

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM328382

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	RELEASE OF SECURITY INTEREST		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
Stream International Inc.		01/07/2015	CORPORATION: DELAWARE
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	Wilmington Trust, National Association (as successor in interest to Wilmington Trust FSB)		
<b>Street Address:</b>	1105 North Market Street		
<b>City:</b>	Wilmington		
<b>State/Country:</b>	DELAWARE		
<b>Postal Code:</b>	19890		
<b>Entity Type:</b>	national banking association: DELAWARE		
<b>PROPERTY NUMBERS Total: 7</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	2803876	STREAM	
<b>Registration Number:</b>	2654603	STREAM	
<b>Serial Number:</b>	77783141	STREAM GLOBAL SERVICES	
<b>Registration Number:</b>	3156506	STREAM	
<b>Serial Number:</b>	77784829	STREAM	
<b>Serial Number:</b>	77783137	STREAM	
<b>Registration Number:</b>	2768524	EMEDIATE	
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>	5136516981		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
<b>Phone:</b>	513-651-6800		
<b>Email:</b>	trademarks@fbtlaw.com		
<b>Correspondent Name:</b>	Richard Alex Derkson c/oFrost Brown Todd		
<b>Address Line 1:</b>	3300 Great American Twr., 301 E. 4th St.		
<b>Address Line 4:</b>	Cincinnati, OHIO 45202		
<b>ATTORNEY DOCKET NUMBER:</b>	#0469523		
<b>NAME OF SUBMITTER:</b>	Richard Alex Derkson		
<b>SIGNATURE:</b>	/Richard Alex Derkson/		

OP \$190.00 2803876

<b>DATE SIGNED:</b>	01/08/2015
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**Total Attachments: 5**  
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## RELEASE OF INTELLECTUAL PROPERTY SECURITY INTEREST

This RELEASE OF INTELLECTUAL PROPERTY SECURITY INTEREST ("Release"), is made and effective as of January 7, 2015 and granted by **WILMINGTON TRUST, NATIONAL ASSOCIATION** (as successor in interest to Wilmington Trust FSB), a national banking association, as collateral trustee (in such capacity and together with its successors in such capacity, the "Collateral Trustee") for the Secured Parties (as defined in the Collateral Trust Agreement referred to below) from time to time party to the Collateral Trust Agreement (as defined below), in favor of **STREAM INTERNATIONAL INC.**, a Delaware corporation, and its successors, legal representatives and assignees (collectively, the "Grantor").

WHEREAS, Stream Global Services, Inc., a Delaware Corporation and the indirect parent company of the Grantor (the "Parent"), entered into that certain Indenture dated as of October 1, 2009 (as amended, restated, supplemented, or otherwise modified from time to time, the "Indenture"), by and among the Parent, each of the Guarantors (as defined in the Indenture) from time to time party thereto (including the Grantor), and Wells Fargo Bank, National Association, a nationally chartered banking association, as trustee thereunder (in such capacity and together with its successors in such capacity, the "Trustee");

WHEREAS, in connection with the Indenture, the Parent entered into that certain Collateral Trust Agreement dated as of October 1, 2009 (as amended, restated, supplemented, or otherwise modified from time to time, the "Collateral Trust Agreement"), by and among the Parent, each of the Guarantors (as defined in the Collateral Trust Agreement) from time to time party thereto (including the Grantor), the Secured Parties from time to time party thereto, the Trustee, and the Collateral Trustee, pursuant to which the Collateral Trustee agreed to act as Collateral Trustee for the benefit of the Secured Parties with respect to the transactions contemplated by the Indenture, the Collateral Trust Agreement, and the Security Agreements (as defined below);

WHEREAS, in connection with the Indenture and the Collateral Trust Agreement, the Grantor entered into (a) that certain Security Agreement dated as of October 1, 2009 (as amended, restated, supplemented, or otherwise modified from time to time, the "Security Agreement"), by and among the Parent, each of the Grantors (as defined in the Security Agreement) from time to time party thereto (including the Grantor), and the Collateral Trustee; (b) that certain Patent Security Agreement dated as of October 1, 2009 (as amended, restated, supplemented, or otherwise modified from time to time, the "Patent Security Agreement"), between the Grantor and the Collateral Trustee; and (c) that certain Trademark Security Agreement dated as of October 1, 2009 (as amended, restated, supplemented, or otherwise modified from time to time, the "Trademark Security Agreement" and, together with the Security Agreement and the Patent Security Agreement, the "Security Agreements"), between the Grantor and the Collateral Trustee;

WHEREAS, in connection with the Security Agreements, the Grantor has pledged, granted and assigned to the Collateral Trustee, for the benefit of each member of the Secured Parties, a security interest (the "Grant of Security Interest") in and to all of the Grantor's right, title and interest in and to (a) the Patent Collateral (as defined in the Patent Security Agreement), including, without limitation, the Patent Collateral listed on Schedule 1 attached hereto and

(b) the Trademark Collateral (as defined in the Trademark Security Agreement), including, without limitation, the Trademark Collateral listed on Schedule 2 attached hereto (the Patent Collateral and the Trademark Collateral, being collectively referred to herein as the "IP Collateral");

WHEREAS, the Patent Security Agreement was recorded in the records of the United States Patent and Trademark Office (the "USPTO") beginning at Reel 023510/Frame 0452 on November 13, 2009 and the Trademark Security Agreement was recorded in the records of the USPTO beginning at Reel 004095/Frame 0985 on November 13, 2009;

WHEREAS, the Grantor has requested that the Collateral Trustee enter into this Release in order to accomplish and evidence the release and reassignment of any and all right, title and interest the Collateral Trustee or the Secured Parties may have in any IP Collateral pursuant to the Security Agreements; and

WHEREAS, the Collateral Trustee wishes to release and reassign all of the right, title and interest of the Collateral Trustee and the Secured Parties in the IP Collateral and record such release and reassignment in the records of the USPTO.

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Collateral Trustee, on behalf of itself and the Secured Parties, and on behalf of the successors, legal representatives and assigns of the Collateral Trustee and the Secured Parties, hereby agrees as follows:

1. Release of Security Interest. The Collateral Trustee hereby terminates, releases and discharges fully (a) its security interest in and lien on the IP Collateral, (b) the Secured Parties' security interest in and lien on the IP Collateral, and (c) all of its right, title and interest in and to the IP Collateral, and all of the Secured Parties' right, title and interest in and to the IP Collateral, all as granted pursuant to the Grant of Security Interest, and, in connection with the foregoing, the Collateral Trustee, on behalf of itself and the Secured Parties, conveys, transfers, and assigns to the Grantor all of its right, title and interest, and all right, title and interest of the Secured Parties, in the IP Collateral pursuant to or in connection with the Grant of Security Interest and any right, title or interest of the Collateral Trustee and the Secured Parties shall hereby cease and become void.


2. Cooperation for the Benefit of the Grantor. The Collateral Trustee agrees to execute, acknowledge, procure and deliver to the Grantor (or to the Grantor's agents, designees or assignees) any and all further documents or instruments which the Grantor (or its agents, designees or assignees) reasonably requests and which are necessary to confirm, effectuate or record this Release and the Grantor's (or its assignees') right, title and interest in and to the IP Collateral.

**[SIGNATURE PAGE FOLLOWS]**

IN WITNESS WHEREOF, the Collateral Trustee has caused this Release to be duly executed and delivered by its officer thereunto duly authorized as of the date first above written.

**COLLATERAL TRUSTEE:**

**WILMINGTON TRUST, NATIONAL ASSOCIATION** (as successor in interest to Wilmington Trust FSB), a national banking association

By:   
Name: ADAM BERMAN  
Title: VICE PRESIDENT

State of New York )  
County of New York ) ss.:

On the 7<sup>th</sup> day of January in the year 2015 before me personally came Adam Berman to me known, who, being by me duly sworn, did depose and say that he/she resides in New York; that he/she is the Vice President of Wilmington Trust, National Association, the national banking association described in and which executed the above instrument; and that he/she signed his/her name thereto acting on behalf of said national banking association.

  
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Notary Public

**BORIS TREYGER**  
Lic. #01TR6211007  
Notary Public-State of New York  
Qualified in Richmond County  
My Commission Expires SEPTEMBER 8TH, 2017

[Signature Page to the Release of Intellectual Property Security Interest]

SCHEDULE 1

RELEASED PATENT COLLATERAL

PATENTS

Grantor	Country	Patent	Application / Patent No.	Issue Date
Stream International Inc.	USA	Method of incorporating knowledge into a knowledge base system	6591258	07/08/2003
Stream International Inc.	USA	Method and system for monitoring knowledge use	6587847	07/01/2003
Stream International Inc.	USA	Method and system for use and maintenance of a knowledge base system	6560589	05/06/2003
Stream International Inc.	USA	Method and system for development of a knowledge base system	6499024	12/24/2002
Stream International Inc.	USA	Method of selecting desired domains and for developing a seeding methodology for a knowledge base system	6493697	12/10/2002




[Schedule 1 – Released Patent Collateral]

**TRADEMARK**  
**REEL: 005436 FRAME: 0770**

SCHEDULE 2

RELEASED TRADEMARK COLLATERAL

TRADEMARKS

Grantor	Country	Mark	Application/ Registration No.	App/Reg Date
Stream International Inc.	USA		2803876	01/13/2004
Stream International Inc.	USA	STREAM	2654603	11/26/2002
Stream International Inc.	USA		77/783,141	07/16/2009
Stream International Inc.	USA		3156506	10/17/2006
Stream International Inc.	USA	STREAM	77/784829	07/20/2009
Stream International Inc.	USA	STREAM	77/783137	07/16/2009
Stream International Inc.	USA	EMEDIATE	2768524	09/30/2003
Stream International Inc.	CANADA	INTELLECTUAL EDGE	TMA 592,361	10/15/2003
Stream International Inc.	CANADA	PEOPLE + METHODOLOGY + TECHNOLOGY	TMA 591,454	10/03/2003
Stream International Inc.	CANADA	PEOPLE + METHODOLOGY + TECHNOLOGY = THE CUSTOMER EQUATION	TMA 590,781	09/25/2003
Stream International Inc.	CANADA	Q-VIEW	TMA 607,971	04/19/2004
Stream International Inc.	CANADA	THE CUSTOMER EQUATION	TMA 590,460	09/22/2003
Stream International Inc.	CANADA	IE & design	TMA 594,638	11/13/2003
Stream International Inc.	CANADA	STREAM	TMA 470,389	02/04/1997

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[Schedule 2 – Released Trademark Collateral]