

TRADEMARK ASSIGNMENT COVER SHEET

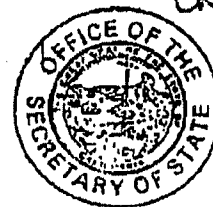
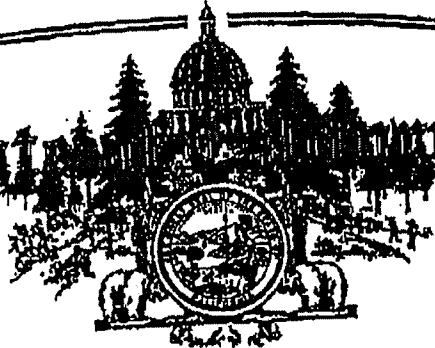
Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM484615

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	CHANGE OF NAME		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Aspect Telecommunications Corporation		09/24/1999	Corporation: CALIFORNIA
RECEIVING PARTY DATA			
Name:	Aspect Communications Corporation		
Street Address:	1320 RIDDER PARK DRIVE		
City:	SAN JOSE		
State/Country:	CALIFORNIA		
Postal Code:	95131		
Entity Type:	Corporation: CALIFORNIA		
PROPERTY NUMBERS Total: 1			
Property Type	Number	Word Mark	
Registration Number:	1502883	ASPECT CALLCENTER	
CORRESPONDENCE DATA			
Fax Number:	6036241432		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	603-623-5111		
Email:	tmfilings@nhpatlaw.com		
Correspondent Name:	Daniel J. Bourque		
Address Line 1:	835 Hanover Street		
Address Line 2:	Suite 301		
Address Line 4:	Manchester, NEW HAMPSHIRE 03104		
NAME OF SUBMITTER:	Daniel J. Bourque		
SIGNATURE:	/djb/		
DATE SIGNED:	08/03/2018		
Total Attachments: 2			
source=AspectTelecomtoAspectCommnamechange#page1.tif			
source=AspectTelecomtoAspectCommnamechange#page2.tif			

OP \$40.00 1502883

State of California



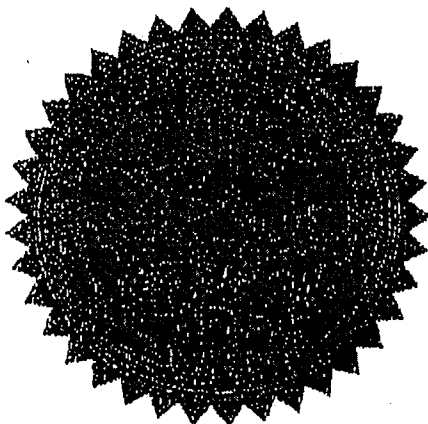
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SECRETARY OF STATE

I, *BILL JONES*, Secretary of State of the State of California, hereby certify:

That the attached transcript of 1 page(s) has been compared with the record on file in this office, of which it purports to be a copy, and that it is full, true and correct.

IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of



OCT 01 1999

Bill Jones

Secretary of State

ENDORSED - FILED
in the office of the Secretary of State
of the State of California

SEP 29 1999

BILL JONES, Secretary of State

**CERTIFICATE OF AMENDMENT OF
ARTICLES OF INCORPORATION**

OF

ASPECT TELECOMMUNICATIONS CORPORATION

The undersigned, James R. Carreker and Craig W. Johnson, hereby certify that:

1. They are the President and Secretary, respectively, of Aspect Telecommunications Corporation, a California corporation.

2. Article I of the Articles of Incorporation of this corporation shall be amended to read in its entirety as follows:

"ARTICLE I

The name of this corporation is **ASPECT COMMUNICATIONS CORPORATION"**

3. The foregoing amendment of Articles of Incorporation has been duly approved by the Board of Directors.

4. The foregoing amendment has been approved by the holders of the requisite number of shares of this corporation in accordance with Sections 902 and 903 of the California General Corporation Law. The total number of outstanding shares entitled to vote with respect to the foregoing amendment was 47,478,425 shares of Common Stock. The number of shares voting in favor of the foregoing amendment equaled or exceeded the vote required. The vote required was more than 50% of the Common Stock.

We further declare under penalty of perjury under the laws of the State of California that the matters set forth in this certificate are true and correct of our own knowledge.

Executed at Menlo Park, California, on September 24, 1999.



James R. Carreker
James R. Carreker, Chairman and CEO
Craig W. Johnson
Craig W. Johnson, Secretary

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PATENT
REEL: 015803 FRAME: 0889

TRADEMARK
REEL: 006403 FRAME: 0925