OP \$40.00 3920269

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 ETAS ID: TM393440 Stylesheet Version v1.2

UCN prev	ective Assignment to correct the conveying party data from UCN to I, Inc. and the receiving party data from inContact to inContact, Inc. iously recorded on Reel 004428 Frame 0596. Assignor(s) hereby irms the corrective assignment.

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
UCN, Inc.		10/13/2008	Corporation: DELAWARE

RECEIVING PARTY DATA

Name:	inContact, Inc.	
Street Address:	75 West Towne Ridge Parkway, Tower 1	
City:	Sandy	
State/Country: UTAH		
Postal Code: 84070		
Entity Type: Corporation: DELAWARE		

PROPERTY NUMBERS Total: 1

Property Type	Number	Word Mark
Registration Number:	3920269	SATISFACTION AS A SERVICE

CORRESPONDENCE DATA

Fax Number: 8015326111

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 8015321234

Email: trademarks@parsonsbehle.com

Correspondent Name: Margaret Niver McGann

Address Line 1: 201 South Main Street, Suite 1800

Address Line 4: Salt Lake City, UTAH 84111

NAME OF SUBMITTER:	Margaret Niver McGann
SIGNATURE:	/Margaret Niver McGann/
DATE SIGNED:	08/02/2016

Total Attachments: 4

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TRADEMARK
REEL: 005845 FRAME: 0051

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE: NEW ASSIGNMENT

NATURE OF CONVEYANCE: CHANGE OF NAME

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
UCN		10/13/2008	CORPORATION: DELAWARE

RECEIVING PARTY DATA

Name:	inContact	
Street Address:	treet Address: 7730 S. Union Park Ave., Suite 500	
City:	Salt Lake City	
State/Country:	UTAH	
Postal Code:	84047	
Entity Type: CORPORATION: DELAWARE		

PROPERTY NUMBERS Total: 1

Property Type	Number	Word Mark
Serial Number:	77602479	SATISFACTION AS A SERVICE

CORRESPONDENCE DATA

Fax Number: (801)536-6111

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 801.532.1234

Email: ecf@parsonsbehle.com
Correspondent Name: Margaret Niver McGann

Address Line 1: 201 South Main Street, Suite 1800
Address Line 4: Salt Lake City, UTAH 84111

ATTORNEY DOCKET NUMBER:	8071TM
NAME OF SUBMITTER:	Margaret Niver McGann
Signature:	/Margaret Niver McGann/
Date:	12/09/2010

TRADEMARK

REEL: 004428 FRAME: 0596 TRADEMARK

REEL: 005845 FRAME: 0052

CH \$40.00 7

Total Attachments: 2 source=inContact Name Change DE 1-09#page1.tif source=inContact Name Change DE 1-09#page2.tif

> TRADEMARK REEL: 004428 FRAME: 0597 TRADEMARK

REEL: 005845 FRAME: 0053



PAGE I

The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "UCN, INC.", CHANGING ITS NAME FROM "UCN, INC." TO "INCONTACT, INC.", FILED IN THIS OFFICE ON THE FOURTEENTH DAY OF OCTOBER, A.D. 2008, AT 9:55 O'CLOCK A.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF AMENDMENT IS THE FIRST DAY OF JANUARY, A.D. 2009, AT 12:01 O'CLOCK A.M.

3016691 8100

081033557

You may verify this certificate online at corp.delaware.gov/authver.shtml

Warriet Smith Mindson

Harriet Smith Windsor, Secretary of State AUTHENTICATION: 6908806

DATE: 10-14-08

TRADEMARK REEL: 005828 FRAME: 0698

State of Delaware Secretary of State Division of Corporations Delivered 10:35 AM 10/14/2008 FILED 09:55 AM 10/14/2008 SRV 081033557 - 3016691 FILE

STATE OF DELAWARE CERTIFICATE OF AMENDMENT OF CERTIFICATE OF INCORPORATION OF UCN, INC.

UCN, Inc., a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware does hereby certify:

FIRST: That by unanimous written consent of the Board of Directors of UCN, Inc., dated August 21, 2008 and executed in accordance with Section 141(f) of the General Corporation Law of the State of Delaware, resolutions were duly adopted setting forth a proposed amendment of the Certificate of Incorporation of said corporation, declaring said amendment to be advisable and calling a meeting of the stockholders of said corporation for consideration thereof. The resolution setting forth the proposed amendment is as follows:

<u>RESOLVED</u>: that the following proposed amendment (the "Amendment") to the Certificate of Incorporation of the Corporation is hereby adopted and approved:

Article I of the Certificate of Incorporation be amended by deleting all of Article I and inserting the following provision in lieu thereof:

ARTICLE I NAME

The name of the Corporation is inContact, Inc.

SECOND: That thereafter, pursuant to resolution of its Board of Directors, a special meeting of the stockholders of said corporation was duly called and held upon notice in accordance with Section 222 of the General Corporation Law of the State of Delaware at which meeting the necessary number of shares as required by statute were voted in favor of the amendment.

THIRD: That said amendment was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.

FOURTH: That said amendment shall be effective at 12:01 am, Eastern time on January 1, 2009.

IN WITNESS WHEREOF, said corporation has caused this certificate to be signed the 13 day of October 2008.

Paul Jarman, CEO

TRADEMARK REEL: 00**582**8 FRAME: 06**99**

RECORDED: 02/09/2016