

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	Release of Security Interest recorded at Reel/Frame 3510/0511		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Bridge Bank, National Association		12/04/2013	National Association: UNITED STATES
RECEIVING PARTY DATA			
Name:	Kana Software, Inc.		
Street Address:	181 Constitution Drive		
City:	Menlo Park		
State/Country:	CALIFORNIA		
Postal Code:	94025		
Entity Type:	CORPORATION: DELAWARE		
PROPERTY NUMBERS Total: 1			
Property Type	Number	Word Mark	
Registration Number:	2239545	KANA	
CORRESPONDENCE DATA			
Fax Number:	3128622200		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	312-862-6371		
Email:	renee.prescan@kirkland.com		
Correspondent Name:	Renee Prescan		
Address Line 1:	300 North LaSalle Street		
Address Line 2:	Kirkland & Ellis LLP		
Address Line 4:	Chicago, ILLINOIS 60654		
ATTORNEY DOCKET NUMBER:	11935-8 RMP		
NAME OF SUBMITTER:	Renee M. Prescan		
Signature:	/Renee M. Prescan/		

CH \$40.00 2239545

Date:

12/13/2013

Total Attachments: 2

source=Kana_BridgeBank Release#page1.tif

source=Kana_BridgeBank Release#page2.tif



December 4, 2013

Kana Software
Attn: John Thompson, CFO
181 Constitution Drive
Menlo Park, CA 94025

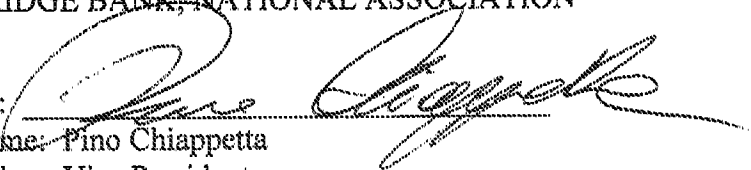
RE: REASSIGNMENT AND RELEASE OF IP SECURITY INTEREST

This Reassignment and Release of Intellectual Property Security Interest is made as of December 3, 2013 by Bridge Bank, National Association ("Lender") in favor of Kana Software, Inc. ("Company").

Company assigned certain interests in the patents, trademarks and copyrights (the "Intellectual Property"), to Lender under an Intellectual Property Security Agreement dated as of November 30, 2005, as may have been amended (the "Security Agreement") and recorded with the U.S. Patent and Trademark Office and/or the U.S. Copyright Office.

Lender acknowledges that Company has satisfied its obligations under the Security Agreement, and Lender agrees to release all security interests that Lender may have in the Intellectual Property and reassigns it to Company without warranty or recourse.

BRIDGE BANK, NATIONAL ASSOCIATION

By: 
Name: Pino Chiappetta
Title: Vice President

U.S. Trademarks

Mark	Country	Serial No./ Filing Date	Reg. No./ Reg. Date
KANA	U.S.	75/286164 5/5/1997	2239545 4/13/1999

U.S. Patents

Title	Country	Applic. No./ Filing Date	Patent No./ Issue Date
Method and apparatus for performing enterprise email management	U.S.	09/193833 11/17/1998	6941304 9/6/2005
System and method for web co-navigation with dynamic content including incorporation of business rule into web document	U.S.	09/689500 10/11/2000	6871213 3/22/2005
Method and apparatus for multiple tiered matching of natural language queries to positions in a text corpus	U.S.	09/503983 2/14/2000	6560590 5/6/2003
Method and apparatus for performing enterprise email management	U.S.	09/193290 11/17/1998	6282565 8/28/2001
Method and apparatus for performing enterprise email management	U.S.	09/193285 11/17/1998	6249807 6/19/2001