

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM324398

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	Release of Trademarks and Trademark Applications		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
COMERICA BANK		11/21/2014	Banking Association: TEXAS
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	EGAIN CORPORATION		
<b>Street Address:</b>	1252 Borregas Avenue		
<b>City:</b>	Sunnyvale		
<b>State/Country:</b>	CALIFORNIA		
<b>Postal Code:</b>	94089		
<b>Entity Type:</b>	CORPORATION: DELAWARE		
<b>PROPERTY NUMBERS Total: 2</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	2405048	EGAIN	
<b>Registration Number:</b>	1396217	INFERENCE	
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>	9497200182		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
<b>Phone:</b>	949-224-6263		
<b>Email:</b>	Trademark@Buchalter.com		
<b>Correspondent Name:</b>	Deena Hochmuth		
<b>Address Line 1:</b>	18400 Von Karman Ave., Suite 800		
<b>Address Line 4:</b>	Irvine, CALIFORNIA 92612		
<b>ATTORNEY DOCKET NUMBER:</b>	W3344-0048		
<b>NAME OF SUBMITTER:</b>	Deena Hochmuth		
<b>SIGNATURE:</b>	/Deena Hochmuth/		
<b>DATE SIGNED:</b>	11/25/2014		
<b>Total Attachments: 4</b>			
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CH \$65.00 2405048

**RELEASE OF PATENT**

November 21, 2014

Reference is hereby made to that certain Intellectual Property Security Agreement (the "Agreement"), dated as of June 27, 2011, executed by EGAIN COMMUNICATIONS CORPORATION, a Delaware corporation (now known as EGAIN CORPORATION) ("Grantor"), whose address is 1252 Borregas Avenue, Sunnyvale, California 94089, in favor of Comerica Bank ("Bank"), whose address is National Documentation Services, 39200 Six Mile Rd., Mail Code 7578, Livonia, MI 48152, a true and correct copy of which was recorded by the United States Patent and Trademark Office on January 7, 2013 at Reel 029574, Frame 0816, and pursuant to which the Grantor assigned and granted to Bank, a security interest in and to all of Grantor's right, title and interest in and to a certain patent, including the patent specifically listed on Exhibit A attached hereto (the "Patent"); and

WHEREAS, Bank wishes to terminate the Agreement and release to Grantor, without representation or warranty, all of Bank's right, title and interest in and to the Patent; and

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, Bank hereby terminates the Agreement and releases to Grantor, without representation or warranty, all of Bank's right, title and interest in and to the Patent therewith.

IN WITNESS WHEREOF, Bank has executed this Release of Patent as of the date first above written.

COMERICA BANK  
("Bank")


By:   
Name: Jeff Lee  
Title: VP

Exhibit A

Patent

<b>Description</b>	<b>Registration/Serial Number</b>	<b>Registration/Application Date</b>
PERSONAL WEB DISPLAY AND INTERACTION EXPERIENCE SYSTEM	8825734	01/27/2012

**RELEASE OF TRADEMARKS AND TRADEMARK APPLICATIONS**

November 21, 2014

Reference is hereby made to that certain Intellectual Property Security Agreement (the "Agreement"), dated as of June 27, 2011, executed by EGAIN COMMUNICATIONS CORPORATION, a Delaware corporation (now known as EGAIN CORPORATION) ("Grantor"), whose address is 1252 Borregas Avenue, Sunnyvale, California 94089, in favor of Comerica Bank ("Bank"), whose address is National Documentation Services, 39200 Six Mile Rd., Mail Code 7578, Livonia, MI 48152, a true and correct copy of which was recorded by the United States Patent and Trademark Office on July 25, 2011, at Reel 4590 Frame 0213, and pursuant to which the Grantor assigned and granted to Bank, a security interest in and to all of Grantor's right, title and interest in and to certain trademarks, including those trademarks specifically listed on Exhibit A attached hereto (the "Marks") and the goodwill associated therewith; and

WHEREAS, Bank wishes to terminate the Agreement and release to Grantor, without representation or warranty, all of Bank's right, title and interest in and to the Marks and the goodwill associated therewith;

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, Bank hereby terminates the Agreement and releases to Grantor, without representation or warranty, all of Bank's right, title and interest in and to the Marks and the goodwill associated therewith.

IN WITNESS WHEREOF, Bank has executed this Release of Trademarks and Trademark Applications as of the date first above written.

COMERICA BANK  
("Bank")


By:   
Name: Jeff Lee  
Title: VP

Exhibit A

Trademark Registrations/Applications

Mark	Application/ Registration No.	Application/ Registration Date
EGAIN	2405048	11/21/2000
<u>Inference</u>	1396217	06/03/1986