

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM484618

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	MERGER
<b>EFFECTIVE DATE:</b>	12/28/2006

## CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Aspect Communications Corporation		12/28/2006	Corporation: CALIFORNIA

## RECEIVING PARTY DATA

<b>Name:</b>	Aspect Software, Inc.
<b>Street Address:</b>	5 Technology Park Drive
<b>City:</b>	Westford
<b>State/Country:</b>	MASSACHUSETTS
<b>Postal Code:</b>	01886
<b>Entity Type:</b>	Corporation: DELAWARE

## PROPERTY NUMBERS Total: 1

Property Type	Number	Word Mark
Registration Number:	1502883	ASPECT CALLCENTER

## CORRESPONDENCE DATA

**Fax Number:** 6036241432  
*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

**Phone:** 603-623-5111  
**Email:** tmfilings@nhpatlaw.com  
**Correspondent Name:** Daniel J. Bourque  
**Address Line 1:** 835 Hanover Street  
**Address Line 2:** Suite 301  
**Address Line 4:** Manchester, NEW HAMPSHIRE 03104

<b>NAME OF SUBMITTER:</b>	Daniel J. Bourque
<b>SIGNATURE:</b>	/djb/
<b>DATE SIGNED:</b>	08/03/2018

## Total Attachments: 4

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# Delaware

PAGE 1

*The First State*

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF OWNERSHIP, WHICH MERGES:

"ASPECT COMMUNICATIONS CORPORATION", A CALIFORNIA CORPORATION,

WITH AND INTO "ASPECT SOFTWARE, INC." UNDER THE NAME OF "ASPECT SOFTWARE, INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE TWENTY-EIGHTH DAY OF DECEMBER, A.D. 2006, AT 5:24 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF OWNERSHIP IS THE THIRTY-FIRST DAY OF DECEMBER, A.D. 2006.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



0939326 8100M

061197484

*Harriet Smith Windsor*

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 5315956

DATE: 12-28-06

TRADEMARK  
REEL: 006403 FRAME: 0938

CERTIFICATE OF OWNERSHIP AND MERGER

MERGING

ASPECT COMMUNICATIONS CORPORATION,  
a California corporation,

WITH AND INTO

ASPECT SOFTWARE, INC.,  
a Delaware corporation

*(Pursuant to Section 253 of the General Corporation Law of  
the State of Delaware)*

Aspect Software, Inc., a corporation organized and existing under the laws of the State of Delaware ("Parent"), DOES HEREBY CERTIFY:

FIRST: Parent was organized pursuant to the provisions of the General Corporation Law of the State of Delaware, on the 15th day of June, 1982, under the name Concerto Software, Inc.

SECOND: That Parent owns 100% of the outstanding shares of the capital stock of Aspect Communications Corporation, a corporation organized pursuant to the provisions of the Business Corporation Act of the State of California, on the 16th of August, 1985 ("Subsidiary").

THIRD: That Parent's Board of Directors, pursuant to a Written Consent, dated as of December 28, 2006, determined to merge Subsidiary with and into Parent with Parent surviving the merger and becoming the surviving corporation after the merger, and did adopt the following resolutions:

WHEREAS, Aspect Software, Inc. ("Parent") owns 100% of the outstanding shares of the capital stock of Aspect Communications Corporation ("Subsidiary").

WHEREAS, the Board of Directors of Parent (the "Board") deems it advisable and in the best interests of Parent to merge (the "Merger") Subsidiary with and into Parent, with Parent becoming the surviving corporation after the Merger.

NOW, THEREFORE, BE IT RESOLVED, that the Merger be, and hereby is, approved;

FURTHER RESOLVED, that, upon the effectiveness of the Merger, all estate, property, rights, privileges and franchises of Subsidiary shall, and hereby is, transferred to Parent and Parent shall assume all of the liabilities and obligations of Subsidiary;

FURTHER RESOLVED, that any of the President, the Chief Executive Officer, any Vice President, the Treasurer, the Secretary, any Assistant Secretary or other officer as may be designated by the Board (collectively referred to herein as the "Authorized Officers") be, and each of them hereby is, authorized and empowered to make and execute a Certificate of Ownership and Merger setting forth a copy of the resolutions to merge Subsidiary with and into Parent and assume Subsidiary's liabilities and obligations, and the date of adoption thereof, and to file the Certificate of Ownership and Merger in the office of the Secretary of State of Delaware, and a certified copy thereof in the office of the Recorder of Deeds of New Castle County;

FURTHER RESOLVED, that any of the Authorized Officers be, and each of them hereby is, authorized and empowered to execute and deliver any and all agreements, instruments, certificates or documents relating to the Merger, in the name and on behalf of Parent, under its corporate seal or otherwise, substantially in the form approved, with such changes therein and modifications or amendments thereto as any of the Authorized Officers may in their sole discretion approve, which approval shall be conclusively evidenced by their execution thereof; and

FURTHER RESOLVED, that any of the Authorized officers be, and each of them hereby is, authorized and empowered to take all such further actions including, without limitation, to arrange for and enter into supplemental agreements, instruments, certificates or documents relating to the Merger and to execute and deliver all such supplemental agreements, instruments, certificates or documents in the name and on behalf of Parent which shall in such Authorized Officer's sole discretion be deemed necessary, proper or advisable in order to perform Parent's obligations under or in connection with the Merger and the transactions contemplated therein and to carry out fully the intent of the foregoing resolution.

FOURTH: The Certificate of Incorporation of Parent immediately prior to the merger shall, by virtue of the merger, remain the same and is not affected by the merger.

FIFTH: The effective date of the merger shall be December 31, 2006.

\* \* \* \* \*

IN WITNESS WHEREOF, Parent has caused this Certificate of Ownership and Merger to be signed by an authorized officer this 28th day of December, 2006.

ASPECT SOFTWARE, INC.,  
a Delaware corporation

By: /s/ Jonathan M. Moulton  
Jonathan M. Moulton  
Senior Vice President,  
General Counsel and Secretary

*{DE Certificate of Ownership and Merger -  
Aspect Communications Corporation into Aspect Software,  
Inc.}*

S-1