

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM433175

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Credit Suisse AG, Cayman Islands Branch		06/29/2017	Bank: SWITZERLAND
RECEIVING PARTY DATA			
Name:	Verint Americas Inc., successor-by-merger to Contact Solutions, LLC		
Street Address:	330 South Service Road		
City:	Melville		
State/Country:	NEW YORK		
Postal Code:	11747		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 3			
Property Type	Number	Word Mark	
Serial Number:	85956733	APP2AGENT	
Registration Number:	4515620	MY:TIME	
Registration Number:	4469052	INVENTING REAL CUSTOMER SERVICE	
CORRESPONDENCE DATA			
Fax Number:	8004947512		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	202-370-4750		
Email:	ipteam@cogencyglobal.com		
Correspondent Name:	Joanna McCall		
Address Line 1:	1025 Vermont Ave NW, Suite 1130		
Address Line 2:	COGENCY GLOBAL INC.		
Address Line 4:	Washington, D.C. 20005		
ATTORNEY DOCKET NUMBER:	F171100 TM04		
NAME OF SUBMITTER:	Rick Harrison		
SIGNATURE:	/Rick Harrison/		
DATE SIGNED:	06/29/2017		
Total Attachments: 5			
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RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS

This Release of Security Interest in Trademark Rights, dated as of June 29, 2017 (the "Trademark Security Release"), is made by Credit Suisse AG, as the Administrative Agent for the several banks and other financial institutions (the "Lenders") party to the Existing Credit Agreement (as defined below) (in such capacity, the "Agent"), in favor of Verint Americas Inc., a Delaware corporation (the "Grantor") and successor-by-merger to Contact Solutions, LLC (the "Original Grantor").

WHEREAS, Verint Systems Inc., a Delaware corporation ("Borrower") entered into that certain Amended and Restated Credit Agreement dated as of March 6, 2013 with the Lenders and Agent, pursuant to which the Lenders severally agreed to make Loans and other extensions of credit to the Borrower upon the terms and subject to the conditions set forth therein (as amended, amended and restated, supplemented or otherwise modified through the date hereof, the "Existing Credit Agreement");

WHEREAS, in connection with the Existing Credit Agreement, the Original Grantor and certain other subsidiaries of the Borrower executed and delivered a Guarantee and Collateral Agreement, dated as of April 29, 2011, in favor of Agent (together with all amendments and modifications, if any, from time to time thereafter made thereto, the "Guarantee and Collateral Agreement");

WHEREAS, pursuant to the Guarantee and Collateral Agreement, the Original Grantor pledged and granted to the Agent for the benefit of the Agent and the Lenders a continuing security interest in certain Intellectual Property, including the Trademarks (collectively, the "Trademark Collateral");

WHEREAS, in connection with the Guarantee and Collateral Agreement, the Original Grantor executed and delivered certain Grant of Security Interest in Trademark Rights agreements dated as of March 3, 2016 made by and between the Original Grantor and the Agent (the "Trademark Security Agreement") for recording with the United States Patent and Trademark Office;

WHEREAS, the Trademark Security Agreement was recorded in the United States Patent and Trademark Office on March 8, 2016 on Reel/Frame 5755/0269;

WHEREAS, the Original Grantor merged with and into the Grantor, with the Grantor being the surviving party, pursuant to that certain Agreement and Plan of Merger dated February 1, 2017 by and between the Original Grantor and the Grantor;

WHEREAS, the Obligations (as defined in the Existing Credit Agreement) secured by the Trademark Collateral have been repaid or otherwise satisfied; and

WHEREAS, the Agent therefore desires to release, terminate and discharge its Lien and security interest in and to the Trademark Collateral and grant all of its right, title and interest in the Trademark Collateral to the Grantor.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Agent and the Grantor hereby agree as follows:

1. Unless otherwise defined herein or the context requires, terms used in this Agreement, including its preamble and recitals, have the meanings provided or provided by reference in the Existing Credit Agreement and the Guarantee and Collateral Agreement.

2. The Agent hereby releases, terminates and discharges to the Grantor (a) the Agent's continuing security interest in, right of setoff against and Lien on, (b) the Grantor's agreement to assign, transfer and convey, upon demand made upon the occurrence and during the continuance of an Event of Default, and (c) any of Agent's other right, title or interest of any kind or nature in, to or under, the Trademark Collateral, including, without limitation, the Trademarks listed on Schedule 1 hereto.

3. The Agent hereby authorizes and acknowledges the termination of the Trademark Security Agreement. At Grantor's expense, the Agent hereby agrees to duly execute, acknowledge, procure and deliver any further documents and to do such other acts as may be reasonably necessary to affect the release of the security interest contemplated hereby and terminate the Trademark Security Agreement.

4. This Trademark Security Release may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Delivery of an executed counterpart of a signature page to this Trademark Security Release by facsimile will be as effective as delivery of a manually executed counterpart of this Trademark Security Release.

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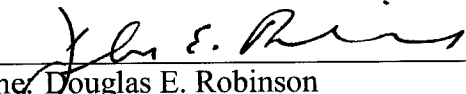
IN WITNESS WHEREOF, the parties hereto have caused this Release of Security Interest in Trademarks to be duly executed and delivered by their respective officers thereunto duly authorized as of the date above first written.

CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, in its capacity as Agent

By: 
Name: Judith E. Smith
Title: Authorized Signatory

By: 
Name: Karim Rahimtoola
Title: Authorized Signatory

VERINT AMERICAS INC. in its capacity as
Grantor and successor-by-merger with
CONTACT SOLUTIONS, LLC

By: 
Name: Douglas E. Robinson
Title: Treasurer

SCHEDULE 1

U.S. Trademark Registrations

Application/ Registration number	Date of Registration	Grantor	Country	Trademark
Application No. 85/956,733	Filed 6/11/2013 (intent-to-use)	Contact Solutions, LLC	US	APP2AGENT
Registration No. 4515620	4/15/2014	Contact Solutions, LLC	US	MY:TIME
Registration No. 4469052	1/21/2014	Contact Solutions, LLC	US	INVENTING REAL CUSTOMER SERVICE

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