

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM524671

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	Notice of Grant of Security Interest in Trademarks - First Lien		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
West Interactive Services Corporation		05/21/2019	Corporation: DELAWARE
RECEIVING PARTY DATA			
Name:	Credit Suisse AG, Cayman Islands Branch, as Collateral Agent		
Street Address:	11 Madison Avenue		
City:	New York		
State/Country:	NEW YORK		
Postal Code:	10010		
Entity Type:	Bank: SWITZERLAND		
PROPERTY NUMBERS Total: 11			
Property Type	Number	Word Mark	
Registration Number:	3044065	AVOKE	
Registration Number:	3097168	AVOKE	
Registration Number:	4221610	VOICEWAVE	
Registration Number:	3550086	PHONETREE	
Registration Number:	4394702	PHONETREE	
Registration Number:	3106199	PHONETREE	
Registration Number:	3090322	PHONETREE	
Registration Number:	1692617	PHONE TREE	
Registration Number:	4656660	HEALTHWAVE CONNECT	
Registration Number:	4221611	HEALTHWAVE	
Registration Number:	3550090		
CORRESPONDENCE DATA			
Fax Number:	2127514864		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	212-906-1216		
Email:	angela.amaru@lw.com		
Correspondent Name:	LATHAM & WATKINS LLP C/O ANGELA M. AMARU		
Address Line 1:	885 THIRD AVENUE		

CH \$290.00 3044065

Address Line 4: NEW YORK, NEW YORK 10022

ATTORNEY DOCKET NUMBER: 030786-0812

NAME OF SUBMITTER: Angela M. Amaru

SIGNATURE: /s/ Angela M. Amaru

DATE SIGNED: 05/22/2019

Total Attachments: 5

source=West - Notice of Security Interest in Trademarks - WISC#page1.tif

source=West - Notice of Security Interest in Trademarks - WISC#page2.tif

source=West - Notice of Security Interest in Trademarks - WISC#page3.tif

source=West - Notice of Security Interest in Trademarks - WISC#page4.tif

source=West - Notice of Security Interest in Trademarks - WISC#page5.tif

Notice of Grant of Security Interest in Trademarks

NOTICE OF GRANT OF SECURITY INTEREST IN TRADEMARKS, dated as of May 21, 2019 (this “Notice”), made by West Interactive Services Corporation, a Delaware corporation (the “Pledgor”), in favor of CREDIT SUISSE AG, Cayman Islands Branch, as Collateral Agent (as defined below).

Reference is made to the Collateral Agreement (First Lien), dated as of October 10, 2017 (as amended, restated, supplemented or otherwise modified from time to time, the “Collateral Agreement”), among West Corporation (“West”), as successor by merger to Olympus Merger Sub Inc., each subsidiary of West identified therein and Credit Suisse AG, Cayman Islands Branch, as collateral agent (together with its successors and assigns in such capacity, the “Collateral Agent”) for the Secured Parties (as defined therein). The parties hereto agree as follows:

SECTION 1. *Terms.* Capitalized terms used in this Notice and not otherwise defined herein have the meanings specified in the Collateral Agreement. The rules of construction specified in Section 1.01(b) of the Collateral Agreement also apply to this Notice.

SECTION 2. *Grant of Security Interest.* As security for the payment and performance, as applicable, in full of the Secured Obligations, the Pledgor pursuant to the Collateral Agreement did, and hereby does, assign and pledge to the Collateral Agent, its successors and permitted assigns, for the benefit of the Secured Parties, a continuing security interest in all of such Pledgor’s right, title and interest in, to and under any and all of the following assets now owned or at any time hereafter acquired by such Pledgor or in which such Pledgor now has or at any time in the future may acquire any right, title or interest (collectively, but excluding any Excluded Property, the “Trademark Collateral”): all Trademarks, including those listed on Schedule I,

provided, however, that the foregoing pledge, assignment and grant of security interest will not cover any “intent-to-use” applications for trademark or service mark registrations filed pursuant to Section 1(b) of the Lanham Act, 15 U.S.C. §1051, unless and until an Amendment to Allege Use or a Statement of Use under Section 1(c) or 1(d) of the Lanham Act has been filed, to the extent, if any, that any assignment of an “intent-to-use” application prior to such filing would violate the Lanham Act.

SECTION 3. *Collateral Agreement.* The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Collateral Agent pursuant to the Collateral Agreement. Each Pledgor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Trademark Collateral are more fully set forth in the Collateral Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein. In the event of any conflict between the terms of this Notice and the Collateral Agreement, the terms of the Collateral Agreement shall govern.

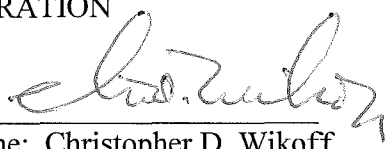
SECTION 4. *Counterparts*. This Notice may be executed in two or more counterparts, each of which shall constitute an original but all of which when taken together shall constitute but one contract. Delivery of an executed counterpart to this Notice by facsimile or other electronic transmission shall be as effective as delivery of a manually signed original.

SECTION 5. *Governing Law*. THIS NOTICE AND ANY CLAIMS, CONTROVERSY, DISPUTE OR CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT OR OTHERWISE) BASED UPON, ARISING OUT OF OR RELATING TO THIS NOTICE AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES UNDER THIS NOTICE SHALL BE CONSTRUED IN ACCORDANCE WITH AND GOVERNED BY THE LAWS OF THE STATE OF NEW YORK, WITHOUT REGARD TO ANY PRINCIPLE OF CONFLICTS OF LAW THAT COULD REQUIRE THE APPLICATION OF ANY OTHER LAW.

[Signature Pages Follow]

IN WITNESS WHEREOF, the parties hereto have duly executed this
Notice as of the day and year first above written.

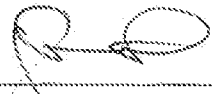
WEST INTERACTIVE SERVICES
CORPORATION

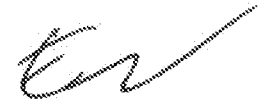
By: 
Name: Christopher D. Wikoff
Title: Treasurer

[Signature Page to Notice of Grant of Security Interest in Trademarks (First Lien)]

TRADEMARK
REEL: 006651 FRAME: 0750

CREDIT SUISSE AG, CAYMAN
ISLANDS BRANCH
as Collateral Agent,

By: 
Name: JUDITH SMITH
Title: AUTHORIZED SIGNATORY

By: 
Name: Emerson Almeida
Title: Authorized Signatory

[Signature Page to Notice of Grant of Security Interest in Trademarks (First Lien)]

TRADEMARK
REEL: 006651 FRAME: 0751

Schedule I
to Notice of Grant of Security Interest (First Lien) in Trademarks

Trademarks Owned by West Interactive Services Corporation

U.S. Trademark Registrations

<u>Mark</u>	<u>Registration No.</u>	<u>Registration Date</u>
Avoke	3,044,065	1/17/2006
Avoke	3,097,168	5/30/2006
VOICEWAVE	4,221,610	10/9/2012
PHONETREE	3,550,086	12/23/2008
PHONETREE	4,394,702	9/3/2013
PhoneTree	3,106,199	6/20/2006
PHONETREE	3,090,322	5/9/2006
PHONE TREE	1,692,617	6/9/1992
HEALTHWAVE CONNECT	4,656,660	12/16/2014
HEALTHWAVE	4,221,611	10/9/2012
PhoneTree Arc Design	3,550,090	12/23/2008