

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

ETAS ID: TM387888

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST		
SEQUENCE:	1		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
U.S. Bank National Association		05/25/2016	National Banking Association: UNITED STATES
RECEIVING PARTY DATA			
Name:	Aspect Software, Inc.		
Street Address:	2325 E. Camelback Road, Suite 700		
City:	Phoenix		
State/Country:	ARIZONA		
Postal Code:	85016		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 19			
Property Type	Number	Word Mark	
Registration Number:	1444998	ASPECT	
Registration Number:	1502883	ASPECT CALLCENTER	
Registration Number:	2129193	SPECTRUM	
Registration Number:	1855601	ASPECT	
Registration Number:	1856644	ASPECT	
Registration Number:	2440761	LYRICALL	
Registration Number:	2583690	QUILOGY	
Registration Number:	2583691	THE ART AND SCIENCE OF BUSINESS	
Registration Number:	2709938	RIGHTFORCE	
Registration Number:	2884716	CONCERTO SOFTWARE	
Registration Number:	2976846	CONCERTO SOFTWARE	
Registration Number:	3616620	UNIFIED COMMAND AND CONTROL	
Registration Number:	3588128	PERFORMANCEEDGE	
Registration Number:	3715950	COMETOGETHER	
Registration Number:	3750899	UNIFIED IP	
Registration Number:	2814944	ASPECT	
Registration Number:	3178375	TRANSFORMING THE WAY COMPANIES INTERACT	
Registration Number:	3309024	ASPECT	
TRADEMARK			

CH \$490.00 1444998

Property Type	Number	Word Mark
Registration Number:	3309025	ASPECT SOFTWARE

CORRESPONDENCE DATA

Fax Number: 2124920790

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Email: jbraibanti@paulweiss.com

Correspondent Name: Jill C. Braibanti

Address Line 1: Paul, Weiss, Rifkind, Wharton & Garrison

Address Line 2: 1285 Avenue of the Americas

Address Line 4: New York, NEW YORK 10019

ATTORNEY DOCKET NUMBER:	021493-01
NAME OF SUBMITTER:	Jill C. Braibanti
SIGNATURE:	/Jill C. Braibanti/
DATE SIGNED:	06/14/2016

Total Attachments: 5

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RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS

This RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS, dated as of May 25, 2016 (this “Release”), is made by U.S. BANK NATIONAL ASSOCIATION (the “Collateral Agent”), in its capacity as Collateral Agent under that certain Indenture, dated as of May 7, 2010, by and among Aspect Software Parent, Inc., a Delaware corporation (the “Parent”), Aspect Software, Inc., a Delaware corporation (the “Company”), in its capacity as Issuer thereunder, the Subsidiaries of Parent (as identified therein) and the Collateral Agent (as amended, amended and restated, extended, supplemented or otherwise modified from time to time, the “Indenture”), in favor of the Company. Capitalized terms used but not defined herein shall have the meanings set forth in the Indenture.

W I T N E S S E T H:

WHEREAS, in connection with the Indenture, (i) the Collateral Agent, the Parent, the Company thereunder and the Subsidiaries of Parent (as identified therein) entered into that certain Security Agreement, dated as of May 7, 2010 (the “Security Agreement”); and (ii) the Collateral Agent, the Parent and the Company entered into that certain Trademark Security Agreement, dated as of May 7, 2010, which was recorded with the United States Patent and Trademark Office (“USPTO”) on June 14, 2010 at Reel/Frame 4224/0404 (the “Trademark Security Agreement,” and collectively with the Security Agreement, the “Security Agreements”);

WHEREAS, pursuant to the Security Agreements, the Company granted to the Collateral Agent a security interest in the Company’s right, title and interest in and to the Trademark Collateral (as defined in the Trademark Security Agreement), including the trademark registrations and trademark applications listed on Schedule 1 hereto;

WHEREAS, the Company desires that the Collateral Agent terminate and release any and all right, title and interest it may have in the Trademark Collateral pursuant to the Indenture and the Security Agreements, and the Collateral Agent has agreed to do so; and

WHEREAS, the Collateral Agent has duly authorized the execution, delivery and performance of this Release.

NOW THEREFORE, in consideration of the premises, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Collateral Agent agrees, for the benefit of the Company, as follows:

SECTION 1. *Release of Security Interest in Trademark Collateral.* The Collateral Agent does hereby terminate, release, relinquish and discharge its security interest in, and right of setoff against, all of the Company’s right, title and interest in and to the Trademark Collateral, and hereby reassigns and transfers to the Company all right, title and interest that the Collateral Agent may have in the Trademark Collateral.

SECTION 2. *Further Assurances.* The Collateral Agent hereby authorizes the Company or its authorized representative(s) (i) to record this Release with the USPTO, (ii) file

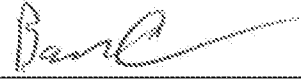
UCC financing statement amendments or terminations, as applicable, in order to memorialize the release of the security interest of the Collateral Agent in the Trademark Collateral and (iii) otherwise record or file this Release in applicable governmental offices or agencies. The Collateral Agent further authorizes and requests that the USPTO Commissioner for Trademarks, and any other necessary United States government officer, record this Release. The Collateral Agent further agrees to execute and deliver to the Company any and all further documents and instruments, and do any and all further acts which the Company (or its designees) reasonably request, at the Company's sole cost and expense, in order to confirm this Release and the Company's right, title and interest in, to and under the Trademark Collateral.

SECTION 3. *Governing Law.* This Release shall be governed by and construed in accordance with the laws of the State of New York.

[Signature Page Follows]

IN WITNESS WHEREOF, this Release of Security Interest in Trademark Rights
has been duly executed as of the date first written above.

U.S. BANK NATIONAL ASSOCIATION,
as Collateral Agent

By: 

Name: Barry Ihrke
Title: Vice President

[Signature page to the Trademark Release]

TRADEMARK
REEL: 005813 FRAME: 0367

SCHEDULE 1
to
RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS

U.S. TRADEMARK REGISTRATIONS AND APPLICATIONS

1	Serial #: <u>73627887</u> Mark: ASPECT	Filing Dt: 10/31/1986	Reg #: <u>1444998</u>	Reg. Dt: 06/30/1987
2	Serial #: <u>73686328</u> Mark: ASPECT CALLCENTER	Filing Dt: 09/25/1987	Reg #: <u>1502883</u>	Reg. Dt: 09/06/1988
3	Serial #: <u>74254734</u> Mark: SPECTRUM	Filing Dt: 03/12/1992	Reg #: <u>2129193</u>	Reg. Dt: 01/13/1998
4	Serial #: <u>74446596</u> Mark: ASPECT	Filing Dt: 10/13/1993	Reg #: <u>1855601</u>	Reg. Dt: 09/27/1994
5	Serial #: <u>74446597</u> Mark: ASPECT	Filing Dt: 10/13/1993	Reg #: <u>1856644</u>	Reg. Dt: 10/04/1994
6	Serial #: <u>75933931</u> Mark: LYRICALL	Filing Dt: 02/17/2000	Reg #: <u>2440761</u>	Reg. Dt: 04/03/2001
7	Serial #: <u>76187091</u> Mark: QUILOGY	Filing Dt: 12/27/2000	Reg #: <u>2583690</u>	Reg. Dt: 06/18/2002
8	Serial #: <u>76187092</u> Mark: THE ART AND SCIENCE OF BUSINESS	Filing Dt: 12/27/2000	Reg #: <u>2583691</u>	Reg. Dt: 06/18/2002
9	Serial #: <u>76238944</u> Mark: RIGHTFORCE	Filing Dt: 04/05/2001	Reg #: <u>2709938</u>	Reg. Dt: 04/22/2003
10	Serial #: <u>76356976</u> Mark: CONCERTO SOFTWARE	Filing Dt: 01/08/2002	Reg #: <u>2884716</u>	Reg. Dt: 09/14/2004
11	Serial #: <u>76366166</u> Mark: CONCERTO SOFTWARE	Filing Dt: 01/31/2002	Reg #: <u>2976846</u>	Reg. Dt: 07/26/2005
12	Serial #: <u>77187496</u> Mark: UNIFIED COMMAND AND CONTROL	Filing Dt: 05/22/2007	Reg #: <u>3616620</u>	Reg. Dt: 05/05/2009
13	Serial #: <u>77278817</u> Mark: PERFORMANCEEDGE	Filing Dt: 09/13/2007	Reg #: <u>3588128</u>	Reg. Dt: 03/10/2009
14	Serial #: <u>77364199</u> Mark: COMETOGETHER	Filing Dt: 01/04/2008	Reg #: <u>3715950</u>	Reg. Dt: 11/24/2009
15	Serial #: <u>77789214</u> Mark: UNIFIED IP	Filing Dt: 07/24/2009	Reg #: <u>3750899</u>	Reg. Dt: 02/16/2010
16	Serial #: <u>77789214</u> Mark: UNIFIED IP	Filing Dt: 07/24/2009	Reg #: <u>3750899</u>	Reg. Dt: 02/16/2010
17	Serial #: <u>78153450</u> Mark: ASPECT	Filing Dt: 08/12/2002	Reg #: <u>2814944</u>	Reg. Dt: 02/17/2004

18	Serial #: <u>78603846</u>	Filing Dt: 04/07/2005	Reg #: <u>3178375</u>	Reg. Dt: 11/28/2006
	Mark: TRANSFORMING THE WAY COMPANIES INTERACTWITH THEIR CUSTOMERS			
19	Serial #: <u>78742719</u>	Filing Dt: 10/28/2005	Reg #: <u>3309024</u>	Reg. Dt: 10/09/2007
	Mark: ASPECT			
20	Serial #: <u>78742725</u>	Filing Dt: 10/28/2005	Reg #: <u>3309025</u>	Reg. Dt: 10/09/2007
	Mark: ASPECT SOFTWARE			