OP \$1265.00 497962(

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 ETAS ID: TM533623

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	Security Agreement
SEQUENCE:	2

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Press Ganey Associates, Inc.		07/25/2019	Corporation: INDIANA
Avatar International LLC		07/25/2019	Limited Liability Company: DELAWARE
Healthcare Performance Improvement, LLC		07/25/2019	Limited Liability Company: VIRGINIA
Soyring Consulting, Inc.		07/25/2019	Corporation: FLORIDA
Bivarus, Inc.		07/25/2019	Corporation: DELAWARE

RECEIVING PARTY DATA

Name:	U.S. Bank National Association, as Collateral Agent	
Street Address:	60 Livingston Avenue	
City:	St. Paul	
State/Country:	MINNESOTA	
Postal Code:	55107	
Entity Type:	Bank: UNITED STATES	

PROPERTY NUMBERS Total: 50

Property Type	Number	Word Mark
	4979626	AVATAR 20/20 SURVEY
Registration Number:	49/9020	AVATAR 20/20 SURVET
Registration Number:	4470326	BEACON OF EXCELLENCE AWARD
Registration Number:	4299292	BIVARUS
Registration Number:	4744415	BLG
Registration Number:	3093258	BRIGHT IDEAS MANAGER
Registration Number:	4470320	COMMITMENT TO EXCELLENCE AWARD
Registration Number:	4610909	COMMUNITY INSIGHTS
Registration Number:	4915424	COMPASSIONATE CONNECTED CARE
Registration Number:	2681835	FIRST PERSON
Registration Number:	4470325	GUARDIAN OF EXCELLENCE AWARD
Registration Number:	3649579	HOT COMMENTS
Registration Number:	3491919	HPI
Registration Number:	2957916	HR SOLUTIONS INTERNATIONAL

TRADEMARK

REEL: 006703 FRAME: 0754

900508237

Registration Number: 4620824 IMPROVINGCARE Registration Number: 2505910 INFOEDGE Registration Number: 4862034 INSTITUTE FOR INNOVATION Registration Number: 4661954 INSTITUTE FOR INNOVATION Registration Number: 4661954 INSTITUTE FOR INNOVATION Registration Number: 4679510 INTELLIGENT PATIENT SURVEYS Registration Number: 3653030 MAGNETIC CULTURE Registration Number: 3401607 NATIONAL DATABASE OF NURSING QUALITY IND Registration Number: 3401607 NATIONAL DATABASE OF NURSING QUALITY IND Registration Number: 4890332 NDNQI A PRESS GANEY SOLUTION Registration Number: 4890332 NDNQI AVARD FOR OUTSTANDING NURSING QUAL Registration Number: 3637013 ONLINE ACTION PLANING Registration Number: 3637013 ONLINE ACTION PLANING Registration Number: 4994250 PIRNACLE OF EXCELLENCE AWARD Registration Number: 490421466 PRESS GANEY Registration Number: 42004166 PRESS GANEY Registration Number: 424878	Property Type	Number	Word Mark	
Registration Number: 2570703 INFOTURN	Registration Number:	4620824	IMPROVINGCARE	
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	Registration Number:	2856880	SWEET 16	
Serial Number: 88081794 ZERO HARM		3243870	TURNING DATA INTO ACTION	
	Serial Number:	88081794	ZERO HARM	

CORRESPONDENCE DATA

Fax Number: 8009144240

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 800-713-0755

Email: Michael.Violet@wolterskluwer.com

Correspondent Name: CT Corporation

Address Line 1: 4400 Easton Commons Way

Address Line 2: Suite 125

Address Line 4: Columbus, OHIO 43219

NAME OF SUBMITTER:	Jonathan R. Larson
SIGNATURE:	/Jonathan R. Larson/
DATE SIGNED:	07/25/2019

Total Attachments: 14

source=FILE SECOND - Second Lien Trademark Security Agreement#page1.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page2.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page3.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page4.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page5.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page6.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page7.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page8.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page9.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page10.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page11.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page12.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page13.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page13.tif source=FILE SECOND - Second Lien Trademark Security Agreement#page13.tif

Form PTO-1594 (Rev. 6-12)
OMB Collection 0651-0027 (exp. 04/30/2018)

RECORDATION FORM COVER SHEET TRADEMARKS ONLY

To the Director of the U. S. Patent and Trademark Office: Plea	se record the attached documents or the new address(es) below.
1. Name of conveying party(ies):	2. Name and address of receiving party(ies)
Press Ganey Associates, Inc.	Additional names, addresses, or citizenship attached? X No
	Name: U.S. Bank National Association, as Collateral Agen
Individual(s) Association	Street Address: 60 Livingston Avenue
Partnership Limited Partnership	City: St. Paul
X Corporation- State: Indiana	State: MN
Other	Country: USA zip: 55107
Citizenship (see guidelines)	Individual(s) Citizenship
Additional names of conveying parties attached? X Yes No	Association Citizenship
3. Nature of conveyance/Execution Date(s) :	Partnership Citizenship
Execution Date(s) July 25, 2019	Limited Partnership Citizenship
Assignment Merger	Corporation Citizenship
	X Other Bank Citizenship USA
X Security Agreement Change of Name Other	If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes Mo (Designations must be a separate document from assignment)
4. Application number(s) or registration number(s) and	***************************************
A. Trademark Application No.(s) Text	B. Trademark Registration No.(s)
See Schedule A attached hereto.	See Schedule A attached hereto.
and this spirite dama demonstration agreement and above a proper to another approximate and increase and another and another and another and another and another and another another and another and another another and another anoth	Additional sheet(s) attached? X Yes No
C. Identification or Description of Trademark(s) (and Filing	Date if Application or Registration Number is unknown):
5. Name & address of party to whom correspondence concerning document should be mailed: Name: Aimee Lilly-CT Corp	6. Total number of applications and registrations involved:
Internal Address:	7. Total fee (37 CFR 2.6(b)(6) & 3.41) \$
Street Address: 4400 Easton Commons Way	Authorized to be charged to deposit account Enclosed
Suite 125 City: Columbus	
	8. Payment Information:
State: Ohio Zip: 43219	
Phone Number: 614-280-3569	Deposit Account Number
Docket Number:	Authorized User Name
Email Address: aimee.lilly@wolterskluwer.com	
9. Signature:	July 25, 2019
Signature Jonathan R. Larson	Date Total number of pages including cover
Name of Person Signing	sheet, attachments, and document:

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to: Mail Stop Assignment Recordation Branch, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450

Additional Conveying Parties

1. Name of conveying party: Avatar International LLC

Type of entity: Limited Liability Company Jurisdiction of Incorporation: Delaware

2. Name of conveying party: Healthcare Performance Improvement, LLC

Type of entity: Limited Liability Company Jurisdiction of Incorporation: Virginia

3. Name of conveying party: Soyring Consulting, Inc.

Type of entity: Corporation

Jurisdiction of Incorporation: Florida

4. Name of conveying party: Bivarus, Inc.

Type of entity: Corporation

Jurisdiction of Incorporation: Delaware

SCHEDULE A

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Avatar	United States of America	AVATAR 20/20 SURVEY	4979626
International LLC			
Press Ganey	United States of America	BEACON OF EXCELLENCE	4470326
Associates, Inc.		AWARD	
Bivarus, Inc.	United States of America	BIVARUS	4299292
Divarus, mc.	office States of Afficien	BIVAROS	42/72/2
Press Ganey	United States of America	BLG	4744415
Associates, Inc.	office states of 7 merica	BEG	1744413
Press Ganey	United States of America	BRIGHT IDEAS MANAGER	3093258
Associates, Inc.	Sinted States of 7 microa		3073230
Press Ganey	United States of America	COMMITMENT TO	4470320
Associates, Inc.	office States of 7 microa	EXCELLENCE AWARD	1170320
Press Ganey	United States of America	COMMUNITY INSIGHTS	4610909
Associates, Inc.	omica builes of function		1010707
Press Ganey	United States of America	COMPASSIONATE	4915424
Associates, Inc.	Sinted States of 7 microa	CONNECTED CARE	1713121
Press Ganey	United States of America	FIRST PERSON	2681835
Associates, Inc.	office States of 7 micrica	INSTILKSON	2001033
Press Ganey	United States of America	GUARDIAN OF EXCELLENCE	4470325
Associates, Inc.	Office States of Afficien	AWARD	11/0323
Press Ganey	United States of America	HOT COMMENTS	3649579
Associates, Inc.	office States of Afficien	TIOT COMMENTS	3047377
HEALTHCARE	United States of America	HPI and Triple Circle Design	3491919
PERFORMANCE	Sinted States of 7 microa	The tand triple cheic besign	3471717
IMPROVEMENT,			
LLC			
Avatar	United States of America	HR SOLUTIONS	2957916
International LLC		INTERNATIONAL	
Avatar	United States of America	IMPROVINGCARE	4620824
International LLC			
Press Ganey	United States of America	INFOEDGE	2505910
Associates, Inc.			
Press Ganey	United States of America	INFOTURN	2570703
Associates, Inc.			
Press Ganey	United States of America	INSTITUTE FOR	4862034
Associates, Inc.		INNOVATION	
Press Ganey	United States of America	INSTITUTE FOR	4661954
Associates, Inc.		INNOVATION	
Avatar	United States of America	INTELLIGENT PATIENT	4795310
International LLC		SURVEYS	
Press Ganey	United States of America	LISTEN-LEARN-LEAD	4937166
Associates, Inc.			
Avatar	United States of America	MAGNETIC CULTURE	3653030
International LLC			
Press Ganey	United States of America	NATIONAL DATABASE OF	3401607
Associates, Inc.		NURSING QUALITY	
Press Ganey	United States of America	NDNQI	2804641
Associates, Inc.			
*		1	ı

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey	United States of America	NDNQI A Press Ganey Solution	4890332
Associates, Inc.		and Design	
Press Ganey	United States of America	NDNQI AWARD FOR	3519932
Associates, Inc.		OUTSTANDING NURSING	
		QUALITY	
Press Ganey	United States of America	NURSING EXCELLENCE	5633639
Associates, Inc.		SOLUTION	
Press Ganey	United States of America	ONLINE ACTION PLANNING	3637013
Associates, Inc.			303,013
Avatar	United States of America	PERSONAL EMPLOYEE	3730973
International LLC	omed suites of 7 merica	ENGAGEMENT REPORT	3730773
International EEC		(PEER)	
Press Ganey	United States of America	PINNACLE OF EXCELLENCE	4994250
Associates, Inc.	Office States of America	AWARD	7777230
Press Ganey	United States of America	PRESS GANEY	4021466
Associates, Inc.	Office States of Afficinea	TRESS GANET	4021400
Press Ganey	United States of America	PRESS GANEY	2228347
Associates, Inc.	Officed States of Afficinea	FRESS GANE I	2228347
	United States of America	DDECC CANEY & Davion	99/110 949
Press Ganey	United States of America	PRESS GANEY & Design	88/110,848
Associates, Inc.			
Dunas Caman	United States of America	DDECC CANEW CLINICAL	4300018
Press Ganey	United States of America	PRESS GANEY CLINICAL PERFORMANCE SUITE	4300018
Associates, Inc.	TILLIA I CALLE - C A	1	510(140
Press Ganey	United States of America	PRESS GANEY DATA	5196149
Associates, Inc.		INTEGRITY CERTIFIED &	
D C	TI ' 1C' CA	Design	12.10.70.1
Press Ganey	United States of America	PRESS GANEY	4248784
Associates, Inc.		IMPROVEMENT PORTAL	
Dunga Camari	United States of America	PRESS GANEY	4266633
Press Ganey Associates, Inc.	Officed States of Afficinca	PERFORMANCE SOLUTIONS	4200033
	Their d Carter of America		4270686
Press Ganey Associates, Inc.	United States of America	QUALITY PERFORMER	42/0080
Associates, inc.			
Bivarus, Inc.	United States of America	ROUNDING PAD	4271348
Avatar	United States of America	ROADMAP TO EMPLOYEE	3635047
International LLC	Office States of America	ENGAGEMENT	3033047
HEALTHCARE	United States of America	SEC SAFETY EVENT	3854154
PERFORMANCE	omicu states of America	CLASSIFICATION and Design	3037137
IMPROVEMENT,			
LLC			
Press Ganey	United States of America	SECRET SHOPPER	4303637
Associates, Inc.	omica saics of America	OPTIMIZER	1505057
HEALTHCARE	United States of America	SGI SAFETY GOVERNANCE	3854155
PERFORMANCE	omica states of America	INDEX	3037133
IMPROVEMENT,			
LLC			
Press Ganey	United States of America	SOLUTION STARTER	3126796
Associates, Inc.	omicu states of America	SOLUTION STARTER	3120770
Press Ganey	United States of America	SOLUTION STARTERS	3439221
Associates, Inc.	Office States of Affichica	BOLUTION STARTERS	3+37221
SOYRING	United States of America	SOYRING CONSULTING	4124370
CONSULTING,	Office States of Affichica	SO I KING CONSULTING	41243/0
CONSULTING,	<u> </u>		

2

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
LLC			
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SSER Serious Safety Event Rate and Design	3854156
Press Ganey Associates, Inc.	United States of America	SUCCESS STORY AWARD	3348013
Avatar International LLC	United States of America	SWEET 16	2856880
Avatar International LLC	United States of America	TURNING DATA INTO ACTION	3243870
Press Ganey Associates, Inc.	United States of America	ZERO HARM	88/081,794

SECOND LIEN TRADEMARK SECURITY AGREEMENT

This SECOND LIEN TRADEMARK SECURITY AGREEMENT (as amended, restated, modified or supplemented from time to time, this "<u>Trademark Security Agreement</u>"), dated as of July 25, 2019, is made by PRESS GANEY ASSOCIATES, INC., an Indiana corporation, AVATAR INTERNATIONAL LLC, a Delaware limited liability company, HEALTHCARE PERFORMANCE IMPROVEMENT, LLC, a Virginia limited liability company, SOYRING CONSULTING, INC., a Florida corporation, and BIVARUS, INC., a Delaware corporation (collectively, the "<u>Grantors</u>" and each a "<u>Grantor</u>"), in favor of U.S. BANK NATIONAL ASSOCIATION, as the collateral agent for the Secured Parties (together with its successors and assigns, the "<u>Collateral Agent</u>").

WHEREAS, the Grantor is party to that certain Second Lien Security Agreement, dated as of July 25, 2019 (as amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "Security Agreement"), by and among the Grantor, the other grantors party thereto and the Collateral Agent; and

WHEREAS, under the terms of the Security Agreement, the Grantor has granted to the Collateral Agent, for the benefit of the Secured Parties, a security interest in, among other property, certain intellectual property of the Grantor, and has agreed to execute this Trademark Security Agreement for recording with the U.S. Patent and Trademark Office.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Grantor agrees as follows:

SECTION 1. <u>Terms</u>. Capitalized terms used but not defined herein shall have the meanings given or given by reference in the Security Agreement.

SECTION 2. Grant of Security. As security for the payment or performance, as the case may be, in full of the Secured Obligations, the Grantor hereby grants to the Collateral Agent, for the benefit of the Secured Parties, a security interest (the "Security Interest") in all of the Grantor's right, title and interest in, to and under the registered and applied for Trademarks set forth on Schedule A hereto, together with all goodwill of the business connected with the use thereof and symbolized thereby, and, with respect to the foregoing, (a) all extensions and renewals thereof, (b) all income, fees, royalties, damages and payments now and hereafter due and/or payable with respect thereto, including damages and payments for past, present or future infringements and dilutions thereof or injury to the goodwill associated therewith, and (c) the right to sue for past, present and future infringements and dilutions thereof or injury to the goodwill associated therewith (collectively, the "Trademark Collateral"); provided that "Trademark Collateral" shall not include, and the Security Interest shall not attach to, any "intent-to-use" application for registration of a Trademark filed pursuant to Section 1(b) of the Lanham Act, 15 U.S.C. § 1051, prior to the filing and acceptance of a "Statement of Use" pursuant to Section 1(d) of the Lanham Act or an "Amendment to Allege Use" pursuant to Section 1(c) of the Lanham Act with respect thereto to the extent that, and during the period, if any, in which, the grant of a security interest therein would impair the validity or enforceability of any registration that issues from such intentto-use application under applicable federal law (it being understood that, after such period, such intent-to-use application shall be automatically subject to the Security Interest granted herein and

deemed to be included in the Trademark Collateral) or to any other Excluded Asset as provided under the Security Agreement.

SECTION 3. <u>Recordation</u>. The Grantor authorizes and requests that the Commissioner for Trademarks record this Trademark Security Agreement with the U.S. Patent and Trademark Office.

SECTION 4. Execution in Counterparts. This Trademark Security Agreement may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Delivery of an executed signature page to this Trademark Security Agreement by facsimile or electronic (including .pdf or .tif file) transmission shall be as effective as delivery of a manually signed counterpart of this Trademark Security Agreement.

SECTION 5. <u>Security Agreement</u>. This Trademark Security Agreement has been entered into in conjunction with the provisions of the Security Agreement. The Grantor does hereby acknowledge and confirm that the grant of the security interest hereunder to, and the rights and remedies of, the Collateral Agent with respect to the Trademark Collateral are more fully set forth in the Security Agreement, the terms and provisions of which are incorporated herein by reference as if fully set forth herein. In the event that any provision of this Trademark Security Agreement is deemed to conflict with the Security Agreement, the provisions of the Security Agreement shall control.

SECTION 6. Governing Law. THIS TRADEMARK SECURITY AGREEMENT AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES HEREUNDER (INCLUDING ANY CLAIMS SOUNDING IN CONTRACT LAW OR TORT LAW ARISING OUT OF THE SUBJECT MATTER HEREOF AND ANY DETERMINATIONS WITH RESPECT TO POSTJUDGMENT INTEREST) SHALL BE GOVERNED BY, AND SHALL BE CONSTRUED AND ENFORCED IN ACCORDANCE WITH, THE LAWS OF THE STATE OF NEW YORK WITHOUT REGARD TO THE CONFLICT OF LAWS PRINCIPLES THEREOF THAT WOULD RESULT IN THE APPLICATION OF ANY LAW OTHER THAN THE LAW OF THE STATE OF NEW YORK WITHOUT GIVING EFFECT TO THE CONFLICTS OF LAW PRINCIPLES THEREOF, BUT INCLUDING SECTION 5-1401 OF THE NEW YORK GENERAL OBLIGATIONS LAW (OTHER THAN ANY MANDATORY PROVISIONS OF LAW RELATING TO THE LAW GOVERNING PERFECTION AND THE EFFECT OF PERFECTION OF THE SECURITY INTEREST AND APPLICABLE FEDERAL LAWS PERTAINING TO TRADEMARKS).

SECTION 7. Intercreditor Agreements. NOTWITHSTANDING ANYTHING HEREIN TO THE CONTRARY, THE LIEN AND SECURITY INTEREST GRANTED TO THE COLLATERAL AGENT, FOR THE BENEFIT OF THE SECURED PARTIES, PURSUANT TO THIS TRADEMARK SECURITY AGREEMENT AND THE EXERCISE OF ANY RIGHT OR REMEDY BY THE COLLATERAL AGENT AND THE OTHER SECURED PARTIES HEREUNDER ARE SUBJECT TO THE PROVISIONS OF ANY APPLICABLE INTERCREDITOR AGREEMENT. IN THE EVENT OF ANY CONFLICT OR INCONSISTENCY BETWEEN THE PROVISIONS OF ANY SUCH INTERCREDITOR

AGREEMENT AND THIS TRADEMARK SECURITY AGREEMENT, THE PROVISIONS OF SUCH INTERCREDITOR AGREEMENT SHALL GOVERN AND CONTROL.

[Signature Pages Follow]

3

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IN WITNESS WHEREOF, the undersigned have executed this Trademark Security Agreement as of the date first above written.

PRESS GANEY ASSOCIATES, INC.

By:

Jame: Breht T

Title: Chief Financial Officer

AVATAR INTERNATIONAL LLC

Bv

Name: Breht i. Feigh

Title: Vice President and Treasurer

HEALTHCARE PERFORMANCE IMPROVEMENT, LLC

By:

Breht Feig

Title: Treasurer

SOYRING CONSULTING, INC.

 $\mathbf{R}\mathbf{v}$

me: Breht f. Feigh

Title: Treasurer

BIVARUS, INC.

By:

Breht Feigh

Title: Treasurer

Accepted and Agreed:

U.S. BANK NATIONAL ASSOCIATION, as Collateral Agent

By:

Name: Richard Prokosch Title: Vice President

SCHEDULE A

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey	Australia	CLEARLY THE RIGHT	873560
Associates, Inc.		DIRECTION	
Press Ganey	Australia	FIRST PERSON	906331
Associates, Inc.			
Press Ganey	Australia	HOT COMMENTS	1258639
Associates, Inc.			
Press Ganey	Australia	INFOEDGE	838970
Associates, Inc.			
Press Ganey	Australia	INFOTURN	838966
Associates, Inc.			
Press Ganey	Australia	PRESS GANEY	873559
Associates, Inc.	110011111	11000 0111.21	3.555
Press Ganey	Australia	PRESS GANEY & Design	1988847
Associates, Inc.	rasaana	THESS STILL & Design	1700017
Press Ganey	Australia	SOLUTION STARTERS	1182933
Associates, Inc.	Zustana	Solle How STARTERS	1102733
Press Ganey	Canada	CLEARLY THE RIGHT	TMA521872
Associates, Inc.	Canada	DIRECTION	11011 (321072
Press Ganey	Canada	FIRST PERSON	TMA627589
Associates, Inc.	Canaua	TIKSTTEKSON	TWIA02/389
Press Ganey	Canada	INFOEDGE	TMA573327
Associates, Inc.	Canaua	INFOEDGE	TWIA3/332/
Press Ganey	Canada	INFOTURN	TMA581597
•	Canada	INFOTORIN	TMA381397
Associates, Inc.	Canada	DDECC CANEY	TM 4 4 5 2 1 9 7 1
Press Ganey	Canada	PRESS GANEY	TMA521871
Associates, Inc.	O 1-	DDECC CANEY & Davies	1050205
Press Ganey	Canada	PRESS GANEY & Design	1950385
Associates, Inc.	TZ '4	NATIONAL DATABAGE OF	177072
Press Ganey	Kuwait	NATIONAL DATABASE OF	167063
Associates, Inc.		NURSING QUALITY	
- a		INDICATORS	4.504.50
Press Ganey	Kuwait	NDNQI	159139
Associates, Inc.			4.5=0.54
Press Ganey	Kuwait	PRESS GANEY	167062
Associates, Inc.			
Press Ganey	Kuwait	PRESS GANEY and Design	154421
Associates, Inc.			
Press Ganey	Qatar	NATIONAL DATABASE OF	109016
Associates, Inc.		NURSING QUALITY	
		INDICATORS	
Press Ganey	Qatar	NDNQI	109017
Associates, Inc.			
Press Ganey	Qatar	PRESS GANEY	109015
Associates, Inc.			
Press Ganey	Qatar	PRESS GANEY and Design	109018
Associates, Inc.			
Press Ganey	Saudi Arabia	NATIONAL DATABASE OF	1437027701
Associates, Inc.		NURSING QUALITY	
		INDICATORS	
Press Ganey	Saudi Arabia	PRESS GANEY	1437027699
Associates, Inc.			

Schedule A-1

to Second Lien Trademark Security Agreement

US-DOCS\109723100.2

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey	Saudi Arabia	PRESS GANEY and Design	1437027700
Associates, Inc.		C	
Press Ganey	Taiwan	TQIP	00132214
Associates, Inc.			
Press Ganey	Taiwan	TQIP	00144506
Associates, Inc.			
Press Ganey	United Arab Emirates	NATIONAL DATABASE OF	260628
Associates, Inc.		NURSING QUALITY	
·		INDICATORS	
Press Ganey	United Arab Emirates	NDNQI	260629
Associates, Inc.		•	
Press Ganey	United Arab Emirates	PRESS GANEY	260626
Associates, Inc.			
Press Ganey	United Arab Emirates	PRESS GANEY and Design	260627
Associates, Inc.		C	
Avatar	United States of America	AVATAR 20/20 SURVEY	4979626
International LLC			
Press Ganey	United States of America	BEACON OF EXCELLENCE	4470326
Associates, Inc.		AWARD	
D: 1	TT 's 1 Co s C A '	DIVADUG	4200202
Bivarus, Inc.	United States of America	BIVARUS	4299292
Press Ganey	United States of America	BLG	4744415
Associates, Inc.			
Press Ganey	United States of America	BRIGHT IDEAS MANAGER	3093258
Associates, Inc.			
Press Ganey	United States of America	COMMITMENT TO	4470320
Associates, Inc.		EXCELLENCE AWARD	
Press Ganey	United States of America	COMMUNITY INSIGHTS	4610909
Associates, Inc.			
Press Ganey	United States of America	COMPASSIONATE	4915424
Associates, Inc.		CONNECTED CARE	
Press Ganey	United States of America	FIRST PERSON	2681835
Associates, Inc.			
Press Ganey	United States of America	GUARDIAN OF EXCELLENCE	4470325
Associates, Inc.		AWARD	
Press Ganey	United States of America	HOT COMMENTS	3649579
Associates, Inc.			
HEALTHCARE	United States of America	HPI and Triple Circle Design	3491919
PERFORMANCE			
IMPROVEMENT,			
LLC			
Avatar	United States of America	HR SOLUTIONS	2957916
International LLC		INTERNATIONAL	
Avatar	United States of America	IMPROVINGCARE	4620824
International LLC			
Press Ganey	United States of America	INFOEDGE	2505910
Associates, Inc.			
Press Ganey	United States of America	INFOTURN	2570703
Associates, Inc.			
Press Ganey	United States of America	INSTITUTE FOR	4862034
Associates, Inc.		INNOVATION	

Schedule A-2 to Second Lien Trademark Security Agreement

to Second Lien Trademark Security Agreem US-DOCS\109723100.2

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey	United States of America	INSTITUTE FOR	4661954
Associates, Inc.		INNOVATION	
Avatar	United States of America	INTELLIGENT PATIENT	4795310
International LLC		SURVEYS	
Press Ganey	United States of America	LISTEN-LEARN-LEAD	4937166
Associates, Inc.			
Avatar	United States of America	MAGNETIC CULTURE	3653030
International LLC			
Press Ganey	United States of America	NATIONAL DATABASE OF	3401607
Associates, Inc.	TT 1. 10	NURSING QUALITY	2004641
Press Ganey	United States of America	NDNQI	2804641
Associates, Inc.	TI '4 1 Ct 4 C A	NIDNIGI A Deser Come Cal dise	4900222
Press Ganey	United States of America	NDNQI A Press Ganey Solution	4890332
Associates, Inc.	I Inited States of America	and Design	2510022
Press Ganey Associates, Inc.	United States of America	NDNQI AWARD FOR OUTSTANDING NURSING	3519932
Associates, Inc.		QUALITY	
Press Ganey	United States of America	NURSING EXCELLENCE	5633639
Associates, Inc.	Office States of Afficinea	SOLUTION	3033039
Press Ganey	United States of America	ONLINE ACTION PLANNING	3637013
Associates, Inc.	omed states of 7 menea	ONEINE METION TEMINING	3037013
Avatar	United States of America	PERSONAL EMPLOYEE	3730973
International LLC	Sinted States of Timorica	ENGAGEMENT REPORT	3730773
		(PEER)	
Press Ganey	United States of America	PINNACLE OF EXCELLENCE	4994250
Associates, Inc.		AWARD	
Press Ganey	United States of America	PRESS GANEY	4021466
Associates, Inc.			
Press Ganey	United States of America	PRESS GANEY	2228347
Associates, Inc.			
Press Ganey	United States of America	PRESS GANEY & Design	88/110,848
Associates, Inc.	United States of America		
		PRESS GANEY CLINICAL	4300018
T 0	TT 1. 1.0	PERFORMANCE SUITE	* 106140
Press Ganey	United States of America	PRESS GANEY DATA	5196149
Associates, Inc.		INTEGRITY CERTIFIED &	
D C	TI 1 CA-A C A	Design	4249794
Press Ganey Associates, Inc.	United States of America	PRESS GANEY IMPROVEMENT PORTAL	4248784
Associates, inc.		IMPROVEMENT FORTAL	
Press Ganey	United States of America	PRESS GANEY	4266633
Associates, Inc.	Office States of Afficien	PERFORMANCE SOLUTIONS	4200033
Press Ganey	United States of America	QUALITY PERFORMER	4270686
Associates, Inc.	Sinted States of Timerica	QUILLIT I LIG ORIVILIO	1270000
rissociates, inc.			
Bivarus, Inc.	United States of America	ROUNDING PAD	4271348
Avatar	United States of America	ROADMAP TO EMPLOYEE	3635047
International LLC		ENGAGEMENT	
HEALTHCARE	United States of America	SEC SAFETY EVENT	3854154
PERFORMANCE		CLASSIFICATION and Design	
IMPROVEMENT,		_	
LLC			
Press Ganey	United States of America	SECRET SHOPPER	4303637
Associates, Inc.		OPTIMIZER	

Schedule A-3

to Second Lien Trademark Security Agreement

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SGI SAFETY GOVERNANCE INDEX	3854155
Press Ganey Associates, Inc.	United States of America	SOLUTION STARTER	3126796
Press Ganey Associates, Inc.	United States of America	SOLUTION STARTERS	3439221
SOYRING CONSULTING, LLC	United States of America	SOYRING CONSULTING	4124370
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SSER Serious Safety Event Rate and Design	3854156
Press Ganey Associates, Inc.	United States of America	SUCCESS STORY AWARD	3348013
Avatar International LLC	United States of America	SWEET 16	2856880
Avatar International LLC	United States of America	TURNING DATA INTO ACTION	3243870
Press Ganey Associates, Inc.	United States of America	ZERO HARM	88/081,794

Schedule A-4 to Second Lien Trademark Security Agreement

US-DOCS\109723100.2

RECORDED: 07/25/2019