

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM390919

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	RELEASE OF SECURITY INTEREST		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
SILICON VALLEY BANK		04/30/2016	Corporation: CALIFORNIA
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	INTELLISIST, INC.		
<b>Street Address:</b>	701 PIKE STREET		
<b>Internal Address:</b>	SUITE 1560		
<b>City:</b>	SEATTLE		
<b>State/Country:</b>	WASHINGTON		
<b>Postal Code:</b>	98101		
<b>Entity Type:</b>	Corporation: WASHINGTON		
<b>PROPERTY NUMBERS Total: 16</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	4000970	VOICE TO ACTION	
<b>Registration Number:</b>	3400400	SPOKEN COMMUNICATIONS	
<b>Registration Number:</b>	3393750	GUIDED SPEECH IVR	
<b>Registration Number:</b>	3383616	SPOKEN SYSTEM	
<b>Registration Number:</b>	3374605	GUIDED SPEECH IVR	
<b>Registration Number:</b>	3361134	SELF-SERVICE GUARANTEED	
<b>Registration Number:</b>	3303621	YOUR PEOPLE. OUR TECHNOLOGY. REAL RESULT	
<b>Registration Number:</b>	3319837	VOICE WORKFLOW	
<b>Registration Number:</b>	3013217	GOTVOICE	
<b>Registration Number:</b>	2976251	GOTVOICE	
<b>Registration Number:</b>	2920882	SPEECHFORMS	
<b>Registration Number:</b>	3936532	GOTSEARCH	
<b>Registration Number:</b>	3955683	GOTSEARCH	
<b>Registration Number:</b>	3552291	GUIDED SPEECH PLATFORM	
<b>Registration Number:</b>	3880296	WHEN THE CALLER EXPERIENCE MATTERS	
<b>Registration Number:</b>	2911426	INTELLISIST	
<b>CORRESPONDENCE DATA</b>			

CH \$415.00 4000970

**Fax Number:** 9193541278

***Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.***

**Phone:** 919-314-3086

**Email:** diligencereview@square1bank.com

**Correspondent Name:** Pacific Western Bank

**Address Line 1:** 406 Blackwell Street

**Address Line 2:** Suite 240

**Address Line 4:** Durham, NORTH CAROLINA 27701

<b>NAME OF SUBMITTER:</b>	NICHOLAS NANCE
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<b>SIGNATURE:</b>	/NICHOLASNANCE/CCD
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<b>DATE SIGNED:</b>	07/11/2016
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**Total Attachments: 4**

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ACKNOWLEDGMENT OF TERMINATION  
OF AMENDED AND RESTATED INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Acknowledgment of Termination of Amended and Restated Intellectual Property Security Agreement is made with reference to the amended and restated intellectual property security agreement dated August 14, 2012 by and between INTELLISIST, INC. ("Grantor") as assignor and SILICON VALLEY BANK ("Bank") as assignee (the "IP Agreement").

The IP Agreement was recorded in the United States Patent and Trademark on March 28, 2014, Reel 032555 at Frame 0516, with respect to the patents set forth on Exhibit A hereto (the "Patents"), and on March 28, 2014, Reel 005246 Frame 0600 with respect to the trademarks set forth on Exhibit B hereto (the "Trademarks").

Bank hereby acknowledges and agrees that the IP Agreement has been terminated and that all of the rights and interests of Bank thereunder have been terminated, including, without limitation, all of the rights and interests of Bank in and to the Patents and Trademarks.

Bank does hereby further authorize and consent that this Acknowledgment of Termination may be recorded and indexed by the Commissioner of Patents and Trademarks.

Dated: April 30, 2016

SILICON VALLEY BANK

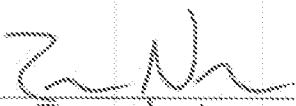
By:   
Name: Zach Morris  
Title: Vice President

Exhibit A

Patents

<u>Patent Number/ Application Number</u>	<u>Filing Date</u>	<u>Title</u>
9,116,884	08/25/15	System and method for converting a message via a posting converter
8,645,136	02/04/14	System and method for efficiently reducing transcription error using hybrid voice transcription
8,442,209	05/14/13	System and method for processing out-of-order caller responses during automated call processing
8,379,802	02/19/13	System and method for transmitting voice input from a remote location over a wireless data channel
8,306,211	11/06/12	System and method for retaining calls into a call center
8,249,880	08/21/12	Real-time display of system instructions
8,204,746	06/19/12	System and method for providing an automated call center inline architecture
8,175,886	05/08/12	Determination of signal-processing approach based on signal destination characteristics
8,170,197	05/01/12	System and method for providing automated call center post-call processing
8,068,595	11/29/11	System and method for providing a multi-modal communications infrastructure for automated call center operation
8,023,638	09/20/11	System and method for balancing agent console load during automated call processing
7,996,230	08/09/11	Selective security masking within recorded speech
7,912,512	03/22/11	Sharing account information and a phone number between personal mobile phone and an in-vehicle embedded phone
7,634,064	12/15/09	System and method for transmitting voice input from a remote location over a wireless data channel
7,496,353	02/24/09	System and method for providing multi-party message-based voice communications
7,472,075	12/30/08	System and method to associate broadcast radio content with a transaction via an internet server
7,406,421	07/29/08	Systems and methods for reviewing informational content in a vehicle
7,392,191	06/24/08	Method and device to distinguish between voice conversation and automated speech recognition
7,391,860	06/24/08	Method for providing a message-based communications infrastructure for automated call center operation

<u>Patent Number/ Application Number</u>	<u>Filing Date</u>	<u>Title</u>
7,292,689	11/06/07	System and method for providing a message-based communications infrastructure for automated call center operation
7,236,777	06/26/07	System and method for dynamically configuring wireless network geographic coverage or service levels
6,885,735	04/26/05	System and method for transmitting voice input from a remote location over a wireless data channel
6,766,233	07/20/04	Modular telematic control unit
6,757,651	06/29/04	Speech detection system and method
6,748,244	06/08/04	Sharing account information and a phone number between personal mobile phone and an in-vehicle embedded phone
11/893,552	08/15/07	System and method for managing a dynamic call flow during automated call processing
12/062,373	04/03/08	System and method for managing customer queuing

Exhibit B

Trademarks

<u>Registration/ Serial Number</u>	<u>Filing Date</u>	<u>Mark</u>
4000970	07/26/11	VOICE TO ACTION
3400400	03/18/08	SPOKEN COMMUNICATIONS
3393750	03/04/08	GUIDED SPEECH IVR
3383616	02/12/08	SPOKEN SYSTEM
3374605	01/22/08	GUIDED SPEECH IVR
3361134	12/25/07	SELF-SERVICE GUARANTEED
3303621	10/02/07	YOUR PEOPLE. OUR TECHNOLOGY. REAL RESULTS
3319837	10/23/07	VOICE WORKFLOW
3013217	11/08/05	GOTVOICE
2976251	07/26/05	GOTVOICE
2920882	01/25/05	SPEECHFORMS
3936532	03/29/11	GOTSEARCH
3955683	05/03/11	GOTSEARCH
3552291	12/23/08	GUIDED SPEECH PLATFORM
3880296	11/23/10	WHEN THE CALLER EXPERIENCE MATTERS
2911426	12/14/04	INTELLISIST