

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM363975

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	MERGER		
<b>EFFECTIVE DATE:</b>	04/30/2012		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
Convergys CMG Utah Inc		04/30/2012	CORPORATION:
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	Convergys Customer Management Delaware LLC		
<b>Street Address:</b>	201 East Fourth Street		
<b>City:</b>	Cincinnati		
<b>State/Country:</b>	OHIO		
<b>Postal Code:</b>	45202		
<b>Entity Type:</b>	LIMITED LIABILITY COMPANY: DELAWARE		
<b>PROPERTY NUMBERS Total: 1</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Serial Number:</b>	78325941	CONVERGYS	
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>	4052396651		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
<b>Phone:</b>	4052357700		
<b>Email:</b>	ipmail@crowedunlevy.com		
<b>Correspondent Name:</b>	Drew T. Palmer		
<b>Address Line 1:</b>	324 North Robinson Avenue, suite 100		
<b>Address Line 2:</b>	Braniff Building		
<b>Address Line 4:</b>	Oklahoma City, OKLAHOMA 73102		
<b>ATTORNEY DOCKET NUMBER:</b>	TM2866US00		
<b>NAME OF SUBMITTER:</b>	Drew T. Palmer		
<b>SIGNATURE:</b>	/Drew T. Palmer/		
<b>DATE SIGNED:</b>	12/02/2015		
<b>Total Attachments: 1</b>			
source=ConvergysCustomerManagementDelawareLLC-CertifiedCopyofMergerDocuments#page1.tif			

OP \$40.00 78325941

# Delaware

The First State

Page 1

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"CONVERGYS CMG UTAH INC.", AN UTAH CORPORATION,  
WITH AND INTO "CONVERGYS CUSTOMER MANAGEMENT DELAWARE LLC"  
UNDER THE NAME OF "CONVERGYS CUSTOMER MANAGEMENT DELAWARE LLC",  
A LIMITED LIABILITY COMPANY ORGANIZED AND EXISTING UNDER THE  
LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS  
OFFICE ON THE THIRTIETH DAY OF APRIL, A.D. 2012, AT 10:18  
O`CLOCK A.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF  
THE AFORESAID CERTIFICATE OF MERGER IS THE THIRTIETH DAY OF  
APRIL, A.D. 2012 AT 11:59 O`CLOCK P.M.



  
Jeffrey W. Bullock, Secretary of State

4078632 8100M  
SR# 20151037037

You may verify this certificate online at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

Authentication: 10473757  
Date: 11-23-15

RECORDED: 12/02/2015

TRADEMARK  
REEL: 005680 FRAME: 0145