

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM404975

| | | | |
|---|----------------------------------|-----------------------|----------------------|
| SUBMISSION TYPE: | NEW ASSIGNMENT | | |
| NATURE OF CONVEYANCE: | RELEASE OF SECURITY AGREEMENT | | |
| CONVEYING PARTY DATA | | | |
| Name | Formerly | Execution Date | Entity Type |
| BARCLAYS BANK PLC, as ADMINISTRATIVE AND COLLATERAL AGENT | | 10/21/2016 | BANK: UNITED KINGDOM |
| RECEIVING PARTY DATA | | | |
| Name: | PRESS GANEY ASSOCIATES, INC. | | |
| Street Address: | 404 COLUMBIA PLACE | | |
| City: | SOUTH BEND | | |
| State/Country: | INDIANA | | |
| Postal Code: | 46601 | | |
| Entity Type: | Corporation: DELAWARE | | |
| Name: | DATA ADVANTAGE, LLC | | |
| Street Address: | 404 COLUMBIA PLACE | | |
| City: | SOUTH BEND | | |
| State/Country: | INDIANA | | |
| Postal Code: | 46601 | | |
| Entity Type: | Limited Liability Company: TEXAS | | |
| Name: | ON THE SPOT SYSTEMS, INC. | | |
| Street Address: | 404 COLUMBIA PLACE | | |
| City: | SOUTH BEND | | |
| State/Country: | INDIANA | | |
| Postal Code: | 46601 | | |
| Entity Type: | Corporation: DELAWARE | | |
| Name: | DYNAMIC CLINICAL SYSTEMS, INC. | | |
| Street Address: | 404 COLUMBIA PLACE | | |
| City: | SOUTH BEND | | |
| State/Country: | INDIANA | | |
| Postal Code: | 46601 | | |
| Entity Type: | Corporation: DELAWARE | | |
| PROPERTY NUMBERS Total: 78 | | | |

OP \$1965.00 4470326

| Property Type | Number | Word Mark |
|----------------------|---------|--|
| Registration Number: | 4470326 | BEACON OF EXCELLENCE AWARD |
| Registration Number: | 3730218 | BEST PLACE TO PRACTICE |
| Registration Number: | 4119863 | BRAND POSITION ANALYSIS |
| Registration Number: | 3645789 | BRIEFINGS |
| Registration Number: | 4116508 | CARDIAC CATH LAB OPTIMIZER |
| Registration Number: | 4252664 | CLINICAL PERFORMER |
| Registration Number: | 4153387 | CLINICAL PERFORMER OPTIMIZER |
| Registration Number: | 4470320 | COMMITMENT TO EXCELLENCE AWARD |
| Registration Number: | 4915424 | COMPASSIONATE CONNECTED CARE |
| Registration Number: | 4130025 | COST REPORT SCHEDULES |
| Registration Number: | 4116506 | CUSTOM COST REPORTS |
| Registration Number: | 3215070 | DATA ADVANTAGE |
| Registration Number: | 3356012 | |
| Registration Number: | 4116509 | EMERGENCY DEPARTMENT OPTIMIZER |
| Registration Number: | 4153331 | EMPLOYEE PARTNER |
| Registration Number: | 4220753 | EMPLOYEE PARTNER OPTIMIZER |
| Registration Number: | 2681835 | FIRST PERSON |
| Registration Number: | 4201164 | FOCUS GROUP OPTIMIZER |
| Registration Number: | 4116507 | GOAL & BARRIER OPTIMIZER |
| Registration Number: | 4470325 | GUARDIAN OF EXCELLENCE AWARD |
| Registration Number: | 3649579 | HOT COMMENTS |
| Registration Number: | 2505910 | INFOEDGE |
| Registration Number: | 2570703 | INFOTURN |
| Registration Number: | 4937166 | LISTEN-LEARN-LEAD |
| Registration Number: | 3401607 | NATIONAL DATABASE OF NURSING QUALITY IND |
| Registration Number: | 2804641 | NDNQI |
| Registration Number: | 3519932 | NDNQI AWARD FOR OUTSTANDING NURSING QUAL |
| Registration Number: | 3637013 | ONLINE ACTION PLANNING |
| Registration Number: | 4116510 | OPERATING ROOM OPTIMIZER |
| Registration Number: | 4153386 | OPPORTUNITY ASSESSMENT OPTIMIZER |
| Registration Number: | 4130026 | OUTPATIENT REPORTS |
| Registration Number: | 3857505 | PARTNER OF CHOICE |
| Registration Number: | 1682891 | PARTNERS IN QUALITY |
| Registration Number: | 1795361 | PARTNERS IN QUALITY |
| Registration Number: | 4173207 | PATIENT EXPERIENCE OPTIMIZER |
| Registration Number: | 4153388 | PATIENTFLOW OPTIMIZER |
| Registration Number: | 4153342 | PHYSICIAN PARTNER |
| Registration Number: | 4116511 | PHYSICIAN PARTNER OPTIMIZER |

| Property Type | Number | Word Mark |
|----------------------|---------|--|
| Registration Number: | 4021466 | PRESS GANEY |
| Registration Number: | 2228347 | PRESS GANEY |
| Registration Number: | 4300018 | PRESS GANEY CLINICAL PERFORMANCE SUITE |
| Registration Number: | 4248784 | PRESS GANEY IMPROVEMENT PORTAL |
| Registration Number: | 4248774 | PRESS GANEY OPERATIONAL PERFORMANCE SUIT |
| Registration Number: | 4150758 | PRESS GANEY OUTCOMES DRIVEN. PERFORMANCE |
| Registration Number: | 3772658 | PRESS GANEY PARTNERS |
| Registration Number: | 4220740 | PRESS GANEY PARTNERSHIP PERFORMANCE SUIT |
| Registration Number: | 4153384 | PRESS GANEY PERFORMANCE CONSULTING SUITE |
| Registration Number: | 4266633 | PRESS GANEY PERFORMANCE SOLUTIONS |
| Registration Number: | 4220748 | PRESS GANEY SATISFACTION PERFORMANCE SUI |
| Registration Number: | 4157127 | PRESS GANEY STRATEGIC PLANNING & MARKETI |
| Registration Number: | 4153372 | PROVIDER PARTNER |
| Registration Number: | 3781956 | PSYCH INSIGHTS |
| Registration Number: | 3329432 | QI |
| Registration Number: | 2125539 | QI |
| Registration Number: | 3329431 | QUALITY INDICATOR PROJECT |
| Registration Number: | 4270686 | QUALITY PERFORMER |
| Registration Number: | 4248773 | SAFETY PERFORMER |
| Registration Number: | 4303637 | SECRET SHOPPER OPTIMIZER |
| Registration Number: | 3126796 | SOLUTIONS STARTER |
| Registration Number: | 3439221 | SOLUTIONS STARTERS |
| Registration Number: | 3348013 | SUCCESS STORY AWARD |
| Registration Number: | 3348001 | SUMMIT AWARD |
| Registration Number: | 4153383 | THE DAY OF THE WEEK REPORT |
| Registration Number: | 4244543 | THE EXECUTIVE ADVANTAGE REPORT |
| Registration Number: | 4123286 | THE FINANCIAL PROFILES REPORT |
| Registration Number: | 4153371 | THE HOSPITAL INDICATOR REPORT |
| Registration Number: | 4184525 | THE HOSPITAL PERFORMANCE REPORT |
| Registration Number: | 4184524 | THE HOSPITAL TREND REPORT |
| Registration Number: | 4262736 | THE TOP 20 REPORTS |
| Registration Number: | 3730217 | TOP IMPROVER |
| Registration Number: | 4153385 | VALUE-BASED PURCHASING OPTIMIZER |
| Registration Number: | 3823324 | HOSPITAL VALUE INDEX |
| Registration Number: | 3615021 | IS IT WORTH IT? |
| Registration Number: | 3989476 | AVAILABLE GUEST TIME |
| Registration Number: | 3989478 | ON-SITE INSIGHTS |
| Registration Number: | 3808337 | ONTHESPOT |

| Property Type | Number | Word Mark |
|----------------------|---------|---|
| Registration Number: | 3808336 | SURVEYONTHEPOT |
| Registration Number: | 3133799 | A PATIENT-CENTERED APPROACH TO CLINICAL |

CORRESPONDENCE DATA

Fax Number: 8668265420

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 301-638-0511

Email: ipresearchplus@comcast.net

Correspondent Name: IP Research Plus, Inc.

Address Line 1: 21 Tadcaster Circle

Address Line 2: attn: Penelope J.A. Agodoa

Address Line 4: Waldorf, MARYLAND 20602

ATTORNEY DOCKET NUMBER: CRS1-41453

NAME OF SUBMITTER: Penelope J.A. Agodoa

SIGNATURE: /pja/

DATE SIGNED: 11/09/2016

Total Attachments: 11
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TERMINATION AND RELEASE OF
TRADEMARK SECURITY AGREEMENT

This TERMINATION AND RELEASE OF TRADEMARK SECURITY AGREEMENT (the "Termination and Release"), dated as of October 21, 2016, from BARCLAYS BANK PLC, as administrative and collateral agent (in such capacity, together with its successors in such capacity, the "Agent") for the several banks and other financial institutions or entities that are parties to the Credit Agreement (as hereinafter defined), is entered into in favor of PRESS GANEY ASSOCIATES, INC., DATA ADVANTAGE, LLC, ON THE SPOT SYSTEMS, INC. and DYNAMIC CLINICAL SYSTEMS, INC. (collectively, the "Grantors"). Capitalized terms used herein without definition are used as defined in (i) the Credit Agreement, dated as of July 31, 2015 (as amended, restated, amended and restated, modified or supplemented from time to time, the "Credit Agreement"), among PRESS GANEY HOLDINGS, INC., a Delaware corporation (the "Borrower"), the Lenders party thereto from time to time and the Agent and (ii) the Security Agreement (as hereinafter defined).

WITNESSETH:

WHEREAS, pursuant to that certain Security Agreement, dated as of July 31, 2015 (the "Security Agreement"), among the Borrower, the Guarantors from time to time party thereto, including the Grantors, and the Agent, a security interest was granted by the Grantors to the Agent in certain Trademarks (as hereinafter defined);

WHEREAS, a Trademark Security Agreement (the "Trademark Security Agreement"), dated as of July 31, 2015, made by each Grantor in favor of the Agent was recorded in the Assignment Recordation Branch of the United States Patent and Trademark Office on July 31, 2015, at Reel 5589, Frame 0624, pursuant to which a security interest was granted by the Grantors to the Agent in the Trademark Collateral (as that term is defined in the Trademark Security Agreement);

WHEREAS, the Agent now desires to terminate and release the entirety of its security interest in the Trademarks and Trademark Collateral;

NOW, THEREFORE, for good and valuable consideration, including the satisfaction of all obligations, indebtedness and liabilities secured by the Trademarks pursuant to the Security Agreement and the Trademark Collateral pursuant to the Trademark Security Agreement, the receipt and sufficiency of which are hereby acknowledged, and upon the terms set forth in this Termination and Release, the Agent hereby states as follows:

1. Trademarks: The term "Trademarks," as used herein, shall mean (i) all United States and foreign trademarks, trade names, corporate names, company names, business names, domain names, fictitious business names, trade styles, service marks, logos and other source or business identifiers, and all goodwill associated therewith, now existing or hereafter adopted or acquired, all registrations and recordings thereof, all applications in connection therewith, whether in the United States Patent and Trademark Office or in any similar office or agency of the United States, any State thereof, or otherwise, and all common-law rights related thereto (including, without limitation, any registrations and applications for registrations in

respect of the foregoing referred to in Schedule I), (ii) all goodwill of the business connected with the use of or symbolized by any of the foregoing and (iii) the right to obtain all renewals thereof, in each case, that were encumbered pursuant to the Trademark Security Agreement.

2. Release of Security Interest: The Agent hereby irrevocably and unconditionally terminates, releases and discharges its security interest in the Trademarks and Trademark Collateral, and any right, title or interest of the Agent in such Trademarks and Trademark Collateral shall hereby cease and become void.


3. Further Assurances: At the request and sole expense of the Grantors, the Agent shall execute and deliver to each Grantor such documents as such Grantor shall reasonably request to evidence the release of such Agent's security interest in the Trademarks and Trademark Collateral.

4. Governing Law: This Termination and Release shall be governed by, and construed in accordance with, the laws of the United States, with respect to trademark issues and in all other respects including as to validity (except trademark validity), interpretation and effect by the laws of the State of New York, without giving effect to the conflict of laws rules thereof.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, each of the undersigned has caused this Termination and Release to be duly executed and delivered as of the date first above written.

BARCLAYS BANK PLC, as Administrative Agent
and Collateral Agent

By: 
Name: Vanessa A. Kurbatskiy
Title: Vice President

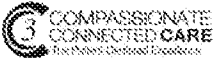

[Signature page to Trademark Release]

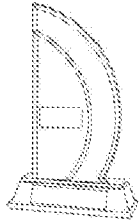
SCHEDULE I


See attached.


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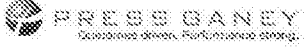
Trademarks:

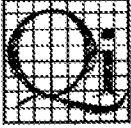
| <u>MARK</u> | <u>SERIAL NO./REG. NO.</u> | <u>REG DATE</u> | <u>OWNER</u> |
|---|--------------------------------|-----------------|---------------------------------|
| BEACON OF EXCELLENCE AWARD | 4470326 | 1/21/2014 | Press Ganey Associates, Inc. |
| BEST PLACE TO PRACTICE | 3730218 | 12/22/2009 | Press Ganey Associates, Inc. |
| BRAND POSITION ANALYSIS | 4119863 | 3/27/2012 | Press Ganey Associates, Inc. |
| BRIEFINGS | 3645789 | 6/30/2009 | Press Ganey Associates, Inc. |
| C3 COMPASSIONATE CONNECTED CARE THE PATIENT-CENTERED EXPERIENCE  | --- | Pending ITU | Press Ganey Associates, Inc. |
| CARDIAC CATH LAB OPTIMIZER | 4116508 | 3/20/2012 | Press Ganey Associates, Inc. |
| CELEBRATING 30 YEARS  | --- | Pending ITU | Press Ganey Associates, Inc. |
| CLINICAL PERFORMER | 4252664 | 12/4/2012 | Press Ganey Associates, Inc. |
| CLINICAL PERFORMER OPTIMIZER | 4153387 | 6/5/2012 | Press Ganey Associates, Inc. |
| COMMITMENT TO EXCELLENCE AWARD | 4470320 | 1/21/2014 | Press Ganey Associates, Inc. |
| COMPASSIONATE CONNECTED CARE | 4915424 | 3/8/2016 | Press Ganey Associates, Inc. |

| <u>MARK</u> | <u>SERIAL NO./REG. NO.</u> | <u>REG DATE</u> | <u>OWNER</u> |
|--|--------------------------------|-----------------|---------------------------------|
| COST REPORT SCHEDULES | 4130025 | 4/17/2012 | Press Ganey Associates, Inc. |
| CUSTOM COST REPORTS | 4116506 | 3/20/2012 | Press Ganey Associates, Inc. |
| DATA ADVANTAGE | 3215070 | 3/6/2007 | Press Ganey Associates, Inc. |
| Design Only  | 3356012 | 12/18/2007 | Press Ganey Associates, Inc. |
| EMERGENCY DEPARTMENT OPTIMIZER | 4116509 | 3/20/2012 | Press Ganey Associates, Inc. |
| EMPLOYEE PARTNER | 4153331 | 6/5/2012 | Press Ganey Associates, Inc. |
| EMPLOYEE PARTNER OPTIMIZER | 4220753 | 10/9/2012 | Press Ganey Associates, Inc. |
| FIRST PERSON | 2681835 | 1/28/2003 | Press Ganey Associates, Inc. |
| FOCUS GROUP OPTIMIZER | 4201164 | 9/4/2012 | Press Ganey Associates, Inc. |
| GOAL & BARRIER OPTIMIZER | 4116507 | 3/20/2012 | Press Ganey Associates, Inc. |
| GUARDIAN OF EXCELLENCE AWARD | 4470325 | 1/21/2014 | Press Ganey Associates, Inc. |
| HOT COMMENTS | 3649579 | 7/7/2009 | Press Ganey Associates, Inc. |
| INFOEDGE | 2505910 | 11/13/2001 | Press Ganey Associates, Inc. |

| <u>MARK</u> | <u>SERIAL NO./REG. NO.</u> | <u>REG DATE</u> | <u>OWNER</u> |
|--|--------------------------------|-----------------|---------------------------------|
| INFOTURN | 2570703 | 5/21/2002 | Press Ganey Associates, Inc. |
| LISTEN-LEARN-LEAD | 4937166 | 4/12/2016 | Press Ganey Associates, Inc. |
| NATIONAL DATABASE OF NURSING QUALITY INDICATORS | 3401607 | 3/25/2008 | Press Ganey Associates, Inc. |
| NDNQI | 2804641 | 1/13/2004 | Press Ganey Associates, Inc. |
| NDNQI A PRESS GANEY SOLUTION  | --- | Pending ITU | Press Ganey Associates, Inc. |
| NDNQI AWARD FOR OUTSTANDING NURSING QUALITY | 3519932 | 10/21/2008 | Press Ganey Associates, Inc. |
| ONLINE ACTION PLANNING | 3637013 | 6/9/2009 | Press Ganey Associates, Inc. |
| OPERATING ROOM OPTIMIZER | 4116510 | 3/20/2012 | Press Ganey Associates, Inc. |
| OPPORTUNITY ASSESSMENT OPTIMIZER | 4153386 | 6/5/2012 | Press Ganey Associates, Inc. |
| OUTPATIENT REPORTS | 4130026 | 4/17/2012 | Press Ganey Associates, Inc. |
| PARTNER OF CHOICE | 3857505 | 10/5/2010 | Press Ganey Associates, Inc. |
| PARTNERS IN QUALITY | 1682891 | 4/14/1992 | Press Ganey Associates, Inc. |
| PARTNERS IN QUALITY | 1795361 | 9/28/1993 | Press Ganey Associates, Inc. |

| <u>MARK</u> | <u>SERIAL NO./REG. NO.</u> | <u>REG DATE</u> | <u>OWNER</u> |
|---|----------------------------|---|------------------------------|
| PATIENT EXPERIENCE OPTIMIZER | 4173207 | 7/10/2012 | Press Ganey Associates, Inc. |
| PATIENTFLOW OPTIMIZER | 4153388 | 6/5/2012 | Press Ganey Associates, Inc. |
| PHYSICIAN PARTNER | 4153342 | 3/20/2012 | Press Ganey Associates, Inc. |
| PHYSICIAN PARTNER OPTIMIZER | 4116511 | 3/20/2012 | Press Ganey Associates, Inc. |
| PHYSICIAN VOICE | --- | Pending (Opposition after application is pending at the TTAB) | Press Ganey Associates, Inc. |
| PINNACLE OF EXCELLENCE AWARD | --- | Pending ITU | Press Ganey Associates, Inc. |
| PRESS GANEY | 4021466 | 9/6/2011 | Press Ganey Associates, Inc. |
| PRESS GANEY | 2228347 | 3/2/1999 | Press Ganey Associates, Inc. |
| PRESS GANEY CLINICAL PERFORMANCE SUITE | 4300018 | 3/12/2013 | Press Ganey Associates, Inc. |
| PRESS GANEY DATA INTEGRITY CERTIFIED  | --- | Pending ITU | Press Ganey Associates, Inc. |
| PRESS GANEY IMPROVEMENT PORTAL | 4248784 | 11/27/2012 | Press Ganey Associates, Inc. |
| PRESS GANEY OPERATIONAL PERFORMANCE SUITE | 4248774 | 11/27/2012 | Press Ganey Associates, Inc. |

| <u>MARK</u> | <u>SERIAL NO./REG. NO.</u> | <u>REG DATE</u> | <u>OWNER</u> |
|---|--------------------------------|-----------------|---------------------------------|
| PRESS GANEY OUTCOMES DRIVEN. PERFORMANCE STRONG.  | 4150758 | 5/29/2012 | Press Ganey Associates, Inc. |
| PRESS GANEY PARTNERS | 3772658 | 4/6/2010 | Press Ganey Associates, Inc. |
| PRESS GANEY PARTNERSHIP PERFORMANCE SUITE | 4220740 | 10/9/2012 | Press Ganey Associates, Inc. |
| PRESS GANEY PERFORMANCE CONSULTING SUITE | 4153384 | 6/5/2012 | Press Ganey Associates, Inc. |
| PRESS GANEY PERFORMANCE SOLUTIONS | 4266633 | 1/1/2013 | Press Ganey Associates, Inc. |
| PRESS GANEY SATISFACTION PERFORMANCE SUITE | 4220748 | 10/9/2012 | Press Ganey Associates, Inc. |
| PRESS GANEY STRATEGIC PLANNING & MARKETING PERFORMANCE SUITE | 4157127 | 6/12/2012 | Press Ganey Associates, Inc. |
| PROVIDER PARTNER | 4153372 | 6/5/2012 | Press Ganey Associates, Inc. |
| PSYCH INSIGHTS | 3781956 | 4/27/2010 | Press Ganey Associates, Inc. |
| QI | 3329432 | 11/6/2007 | Press Ganey Associates, Inc. |

| <u>MARK</u> | <u>SERIAL NO./REG. NO.</u> | <u>REG DATE</u> | <u>OWNER</u> |
|---|--------------------------------|-----------------|------------------------------|
| QI  | 2125539 | 12/30/1997 | Press Ganey Associates, Inc. |
| QUALITY INDICATOR PROJECT | 3329431 | 11/6/2007 | Press Ganey Associates, Inc. |
| QUALITY PERFORMER | 4270686 | 1/8/2013 | Press Ganey Associates, Inc. |
| SAFETY PERFORMER | 4248773 | 11/27/2012 | Press Ganey Associates, Inc. |
| SECRET SHOPPER OPTIMIZER | 4303637 | 3/19/2013 | Press Ganey Associates, Inc. |
| SOLUTIONS STARTER | 3126796 | 8/8/2006 | Press Ganey Associates, Inc. |
| SOLUTIONS STARTERS | 3439221 | 6/3/2008 | Press Ganey Associates, Inc. |
| SUCCESS STORY AWARD | 3348013 | 12/4/2007 | Press Ganey Associates, Inc. |
| SUMMIT AWARD | 3348001 | 12/4/2007 | Press Ganey Associates, Inc. |
| THE DAY OF THE WEEK REPORT | 4153383 | 6/5/2012 | Press Ganey Associates, Inc. |
| THE EXECUTIVE ADVANTAGE REPORT | 4244543 | 11/20/2012 | Press Ganey Associates, Inc. |
| THE FINANCIAL PROFILES REPORT | 4123286 | 4/3/2012 | Press Ganey Associates, Inc. |
| THE HOSPITAL INDICATOR REPORT | 4153371 | 6/5/2012 | Press Ganey Associates, Inc. |
| THE HOSPITAL PERFORMANCE REPORT | 4184525 | 7/31/2012 | Press Ganey Associates, Inc. |

| <u>MARK</u> | <u>SERIAL NO./REG. NO.</u> | <u>REG DATE</u> | <u>OWNER</u> |
|---|--------------------------------|-----------------|-----------------------------------|
| THE HOSPITAL TREND REPORT | 4184524 | 7/31/2012 | Press Ganey Associates, Inc. |
| THE TOP 20 REPORTS | 4262736 | 12/18/2012 | Press Ganey Associates, Inc. |
| TOP IMPROVER | 3730217 | 12/22/2009 | Press Ganey Associates, Inc. |
| VALUE-BASED PURCHASING OPTIMIZER | 4153385 | 6/5/2012 | Press Ganey Associates, Inc. |
| HOSPITAL VALUE INDEX | 3823324 | 7/20/2010 | Data Advantage, LLC |
| IS IT WORTH IT? | 3615021 | 5/5/2009 | Data Advantage, LLC |
| AVAILABLE GUEST TIME | 3989476 | 7/5/2011 | On the Spot Systems, Inc. |
| ON-SITE INSIGHTS | 3989478 | 7/5/2011 | On the Spot Systems, Inc. |
| ONTHESPOT | 3808337 | 6/22/2010 | On the Spot Systems, Inc. |
| SURVEYONTHESPOT | 3808336 | 6/22/2010 | On the Spot Systems, Inc. |
| A PATIENT-CENTERED APPROACH TO CLINICAL INFORMATION MANAGEMENT | 3133799 | 8/22/2006 | Dynamic Clinical Systems, Inc. |