

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM433183

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Credit Suisse AG, Cayman Islands Branch		06/29/2017	Bank: SWITZERLAND
RECEIVING PARTY DATA			
Name:	Verint Americas Inc., successor-by-merger to KANA Software, Inc. and Overtone, Inc.		
Street Address:	330 South Service Road		
City:	Melville		
State/Country:	NEW YORK		
Postal Code:	11747		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 7			
Property Type	Number	Word Mark	
Registration Number:	2239545	KANA	
Registration Number:	3880557	OPENMIC	
Registration Number:	3785731	OPEN MIC	
Registration Number:	3986170	OPEN MIC	
Registration Number:	4033750	OPEN MIC	
Registration Number:	3868106	OVERTONE	
Registration Number:	3804112	OVERTONE	
CORRESPONDENCE DATA			
Fax Number:	8004947512		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	202-370-4750		
Email:	ipteam@cogencyglobal.com		
Correspondent Name:	Joanna McCall		
Address Line 1:	1025 Vermont Ave NW, Suite 1130		
Address Line 2:	COGENCY GLOBAL INC.		
Address Line 4:	Washington, D.C. 20005		
ATTORNEY DOCKET NUMBER:	F171098 TM20		

OP \$190.00 2239545

NAME OF SUBMITTER:	Rick Harrison
SIGNATURE:	/Rick Harrison/
DATE SIGNED:	06/29/2017
Total Attachments: 5 source=#89834327v1 - (20 Kana Software and Overtone 005207_0364 Release Trademark sent)#page2.tif source=#89834327v1 - (20 Kana Software and Overtone 005207_0364 Release Trademark sent)#page3.tif source=#89834327v1 - (20 Kana Software and Overtone 005207_0364 Release Trademark sent)#page4.tif source=#89834327v1 - (20 Kana Software and Overtone 005207_0364 Release Trademark sent)#page5.tif source=#89834327v1 - (20 Kana Software and Overtone 005207_0364 Release Trademark sent)#page6.tif	

RELEASE OF SECURITY INTEREST IN TRADEMARK RIGHTS

This Release of Security Interest in Trademark Rights, dated as of June 29, 2017 (the "Trademark Security Release"), is made by Credit Suisse AG, as the Administrative Agent for the several banks and other financial institutions (the "Lenders") party to the Existing Credit Agreement (as defined below) (in such capacity, the "Agent"), in favor of Verint Americas Inc., a Delaware corporation (the "Grantor") and successor by-merger to KANA Software, Inc. and Overtone, Inc. (which originally merged into KANA Software, Inc.) (each, an "Original Grantor" and collectively, the "Original Grantors").

WHEREAS, Verint Systems Inc., a Delaware corporation ("Borrower") entered into that certain Amended and Restated Credit Agreement dated as of March 6, 2013 with the Lenders and Agent, pursuant to which the Lenders severally agreed to make Loans and other extensions of credit to the Borrower upon the terms and subject to the conditions set forth therein (as amended, amended and restated, supplemented or otherwise modified through the date hereof, the "Existing Credit Agreement");

WHEREAS, in connection with the Existing Credit Agreement, the Original Grantors and certain other subsidiaries of the Borrower executed and delivered a Guarantee and Collateral Agreement, dated as of April 29, 2011, in favor of Agent (together with all amendments and modifications, if any, from time to time thereafter made thereto, the "Guarantee and Collateral Agreement");

WHEREAS, the Original Grantors have executed and delivered a Guarantee and Collateral Agreement Supplement, dated as of February 3, 2014 (together with all amendments and modifications, if any, from time to time thereafter made thereto, the "Guarantee and Collateral Agreement Supplement") pursuant to which the Original Grantors became a party to the Guarantee and Collateral Agreement;

WHEREAS, pursuant to the Guarantee and Collateral Agreement Supplement, the Original Grantors pledged and granted to the Agent for the benefit of the Agent and the Lenders a continuing security interest in certain Intellectual Property, including the Trademarks (collectively, the "Trademark Collateral");

WHEREAS, in connection with the Guarantee and Collateral Agreement Supplement, the Original Grantors executed and delivered certain Grant of Security Interest in Trademark Rights agreement dated as of February 3, 2014 made by and between the Grantors and the Agent (the "Trademark Security Agreement") for recording with the United States Patent and Trademark Office;

WHEREAS, the Trademark Security Agreement was recorded in the United States Patent and Trademark Office on February 3, 2014 on Reel/Frames 005207/0362-0368;

WHEREAS, the Original Grantors merged with and into the Grantor Overtone, Inc. (it being understood Overtone, Inc. originally merged into KANA Software, Inc.), with the Grantor

being the surviving party, pursuant to that certain Agreement and Plan of Merger dated January 30, 2015 by and between the Original Grantor and the Grantor;

WHEREAS, the Obligations (as defined in the Existing Credit Agreement) secured by the Trademark Collateral have been repaid or otherwise satisfied; and

WHEREAS, the Agent therefore desires to release, terminate and discharge its Lien and security interest in and to the Trademark Collateral and grant all of its right, title and interest in the Trademark Collateral to the Grantors.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Agent and the Grantors hereby agree as follows:

1. Unless otherwise defined herein or the context requires, terms used in this Agreement, including its preamble and recitals, have the meanings provided or provided by reference in the Existing Credit Agreement, the Guarantee and Collateral Agreement Supplement.

2. The Agent hereby releases, terminates and discharges to the Grantors (a) the Agent's continuing security interest in, right of setoff against and Lien on, (b) the Grantors's agreement to assign, transfer and convey, upon demand made upon the occurrence and during the continuance of an Event of Default, and (c) any of Agent's other right, title or interest of any kind or nature in, to or under, the Trademark Collateral, including, without limitation, the Trademarks listed on Schedule 1 hereto.

3. The Agent hereby authorizes and acknowledges the termination of the Trademark Security Agreement. At Grantors's expense, the Agent hereby agrees to duly execute, acknowledge, procure and deliver any further documents and to do such other acts as may be reasonably necessary to affect the release of the security interest contemplated hereby and terminate the Trademark Security Agreement.

4. This Trademark Security Release may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Delivery of an executed counterpart of a signature page to this Trademark Security Release by facsimile will be as effective as delivery of a manually executed counterpart of this Trademark Security Release.

[Remainder of page intentionally left blank]

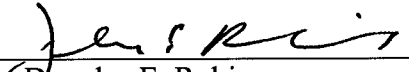
IN WITNESS WHEREOF, the parties hereto have caused this Release of Security Interest in Trademarks to be duly executed and delivered by their respective officers thereunto duly authorized as of the date above first written.

CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, in its capacity as Agent

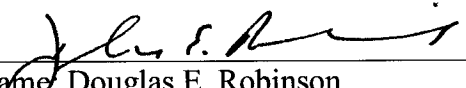
By: 
Name: Judith E. Smith
Title: Authorized Signatory

By: 
Name: Karim Rahimtoola
Title: Authorized Signatory

VERINT AMERICAS INC. in its capacity as
Grantor and successor-by-merger with
KANA SOFTWARE, INC.

By: 
Name: Douglas E. Robinson
Title: Treasurer

VERINT AMERICAS INC. in its capacity as
Grantor and successor-by-merger to
OVERTONE, INC.

By: 
Name: Douglas E. Robinson
Title: Treasurer

SCHEDULE I

U.S. Trademark Registrations and Applications

Mark	Jurisdiction	Serial No./ Filing Date	Reg. No./ Reg. Date	Current Owner
KANA	U.S.	75/286164 5/5/1997	2239545 4/13/1999	KANA Software, Inc.
OPENMIC	U.S.	77/637142 12/19/2010	3880557 11/23/2010	Overtone, Inc.
OPEN MIC	U.S.	77/637150 12/19/2008	3785731 5/4/2010	Overtone, Inc.
OPEN MIC	U.S.	77/637130 12/19/2008	3986170 6/28/2011	Overtone, Inc.
OPEN MIC and Design open  o	U.S.	85/114034 8/23/2010	4033750 10/4/2011	Overtone, Inc.
OVERTONE	U.S.	77/637192 12/19/2008	3868106 10/26/2010	Overtone, Inc.
OVERTONE	U.S.	77/637172 12/19/2008	3804112 6/15/2010	Overtone, Inc.

Schedule I