

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM385813

SUBMISSION TYPE:	RESUBMISSION		
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST		
RESUBMIT DOCUMENT ID:	900363474		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Silicon Valley Bank		05/26/2016	Corporation: CALIFORNIA
RECEIVING PARTY DATA			
Name:	24/7 Customer, Inc.		
Street Address:	910 E. Hamilton Ave., Suite 240		
City:	Campbell		
State/Country:	CALIFORNIA		
Postal Code:	95008		
Entity Type:	Corporation: CALIFORNIA		
PROPERTY NUMBERS Total: 1			
Property Type	Number	Word Mark	
Registration Number:	3152855	24/7 CUSTOMER	
CORRESPONDENCE DATA			
Fax Number:	4159848701		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	415-984-8823		
Email:	hcheung@omm.com		
Correspondent Name:	Herman Cheung		
Address Line 1:	O'Melveny & Myers LLP		
Address Line 2:	Two Embarcadero Center, 28th Floor		
Address Line 4:	San Francisco, CALIFORNIA 94111		
ATTORNEY DOCKET NUMBER:	0879448-00034		
NAME OF SUBMITTER:	Alexandra C. Echery		
SIGNATURE:	/ace/		
DATE SIGNED:	05/26/2016		
Total Attachments: 4			
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RELEASE OF INTELLECTUAL PROPERTY SECURITY AGREEMENT

THIS RELEASE OF INTELLECTUAL PROPERTY SECURITY AGREEMENT (this "Release") is made as of May 26, 2016 with reference to that certain Loan and Security Agreement (as amended, restated, supplemented or otherwise modified from time to time, the "Security Agreement"), dated as of November 19, 2004, by and among 24/7 Customer, Inc. ("Grantor") and Silicon Valley Bank, a California banking corporation ("Bank").

WHEREAS, pursuant to the Security Agreement, the Grantor and Bank executed that certain Intellectual Property Security Agreement, dated as of July 30, 2008 (as amended, restated, supplemented or otherwise modified from time to time, the "IP Security Agreement"), in favor of Bank, pursuant to which the Grantor granted a security interest to Bank in certain trademarks, patents and other intellectual property of the Grantor;

WHEREAS, in connection with the IP Security Agreement, documentation was recorded with the United States Patent and Trademark Office Trademark Assignment Division at Reel/Frame: 3835/0529 on August 14, 2008 and with United States Patent and Trademark Office Patent Assignment Division at Reel/Frame: 021391/0459 on August 14, 2008;

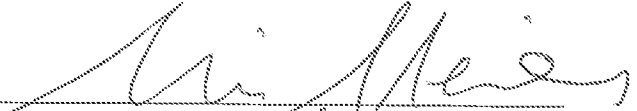
WHEREAS, pursuant to that certain Payoff Letter dated as of March 28, 2010 by and between the Bank and the Grantor, the Security Agreement and the IP Security Agreement have been terminated and Grantor is authorized by the Bank to terminate and release the security interest of the Collateral Agent in and lien on the Intellectual Property Collateral (as defined in the IP Security Agreement), including, without limitation, the trademarks and patents of the Grantor identified on Exhibit A attached hereto and made a part hereof (the "Released Collateral") and to effectuate the reconveyance of any and all rights in the Released Collateral to the persons legally entitled thereto; and

WHEREAS, Grantor desires to record this instrument to evidence termination of the security interest in the Released Collateral.

NOW, THEREFORE, Grantor hereby terminates, releases, and discharges fully, Bank's security interest in and lien on the Released Collateral as granted pursuant to the Security Agreement or the IP Security Agreement, and any rights Bank may have in the Released Collateral are hereby reconveyed, transferred, and assigned to the Grantor, as applicable, without recourse, representation or warranty of any kind, and any right, title or interest of Bank in the Released Collateral shall hereby cease and become void.

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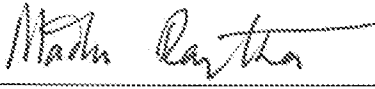
SILICON VALLEY BANK

By: 
Name: Mike Meier
Title: Managing Director

[Signature Page to Release of IP Security Agreement]

IN WITNESS WHEREOF, Grantor has caused this Release to be duly executed on the date first above written.

24/7 CUSTOMER, INC.

By: 

Name: Madhu Ranganathan

Title: Chief Financial Officer

[Signature Page to Release of IP Security Agreement]

EXHIBIT A

PATENTS

Title	Registration/Application No.	Registration/Application Date
Method, System and Computer Program Product for Executing a Marketing Campaign	11/184,292	7/18/05
System and method for customer requests and Contact management	7,761,321	7/20/10
System and method for customer Requests and contact management	7,996,251	8/9/11
Service Cube	61/031,314	2/25/08

TRADEMARKS

Trademark	Registration No.	Registration Date
24/7 CUSTOMER	3,152,855	10/10/06