound, as collateral security for the prompt and complete payment when due of its obligations under the Loan Agreement and all other agreements now existing or hereafter arising between Grantor and Bank, Grantor hereby represents, warrants, covenants and agrees as follows:

### AGREEMENT

To secure its obligations under the Loan Agreement and under any other agreement now existing or hereafter arising between Bank and Grantor, Grantor grants and pledges to Bank a security interest in all of Grantor's right, title and interest in, to and under its Intellectual Property Collateral (including without limitation those Copyrights, Patents and Trademarks listed on Exhibits A, B and C hereto), and including without limitation all proceeds thereof (such as, by way of example but not by way of limitation, license royalties and proceeds of infringement suits), the right to sue for past, present and future infringements, all rights corresponding thereto throughout the world and all re-issues, divisions continuations, renewals, extensions and continuations-in-part thereof.

This security interest is granted in conjunction with the security interest granted to Bank under the Loan Agreement. The rights and remedies of Bank with respect to the security interest granted hereby are in addition to those set forth in the Loan Agreement and the other Loan Documents, and those which are now or hereafter available to Bank as a matter of law or equity. Each right, power and remedy of Bank provided for herein or in the Loan Agreement or any of the Loan Documents, or now or hereafter existing at law or in equity shall be cumulative and concurrent and shall be in addition to every right, power or remedy provided for herein and the exercise by Bank of any one or more of the rights, powers or remedies provided for in this Intellectual Property Security Agreement, the Loan Agreement or any of the other Loan Documents, or now or hereafter existing at law or in equity, shall not preclude the simultaneous or later exercise by any person, including Bank, of any or all other rights, powers or remedies.

Grantor represents and warrants that Exhibits A, B, and C attached hereto set forth any and all intellectual property rights in connection to which Grantor has registered or filed an application with either the United States Patent and Trademark Office or the United States Copyright Office, as applicable.

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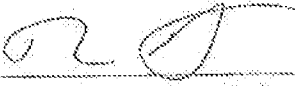
IN WITNESS WHEREOF, the parties have caused this Intellectual Property Security Agreement to be duly executed by its officers thereunto duly authorized as of the first date written above.

Address of Grantor:

3565 Piedmont Road NE  
Building 2, Suite 400  
Atlanta, Georgia 30305  
Attn: Thomas Alford

GRANTOR:

NEXIDIA INC.

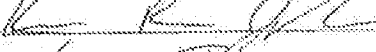
By:   
Name: Thomas Alford  
Title: CFO

Address of Bank:

Comerica Bank  
National Documentation Services  
39200 Six Mile Rd.  
Mail Code 7578  
Livonia, MI 48152

BANK:

COMERICA BANK

By:   
Name: Kevin Johnson  
Title: SVP

[Signature Page to Intellectual Property Security Agreement]

EXHIBIT A

Copyrights

Form TX For a Nondramatic Literary Work was filed with the United States Copyright Office on November 18, 2002, for the Software Developer's Kit. The registration number is TXu001180760 / 2002-11-18.

**EXHIBIT B****Patents**

| <b>PATENTS</b>                                  |                               |                           |                      |
|---|-------------------------------|---------------------------|----------------------|
| <b>Name</b>                                     | <b>Status and Date Issued</b> | <b>Application Number</b> | <b>Patent Number</b> |
| Phonetic Searching                              | Granted; 8/28/07              | 09/799,385                | 7,263,484            |
| Phonetic Searching                              | Granted; 1/29/08              | 11/341,311                | 7,324,939            |
| Phonetic Searching                              | Granted; 1/6/09               | 11/609,127                | 7,475,065            |
| Phonetic Searching                              | Granted; 12/25/07             | 11/609,138                | 7,313,521            |
| Phonetic Searching                              | Granted; 7/29/08              | 11/609,146                | 7,406,415            |
| Phonetic Searching                              | Granted; 8/3/10               | 12/323,601                | 7,769,587            |
| Transcript Alignment                            | Granted; 6/12/07              | 10/384,273                | 7,231,351            |
| Transcript Alignment                            | Granted; 2/3/09               | 11/758,242                | 7,487,086            |
| Spoken Word Spotting Queries                    | Granted; 3/8/11               | 10/565,570                | 7,904,296            |
| Comparing Events in Word Spotting               | Granted; 5/1/12               | 10/897,056                | 8,170,873            |
| Word Spotting Score Normalization               | Granted; 1/19/10              | 10/897,155                | 7,650,282            |
| Word Spotting System                            | Granted; 12/29/09             | 11/748,319                | 7,640,161            |
| Multiresolution Searching                       | Granted; 5/24/11              | 11/959,716                | 7,949,527            |
| Keyword Spotting Using a Phoneme-Sequence Index | Granted; 11/13/12             | 12/199,123                | 8,311,828            |
| Enhancing Call Center Performance               | Granted; 11/1/11              | 12/490,757                | 8,051,086            |

| <b>PATENT APPLICATIONS</b>                                  |                              |                           |
|---|------------------------------|---------------------------|
| <b>Name</b>   | <b>Status and Date Filed</b> | <b>Application Number</b> |
| Multimedia Access   | Published; 4/24/09           | 12/429,218                |
| Consistent User Experience in Information Retrieval Systems | Published; 8/19/08           | 12/193,896                |
| Channel Compression   | Published; 3/5/10            | 12/718,114                |
| Word Spotting False Alarm Phrases                           | Published; 2/24/09           | 12/391,395                |
| Feature Normalization for Speech and Audio Processing       | Published; 9/22/09           | 12/564,457                |
| Segmented Query Word Spotting                               | Published; 11/23/09          | 12/623,550                |
| Cluster Map Display   | Published; 8/17/10           | 12/857,746                |
| Transcript Alignment  | Published; 5/21/09           | 12/469,916                |
| Enterprise Speech Intelligence Analysis                     | Published; 6/24/10           | 12/822,319                |
| Trend Discovery in Audio Signals                            | Published; 8/21/09           | 12/545,282                |
| Speech Recognition  | Published; 11/24/09          | 12/624,882                |
| Obfuscating Sensitive Content in Audio Sources              | Published; 3/5/10            | 12/718,109                |
| Speech Signal Similarity                                    | Published; 8/30/11           | 13/221,270                |
| Spotting Multimedia   | Published; 7/9/10            | 12/833,244                |
| Compressed Phonetic Representation                          | Published; 4/29/11           | 13/097,830                |
| Transcription System  | Published; 4/29/11           | 13/097,875                |
| Speaker Verification System                                 | Published; 5/6/11            | 13/102,175                |
| New Language Transcription                                  | Pending; 8/1/12              | 13/564,112                |
| Transcript Re-Sync  | Pending; 9/4/12              | 13/602,991                |
| Query Generation  | Pending; 11/1/11             | 13/286,719                |
| Speaker Adaptation  | Pending; 5/3/12              | 13/463,104                |
| Real-Time Agent Assistance                                  | Allowed; 7/16/10             | 12/837,694                |

| PATENT APPLICATIONS      |                    |            |
|--------------------------|--------------------|------------|
| Transcript alignment     | Published; 6/29/09 | 12/493,786 |
| Speech skills assessment | Published; 6/4/08  | 12/132,745 |

[Signature Page to Intellectual Property Security Agreement]  
(1269976)

**TRADEMARK**  
**REEL: 004965 FRAME: 0527**

EXHIBIT C

Trademarks

| <u>COUNTRY</u> | <u>MARK</u>                                     | <u>APP./ REG. NUMBER</u> | <u>FILING / REG. DATE</u> |
|----------------|---|--------------------------|---------------------------|
| U.S.           | FAST-TALK                                       | 76/068,865               | 06/12/2000                |
|                |   | 2,832,332                | 04/13/2004                |
| U.S.           | NEXIDIA   | 78/326,283               | 11/11/2003                |
|                |   | 2,928,804                | 03/01/2005                |
| U.S.           | NEXIDIA!  | 77/691,642               | 03/16/2009                |
|                |   | 3,704,769                | 11/3/2009                 |
| U.S.           | NEXIDIA<br>ADVANCED<br>INTERACTION<br>ANALYTICS | 85/732,682<br>N/A        | 9/19/12<br>N/A            |
| U.S.           | NEXIDIA<br>INTERACTION<br>ANALYTICS             | 85/732,657<br>N/A        | 9/19/12<br>N/A            |
| Canada         | Nexidia   | 1429002                  | 02/25/2009                |
|                |   | TMA777561                | 09/20/2010                |
| EU             | Nexidia   | 8,131,252                | 02/03/2009<br>/           |
|                |   | 8131252                  | 11/11/2009                |

Nexidia is in the process of obtaining trademark protection for the following trademarks:

- Nexidia Interaction Analytics
- Nexidia Advanced Interaction Analytics