

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM387892

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	RELEASE OF SECURITY INTEREST
<b>SEQUENCE:</b>	2

## CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Wilmington Trust, National Association		05/25/2016	National Banking Association: UNITED STATES

## RECEIVING PARTY DATA

<b>Name:</b>	Aspect Software, Inc.
<b>Street Address:</b>	2325 E. Camelback Road, Suite 700
<b>City:</b>	Phoenix
<b>State/Country:</b>	ARIZONA
<b>Postal Code:</b>	85016
<b>Entity Type:</b>	Corporation: DELAWARE

## PROPERTY NUMBERS Total: 19

Property Type	Number	Word Mark
Registration Number:	1444998	ASPECT
Registration Number:	1502883	ASPECT CALLCENTER
Registration Number:	2129193	SPECTRUM
Registration Number:	1855601	ASPECT
Registration Number:	1856644	ASPECT
Registration Number:	2440761	LYRICALL
Registration Number:	2583690	QUILOGY
Registration Number:	2583691	THE ART AND SCIENCE OF BUSINESS
Registration Number:	2709938	RIGHTFORCE
Registration Number:	2884716	CONCERTO SOFTWARE
Registration Number:	2976846	CONCERTO SOFTWARE
Registration Number:	3616620	UNIFIED COMMAND AND CONTROL
Registration Number:	3588128	PERFORMANCEEDGE
Registration Number:	3715950	COMETOGETHER
Registration Number:	3750899	UNIFIED IP
Registration Number:	2814944	ASPECT
Registration Number:	3178375	TRANSFORMING THE WAY COMPANIES INTERACT
Registration Number:	3309024	ASPECT

TRADEMARK

Property Type	Number	Word Mark
Registration Number:	3309025	ASPECT SOFTWARE
<b>CORRESPONDENCE DATA</b>		
Fax Number:	2124920790	
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>		
Email:	jbraibanti@paulweiss.com	
Correspondent Name:	Jill C. Braibanti	
Address Line 1:	Paul, Weiss, Rifkind, Wharton & Garrison	
Address Line 2:	1285 Avenue of the Americas	
Address Line 4:	New York, NEW YORK 10019	
ATTORNEY DOCKET NUMBER:	021493-01	
NAME OF SUBMITTER:	Jill C. Braibanti	
SIGNATURE:	/Jill C. Braibanti/	
DATE SIGNED:	06/14/2016	
<b>Total Attachments: 5</b>		
source=Aspect - Trademark Release - WT - Aspect Software Inc (Executed)#page1.tif		
source=Aspect - Trademark Release - WT - Aspect Software Inc (Executed)#page2.tif		
source=Aspect - Trademark Release - WT - Aspect Software Inc (Executed)#page3.tif		
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RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS

This RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS, dated as of May 25, 2016 (this "Release"), is made by WILMINGTON TRUST, NATIONAL ASSOCIATION (the "Agent"), in its capacity as administrative agent under that certain Credit Agreement, dated as of May 7, 2010, by and among Aspect Software Parent, Inc., a Delaware corporation (the "Parent"), Aspect Software, Inc., a Delaware corporation (the "Company") in its capacity as Borrower thereunder, the Subsidiaries of Parent (as identified therein) and the Agent (as successor administrative agent thereunder) (as amended, amended and restated, extended, supplemented or otherwise modified from time to time, the "Credit Agreement"), in favor of the Company. Capitalized terms used but not defined herein shall have the meanings set forth in the Credit Agreement.

W I T N E S S E T H:

WHEREAS, in connection with the Credit Agreement, (i) JP Morgan Chase Bank, N.A. (the "Former Agent"), the Parent, the Company and the Subsidiaries of Parent (as identified therein) entered into that certain Guarantee and Collateral Agreement, dated as of May 7, 2010 (the "Collateral Agreement"); and (ii) the Former Agent, the Parent and the Company entered into that certain Trademark Security Agreement, dated as of May 7, 2010, which was recorded with the United States Patent and Trademark Office ("USPTO") on June 7, 2010 at Reel/Frame 4219/0976 (the "Trademark Security Agreement," and collectively with the Collateral Agreement, the "Security Agreements");

WHEREAS, pursuant to the Security Agreements, the Company granted to the Agent a security interest in the Company's right, title and interest in and to the Trademark Collateral (as defined in the Trademark Security Agreement) including the trademark registrations and trademark applications listed on Schedule 1 hereto;

WHEREAS, the Former Agent and the Agent entered into (i) that certain Resignation, Waiver, Consent and Appointment Agreement dated as of November 7, 2014, whereby, among other things, the Former Agent resigned as administrative agent under the Credit Agreement and the Agent assumed the role of administrative agent under the Credit Agreement and (ii) that certain Assignment of Trademark Security Interest, dated as of November 7, 2014, which was recorded on November 20, 2014 with the USPTO at Reel/Frame No. 5408/0751, whereby the Former Agent assigned to the Agent all of the Former Agent's rights and obligations under the Security Agreements;

WHEREAS, the Company desires that the Agent terminate and release any and all right, title and interest it may have in the Trademark Collateral pursuant to the Credit Agreement and the Security Agreements, and the Agent has agreed to do so; and

WHEREAS, the Agent has duly authorized the execution, delivery and performance of this Release.

NOW THEREFORE, in consideration of the premises, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Agent agrees, for the benefit of the Company, as follows:

SECTION 1. *Release of Security Interest in Trademark Collateral.* The Agent does hereby terminate, release, relinquish and discharge its security interest in, and right of setoff against, all of the Company's right, title and interest in and to the Trademark Collateral, and hereby reassigns and transfers to the Company all right, title and interest that the Agent may have in the Trademark Collateral.

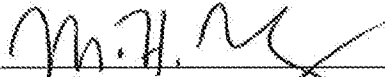
SECTION 2. *Further Assurances.* The Agent hereby authorizes the Company or its authorized representative(s) (i) to record this Release with the USPTO, (ii) file UCC financing statement amendments or terminations, as applicable, in order to memorialize the release of the security interest of the Agent in the Trademark Collateral and (iii) otherwise record or file this Release in applicable governmental offices or agencies. The Agent further authorizes and requests that the USPTO Commissioner for Trademarks, and any other necessary United States government officer, record this Release. The Agent further agrees to execute and deliver to the Company any and all further documents and instruments, and do any and all further acts which the Company (or its designees) reasonably request, at the Company's sole cost and expense, in order to confirm this Release and the Company's right, title and interest in, to and under the Trademark Collateral.

SECTION 3. *Governing Law.* This Release shall be governed by and construed in accordance with the laws of the State of New York.

[Signature Page Follows]

IN WITNESS WHEREOF, this Release of Security Interest in Trademark Rights  
has been duly executed as of the date first written above.

WILMINGTON TRUST, NATIONAL  
ASSOCIATION,  
as Agent

By:   
Name: Meghan H. McCauley  
Title: Assistant Vice President

[Signature page to the Trademark Release]

**TRADEMARK**  
**REEL: 005813 FRAME: 0374**

**SCHEDULE 1**  
**to**  
**RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS**

**U.S. TRADEMARK REGISTRATIONS AND APPLICATIONS**

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1	<b>Serial #:</b> <u>73627887</u> <b>Mark:</b> ASPECT	<b>Filing Dt:</b> 10/31/1986	<b>Reg #:</b> <u>1444998</u>	<b>Reg. Dt:</b> 06/30/1987
2	<b>Serial #:</b> <u>73686328</u> <b>Mark:</b> ASPECT CALLCENTER	<b>Filing Dt:</b> 09/25/1987	<b>Reg #:</b> <u>1502883</u>	<b>Reg. Dt:</b> 09/06/1988
3	<b>Serial #:</b> <u>74254734</u> <b>Mark:</b> SPECTRUM	<b>Filing Dt:</b> 03/12/1992	<b>Reg #:</b> <u>2129193</u>	<b>Reg. Dt:</b> 01/13/1998
4	<b>Serial #:</b> <u>74446596</u> <b>Mark:</b> ASPECT	<b>Filing Dt:</b> 10/13/1993	<b>Reg #:</b> <u>1855601</u>	<b>Reg. Dt:</b> 09/27/1994
5	<b>Serial #:</b> <u>74446597</u> <b>Mark:</b> ASPECT	<b>Filing Dt:</b> 10/13/1993	<b>Reg #:</b> <u>1856644</u>	<b>Reg. Dt:</b> 10/04/1994
6	<b>Serial #:</b> <u>75933931</u> <b>Mark:</b> LYRICALL	<b>Filing Dt:</b> 02/17/2000	<b>Reg #:</b> <u>2440761</u>	<b>Reg. Dt:</b> 04/03/2001
7	<b>Serial #:</b> <u>76187091</u> <b>Mark:</b> QUILOGY	<b>Filing Dt:</b> 12/27/2000	<b>Reg #:</b> <u>2583690</u>	<b>Reg. Dt:</b> 06/18/2002
8	<b>Serial #:</b> <u>76187092</u> <b>Mark:</b> THE ART AND SCIENCE OF BUSINESS	<b>Filing Dt:</b> 12/27/2000	<b>Reg #:</b> <u>2583691</u>	<b>Reg. Dt:</b> 06/18/2002
9	<b>Serial #:</b> <u>76238944</u> <b>Mark:</b> RIGHTFORCE	<b>Filing Dt:</b> 04/05/2001	<b>Reg #:</b> <u>2709936</u>	<b>Reg. Dt:</b> 04/22/2003
10	<b>Serial #:</b> <u>76356976</u> <b>Mark:</b> CONCERTO SOFTWARE	<b>Filing Dt:</b> 01/08/2002	<b>Reg #:</b> <u>2884716</u>	<b>Reg. Dt:</b> 09/14/2004
11	<b>Serial #:</b> <u>76366166</u> <b>Mark:</b> CONCERTO SOFTWARE	<b>Filing Dt:</b> 01/31/2002	<b>Reg #:</b> <u>2976846</u>	<b>Reg. Dt:</b> 07/26/2005
12	<b>Serial #:</b> <u>77187496</u> <b>Mark:</b> UNIFIED COMMAND AND CONTROL	<b>Filing Dt:</b> 05/22/2007	<b>Reg #:</b> <u>3616620</u>	<b>Reg. Dt:</b> 05/05/2009
13	<b>Serial #:</b> <u>77278817</u> <b>Mark:</b> PERFORMANCEEDGE	<b>Filing Dt:</b> 09/13/2007	<b>Reg #:</b> <u>3588128</u>	<b>Reg. Dt:</b> 03/10/2009
14	<b>Serial #:</b> <u>77364199</u> <b>Mark:</b> COMETOGETHER	<b>Filing Dt:</b> 01/04/2008	<b>Reg #:</b> <u>3715950</u>	<b>Reg. Dt:</b> 11/24/2009
15	<b>Serial #:</b> <u>77789214</u> <b>Mark:</b> UNIFIED IP	<b>Filing Dt:</b> 07/24/2009	<b>Reg #:</b> <u>3750899</u>	<b>Reg. Dt:</b> 02/16/2010
16	<b>Serial #:</b> <u>77789214</u> <b>Mark:</b> UNIFIED IP	<b>Filing Dt:</b> 07/24/2009	<b>Reg #:</b> <u>3750899</u>	<b>Reg. Dt:</b> 02/16/2010
17	<b>Serial #:</b> <u>78153450</u> <b>Mark:</b> ASPECT	<b>Filing Dt:</b> 08/12/2002	<b>Reg #:</b> <u>2814944</u>	<b>Reg. Dt:</b> 02/17/2004

18	<b>Serial #:</b> <u>78603846</u>	<b>Filing Dt:</b> 04/07/2005	<b>Reg #:</b> <u>3178375</u>	<b>Reg. Dt:</b> 11/28/2006
	<b>Mark:</b> TRANSFORMING THE WAY COMPANIES INTERACTWITH THEIR CUSTOMERS			
19	<b>Serial #:</b> <u>78742719</u>	<b>Filing Dt:</b> 10/28/2005	<b>Reg #:</b> <u>3309024</u>	<b>Reg. Dt:</b> 10/09/2007
	<b>Mark:</b> ASPECT			
20	<b>Serial #:</b> <u>78742725</u>	<b>Filing Dt:</b> 10/28/2005	<b>Reg #:</b> <u>3309025</u>	<b>Reg. Dt:</b> 10/09/2007
	<b>Mark:</b> ASPECT SOFTWARE			