

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM417554

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	Corrective Release For Security Interest in Trademarks Originally Recorded at Reel/Frame (5011/0983)		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
JPMorgan Chase Bank, N.A., as Successor to the Original Collateral Agent Goldman Sachs Bank USA		02/23/2017	National Banking Association: UNITED STATES
RECEIVING PARTY DATA			
Name:	Genesys Telecommunications Laboratories, Inc.		
Street Address:	2001 Junipero Serra Blvd.		
City:	Daly City		
State/Country:	CALIFORNIA		
Postal Code:	94014		
Entity Type:	Corporation: CALIFORNIA		
Name:	Angel.com Incorporated		
Street Address:	2001 Junipero Serra Blvd.		
City:	Daly City		
State/Country:	CALIFORNIA		
Postal Code:	94014		
Entity Type:	Corporation: DELAWARE		
Name:	Utopy, Inc.		
Street Address:	2001 Junipero Serra Blvd.		
City:	Daly City		
State/Country:	CALIFORNIA		
Postal Code:	94014		
Entity Type:	Corporation: DELAWARE		
Name:	SoundBite Communications, Inc.		
Street Address:	2001 Junipero Serra Blvd.		
City:	Daly City		
State/Country:	CALIFORNIA		
Postal Code:	94014		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 11			
TRADEMARK			

Property Type	Number	Word Mark
Registration Number:	3169032	ANGEL.COM
Registration Number:	3177337	ANGEL
Registration Number:	4298402	CALLER FIRST
Registration Number:	4298403	PUTTING THE CALLER FIRST
Registration Number:	2757525	SPEECHMINER
Registration Number:	2757526	UTOPIA
Registration Number:	2882922	YOUR TELEPHONE JUST GOT SMARTER
Serial Number:	85524535	LEXEE
Serial Number:	85528735	
Serial Number:	85719453	CX FIRST
Serial Number:	85719456	CXFIRST

CORRESPONDENCE DATA

Fax Number: 6502515002

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: (650) 251-5027

Email: jnull@stblaw.com

Correspondent Name: Marcela Robledo

Address Line 1: 2475 Hanover Street

Address Line 4: Palo Alto, CALIFORNIA 94304

ATTORNEY DOCKET NUMBER:	002778/0005
NAME OF SUBMITTER:	J. Jason Mull
SIGNATURE:	/J. Jason Mull/
DATE SIGNED:	02/27/2017

Total Attachments: 4

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CORRECTIVE RELEASE OF SECURITY INTEREST IN TRADEMARKS

This CORRECTIVE RELEASE OF SECURITY INTEREST IN TRADEMARKS (this “Release”), dated as of February 23, 2017 (the “Effective Date”), is made by JPMorgan Chase Bank, N.A., in its capacity as collateral agent and as successor to the Original Collateral Agent (as defined below) in such capacity (the “Collateral Agent”), in favor of the grantor parties identified on the signature page hereto (the “Grantors”).

WHEREAS, pursuant to that certain U.S. Pledge and Security Agreement, dated as of February 8, 2013, by and among Goldman Sachs Bank USA (the “Original Collateral Agent”), the Grantors and certain other parties thereto (as amended, amended and restated, or otherwise modified from time to time, the “Pledge and Security Agreement”), each of the Grantors granted to the Original Collateral Agent a security interest in and to certain collateral;

WHEREAS, pursuant to the Pledge and Security Agreement, each of the Grantors executed and delivered a Trademark Security Agreement, dated as of April 18, 2013, the “Original Trademark Security Agreement”), to the Original Collateral Agent, for recording with the United States Patent and Trademark Office;

WHEREAS, the Original Trademark Security Agreement was recorded with the United States Patent and Trademark Office on April 22, 2013 at Reel/Frame 5011/0983;

WHEREAS, pursuant to the Pledge and Security Agreement, each of the Grantors executed and delivered a Confirmatory Trademark Security Agreement, dated as of November 13, 2013 (the “Trademark Security Agreement”), to the Collateral Agent as successor to the Original Collateral Agent in such capacity, for recording with the United States Patent and Trademark Office;

WHEREAS, the Trademark Security Agreement was recorded with the United States Patent and Trademark Office on November 21, 2013 at Reel/Frame 5199/0929;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Collateral Agent hereby agrees as follows:

1. Defined Terms. All capitalized terms used, but not otherwise defined herein, shall have the respective meanings ascribed in or otherwise referenced in the Pledge and Security Agreement, the Original Trademark Security Agreement or the Trademark Security Agreement, as applicable.

2. Release. The Collateral Agent, without representation or warranty of any kind, and in its capacity as successor to the Original Collateral Agent, hereby releases, discharges, terminates and cancels all of its security interest in and to the Trademark Collateral, including the trademark registrations and applications set forth in Schedule A attached hereto, arising under the Security Agreement, the Original Trademark Security Agreement and the Trademark Security Agreement. If and to the extent that the Collateral Agent has acquired any right, title or interest in and to the Trademark Collateral under the Original Trademark Security Agreement or the Trademark Security Agreement, the Collateral Agent, without representation or warranty of any kind, hereby re-transfers, re-conveys and re-assigns such right, title or interest to the Grantors.

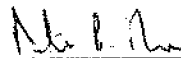
3. Termination. The Collateral Agent, without representation or warranty of any kind, terminates and cancels the Original Trademark Security Agreement and the Trademark Security Agreement.

4. Further Assurances. The Collateral Agent agrees to take all further actions, and provide to each of the Grantors and their successors, assigns or other legal representatives, all such cooperation and assistance (including, without limitation, the execution and delivery of any and all documents or other instruments), reasonably requested by the Grantors, at the Grantors' sole cost and expense, to more fully and effectively effectuate the purposes of this Release.

5. Governing Law. This Release shall be governed exclusively under the laws of New York, without regard to conflicts of law or choice of law principles.

IN WITNESS WHEREOF, the Collateral Agent has caused this Release to be executed by its duly authorized representative as of the Effective Date:

**JPMORGAN CHASE BANK, N.A., acting in
its capacity as Collateral Agent for the
Lenders**

By: 

Name: Peter Thauer

Title: Managing Director

GRANTORS:
GENESYS TELECOMMUNICATIONS
LABORATORIES, INC.
ANGEL.COM INCORPORATED
UTOPY, INC.
SOUNDBITE COMMUNICATIONS, INC.

[Signature Page to Trademark IP Release]

SCHEDULE A

<u>Trademark</u>	<u>Application No.</u>	<u>Registration No.</u>
ANGEL.COM	76227259	3169032
ANGEL	76227261	3177337
CALLER FIRST	77734929	4298402
PUTTING THE CALLER FIRST	77734934	4298403
SPEECHMINER	78096591	2757525
UTOPY	78096592	2757526
YOUR TELEPHONE JUST GOT SMARTER	78133129	2882922
LEXEE	85524535	
Wing design	85528735	
CX FIRST	85719453	
CXFIRST	85719456	