# OP \$565.00 3013217

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 ETAS ID: TM474929

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	TERM LOAN INTELLECTUAL PROPERTY SECURITY AGREEMENT
SEQUENCE:	1

#### **CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
INTELLISIST, INC.		05/08/2018	Corporation: WASHINGTON

#### **RECEIVING PARTY DATA**

Name:	Goldman Sachs Bank USA, as Collateral Agent
Street Address:	200 West Street
City:	NEW YORK
State/Country:	NEW YORK
Postal Code:	10282
Entity Type:	Bank: NEW YORK

#### **PROPERTY NUMBERS Total: 22**

Property Type	Number	Word Mark
Registration Number:	3013217	GOTVOICE
Registration Number:	2976251	GOTVOICE
Registration Number:	2911426	INTELLISIST
Registration Number:	2920882	SPEECHFORMS
Registration Number:	3319837	VOICE WORKFLOW
Registration Number:	3303621	YOUR PEOPLE. OUR TECHNOLOGY. REAL RESULT
Registration Number:	3383616	SPOKEN SYSTEM
Registration Number:	3400400	SPOKEN COMMUNICATIONS
Registration Number:	3361134	SELF-SERVICE GUARANTEED
Registration Number:	3393750	GUIDED SPEECH IVR
Registration Number:	3374605	GUIDED SPEECH IVR
Registration Number:	3552291	GUIDED SPEECH PLATFORM
Registration Number:	3880296	WHEN THE CALLER EXPERIENCE MATTERS
Registration Number:	4000970	VOICE TO ACTION
Registration Number:	3955683	GOTSEARCH
Registration Number:	3936532	GOTSEARCH
Serial Number:	87767380	SPOKEN
Serial Number:	87766999	SPOKEN

TRADEMARK REEL: 006394 FRAME: 0574

900451610

Property Type	Number	Word Mark
Serial Number:	87603910	CONVERSATIONCENTER
Serial Number:	87603922	INTELLIGENTWIRE
Serial Number:	87603925	W
Serial Number:	87767551	CLEARMETRIX

#### **CORRESPONDENCE DATA**

**Fax Number:** 8004947512

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

**Phone:** 202-370-4750

**Email:** ipteam@cogencyglobal.com

Correspondent Name: Stewart Walsh

Address Line 1: 1025 Vermont Ave NW, Suite 1130

Address Line 2: COGENCY GLOBAL INC. Address Line 4: Washington, D.C. 20005

ATTORNEY DOCKET NUMBER: F176955 TM Term Loan	
NAME OF SUBMITTER:	Emily Ohannessian
SIGNATURE:	/Emily Ohannessian/
DATE SIGNED:	05/22/2018

#### **Total Attachments: 30**

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#### INTELLECTUAL PROPERTY SECURITY AGREEMENT

INTELLECTUAL PROPERTY SECURITY AGREEMENT, dated as of May 8, 2018 (this "Agreement"), by the Grantor listed on the signature pages hereto (the "Grantor") in favor of Goldman Sachs Bank USA, as Collateral Agent under the Credit Agreement (as defined in the Security Agreement, defined below) (in such capacity, the "Collateral Agent") for the benefit of the Secured Parties.

- 1. Reference is made to (i) the Term Loan Credit Agreement, dated as of December 15, 2017 (as the same may be amended, restated, amended and restated, supplemented or otherwise modified or replaced from time to time, the "Credit Agreement"), among Avaya Inc., a Delaware corporation (the "Company"), Avaya Holdings Corp., a Delaware corporation ("Holdings"), each of the lending institutions from time to time party thereto and the Collateral Agent and (ii) the Term Loan Security Agreement, dated as of December 15, 2017 (as the same may be amended, restated, amended and restated, supplemented or otherwise modified or replaced from time to time, the "Security Agreement"), among the Company, Holdings, each of the Grantors listed on the signature pages thereto and the Collateral Agent Capitalized terms used herein and not otherwise defined herein shall have the meanings assigned to such terms in Credit Agreement or the Security Agreement, as applicable.
- 2. The Grantor has identified on Schedule I, II and III hereto the Copyrights, Patents and Trademarks registered or applied for with the United States Patent and Trademark Office or the United States Copyright Office acquired by such Grantors as of the date hereof. The undersigned Grantor is executing this Agreement in order to facilitate filings to be made by the Collateral Agent with the United States Copyright Office and the United States Patent and Trademark Office.

Accordingly, the Collateral Agent and the Grantor agree as follows:

SECTION 1. As security for the payment or performance, as the case may be, in full of the Obligations, the Grantor hereby grants to the Collateral Agent for the benefit of the Secured Parties a security interest in all right, title and interest in or to the Intellectual Property set forth in Schedules I, II and III hereto (such Intellectual Property, collectively, the "Collateral"). The Grantor hereby represents and warrants that the information set forth on Schedules I, II and III hereto is true and correct in all material respects as of the date hereof.

SECTION 2. This Agreement may be executed by one or more of the parties to this Agreement on any number of separate counterparts (including by facsimile or other electronic transmission (e.g., a "pdf" or "tif" file)), and all of said counterparts taken together shall be deemed to be originals and constitute one and the same instrument. This Agreement shall become effective as to the Grantor when the Collateral Agent shall have received counterparts of this Agreement that, when taken together, bear the signatures of the Grantor and the Collateral Agent.

SECTION 3. Upon the termination of the Security Agreement, the Collateral Agent shall, at the expense of the Grantor, execute, acknowledge, and deliver to the Grantors an instrument in writing in recordable form releasing the lien on and security interest in the Intellectual Property under this Agreement.

SECTION 4. The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Administrative Agent pursuant to the Security Agreement. The Grantor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Collateral are more fully set forth in the Security Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein. In the event of any conflict between the terms of this Agreement and the Security Agreement, the terms of the Security Agreement shall govern.

SECTION 5. THIS AGREEMENT AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES HEREUNDER SHALL BE GOVERNED BY, AND CONSTRUED AND INTERPRETED IN ACCORDANCE WITH, THE LAW OF THE STATE OF NEW YORK.

SECTION 6. Any provision of this Agreement that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions hereof and in the Security Agreement, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. The parties hereto shall endeavor in good-faith negotiations to replace the invalid, illegal or unenforceable provisions with valid provisions, the economic effect of which comes as close as possible to that of the invalid, illegal or unenforceable provisions.

SECTION 7. All notices, requests and demands pursuant hereto shall be made in accordance with Section 8.2 of the Security Agreement.

SECTION 8. This Agreement is made to secure the satisfactory performance and payment of the Obligations. This Agreement and the security interest granted hereby shall terminate in accordance with Section 7.4 of the Security Agreement.

SECTION 9. The Grantor agrees to reimburse the Collateral Agent for its respective reasonable and documented out-of-pocket costs and expenses in connection with this Agreement, including the reasonable and documented fees, other charges and disbursements of one firm of counsel, and, if necessary, one firm of regulatory counsel and/or one firm of local counsel in each appropriate jurisdiction, in each case to the Administrative Agent and the Collateral Agent (and, in the case of an actual or perceived conflict of interest where the Person affected by such conflict informs the Company of such conflict and thereafter, after receipt of the consent of the Company (which consent shall not be unreasonably withheld or delayed), retains its own counsel, of another firm of counsel for such affected Person).

[Signature Pages Follow]

IN WITNESS WHEREOF, the Grantor and the Collateral Agent have duly executed this Agreement as of the day and year first above written.

INTELLISIST, INC., as the Grantor

By:
Name: Tamara K. Anthony
Title: Assistant Treasurer

GOLDMAN SACHS BANK USA, as Collateral

Agent

Name:

Title:

Joshua Desai Authorized Signatory

[Signature Page to Intellectual Property Security Agreement]

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Copyrights

UNITED STATES COPYRIGHTS:

None.

### Patents

## UNITED STATES PATENTS:

Registrations:

ASSIGNEE	STATUS, FILING DATE, APP. SERIAL NO. PUB NO. & DATE	PAT/REG NO. ISSUE/REG DATE	TITLE
INTELLISIST, INC.	Status: Issued Filed: 1/5/2015 Serial #: 14/589,818 Pub #: 20150119001 Pub Date: 4/30/2015	Issued: 1/12/2016 Pat. #: 9,237,237 Expires: 11/21/2023	Title: Computer-Implemented System And Method For Providing Messages To Users In A Discussion Group
INTELLISIST, INC.	Status: Issued Filed: 4/24/2017 Serial #: 15/495,919 Pub #: 20170229123 Pub Date: 8/10/2017	Issued: 1/2/2018 Pat. #: 9,858,929 Expires: 7/20/2030	Title: Computer-Implemented System And Method For Transcription Error Reduction
INTELLISIST, INC.	Status: Issued Filed: 5/26/2017 Serial #: 15/606,688 Pub #: 20170264748 Pub Date: 9/14/2017	Issued: 1/2/2018 Pat. #: 9,860,384 Expires: 11/21/2023	Title: Computer-Implemented System And Method For Delivery Of Group Messages
INTELLISIST, INC.	Status: Issued Filed: 2/09/2015 Serial #: 14/617,823 Pub #: 20150302849 Pub Date: 10/22/2015	Issued: 1/30/2018 Pat. #: 9,881,604 Expires: 7/28/2025	Title: System And Method For Identifying Special Information
INTELLISIST, INC.	Status: Issued Filed: 5/30/2016 Serial #: 15/168,193 Pub #: 20160277566 Pub Date: 9/22/2016	Issued: 1/31/2017 Pat. #: 9,560,196 Expires: 10/30/2033	Title: Computer-Implemented System and Method for Determining Call Connection Status

INTELLISIST, Status: Issued Issued: 1/6/2015 Title: System And Method For Transmitting Voice Messages INC. Filed: 8/26/2013 Pat. #: 8,929,516 To A Discussion Group Serial #: 14/010,510 Expires: 11/21/2023 Pub #: 20130344850 Pub Date: 12/26/2013 INTELLISIST. Status: Issued Issued: 1/7/2014 Pat. Title: Closed-Loop Command And Response System For INC. Filed: 2/28/2007 #: 8,625,752 Expires: **Automatic Communications** Serial #: 11/680,058 11/12/2028 Pub #: 2007-0140440 **Between Interacting Computer** Pub Date: 6/21/2007 Systems Over An Audio Communications Channel INTELLISIST, Status: Issued Issued: 10/13/2015 Title: System And Method For INC. Filed: 9/12/2014 Pat. #: 9,159,054 Providing Guidance To Serial #: 14/485,589 Expires: 10/17/2032 Persuade A Caller Pub #: 20150003605 Pub Date: 1/1/2015 INTELLISIST, Issued: 10/3/2017 Status: Issued Title: Computer-Implemented INC. Filed: 1/30/2017 Pat. #: 9,781,256 System And Method For Determining A Status Of A Call Serial #: 15/420,027 Expires: 10/30/2033 Connection Pub #: 20170223182 Pub Date: 8/3/2017 INTELLISIST. Status: Issued Issued: 10/4/2011 Pat. Title: CLOSED-LOOP INC. Filed: 2/28/2007 #: 8,032,373 Expires: COMMAND AND RESPONSE Serial #: 11/680,024 10/20/2025 SYSTEM FOR AUTOMATIC Pub #: 2007-0143106 **COMMUNICATIONS** Pub Date: 6/21/2007 BETWEEN INTERACTING COMPUTER SYSTEMS **OVER AN AUDIO** COMMUNICATIONS

INTELLISIST, INC.

Status: Issued Filed: 12/28/2015 Serial #: 14/980,934 Pub #: 20160111092 Pub Date: 4/21/2016 Issued: 11/1/2016 Pat. #: 9,484,035 Expires: 3/28/2028 Title: System And Method For Distributed Speech Recognition

**CHANNEL** 

INTELLISIST, Status: Issued Issued: 11/12/2013 Title: System And Method For Efficiently Transcribing Verbal INC. Filed: 8/6/2012 Pat. #: 8,583,433 Messages To Text Serial #: 13/568,065 Expires: 3/27/2023 Pub #: 20130035937 Pub Date: 2/7/2013 INTELLISIST. Status: Issued Issued: 11/14/2017 Title: Computer-Implemented System And Method For INC. Filed: 1/17/2017 Pat. #: 9,819,798 Efficiently Scheduling Serial #: 13/802,710 Expires: 3/14/2033 Pub #: 20140270135 Appointments Within A Call Center Staff Via An Automatic Pub Date: 9/18/2014 Call Distributor INTELLISIST, Status: Issued Issued: 11/14/2017 Title: System And Method For Pat. #: 9,819,799 Monitoring Customer INC. Filed: 6/22/2015 Serial #: 14/746,506 Expires: 6/22/2035 Satisfaction In An Ongoing Call Center Interaction Pub #: 20160373577 Pub Date: 12/22/2016 INTELLISIST, Title: System And Method For Status: Issued Issued: 11/22/2016 INC. Filed: 2/2/2015 Pat. #: 9,503,574 Selecting Call Recordings For Serial #: 14/612,226 Expires: 10/6/2027 Storage Pub #: 20150156317 Pub Date: 6/4/2015 INTELLISIST. Status: Issued Issued: 11/29/2011 Title: System And Method For Providing A Multi-Modal INC. Filed: 10/31/2007 Pat. #: 8,068,595 Communications Infrastructure Serial #: 11/981,860 Expires: 12/15/2024 For Automated Call Center Operation INTELLISIST, Status: Issued Issued: 11/29/2016 Title: System And Method For Filed: 9/12/2014 Pat. #: 9,509,845 Pairing Agents And Callers INC. Serial #: 14/485,596 Expires: 7/13/2032 Within A Call Center Pub #: 20150003603 Pub Date: 1/1/2015

INTELLISIST, INC.	Status: Issued Filed: 7/13/2005 Serial #: 11/181,572	Issued: 11/5/2013 Pat. #: 8,577,684 Expires: 3/25/2027	Title: Selective Security Masking Within Recorded Speech Utilizing Speech Recognition Techniques
INTELLISIST, INC.	Status: Issued Filed: 2/14/2003 Serial #: 10/367,533	Issued: 11/6/2007 Pat. #: 7,292,689 Expires: 3/14/2024	Title: System And Method For Providing A Message-Based Communications Infrastructure For Automated Call Center Operation
INTELLISIST, INC.	Status: Issued Filed: 9/20/2007 Serial #: 11/903,240	Issued: 11/6/2012 Pat. #: 8,306,211 Expires: 10/16/2030	Title: System And Method For Retaining Calls Into A Call Center
INTELLISIST, INC.	Status: Issued Filed: 3/2/2015 Serial #: 14/636,087 Pub #: 20150170639 Pub Date: 6/18/2015	Issued: 12/22/2015 Pat. #: 9,218,808 Expires: 7/9/2032	Title: Computer-Implemented System And Method For Reducing Voice Transcription Error
INTELLISIST, INC.	Status: Issued Filed: 8/23/2010 Serial #: 12/861,733	Issued: 12/25/2012 Pat. #: 8,341,013 Expires: 10/22/2023	Title: System And Method For Analyzing Agent Interactions
INTELLISIST, INC.	Status: Issued Filed: 8/26/2013 Serial #: 14/010,501 Pub #: 20130346080 Pub Date: 12/26/2013	Issued: 12/29/2015 Pat. #: 9,224,389 Expires: 10/3/2028	Title: System And Method For Performing Distributed Speech Recognition
INTELLISIST, INC.	Status: Issued Filed: 3/29/2013 Serial #: 13/853,972 Pub #: 20140129831 Pub Date: 5/8/2014	Issued: 12/6/2016 Pat. #: 9,514,329 Expires: 4/9/2034	Title: System And Method For Analyzing Agent Interactions

INTELLISIST, Title: Computer-Implemented System And Method For INC. Filed: 11/4/2013 Pat. #: 8,954,332 Expires: 7/13/2025 Masking Special Data Serial #: 14/071,639 Pub #: 20140129219 Pub Date: 5/8/2014 INTELLISIST. Status: Issued Issued: 2/12/2008 Pat. Title: CLOSED-LOOP INC. Filed: 3/27/2003 #: 7,330,538 Expires: **COMMAND AND RESPONSE** Serial #: 10/403,350 10/20/2025 SYSTEM FOR AUTOMATIC **COMMUNICATIONS** BETWEEN INTERACTING **COMPUTER SYSTEMS OVER AN AUDIO COMMUNICATIONS CHANNEL** Status: Issued Issued: 2/14/2012 INTELLISIST. Title: System And Method For INC. Filed: 4/3/2007 Providing A Message-Based Pat. #: 8,116,445 Communications Infrastructure Serial #: 11/732,626 Expires: 6/6/2025 For Automated Call Center Operation Issued: 2/16/2016 INTELLISIST. Status: Issued Title: Computer-Implemented INC. Filed: 3/3/2014 Pat. #: 9,264,545 System And Method For Automating Call Center Phone Serial #: 14/195,804 Expires: 3/28/2022 Pub #: 20140177820 Calls Pub Date: 6/26/2014 INTELLISIST. Status: Issued Issued: 2/24/2009 Title: System and Method For Providing Multi-Party Message-INC. Filed: 11/21/2003 Pat. #: 7,496,353 **Based Voice Communications** Serial #: 10/719,452 Expires: 7/20/2026 INTELLISIST. Status: Issued Issued: 2/3/2015 Pat. Title: System And Method For INC. Filed: 11/5/2012 #: 8,948,368 Expires: Retaining Calls Into A Call Serial #: 13/669,388 12/15/2027 Center Pub #: 20130064356

Issued: 2/10/2015

Status: Issued

Pub Date: 3/14/2013

INTELLISIST, INC.	Status: Issued Filed: 2/28/2008 Serial #: 12/039,558	Issued: 2/3/2015 Pat. #: 8,948,371 Expires: 2/12/2032	Title: Computer-Implemented System And Method For Masking Special Data
INTELLISIST, INC.	Status: Issued Filed: 7/20/2010 Serial #: 12/840,190 Pub #: 20120022865 Pub Date: 1/26/2012	Issued: 2/4/2014 Pat. #: 8,645,136 Expires: 7/9/2032	Title: System and Method for Efficiently Reducing Transcription Error Using Hybrid Voice Transcription
INTELLISIST, INC.	Status: Issued Filed: 2/12/2016 Serial #: 15/043,490 Pub #: 20160165050 Pub Date: 6/9/2016	Issued: 2/7/2017 Pat. #: 9,565,310 Expires: 3/15/2022	Title: System And Method For Message-Based Call Communication
INTELLISIST, INC.	Status: Issued Filed: 4/20/2015 Serial #: 14/691,519 Pub #: 20150222751 Pub Date: 8/6/2015	Issued: 2/9/2016 Pat. #: 9,258,414 Expires: 3/15/2022	Title: Computer-Implemented System and Method for Facilitating Agent-Customer Calls
INTELLISIST, INC.	Status: Issued Filed: 7/7/2014 Serial #: 14/325,337 Pub #: 20140307864 Pub Date: 10/16/2014	Issued: 3/15/2016 Pat. #: 9,288,323 Expires: 3/15/2022	Title: Computer-Implemented System And Method For Simultaneously Precessing Multiple Call Sessions
INTELLISIST, INC.	Status: Issued Filed: 2/3/2014 Serial #: 14/171,732 Pub #: 20140149115 Pub Date: 5/29/2014	Issued: 3/3/2015 Pat. #: 8,972,261 Expires: 7/9/2032	Title: Computer-Implemented System And Method For Voice Transcription Error Reduction
INTELLISIST, INC.	Status: Issued Filed: 4/30/2012 Serial #: 13/460,701 Pub #: 20120219126 Pub Date: 8/30/2012	Issued: 3/4/2014 Pat. #: 8,666,032 Expires: 3/28/2022	Title: System And Method For Providing Automated Call Center Post-Call Processing

INTELLISIST, INC.	Status: Issued Filed: 12/12/2016 Serial #: 14/667,549 Pub #: 20150281449 Pub Date: 10/1/2015	Issued: 4/11/2017 Pat. #: 9,621,726 Expires: 3/24/2035	Title: Computer-Implemented System And Method For Detecting Events For Use In An Automated Call Center Environment
INTELLISIST, INC.	Status: Issued Filed: 8/11/2014 Serial #: 14/457,050 Pub #: 20140348320 Pub Date: 11/27/2014	Issued: 4/21/2015 Pat. #: 9,014,362 Expires: 3/15/2022	Title: System And Method For Processing Multi-Modal Communications Within A Call Center
INTELLISIST, INC.	Status: Issued Filed: 7/11/2016 Serial #: 15/207,440 Pub #: 20160322051 Pub Date: 11/3/2016	Issued: 4/25/2017 Pat. #: 9,633,658 Expires: 7/20/2030	Title: Computer-Implemented System And Method For Transcription Error Reduction During A Live Call
INTELLISIST, INC.	Status: Issued Filed: 8/28/2006 Serial #: 11/477,899	Issued: 4/30/2013 Pat. #: 8,433,915 Expires: 3/26/2030	Title: Selective security masking within recorded speech
INTELLISIST, INC.	Status: Issued Filed: 3/17/2005 Serial #: 11/083,657	Issued: 5/1/2012 Pat. #: 8,170,197 Expires: 8/18/2024	Title: System And Method For Providing Automated Call Center Post-Call Processing
INTELLISIST, INC.	Status: Issued Filed: 8/07/2009 Serial #: 12/462,750	Issued: 5/10/2016 Pat. #: 9,336,409 Expires: 7/5/2030	Title: Selective Security Masking Within Recorded Speech
INTELLISIST, INC.	Status: Issued Filed:8/15/2007 Serial #: 11/893,442	Issued: 5/14/2013 Pat. #: 8,442,209 Expires: 5/26/2031	Title: System And Method For Processing Out-Of-Order Caller Responses During Automated Call Processing
INTELLISIST, INC.	Status: Issued Filed: 4/26/2013 Serial #: 13/871,903 Pub #: 20130231936 Pub Date: 9/5/2013	Issued: 5/20/2014 Pat. #: 8,731,938 Expires: 6/28/2026	Title: Computer-Implemented System And Method For Identifying And Masking Special Information Within Recorded Speech

INTELLISIST, Status: Issued Issued: 5/30/2017 Title: System And Method For Facilitating Agent-Caller INC. Filed: 2/8/2016 Pat. #: 9,667,789 Communication During A Call Serial #: 15/018,836 Expires: 3/15/2022 Pub #: 20160227038 Pub Date: 8/4/2016 INTELLISIST. Status: Issued Issued: 5/30/2017 Title: System and Method for Providing Ongoing Call Center INC. Filed: 7/11/2016 Pat. #: 9,667,793 Call Assistance with the Aid of Serial #: 15/207,391 Expires: 3/25/2035 Pub #: 20160323451 a Digital Computer Pub Date: 11/3/2016 INTELLISIST. Status: Issued Issued: 5/30/2017 Title: Computer-Implemented INC. Filed: 8/22/2016 Pat. #: 9,667,796 System and Method for Group Expires: 11/21/2023 Message Delivery Serial #: 15/243,912 Pub #: 20170171391 Pub Date: 6/15/2017 INTELLISIST, Status: Issued Issued: 5/31/2016 Title: System And Method For INC. Filed: 10/30/2013 Pat. #: 9,357,382 Transmitting Voice Messages Serial #: 14/067,853 Expires: 2/8/2034 To A Discussion Group Pub #: 20140128030 Pub Date: 5/8/2014 Issued: 6/11/2013 INTELLISIST. Status: Issued Title: System And Method For Monitoring An Automated INC. Filed: 2/10/2012 Pat. #: 8,462,935 Serial #: 13/371,289 Expires: 3/15/2022 Voice Response System Pub #: 2012/0140906 Pub Date: 6/7/2012 Status: Issued Issued: 6/18/2013 INTELLISIST, Title: System And Method For INC. Filed: 10/19/2011 Pat. #: 8,467,519 Processing Calls In A Call Expires: 11/6/2024 Center Serial #: 12/144,560 Status: Issued Issued: 6/19/2012 INTELLISIST, Title: System And Method For Providing An Automated Call INC. Filed: 3/28/2008 Pat. #: 8,204,746 Serial #: 12/058,501 Expires: 4/20/2031 Center Inline Architecture Pub #: US 2008/0243515 Pub Date: 10/2/2008

INTELLISIST, Status: Issued Issued: 6/24/2008 Title: Method For Providing A Pat. #: 7,391,860 INC. Filed: 10/19/2007 Message-Based Communications Infrastructure Expires: 2/14/2023 Serial #: 11/875,744 Pub #: US-2008-0056460 For Automated Call Center Pub Date: 3/6/2008 Operation INTELLISIST. Status: Issued Issued: 6/28/2016 Title: Computer-Implemented System And Method For User-INC. Filed: 8/26/2013 Pat. #: 9,380,161 Controlled Processing Of Audio Serial #: 14/010,471 Expires: 3/1/2024 Pub #: 20130346083 Signals Pub Date: 12/26/2013 INTELLISIST. Status: Issued Issued: 6/4/2013 Title: System And Method For INC. Filed: 11/28/2011 Pat. #: 8,457,296 Providing A Multi-Modal Communications Infrastructure Serial #: 13/305,671 Expires: 3/15/2022 For Automated Call Center Pub #: 2012-0069975 Pub Date: 3/22/2012 Operation INTELLISIST, Status: Issued Issued: 6/6/2017 Title: System And Method For INC. Pat. #: 9,674,355 Processing Call Data Filed: 3/10/2016 Serial #: 15/067,101 Expires: 3/15/2022 Pub #: 20160205249 Pub Date: 7/14/2016 Issued: 7/10/2012 INTELLISIST. Status: Issued Title: System and Method For Filed: 2/23/2009 Providing Message-Based INC. Pat. #: 8,218,737 Communications Via A Serial #: 12/391,191 Expires: 8/14/2025 Centralized Voice Message Pub #: 2009-0161841 Pub Date: 6/25/2009 Server Status: Issued Issued: 7/12/2016 INTELLISIST, Title: Computer-Implemented System And Method For INC. Filed: 12/21/2015 Pat. #: 9,392,108 **Efficiently Reducing** Serial #: 14/977,549 Expires: 7/20/2030 Pub #: 20160112561 Transcription Error During A Pub Date: 4/21/2016 Call

INTELLISIST, Status: Issued Issued: 7/12/2016 Title: Computer-Implemented Call Center Architecture And INC. Filed: 3/25/2015 Pat. #: 9,392,117 Serial #: 14/668,806 Expires: 3/25/2035 Method For Optimizing Customer Experience Through Pub #: 20150281454 Pub Date: 10/1/2015 **In-Band Expert Intervention** INTELLISIST. Status: Issued Issued: 7/22/2008 Title: CLOSED-LOOP INC. Filed: 2/28/2007 Pat. #: 7,403,601 **COMMAND AND RESPONSE** Serial #: 11/680,076 Expires: 3/27/2023 SYSTEM FOR AUTOMATIC Pub #: 2007/0140441 **COMMUNICATIONS** Pub Date: 6/21/2007 BETWEEN INTERACTING **COMPUTER SYSTEMS OVER AN AUDIO COMMUNICATIONS CHANNEL** Issued: 7/23/2013 INTELLISIST. Status: Issued Title: System And Method For **Balancing Call Session** INC. Filed: 9/19/2011 Pat. #: 8,494,151 Serial #: 13/236,508 Expires: 8/15/2027 Assignments On An Agent Pub #: 20120008763 Console Pub Date: 1/12/2012 INTELLISIST. Status: Issued Issued: 7/4/2017 Title: Computer-Implemented INC. Filed: 5/13/2015 Pat. #: 9,699,315 System And Method For Serial #: 13/893,231 Expires: 12/8/2027 **Processing Caller Responses** Pub #: 20130251118 Pub Date: 9/26/2013 INTELLISIST. Status: Issued Issued: 7/8/2014 Title: System And Method For INC. Filed: 6/17/2013 Pat. #: 8,774,392 Processing Calls In A Call Serial #: 13/920,020 Expires: 3/15/2022 Center Pub #: 20140010363 Pub Date: 1/9/2014 INTELLISIST, Status: Issued Issued: 8/12/2014 Title: System And Method For Providing A Multi-Modal Filed: 6/3/2013 Pat. #: 8,804,938 INC. Communications Infrastructure Serial #: 13/909,062 Expires: 3/15/2022 Pub #: 20130259212 For Automated Call Center Pub Date: 10/3/2013 Operation

INTELLISIST, Status: Issued Issued: 8/16/2016 Title: Computer-Implemented System And Method For INC. Filed: 11/7/2013 Pat. #: 9,418,659 Masking Special Data Serial #: 14/074,653 Expires: 1/28/2024 Pub #: 20140067390 Pub Date: 3/6/2014 INTELLISIST. Status: Issued Issued: 8/22/2017 Title: Computer-Implemented System And Method For INC. Filed: 11/21/2016 Pat. #: 9,742,908 Identifying Call Recordings For Serial #: 15/358,090 Expires: 9/20/2027 Pub #: 20170134572 Retention Pub Date: 5/11/2017 INTELLISIST. Status: Issued Issued: 8/23/2016 Title: Computer-Implemented INC. Filed: 1/11/2016 Pat. #: 9,426,298 System And Method For Expires: 11/21/2023 Distributing Messages By Serial #: 14/993,050 Pub #: 20160127558 **Discussion Group** Pub Date: 5/5/2016 INTELLISIST, Status: Issued Issued: 8/24/2010 Title: Business performance and INC. customer care quality Filed: 10/22/2003 Pat. #: 7,783,513 Serial #: 10/691,777 Expires: 9/23/2026 measurement INTELLISIST. Status: Issued Issued: 8/25/2015 Title: System And Method For Converting A Message Via A INC. Filed: 12/03/2010 Pat. #: 9,116,884 Serial #: 12/960,392 **Posting Converter** Expires: 4/13/2032 Pub #: 20110135071 Pub Date: 6/9/2011 INTELLISIST, Status: Issued Issued: 8/27/2013 Title: System and Method For Filed: 7/9/2012 Transmitting Voice Messages INC. Pat. #: 8,520,813 Serial #: 13/544,976 Expires: 11/21/2023 Via A Centralized Voice Pub #: 20120275582 Message Server Pub Date: 11/1/2012 Issued: 8/27/2013 INTELLISIST, Status: Issued Title: System and Method for Identifying Audio Command INC. Filed: 9/10/2012 Pat. #: 8,521,527 Serial #: 13/609,241 Expires: 3/27/2023 Prompts for Use in a Voice Response Environment Pub #: 20130003944 Pub Date: 1/3/2013

INTELLISIST, Status: Issued Issued: 8/27/2013 Title: System And Method For Distributed Speech Recognition INC. Filed: 6/18/2012 Pat. #: 8,521,528 Expires: 3/28/2028 Serial #: 13/526,451 Pub #: 20120253806 Pub Date: 10/4/2012 INTELLISIST. Status: Issued Issued: 8/7/2012 Pat. Title: Efficient Conversion Of INC. Filed: 10/29/2008 #: 8,239,197 Expires: Voice Messages Into Text Serial #: 12/260,923 10/20/2025 Pub #: 20090052636 Pub Date: 2/26/2009 INTELLISIST. Status: Issued Issued: 8/9/2011 Title: Selective Security Masking INC. Filed: 8/6/2009 Pat. #: 7,996,230 Within Recorded Speech Serial #: 12/462,626 Expires: 7/4/2026 Pub #: 2009-0295536 Pub Date: 12/3/2009 INTELLISIST, Status: Issued Issued: 9/11/2012 Title: System and Method for INC. Pat. #: 8,265,932 Identifying Audio Command Filed: 10/3/2011 Serial #: 13/252,185 Expires: 3/27/2023 Prompts for Use in a Voice Response Environment Pub #: 20120020466 Pub Date: 1/26/2012 Status: Issued INTELLISIST. Issued: 9/16/2014 Pat. Title: Computer-Implemented Filed: 7/13/2012 System And Method For INC. #: 8,837,706 Expires: **Providing Coaching To Agents** Serial #: 13/549,249 10/17/2032 In An Automated Call Center Pub #: 20130016823 Pub Date: 1/17/2013 **Environment Based On User Traits** INTELLISIST, Status: Issued Issued: 9/16/2014 Title: Computer-Implemented System And Method For INC. Filed: 7/13/2012 Pat. #: 8,837,687 Matching Agents With Callers Serial #: 13/549,238 Expires: 8/22/2032 In An Automated Call Center

Pub #: 20130016816 Pub Date: 1/17/2013

> TRADEMARK REEL: 006394 FRAME: 0593

**Environment Based On User** 

**Traits** 

INTELLISIST, INC.	Status: Issued Filed: 8/15/2007 Serial #: 11/893,542 Pub #: US-2008-0043987 Pub Date: 2/21/2008	Issued: 9/20/2011 Pat. #: 8,023,638 Expires: 7/20/2030	Title: System And Method For Balancing Agent Console Load During Automated Call Processing
INTELLISIST, INC.	Status: Issued Filed: 7/13/2012 Serial #: 13/549,101 Pub #: 20130016815 Pub Date: 1/17/2013	Issued: 9/23/2014 Pat. #: 8,842,811 Expires: 8/21/2032	Title: Computer-Implemented System And Method For Providing Recommendations Regarding Hiring Agents In An Automated Call Center Environment Based On User Traits
INTELLISIST, INC.	Status: Issued Filed: 9/25/2015 Serial #: 11/893,552	Issued: 9/6/2016 Pat. #: 9,438,734 Expires: 4/4/2033	Title: System And Method For Managing A Dynamic Call Flow During Automated Call Processing

ASSIGNEE	PAT/REG NO. ISSUE/REG DATE	TITLE
INTELLISIST, INC.	7,472,075 Issued: 12-30-08	System and Method to Associate Broadcast Radio content with a Transaction via an Internet Server
INTELLISIST, INC.	8,160,930 Issued: 04-17-12	System and Method to Associate Broadcast Radio content with a Transaction via an Internet Server
INTELLISIST, INC.	7,406,421 Issued: 07-29-08	Real time display of system instructions
INTELLISIST, INC.	7,801,731 Issued: 09-21-10	Processing Voice Instructions in a Vehicle

INTELLISIST, INC.	8,249,880 Issued: 08-21-12	Processing Voice Instructions in a Vehicle
INTELLISIST, INC.	6,748,244 Issued: 06-08-04	Sharing Account Information and a Phone Number Between Personal Mobile Phone and an In- Vehicle Embedded Phone
INTELLISIST, INC.	7,912,512 Issued: 03-22-11	Sharing Account Information and a Phone Number Between Personal Mobile Phone and an In- Vehicle Embedded Phone
INTELLISIST, INC.	8,335,544 Issued: 12-18-12	Sharing Account Information and a Phone Number Between Personal Mobile Phone and an In- Vehicle Embedded Phone
INTELLISIST, INC.	8,175,886 Issued: 05-08-12	Determination of Signal- Processing Approach Based on Signal Destination Characteristics
INTELLISIST, INC.	6,885,735 Issued: 04-26-05	System and Method for Transmitting Voice input from a Remote Location over a Wireless Data Channel
INTELLISIST, INC.	7,634,064 Issued: 12-15-09	System and Method for Transmitting Voice input from a Remote Location over a Wireless Data Channel
INTELLISIST, INC.	7,769,143 Issued: 08-03-10	System and Method for Transmitting Voice input from a Remote Location over a Wireless Data Channel
INTELLISIST, INC.	8,379,802 Issued: 02-19-13	System and Method for Transmitting Voice input from a Remote Location over a Wireless Data Channel
INTELLISIST, INC.	7,236,777 Issued: 06-26-07	System and Method for Dynamically Configuring Wireless Network

INTELLISIST, INC.	7,877,088 Issued: 01-25-11	Geographic Coverage or Service Levels
INTELLISIST, INC.	8,027,672 Issued: 09-27-11	Geographic Coverage or Service Levels
INTELLISIST, INC.	7,392,191 Issued: 06-24-08	Method and Device to Distinguish Between Voice Conversation and Automated Speech Recognition
INTELLISIST, INC.	6,591,168 Issued: 07-08-03	System and method for adaptable mobile user interface
INTELLISIST, INC.	6,671,617 Issued: 12-30-03	System and method for reducing the amount of repetitive data sent by a server to a client for vehicle navigation
INTELLISIST, INC.	6,691,026 Issued: 02-10-02	Vehicle navigation system and method
INTELLISIST, INC.	6,757,651 Issued: 06-29-04	Speech detection system and method
INTELLISIST, INC.	6,766,233 Issued: 07-20-04	Modular telematic control unit
INTELLISIST, INC.	7,092,816 Issued: 08-15-06	System and method for reducing the amount of repetitive data sent by a server to a client for vehicle navigation
INTELLISIST, INC.	7,164,922 Issued: 01-16-07	Local phone number lookup and cache
INTELLISIST, INC.	7,330,786 Issued: 02-12-08	Vehicle navigation system and method

# Applications:

APPLICANT	STATUS, FILING DATE, APP. SERIAL NO. PUB NO. & DATE	TITLE
INTELLISIST, INC.	Status: Converted Filed: 8/13/2002 Serial #: 60/403,354	Title: System And Method For Providing A Message-Based Communications Infrastructure For Automated Call Center Operation
INTELLISIST, INC.	Status: Converted Filed: 11/22/2002 Serial #: 60/428,533	Title: System and Method for providing multi-party message-based voice communications
INTELLISIST, INC.	Status: Converted Filed: 3/15/2002 Serial #: 60/364,555 Conf #: None	Title: System And Method For Mobile Messaging
INTELLISIST, INC.	Status: Converted Filed: 1/9/2006 Serial #: 60/757,356	Title: System And Method For Performing Distributed Speech Recognition
INTELLISIST, INC.	Status: Converted Filed: 4/3/2007 Serial #: 60/921,711	Title: System and Method for Managing Customer Queuing
INTELLISIST, INC.	Status: Converted Filed: 8/15/2006 Serial #: 60/838,101	Title: System And Method For Managing A Dynamic Call Flow During Automated Call Processing
INTELLISIST, INC.	Status: Converted Filed: 8/15/2006 Serial #: 60/838,074	Title: System And Method For Balancing Agent Console Load During Automated Call Processing
INTELLISIST, INC.	Status: Converted Filed: 8/15/2006 Serial #: 60/838,102	Title: System And Method For Processing Out-Of- Order Caller Responses During Automated Call Processing

INTELLISIST, Status: Converted Title: System And Method For Managing Hold Times During Automated Call Processing INC. Filed: 2/28/2007 Serial #: 60/904,296 INTELLISIST, Status: Converted Title: System And Method For Providing An INC. Filed: 3/29/2007 Automated Call Center Inline Architecture Serial #: 60/920,849 INTELLISIST, Status: Converted Title: CLOSED-LOOP COMMAND AND RESPONSE SYSTEM FOR AUTOMATIC INC. Filed: 3/28/2002 Serial #: 60/368,644 COMMUNICATIONS BETWEEN INTERACTING COMPUTER SYSTEMS OVER AN AUDIO COMMUNICATIONS CHANNEL INTELLISIST, Status: Converted Title: System And Method For Converting A Message Via A Posting Converter INC. Filed: 12/4/2009 Serial #: 61/266,969 Status: Converted INTELLISIST. Title: Computer-Implemented System Adn Method INC. Filed: 3/30/2012 For Individual Record Encryption Serial #: 61/618,582 INTELLISIST, Status: Converted Title: Computer-Implemented System And Method For Assessing and Utilizing User Traits In An Filed: 7/14/2011 INC. Serial #: 61/508,002 **Automated Call Center Environment** Status: Converted INTELLISIST, Title: Computer-Implemented System And Method For Detecting Events For Use In An Automated INC. Filed: 3/25/2014 Serial #: 61/970,283 Call Center Environment INTELLISIST, Status: Converted Title: Computer-Implemented System And Method For Protecting Sensitive Information INC. Filed: 3/25/2014 Serial #: 61/970,275 Status: Converted INTELLISIST, Title: Computer-Implemented System And Method For Validating Secure Connections INC. Filed: 10/31/2012 Serial #: 61/720,954

INTELLISIST, INC.

Status: Converted Filed: 3/28/2014 Serial #: 61/972,150 Title: Computer-Implemented Call Center Architecture And Method For Optimizing Customer Experience Through In-Band Expert

Intervention

INTELLISIST, INC.

Status: New Filed: No Date Serial #: None

Title: Computer-Implemented System and Method for Improving Distributed Call Center Efficiency

by Determining Call Connection

INTELLISIST, INC.

Status: Pending Filed: 8/21/2017 Serial #: 14/300,087 Pub #: 2015/0356568 Pub Date: 12/10/2015 Title: Computer-Implemented System and Method for Dynamically Providing Guidance During

**Customer Interactions** 

INTELLISIST, INC.

Status: Allowed Filed: 3/13/2017 Serial #: 14/281,842 Pub #: 20140331331

Pub Date: 11/6/2014

Title: Computer-Implemented System And Method For Correlating Activity Within A User Interface

With Special Information

INTELLISIST, INC.

Status: Pending Filed: 12/29/2016 Serial #: 14/493,090 Pub #: 20150012453 Pub Date: 1/8/2015

Title: System And Method For Providing Hiring Recommendations Of Agents Within A Call Center

INTELLISIST,

Filed: 2/2/2015 INC. Serial #: 14/612,220

Pub #: 20150146867 Pub Date: 5/28/2015 Title: System And Method For Determining **Customer Hold Times** 

Status: Pending

INTELLISIST, INC.

**Status: Pending** Filed: 9/19/2017 Serial #: 14/667,603 Pub #: 20150281446 Pub Date: 10/1/2015

Title: Computer-Implemented System And Method For Protecting Sensitive Information Within A Call

Center In Real Time

INTELLISIST, INC.

Status: Pending Filed: 5/10/2016 Serial #: 15/150,276 Pub #: 20160328546

Pub Date: 11/10/2016

IDENTIFYING SPECIAL INFORMATION VERBALIZATION TIMING WITH THE AID OF

A DIGITAL COMPUTER

Title: SYSTEM AND METHOD FOR

INTELLISIST, INC.

Status: Pending Filed: 10/19/2017 Serial #: 14/880,122 Pub #: 20160036976

Pub Date: 2/4/2016

Title: System And Method For Providing Agent

Guidance

INTELLISIST, INC.

Status: Converted Filed: 5/19/2016 Serial #: 62/339,033 Title: Computer-Implemented System And Method For Facilitating Interactions Via Automatic Agent

Responses

INTELLISIST, INC.

Status: Converted Filed: 11/4/2016 Serial #: 62/417,967 Title: System and Method for Performing Caller Identity Verification Using Multi-Step Voice Analysis

INTELLISIST,

INC.

Status: Converted Filed: 11/4/2016 Serial #: 62/417.979 Title: System and Method for Performing Screen Capture-Based Sensitive Information Protection

Within a Call Center Environment

INTELLISIST, INC.

Status: Converted Filed: 7/29/2016 Serial #: 62/368,805 Title: Computer-Implemented System And Method For Storing And Retrieving Sensitive Information

INTELLISIST, INC.

Status: Pending Filed: 8/15/2016 Serial #: 15/237,583 Pub #: 20170032790 Pub Date: 2/2/2017 Title: Computer-Implemented System and Method

for Efficient Voice Transcription

INTELLISIST, INC.

Status: Pending Filed: 10/31/2016 Serial #: 15/339,788 Pub #: 20170047070 Pub Date: 2/16/2017 Title: Computer-Implemented System And Method For Performing Distributed Speech Recognition

INTELLISIST, INC.

Status: Pending Filed: 11/28/2016

Serial #: 15/362,728 Pub #: 20170195491 Pub Date: 7/6/2017 Title: Computer-Implemented System And Method

For Assigning Call Agents To Callers

INTELLISIST, INC.

Status: Pending Filed: 12/5/2016 Serial #: 15/369,797

Pub #: 20170161513 Pub Date: 6/8/2017 Title: Computer-Implemented System and Method

For Encrypting Call Recordings

INTELLISIST, INC.

Status: Pending Filed: 2/6/2017

Serial #: 15/425,972 Pub #: 20170244835 Pub Date: 8/24/2017 Title: Computer-Implemented System And Method For Facilitating Call Sessions Via Messages

INTELLISIST, INC.

Status: Pending Filed: 5/18/2017 Serial #: 15/598,984

Pub #: 20170339274 Pub Date: 11/23/2017 Title: Computer-Implemented System And Method For Facilitating Interactions Via Automatic Agent

Responses

INTELLISIST, INC.

Filed: 4/10/2017 Serial #: 15/483,555 Pub #: 20170279964 Pub Date: 9/28/2017

Status: Pending

Title: System and Method For User Notification

Regarding Detected Events

INTELLISIST, INC.

Status: Pending Filed: 5/26/2017 Serial #: 15/606,399

Pub #: 20170264746 Pub Date: 9/14/2017 Title: System And Method For Providing Customerspecific Ongoing Call Center Assistance With The

Aid Of A Digital Computer

INTELLISIST, Status: Allowed Title: System And Method For Automated Call Filed: 5/26/2017 Center Operation Facilitating Agent-Caller INC. Communication Serial #: 15/606,710 Pub #: 20170264745 Pub Date: 9/14/2017 INTELLISIST. Status: Pending Title: System And Method For Call Data Processing Filed: 6/5/2017 INC. Serial #: 15/614,428 Pub #: 20170272573 Pub Date: 9/21/2017 INTELLISIST. Status: Pending Title: Computer-Implemented System And Method For Processing Caller Responses INC. Filed: 7/3/2017 Serial #: 15/641,183 Pub #: 20170302797 Pub Date: 10/19/2017 INTELLISIST, Status: Pending Title: Computer-Implemented System And Method For Storing And Retrieving Sensitive Information INC. Filed: 7/27/2017 Serial #: 15/661,347 INTELLISIST. Status: Pending Title: Computer-Implemented System And Method For Identifying Call Recordings For Retention Filed: 8/21/2017 INC. Serial #: 15/682,496 Pub #: 20170346943 Pub Date: 11/30/2017 INTELLISIST, Status: Allowed Title: Computer-Implemented System And Method For Determining Call Status Filed: 10/2/2017 INC. Serial #: 15/723,093 INTELLISIST, Status: Pending Title: System and Method for Performing Caller INC. Filed: 11/3/2017 Identity Verification Using Multi-Step Voice

**Analysis** 

INTELLISIST, Status: Pending INC. Filed: 11/3/2017

Serial #: 15/803,350

Serial #: 15/803,288

Title: System and Method for Performing Screen Capture-Based Sensitive Information Protection Within a Call Center Environment

INTELLISIST, Status: Pending Title: System And Method For Performing Filed: 11/10/2017 Circumstance-specific Customer Satisfaction INC. Monitoring In An Ongoing Call Center Interaction Serial #: 15/809,404 INTELLISIST, Status: Pending Title: Computer-Implemented System And Method For Efficiently Facilitating Appointments Within INC. Filed: 11/13/2017 A Call Center Via An Automatic Call Distributor Serial #: 15/811.551 INTELLISIST, Status: Pending Title: Computer-Implemented System And Method For Transcription Error Reduction Filed: 12/29/2017 INC. Serial #: 15/859,176 Title: Computer-Implemented System And Method INTELLISIST. Status: Pending For Delivery Of Group Messages Filed: 12/29/2017 INC. Serial #: 15/859,215 INTELLISIST. Status: Pending System And Method For Analyzing Agent Filed: 12/24/2012 INC. Interactions Serial #: 13/726,484 SYSTEM AND METHOD TO ASSOCIATE INTELLISIST, Status: Pending INC. Filed: 03/12/2012 BROADCAST RADIO CONTENT WITH A Serial #: 13/418,164 TRANSACTION VIA AN INTERNET SERVER INTELLISIST, Status: Pending REAL-TIME DISPLAY OF SYSTEM Filed: 08/07/2012 INC. **INSTRUCTIONS** Serial #: 13/568,371

### Trademarks

## **UNITED STATES TRADEMARKS:**

# Registrations:

OWNER	TITLE	SERIAL NO. & REG. NO.
INTELLISIST, INC.	GOTVOICE (STANDARD CHARACTERS)	78/443,281 3013217
INTELLISIST, INC.	GOTVOICE (STYLIZED AND DESIGN)	78/443,229 2976251
INTELLISIST, INC.	INTELLISIST	76/452,541 2911426
INTELLISIST, INC.	SPEECHFORMS	78/358,398 2920882
INTELLISIST, INC.	VOICE WORKFLOW	78/593,782 3319837
INTELLISIST, INC.	YOUR PEOPLE. OUR TECHNOLOGY. REAL RESULTS.	78/593,793 3303621
INTELLISIST, INC.	SPOKEN SYSTEM	78/906,308 3383616
INTELLISIST, INC.	SPOKEN COMMUNICATIONS	78/906,317 3400400
INTELLISIST, INC.	SELF-SERVICE GUARANTEED	78/906,323 3361134

INTELLISIST, INC.	GUIDED SPEECH IVR	78/906,330 3393750
INTELLISIST, INC.	GUIDED SPEECH IVR	78/906,334 3374605
INTELLISIST, INC.	GUIDED SPEECH PLATFORM	77/354,122 3552291
INTELLISIST, INC.	WHEN THE CALLER EXPERIENCE MATTERS	77/378,884 3880296
INTELLISIST, INC.	VOICE TO ACTION	85/054,387 4000970
INTELLISIST, INC.	GOTSEARCH (IC 009)	77/932,902 3955683
INTELLISIST, INC.	GOTSEARCH (IC 042)	77/935,132 3936532

# Applications:

OWNER	DESCRIPTION	APP. SERIAL NO.
INTELLISIST, INC.	SPOKEN	87767380
INTELLISIST, INC.	SPOKEN (DESIGN)	87766999
INTELLISIST, INC.	CONVERSATIONCENTER	87603910
INTELLISIST, INC.	INTELLIGENTWIRE	87603922
INTELLISIST, INC.	W	87603925

**RECORDED: 05/22/2018**