#### TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1

ETAS ID: TM388052 Stylesheet Version v1.2

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	MERGER AND CHANGE OF NAME
EFFECTIVE DATE:	01/01/2016

#### **CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
WEST INTERACTIVE CORPORATION II		12/29/2015	Corporation: DELAWARE
HOLLY CONNECTS, INC		12/29/2015	Corporation: DELAWARE

#### **NEWLY MERGED ENTITY DATA**

Name	Execution Date	Entity Type
WEST NOTIFICATIONS, INC	12/29/2015	Corporation: DELAWARE

#### MERGED ENTITY'S NEW NAME (RECEIVING PARTY)

Name:	WEST INTERACTIVE SERVICES CORPORATION
Street Address:	11808 Miracle Hills Drive
City:	Omaha
State/Country:	NEBRASKA
Postal Code:	68154
Entity Type:	Corporation: DELAWARE

#### **PROPERTY NUMBERS Total: 24**

Property Type	Number	Word Mark
Registration Number:	3024994	TUVOX
Registration Number:	3024995	TUVOX
Registration Number:	1881261	LABTALK
Registration Number:	2099938	SMARTSURVEY
Registration Number:	2142336	LABCALLS
Registration Number:	2180019	TELEVOX
Registration Number:	2181983	VOXMERGE
Registration Number:	2323521	HVCA
Registration Number:	2501203	TWENTY FIRST CENTURY COMMUNICATIONS
Registration Number:	2555545	TELEVOX HIGH TECH HUMAN TOUCH
Registration Number:	2804415	SMARTTALK
Registration Number:	2978547	TFCCSEARCH
Registration Number:	3028499	SMARTAPPEND
	•	TRADEMARK

REEL: 005813 FRAME: 0767 900368031

Property Type	Number	Word Mark
Registration Number:	3114086	T.LINK
Registration Number:	3312424	FIELD CONNECT
Registration Number:	3387390	SMART TEXT
Registration Number:	3675461	MARS
Registration Number:	3728330	CRISCOM
Registration Number:	3915256	CRISIS CALL ROUTING
Registration Number:	3959267	TFCC ALERT
Registration Number:	3979878	TWENTY FIRST CENTURY COMMUNICATIONS
Registration Number:	4115813	UNILITY
Registration Number:	4115814	U UNILITY THE UNIVERSAL UTILITY APP
Registration Number:	4119344	TFCC UNIVERSAL COMMUNICATIONS SYSTEM

#### **CORRESPONDENCE DATA**

**Fax Number:** 8169838080

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

**Phone:** 8169838000

Email: pto-kc@huschblackwell.com

Correspondent Name: Husch Blackwell LLP

Address Line 1:4801 Main Street, Suite 1000Address Line 4:Kansas City, MISSOURI 64112

NAME OF SUBMITTER:	Kris Kappel	
SIGNATURE:	/kris kappel/	
DATE SIGNED:	06/15/2016	

#### **Total Attachments: 8**

source=West Interactive Services Corporation - Merger and name change#page1.tif source=West Interactive Services Corporation - Merger and name change#page2.tif source=West Interactive Services Corporation - Merger and name change#page3.tif source=West Interactive Services Corporation - Merger and name change#page4.tif source=West Interactive Services Corporation - Merger and name change#page5.tif source=West Interactive Services Corporation - Merger and name change#page6.tif source=West Interactive Services Corporation - Merger and name change#page7.tif source=West Interactive Services Corporation - Merger and name change#page8.tif

Page 1

## Delaware The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"WEST INTERACTIVE CORPORATION II", A DELAWARE CORPORATION, "HOLLY CONNECTS, INC.", A DELAWARE CORPORATION,

WITH AND INTO "WEST NOTIFICATIONS, INC." UNDER THE NAME OF "WEST INTERACTIVE SERVICES CORPORATION", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE ON THE TWENTY-NINTH DAY OF DECEMBER, A.D. 2015, AT 11:57 O'CLOCK A.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF MERGER IS THE FIRST DAY OF JANUARY, A.D. 2016 AT 12:01 O'CLOCK A.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

Authentication: 201625469

Date: 01-06-16

#### STATE OF DELAWARE

State of Delaware
Secretary of State
Division of Corporations
Delivered 11:57 AM 12/29/2015
FILED 11:57 AM 12/29/2015
SR 20151558920 - File Number 3186058

#### CERTIFICATE OF MERGER

#### **MERGING**

## HOLLY CONNECTS, INC. (A DOMESTIC CORPORATION)

#### AND

## WEST INTERACTIVE CORPORATION II (A DOMESTIC CORPORATION)

#### INTO

## WEST NOTIFICATIONS, INC. (A DOMESTIC CORPORATION)

Pursuant to Title 8, Section 251 of the Delaware General Corporation Law, the undersigned corporation executed the following Certificate of Merger:

**FIRST**: The name, form of legal entity and state of incorporation or formation of each of the constituent companies is:

NAME	ENTITY FORM	STATE
Holly Connects, Inc.	Corporation	Delaware
West Interactive Corporation II	Corporation	Delaware
West Notifications, Inc.	Corporation	Delaware

**SECOND**: The Agreement and Plan of Merger among Holly Connects, Inc., West Interactive Corporation II, West Notifications, Inc., and West Corporation, dated as of December 29, 2015 (the "Merger Agreement"), has been approved, adopted, executed and acknowledged by each of the constituent companies in accordance with Section 251 of the Delaware General Corporation Law, as applicable.

**THIRD:** West Notifications, Inc. shall be the surviving corporation (the "Surviving Corporation") and, upon consummation of the Merger, as defined below, the Surviving Corporation shall change its name to West Interactive Services Corporation.

**FOURTH**: The Amended and Restated Certificate of Incorporation of the Surviving Corporation, immediately prior to the effective date of the merger of Holly Connects, Inc., and

West Interactive Corporation II, with and into West Notifications, Inc. (the "Merger") is hereby amended so as to read in its entirety as set forth on Exhibit A hereto, until thereafter duly amended in accordance with its terms and the Delaware General Corporation Law.

**FIFTH:** The executed Merger Agreement is on file at 11808 Miracle Hills Drive, Omaha, Nebraska 68154, the place of business of the Surviving Corporation.

**SIXTH**: A copy of the Merger Agreement will be furnished by the Surviving Corporation on request, without cost, to any stockholder of any constituent corporation or any member of any constituent limited liability company.

**SEVENTH**: The Merger shall become effective on January 1, 2016 at 12:01 a.m.

\* \* \*

**IN WITNESS WHEREOF**, the Surviving Corporation has caused this certificate to be signed by an authorized officer as of the 29th day of December, 2015.

WEST NOTIFICATIONS, INC.

Name: David C. Mussman

Title: Secretary

#### Exhibit A

### Amended and Restated Certificate of Incorporation

# AMENDED AND RESTATED CERTIFICATE OF INCORPORATION OF WEST INTERACTIVE SERVICES CORPORATION

#### ARTICLE I. NAME OF CORPORATION

The name of the corporation is West Interactive Services Corporation.

#### ARTICLE II. REGISTERED OFFICE; REGISTERED AGENT

The address of this corporation's registered office in the State of Delaware is 2711 Centerville Road, Suite 400, Wilmington, New Castle County, Delaware, 19808. The name of its registered agent at such address is Corporation Service Company.

#### ARTICLE III. PURPOSE

The purpose of this corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware.

#### ARTICLE IV. CAPITAL STOCK

The total number of shares of stock which this corporation shall have authority to issue is Ten Thousand (10,000). All such shares are to be designated as Common Stock, par value \$0.01 per share, and are to be of one class.

#### ARTICLE V. BOARD OF DIRECTORS

#### Section 5.01 General.

The business and affairs of this corporation shall be managed by, or under the direction of, a Board of Directors comprised as set forth in this Article V.

#### Section 5.02 Number of Directors.

The number of directors of this corporation shall be as specified in the bylaws or fixed in the manner provided therein.

#### Section 5.03 Term of Office.

A director shall hold office until the annual meeting of stockholders next following his election and until his successor shall be elected and qualified, subject, however, to prior death, resignation, retirement, disqualification or removal from office.

#### Section 5.04 Election of Directors.

Election of directors need not be by written ballot except and to the extent provided in the bylaws of this corporation.

#### Section 5.05 Removal of Directors.

At any meeting of stockholders with respect to which notice of such purpose has been given, the entire Board of Directors or any individual director may be removed, with or without cause, by the affirmative vote of the holders of a majority of all outstanding shares entitled to be voted at an election of directors.

#### Section 5.06 Vacancies.

Any vacancy on the Board of Directors that results from an increase in the number of directors or from the prior death, resignation, retirement, disqualification or removal from office of a director shall be filled by a majority of the Board of Directors then in office, though less than a quorum, or by the sole remaining director, or by the stockholders of this corporation if the Board of Directors has not filled the vacancy. Any director elected to fill a vacancy resulting from the prior death, resignation, retirement, disqualification or removal from office of a director shall have the same remaining term as that of his or her predecessor.

#### Section 5.07 Severability.

The invalidity or unenforceability of this Article V or any portion hereof, or of any action taken pursuant to this Article V, shall not affect the validity or enforceability of any other provision of this Certificate of Incorporation, any action taken pursuant to such other provision, or any action taken pursuant to this Article V.

#### ARTICLE VI. BYLAWS

The Board of Directors, by vote of a majority of the whole Board of Directors, shall have the power to adopt, amend or repeal the bylaws of this corporation, but any bylaw adopted by the Board of Directors may be amended or repealed by the stockholders.

#### ARTICLE VII. MEETINGS OF STOCKHOLDERS; BOOKS OF CORPORATION

Meetings of stockholders may be held within or without the State of Delaware, as the bylaws may provide. The books of this corporation may be kept outside the State of Delaware at

such place or places as may be designated from time to time by the Board of Directors or the bylaws of this corporation.

#### ARTICLE VIII. LIABILITY OF DIRECTORS

A director of this corporation shall not be personally liable to this corporation or its stockholders for monetary damages for breach of fiduciary duty as a director, except to the extent such exemption from liability or limitation thereof is not permitted under the General Corporation Law of the State of Delaware as the same exists or may hereafter be amended. If the General Corporation Law of the State of Delaware is amended after the filing of this Certificate of Incorporation to authorize corporate action further eliminating or limiting the person liability of directors, then the liability of a director of this corporation shall be eliminated or limited to the fullest extent permitted by the General Corporation Law of the State of Delaware, as so amended. Any repeal or modification of this Article VIII shall not adversely affect any right or protection of a director of this corporation existing hereunder with respect to any act or omission occurring prior to such repeal or modification.

#### ARTICLE IX. COMPROMISE

Whenever a compromise or arrangement is proposed between this corporation and its creditors or any class of them and/or between this corporation and its stockholders or any class of them, any court of equitable jurisdiction with the State of Delaware may, on the application in a summary way of this corporation or of any creditor or stockholder thereof or on the application of any receiver or receivers appointed for this corporation under Section 291 of Title 8 of the Delaware Code or on the application of trustees in dissolution or of any receiver or receivers appointed for this corporation under Section 279 of Title 8 of the Delaware Code order a meeting of the creditors or class of creditors, and/or of the stockholders or class of stockholders of this corporation, as the case may be, to be summoned in such manner as the said court directs. If a majority in number representing three-fourths in value of the creditors or class of creditors. and/or of the stockholders or class of stockholders of this corporation, as the case may be, agree to any compromise or arrangement and to any reorganization of this corporation as a consequence of such compromise or arrangement, the said compromise or arrangement and the said reorganization shall, if sanctioned by the court to which the said application has been made, be binding on all the creditors or class of creditors, and/or on all the stockholders or class of stockholders, of this corporation, as the case may be, and also on this corporation.

#### ARTICLE X. RESERVATION OF RIGHTS

The corporation reserves the right at any time, and from time to time, to amend, alter, change or repeal any provision contained in this Certificate of Incorporation, and other provisions authorized by the laws of the State of Delaware at the time may be added or inserted, in whatsoever nature conferred upon stockholders or directors by and pursuant to this Certificate of Incorporation in its present form or as hereafter amended are granted subject to the rights reserved in this Article X.

\* \* \*

TRADEMARK REEL: 005813 FRAME: 0776

**RECORDED: 06/15/2016**