

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM446690

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	Notice of Grant of Security Interest in Trademarks (First Lien)		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
West Corporation		10/10/2017	Corporation: DELAWARE
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	Credit Suisse AG, Cayman Islands Branch, as Collateral Agent		
<b>Street Address:</b>	11 Madison Avenue		
<b>City:</b>	New York		
<b>State/Country:</b>	NEW YORK		
<b>Postal Code:</b>	10010		
<b>Entity Type:</b>	Bank: SWITZERLAND		
<b>PROPERTY NUMBERS Total: 53</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	4293673	911 MAP AUDIT	
<b>Registration Number:</b>	4273654	911 MAPBOOK	
<b>Registration Number:</b>	4086372	A9-1-1	
<b>Registration Number:</b>	4727966	A9C	
<b>Registration Number:</b>	4177346	ADVANCED 9-1-1	
<b>Registration Number:</b>	4283762	ALERTFIRST	
<b>Registration Number:</b>	4332882	BEWARE	
<b>Registration Number:</b>	3250657	BUYERSHARE	
<b>Registration Number:</b>	4764915	CLEARSTATS	
<b>Registration Number:</b>	4403379	EDGE911	
<b>Registration Number:</b>	4219477	EMERGENCY ASSIST	
<b>Registration Number:</b>	3248705	ENTERPRISE CONNECTIVITY CONFERENCING	
<b>Registration Number:</b>	4967484	EXPERIENCE CONNECTED	
<b>Registration Number:</b>	3433511	EXPERT SOLUTIONS GROUP	
<b>Registration Number:</b>	4696820	HEALTHY WORLD	
<b>Registration Number:</b>	4403336	HFCONNECT	
<b>Registration Number:</b>	4950839	HYPERCUBE	
<b>Registration Number:</b>	3341643	INSIGHT CUSTOMER INTELLIGENCE	
<b>Registration Number:</b>	4283859	INTERCHANGE	

OP \$1340.00 4293673

Property Type	Number	Word Mark
Registration Number:	4890068	INTRADO
Registration Number:	4818877	INTRADO
Registration Number:	4266937	JUMPSTART
Registration Number:	4341074	MAPFLEX 911
Registration Number:	4283056	MAPSAG
Registration Number:	4482827	MOBILEMEET
Registration Number:	4692093	OTT29-1-1
Registration Number:	5112968	POWER LOCATE
Registration Number:	4653990	POWEROPS
Registration Number:	4293102	PREFCHOICE
Registration Number:	4271951	QUICKPOINT
Registration Number:	3215143	RESERVATIONLESS-PLUS
Registration Number:	4272315	SIMPLECELL
Registration Number:	4168347	SOUNDECISION
Registration Number:	4242824	STEADYLINK
Registration Number:	4902975	TEC
Registration Number:	4822401	THE GREAT MIGRATION
Registration Number:	4276444	THOR SHIELD
Registration Number:	3674276	UNIFIED MEETING
Registration Number:	4403380	VANTAGE LINK
Registration Number:	4026825	VOIPCONNECT
Registration Number:	4796152	V-VIPER
Registration Number:	4832443	WE MOVE PEOPLE TO ACTION, CREATING A HEA
Registration Number:	4473588	WE TAKE THE WORRY OUT OF NEXTGEN 9-1-1
Registration Number:	2817892	WEST
Registration Number:	3301726	WEST
Registration Number:	3317398	WEST AT HOME
Registration Number:	3308270	WEST BUSINESS SERVICES
Registration Number:	3486424	WEST BUSINESS SERVICES
Registration Number:	4973462	WEST HEALTHCARE COMMUNICATIONS
Registration Number:	3994902	YOUR CUSTOMERS. ENGAGED.
Registration Number:	3994901	YOUR CUSTOMERS. ENGAGED.
Registration Number:	3966066	WEST
Registration Number:	5082937	WEST ENGAGEMENT CENTER

**CORRESPONDENCE DATA**

Fax Number: 2127514864

*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

**TRADEMARK**

**REEL: 006179 FRAME: 0269**

**Phone:** 212-906-1216  
**Email:** angela.amaru@lw.com  
**Correspondent Name:** LATHAM & WATKINS LLP C/O ANGELA M. AMARU  
**Address Line 1:** 885 THIRD AVENUE  
**Address Line 4:** NEW YORK, NEW YORK 10022

**ATTORNEY DOCKET NUMBER:** 030786-0812

**NAME OF SUBMITTER:** Angela M. Amaru

**SIGNATURE:** /S/ Angela M. Amaru

**DATE SIGNED:** 10/10/2017

**Total Attachments: 6**

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**Notice of Grant of Security Interest in Trademarks**

NOTICE OF GRANT OF SECURITY INTEREST IN TRADEMARKS, dated as of October 10, 2017 (this “Notice”), made by West Corporation, a Delaware corporation (the “Pledgor”), in favor of CREDIT SUISSE AG, Cayman Islands Branch, as Collateral Agent (as defined below).

Reference is made to the Collateral Agreement (First Lien), dated as of October 10, 2017 (as amended, restated, supplemented or otherwise modified from time to time, the “Collateral Agreement”), among West Corporation (the “Borrower”), as successor by merger to Olympus Merger Sub Inc., each subsidiary of the Borrower identified therein and Credit Suisse AG, Cayman Islands Branch, as collateral agent (together with its successors and assigns in such capacity, the “Collateral Agent”) for the Secured Parties (as defined therein). The parties hereto agree as follows:

SECTION 1. *Terms.* Capitalized terms used in this Notice and not otherwise defined herein have the meanings specified in the Collateral Agreement. The rules of construction specified in Section 1.01(b) of the Collateral Agreement also apply to this Notice.

SECTION 2. *Grant of Security Interest.* As security for the payment and performance, as applicable, in full of the Secured Obligations, the Pledgor pursuant to the Collateral Agreement did, and hereby does, assign and pledge to the Collateral Agent, its successors and permitted assigns, for the benefit of the Secured Parties, a continuing security interest in all of such Pledgor’s right, title and interest in, to and under any and all of the following assets now owned or at any time hereafter acquired by such Pledgor or in which such Pledgor now has or at any time in the future may acquire any right, title or interest (collectively, but excluding any Excluded Property, the “Trademark Collateral”):

all Trademarks, including those listed on Schedule I;

provided, however, that the foregoing pledge, assignment and grant of security interest will not cover any “intent-to-use” applications for trademark or service mark registrations filed pursuant to Section 1(b) of the Lanham Act, 15 U.S.C. §1051, unless and until an Amendment to Allege Use or a Statement of Use under Section 1(c) or 1(d) of the Lanham Act has been filed, to the extent, if any, that any assignment of an “intent-to-use” application prior to such filing would violate the Lanham Act.

SECTION 3. *Collateral Agreement.* The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Collateral Agent pursuant to the Collateral Agreement. Each Pledgor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Trademark Collateral are more fully set forth in the Collateral Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set

forth herein. In the event of any conflict between the terms of this Notice and the Collateral Agreement, the terms of the Collateral Agreement shall govern.

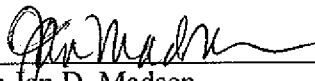
SECTION 4. *Counterparts*. This Notice may be executed in two or more counterparts, each of which shall constitute an original but all of which when taken together shall constitute but one contract. Delivery of an executed counterpart to this Notice by facsimile or other electronic transmission shall be as effective as delivery of a manually signed original.

SECTION 5. *Governing Law*. THIS NOTICE AND ANY CLAIMS, CONTROVERSY, DISPUTE OR CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT OR OTHERWISE) BASED UPON, ARISING OUT OF OR RELATING TO THIS NOTICE AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES UNDER THIS NOTICE SHALL BE CONSTRUED IN ACCORDANCE WITH AND GOVERNED BY THE LAWS OF THE STATE OF NEW YORK, WITHOUT REGARD TO ANY PRINCIPLE OF CONFLICTS OF LAW THAT COULD REQUIRE THE APPLICATION OF ANY OTHER LAW.

[Signature Pages Follow]

IN WITNESS WHEREOF, the parties hereto have duly executed this  
Notice as of the day and year first above written.

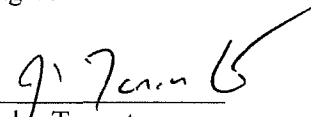
WEST CORPORATION


By:   
Name: Jan D. Madsen  
Title: Chief Financial Officer and Treasurer

*[Signature Page to Notice of Grant of Security Interest in Trademarks – West Corporation]*

**TRADEMARK**  
**REEL: 006179 FRAME: 0273**

CREDIT SUISSE AG, CAYMAN ISLANDS  
BRANCH,  
as Collateral Agent

By:   
Name: John Toronto  
Title: Authorized Signatory

By:   
Name: Lingzi Huang  
Title: Authorized Signatory

Schedule I  
to Notice of Grant of Security Interest (First Lien) in Trademarks

Trademarks Owned by West Corporation

*U.S. Trademark Registrations*

Mark	Owner	Registration No.	Registration Date
911 MAP AUDIT	West Corporation	4,293,673	2/19/2013
911 MAPBOOK	West Corporation	4,273,654	1/8/2013
A9-1-1	West Corporation	4,086,372	1/17/2012
A9C	West Corporation	4,727,966	4/28/2015
ADVANCED 9-1-1	West Corporation	4,177,346	7/17/2012
ALERTFIRST	West Corporation	4,283,762	1/29/2013
BEWARE	West Corporation	4,332,882	5/7/2013
BUYERSHARE	West Corporation	3,250,657	6/12/2007
CLEARSTATS	West Corporation	4,764,915	6/30/2015
EDGE911	West Corporation	4,403,379	9/17/2013
EMERGENCY ASSIST	West Corporation	4,219,477	10/2/2012
ENTERPRISE CONNECTIVITY CONFERENCING	West Corporation	3,248,705	5/29/2007
EXPERIENCE CONNECTED	West Corporation	4,967,484	5/31/2016
EXPERT SOLUTIONS GROUP	West Corporation	3,433,511	5/20/2008
HEALTHY WORLD	West Corporation	4,696,820	3/3/2015
HFCONNECT	West Corporation	4,403,336	9/17/2013
HYPERCUBE	West Corporation	4,950,839	5/3/2016
INSIGHT CUSTOMER INTELLIGENCE (Stylized)	West Corporation	3,341,643	11/20/2007
INTERCHANGE	West Corporation	4,283,859	1/29/2013
INTRADO	West Corporation	4,890,068	1/19/2016
INTRADO (also called "THOR")	West Corporation	4,818,877	9/22/2015
JUMPSTART	West Corporation	4,266,937	1/1/2013
MAPFLEX 911	West Corporation	4,341,074	5/28/2013
MAPSAG	West Corporation	4,283,056	1/29/2013
MOBILEMEET	West Corporation	4,482,827	2/11/2014
OTT29-1-1	West Corporation	4,692,093	2/24/2015
POWER LOCATE	West Corporation	5,112,968	1/3/2017
POWEROPS	West Corporation	4,653,990	12/9/2014
PREFCHOICE & DESIGN	West Corporation	4,293,102	2/19/2013
QUICKPOINT	West Corporation	4,271,951	1/8/2013
RESERVATIONLESS -PLUS	West Corporation	3,215,143	3/6/2007
SIMPLECELL	West Corporation	4,272,315	1/8/2013
SOUNDECISION	West Corporation	4,168,347	7/3/2012
STEADYLINK	West Corporation	4,242,824	11/13/2012
TEC	West Corporation	4,902,975	2/16/2016
THE GREAT MIGRATION	West Corporation	4,822,401	9/29/2015
THOR SHIELD	West Corporation	4,276,444	1/15/2013
UNIFIED MEETING	West Corporation	3,674,276	8/25/2009
VANTAGE LINK	West Corporation	4,403,380	9/17/2013
VOIPCONNECT	West Corporation	4,026,825	9/13/2011
V-VIPER	West Corporation	4,796,152	8/18/2015



Mark	Owner	Registration No.	Registration Date
WE MOVE PEOPLE TO ACTION, CREATING A HEALTHY WORLD. ONE PERSON AT A TIME.	West Corporation	4,832,443	10/13/2015
WE TAKE THE WORRY OUT OF NEXTGEN 9 1 1	West Corporation	4,473,588	1/28/2014
WEST & Design	West Corporation	2,817,892	2/24/2004
WEST (block letter)	West Corporation	3,301,726	10/2/2007
WEST AT HOME	West Corporation	3,317,398	10/23/2007
WEST BUSINESS SERVICES	West Corporation	3,308,270	10/9/2007
WEST BUSINESS SERVICES	West Corporation	3,486,424	8/12/2008
WEST HEALTHCARE COMMUNICATIONS	West Corporation	4,973,462	6/7/2016
YOUR CUSTOMERS. ENGAGED.	West Corporation	3,994,902	7/12/2011
YOUR CUSTOMERS. ENGAGED.	West Corporation	3,994,901	7/12/2011
WEST	West Corporation	3,966,066	5/24/2011
WEST ENGAGEMENT CENTER	West Corporation	5,082,937	11/15/2016