

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

ETAS ID: TM533623

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	Security Agreement		
SEQUENCE:	2		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Press Ganey Associates, Inc.		07/25/2019	Corporation: INDIANA
Avatar International LLC		07/25/2019	Limited Liability Company: DELAWARE
Healthcare Performance Improvement, LLC		07/25/2019	Limited Liability Company: VIRGINIA
Soyring Consulting, Inc.		07/25/2019	Corporation: FLORIDA
Bivarus, Inc.		07/25/2019	Corporation: DELAWARE
RECEIVING PARTY DATA			
Name:	U.S. Bank National Association, as Collateral Agent		
Street Address:	60 Livingston Avenue		
City:	St. Paul		
State/Country:	MINNESOTA		
Postal Code:	55107		
Entity Type:	Bank: UNITED STATES		
PROPERTY NUMBERS Total: 50			
Property Type	Number	Word Mark	
Registration Number:	4979626	AVATAR 20/20 SURVEY	
Registration Number:	4470326	BEACON OF EXCELLENCE AWARD	
Registration Number:	4299292	BIVARUS	
Registration Number:	4744415	BLG	
Registration Number:	3093258	BRIGHT IDEAS MANAGER	
Registration Number:	4470320	COMMITMENT TO EXCELLENCE AWARD	
Registration Number:	4610909	COMMUNITY INSIGHTS	
Registration Number:	4915424	COMPASSIONATE CONNECTED CARE	
Registration Number:	2681835	FIRST PERSON	
Registration Number:	4470325	GUARDIAN OF EXCELLENCE AWARD	
Registration Number:	3649579	HOT COMMENTS	
Registration Number:	3491919	HPI	
Registration Number:	2957916	HR SOLUTIONS INTERNATIONAL	

TRADEMARK

Property Type	Number	Word Mark
Registration Number:	4620824	IMPROVINGCARE
Registration Number:	2505910	INFOEDGE
Registration Number:	2570703	INFOTURN
Registration Number:	4862034	INSTITUTE FOR INNOVATION
Registration Number:	4661954	INSTITUTE FOR INNOVATION
Registration Number:	4795310	INTELLIGENT PATIENT SURVEYS
Registration Number:	4937166	LISTEN-LEARN-LEAD
Registration Number:	3653030	MAGNETIC CULTURE
Registration Number:	3401607	NATIONAL DATABASE OF NURSING QUALITY IND
Registration Number:	2804641	NDNQI
Registration Number:	4890332	NDNQI A PRESS GANEY SOLUTION
Registration Number:	3519932	NDNQI AWARD FOR OUTSTANDING NURSING QUAL
Registration Number:	5633639	NURSING EXCELLENCE SOLUTION
Registration Number:	3637013	ONLINE ACTION PLANNING
Registration Number:	3730973	PERSONAL EMPLOYEE ENGAGEMENT REPORT (PEE
Registration Number:	4994250	PINNACLE OF EXCELLENCE AWARD
Registration Number:	4021466	PRESS GANEY
Registration Number:	2228347	PRESS GANEY
Serial Number:	88110848	PRESS GANEY
Registration Number:	4300018	PRESS GANEY CLINICAL PERFORMANCE SUITE
Registration Number:	5196149	PRESS GANEY DATA INTEGRITY CERTIFIED
Registration Number:	4248784	PRESS GANEY IMPROVEMENT PORTAL
Registration Number:	4266633	PRESS GANEY PERFORMANCE SOLUTIONS
Registration Number:	4270686	QUALITY PERFORMER
Registration Number:	4271348	ROUNDING PAD
Registration Number:	3635047	ROADMAP TO EMPLOYEE ENGAGEMENT
Registration Number:	3854154	SEC SAFETY EVENT CLASSIFICATION
Registration Number:	4303637	SECRET SHOPPER OPTIMIZER
Registration Number:	3854155	SGI SAFETY GOVERNANCE INDEX
Registration Number:	3126796	SOLUTIONS STARTER
Registration Number:	3439221	SOLUTIONS STARTERS
Registration Number:	4124370	SOYRING CONSULTING
Registration Number:	3854156	SSER SERIOUS SAFETY EVENT RATE
Registration Number:	3348013	SUCCESS STORY AWARD
Registration Number:	2856880	SWEET 16
Registration Number:	3243870	TURNING DATA INTO ACTION
Serial Number:	88081794	ZERO HARM

CORRESPONDENCE DATA**Fax Number:** 8009144240

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 800-713-0755**Email:** Michael.Violet@wolterskluwer.com**Correspondent Name:** CT Corporation**Address Line 1:** 4400 Easton Commons Way**Address Line 2:** Suite 125**Address Line 4:** Columbus, OHIO 43219

NAME OF SUBMITTER:	Jonathan R. Larson
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SIGNATURE:	/Jonathan R. Larson/
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DATE SIGNED:	07/25/2019
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Total Attachments: 14

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**RECORDATION FORM COVER SHEET
TRADEMARKS ONLY**

To the Director of the U. S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

1. Name of conveying party(ies):

Press Ganey Associates, Inc.

- ☐ Individual(s) ☐ Association
☐ Partnership ☐ Limited Partnership
☒ Corporation- State: Indiana
☐ Other _____

Citizenship (see guidelines) _____

Additional names of conveying parties attached? ☒ Yes ☐ No

3. Nature of conveyance/Execution Date(s) :

Execution Date(s) July 25, 2019

- ☐ Assignment ☐ Merger
☒ Security Agreement ☐ Change of Name
☐ Other _____

2. Name and address of receiving party(ies)

Additional names, addresses, or citizenship attached? ☐ Yes ☒ No

Name: U.S. Bank National Association, as Collateral Agent

Street Address: 60 Livingston Avenue

City: St. Paul

State: MN

Country: USA Zip: 55107

- ☐ Individual(s) Citizenship _____
☐ Association Citizenship _____
☐ Partnership Citizenship _____
☐ Limited Partnership Citizenship _____
☐ Corporation Citizenship _____
☒ Other Bank Citizenship USA

If assignee is not domiciled in the United States, a domestic representative designation is attached: ☐ Yes ☒ No
(Designations must be a separate document from assignment)

4. Application number(s) or registration number(s) and identification or description of the Trademark.

A. Trademark Application No.(s) Text

See Schedule A attached hereto.

B. Trademark Registration No.(s)

See Schedule A attached hereto.

Additional sheet(s) attached? ☒ Yes ☐ No

C. Identification or Description of Trademark(s) (and Filing Date if Application or Registration Number is unknown):

5. Name & address of party to whom correspondence concerning document should be mailed:

Name: Aimee Lilly- CT Corp

Internal Address: _____

Street Address: 4400 Easton Commons Way
Suite 125

City: Columbus

State: Ohio Zip: 43219

Phone Number: 614-280-3569

Docket Number: _____

Email Address: aimée.lilly@wolterskluwer.com

6. Total number of applications and registrations involved:

50

7. Total fee (37 CFR 2.6(b)(6) & 3.41) \$

- ☐ Authorized to be charged to deposit account
☐ Enclosed

8. Payment Information:

Deposit Account Number _____

Authorized User Name _____

9. Signature:

Signature

Jonathan R. Larson

Name of Person Signing

July 25, 2019

Date

Total number of pages including cover sheet, attachments, and document:

14

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to:
Mail Stop Assignment Recordation Branch, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450

Additional Conveying Parties

1. Name of conveying party: Avatar International LLC
Type of entity: Limited Liability Company
Jurisdiction of Incorporation: Delaware
2. Name of conveying party: Healthcare Performance Improvement, LLC
Type of entity: Limited Liability Company
Jurisdiction of Incorporation: Virginia
3. Name of conveying party: Soyring Consulting, Inc.
Type of entity: Corporation
Jurisdiction of Incorporation: Florida
4. Name of conveying party: Bivarus, Inc.
Type of entity: Corporation
Jurisdiction of Incorporation: Delaware

SCHEDULE A

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Avatar International LLC	United States of America	AVATAR 20/20 SURVEY	4979626
Press Ganey Associates, Inc.	United States of America	BEACON OF EXCELLENCE AWARD	4470326
Bivarus, Inc.	United States of America	BIVARUS	4299292
Press Ganey Associates, Inc.	United States of America	BLG	4744415
Press Ganey Associates, Inc.	United States of America	BRIGHT IDEAS MANAGER	3093258
Press Ganey Associates, Inc.	United States of America	COMMITMENT TO EXCELLENCE AWARD	4470320
Press Ganey Associates, Inc.	United States of America	COMMUNITY INSIGHTS	4610909
Press Ganey Associates, Inc.	United States of America	COMPASSIONATE CONNECTED CARE	4915424
Press Ganey Associates, Inc.	United States of America	FIRST PERSON	2681835
Press Ganey Associates, Inc.	United States of America	GUARDIAN OF EXCELLENCE AWARD	4470325
Press Ganey Associates, Inc.	United States of America	HOT COMMENTS	3649579
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	HPI and Triple Circle Design	3491919
Avatar International LLC	United States of America	HR SOLUTIONS INTERNATIONAL	2957916
Avatar International LLC	United States of America	IMPROVINGCARE	4620824
Press Ganey Associates, Inc.	United States of America	INFOEDGE	2505910
Press Ganey Associates, Inc.	United States of America	INFOTURN	2570703
Press Ganey Associates, Inc.	United States of America	INSTITUTE FOR INNOVATION	4862034
Press Ganey Associates, Inc.	United States of America	INSTITUTE FOR INNOVATION	4661954
Avatar International LLC	United States of America	INTELLIGENT PATIENT SURVEYS	4795310
Press Ganey Associates, Inc.	United States of America	LISTEN-LEARN-LEAD	4937166
Avatar International LLC	United States of America	MAGNETIC CULTURE	3653030
Press Ganey Associates, Inc.	United States of America	NATIONAL DATABASE OF NURSING QUALITY	3401607
Press Ganey Associates, Inc.	United States of America	NDNQI	2804641

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey Associates, Inc.	United States of America	NDNQI A Press Ganey Solution and Design	4890332
Press Ganey Associates, Inc.	United States of America	NDNQI AWARD FOR OUTSTANDING NURSING QUALITY	3519932
Press Ganey Associates, Inc.	United States of America	NURSING EXCELLENCE SOLUTION	5633639
Press Ganey Associates, Inc.	United States of America	ONLINE ACTION PLANNING	3637013
Avatar International LLC	United States of America	PERSONAL EMPLOYEE ENGAGEMENT REPORT (PEER)	3730973
Press Ganey Associates, Inc.	United States of America	PINNACLE OF EXCELLENCE AWARD	4994250
Press Ganey Associates, Inc.	United States of America	PRESS GANEY	4021466
Press Ganey Associates, Inc.	United States of America	PRESS GANEY	2228347
Press Ganey Associates, Inc.	United States of America	PRESS GANEY & Design	88/110,848
Press Ganey Associates, Inc.	United States of America	PRESS GANEY CLINICAL PERFORMANCE SUITE	4300018
Press Ganey Associates, Inc.	United States of America	PRESS GANEY DATA INTEGRITY CERTIFIED & Design	5196149
Press Ganey Associates, Inc.	United States of America	PRESS GANEY IMPROVEMENT PORTAL	4248784
Press Ganey Associates, Inc.	United States of America	PRESS GANEY PERFORMANCE SOLUTIONS	4266633
Press Ganey Associates, Inc.	United States of America	QUALITY PERFORMER	4270686
Bivarus, Inc.	United States of America	ROUNDING PAD	4271348
Avatar International LLC	United States of America	ROADMAP TO EMPLOYEE ENGAGEMENT	3635047
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SEC SAFETY EVENT CLASSIFICATION and Design	3854154
Press Ganey Associates, Inc.	United States of America	SECRET SHOPPER OPTIMIZER	4303637
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SGI SAFETY GOVERNANCE INDEX	3854155
Press Ganey Associates, Inc.	United States of America	SOLUTION STARTER	3126796
Press Ganey Associates, Inc.	United States of America	SOLUTION STARTERS	3439221
SOYRING CONSULTING,	United States of America	SOYRING CONSULTING	4124370

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
LLC			
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SSER Serious Safety Event Rate and Design	3854156
Press Ganey Associates, Inc.	United States of America	SUCCESS STORY AWARD	3348013
Avatar International LLC	United States of America	SWEET 16	2856880
Avatar International LLC	United States of America	TURNING DATA INTO ACTION	3243870
Press Ganey Associates, Inc.	United States of America	ZERO HARM	88/081,794

SECOND LIEN TRADEMARK SECURITY AGREEMENT

This SECOND LIEN TRADEMARK SECURITY AGREEMENT (as amended, restated, modified or supplemented from time to time, this “Trademark Security Agreement”), dated as of July 25, 2019, is made by PRESS GANEY ASSOCIATES, INC., an Indiana corporation, AVATAR INTERNATIONAL LLC, a Delaware limited liability company, HEALTHCARE PERFORMANCE IMPROVEMENT, LLC, a Virginia limited liability company, SOYRING CONSULTING, INC., a Florida corporation, and BIVARUS, INC., a Delaware corporation (collectively, the “Grantors” and each a “Grantor”), in favor of U.S. BANK NATIONAL ASSOCIATION, as the collateral agent for the Secured Parties (together with its successors and assigns, the “Collateral Agent”).

WHEREAS, the Grantor is party to that certain Second Lien Security Agreement, dated as of July 25, 2019 (as amended, restated, amended and restated, supplemented or otherwise modified from time to time, the “Security Agreement”), by and among the Grantor, the other grantors party thereto and the Collateral Agent; and

WHEREAS, under the terms of the Security Agreement, the Grantor has granted to the Collateral Agent, for the benefit of the Secured Parties, a security interest in, among other property, certain intellectual property of the Grantor, and has agreed to execute this Trademark Security Agreement for recording with the U.S. Patent and Trademark Office.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Grantor agrees as follows:

SECTION 1. Terms. Capitalized terms used but not defined herein shall have the meanings given or given by reference in the Security Agreement.

SECTION 2. Grant of Security. As security for the payment or performance, as the case may be, in full of the Secured Obligations, the Grantor hereby grants to the Collateral Agent, for the benefit of the Secured Parties, a security interest (the “Security Interest”) in all of the Grantor’s right, title and interest in, to and under the registered and applied for Trademarks set forth on Schedule A hereto, together with all goodwill of the business connected with the use thereof and symbolized thereby, and, with respect to the foregoing, (a) all extensions and renewals thereof, (b) all income, fees, royalties, damages and payments now and hereafter due and/or payable with respect thereto, including damages and payments for past, present or future infringements and dilutions thereof or injury to the goodwill associated therewith, and (c) the right to sue for past, present and future infringements and dilutions thereof or injury to the goodwill associated therewith (collectively, the “Trademark Collateral”); *provided that* “Trademark Collateral” shall not include, and the Security Interest shall not attach to, any “intent-to-use” application for registration of a Trademark filed pursuant to Section 1(b) of the Lanham Act, 15 U.S.C. § 1051, prior to the filing and acceptance of a “Statement of Use” pursuant to Section 1(d) of the Lanham Act or an “Amendment to Allege Use” pursuant to Section 1(c) of the Lanham Act with respect thereto to the extent that, and during the period, if any, in which, the grant of a security interest therein would impair the validity or enforceability of any registration that issues from such intent-to-use application under applicable federal law (it being understood that, after such period, such intent-to-use application shall be automatically subject to the Security Interest granted herein and

deemed to be included in the Trademark Collateral) or to any other Excluded Asset as provided under the Security Agreement.

SECTION 3. Recordation. The Grantor authorizes and requests that the Commissioner for Trademarks record this Trademark Security Agreement with the U.S. Patent and Trademark Office.

SECTION 4. Execution in Counterparts. This Trademark Security Agreement may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Delivery of an executed signature page to this Trademark Security Agreement by facsimile or electronic (including .pdf or .tif file) transmission shall be as effective as delivery of a manually signed counterpart of this Trademark Security Agreement.

SECTION 5. Security Agreement. This Trademark Security Agreement has been entered into in conjunction with the provisions of the Security Agreement. The Grantor does hereby acknowledge and confirm that the grant of the security interest hereunder to, and the rights and remedies of, the Collateral Agent with respect to the Trademark Collateral are more fully set forth in the Security Agreement, the terms and provisions of which are incorporated herein by reference as if fully set forth herein. In the event that any provision of this Trademark Security Agreement is deemed to conflict with the Security Agreement, the provisions of the Security Agreement shall control.

SECTION 6. Governing Law. THIS TRADEMARK SECURITY AGREEMENT AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES HEREUNDER (INCLUDING ANY CLAIMS SOUNDING IN CONTRACT LAW OR TORT LAW ARISING OUT OF THE SUBJECT MATTER HEREOF AND ANY DETERMINATIONS WITH RESPECT TO POST-JUDGMENT INTEREST) SHALL BE GOVERNED BY, AND SHALL BE CONSTRUED AND ENFORCED IN ACCORDANCE WITH, THE LAWS OF THE STATE OF NEW YORK WITHOUT REGARD TO THE CONFLICT OF LAWS PRINCIPLES THEREOF THAT WOULD RESULT IN THE APPLICATION OF ANY LAW OTHER THAN THE LAW OF THE STATE OF NEW YORK WITHOUT GIVING EFFECT TO THE CONFLICTS OF LAW PRINCIPLES THEREOF, BUT INCLUDING SECTION 5-1401 OF THE NEW YORK GENERAL OBLIGATIONS LAW (OTHER THAN ANY MANDATORY PROVISIONS OF LAW RELATING TO THE LAW GOVERNING PERFECTION AND THE EFFECT OF PERFECTION OF THE SECURITY INTEREST AND APPLICABLE FEDERAL LAWS PERTAINING TO TRADEMARKS).

SECTION 7. Intercreditor Agreements. NOTWITHSTANDING ANYTHING HEREIN TO THE CONTRARY, THE LIEN AND SECURITY INTEREST GRANTED TO THE COLLATERAL AGENT, FOR THE BENEFIT OF THE SECURED PARTIES, PURSUANT TO THIS TRADEMARK SECURITY AGREEMENT AND THE EXERCISE OF ANY RIGHT OR REMEDY BY THE COLLATERAL AGENT AND THE OTHER SECURED PARTIES HEREUNDER ARE SUBJECT TO THE PROVISIONS OF ANY APPLICABLE INTERCREDITOR AGREEMENT. IN THE EVENT OF ANY CONFLICT OR INCONSISTENCY BETWEEN THE PROVISIONS OF ANY SUCH INTERCREDITOR

AGREEMENT AND THIS TRADEMARK SECURITY AGREEMENT, THE PROVISIONS OF SUCH INTERCREDITOR AGREEMENT SHALL GOVERN AND CONTROL.

[Signature Pages Follow]

IN WITNESS WHEREOF, the undersigned have executed this Trademark Security Agreement as of the date first above written.

PRESS GANEY ASSOCIATES, INC.

By: Breht T. Feigh
Name: Breht T. Feigh
Title: Chief Financial Officer

AVATAR INTERNATIONAL LLC

By: Breht T. Feigh
Name: Breht T. Feigh
Title: Vice President and Treasurer

**HEALTHCARE PERFORMANCE
IMPROVEMENT, LLC**

By: Breht T. Feigh
Name: Breht T. Feigh
Title: Treasurer

SOYRING CONSULTING, INC.


By: Breht T. Feigh
Name: Breht T. Feigh
Title: Treasurer

BIVARUS, INC.

By: Breht T. Feigh
Name: Breht T. Feigh
Title: Treasurer

Accepted and Agreed:

U.S. BANK NATIONAL ASSOCIATION, as Collateral Agent

By: 
Name: Richard Prokosch
Title: Vice President

SCHEDULE A

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey Associates, Inc.	Australia	CLEARLY THE RIGHT DIRECTION	873560
Press Ganey Associates, Inc.	Australia	FIRST PERSON	906331
Press Ganey Associates, Inc.	Australia	HOT COMMENTS	1258639
Press Ganey Associates, Inc.	Australia	INFOEDGE	838970
Press Ganey Associates, Inc.	Australia	INFOTURN	838966
Press Ganey Associates, Inc.	Australia	PRESS GANEY	873559
Press Ganey Associates, Inc.	Australia	PRESS GANEY & Design	1988847
Press Ganey Associates, Inc.	Australia	SOLUTION STARTERS	1182933
Press Ganey Associates, Inc.	Canada	CLEARLY THE RIGHT DIRECTION	TMA521872
Press Ganey Associates, Inc.	Canada	FIRST PERSON	TMA627589
Press Ganey Associates, Inc.	Canada	INFOEDGE	TMA573327
Press Ganey Associates, Inc.	Canada	INFOTURN	TMA581597
Press Ganey Associates, Inc.	Canada	PRESS GANEY	TMA521871
Press Ganey Associates, Inc.	Canada	PRESS GANEY & Design	1950385
Press Ganey Associates, Inc.	Kuwait	NATIONAL DATABASE OF NURSING QUALITY INDICATORS	167063
Press Ganey Associates, Inc.	Kuwait	NDNQi	159139
Press Ganey Associates, Inc.	Kuwait	PRESS GANEY	167062
Press Ganey Associates, Inc.	Kuwait	PRESS GANEY and Design	154421
Press Ganey Associates, Inc.	Qatar	NATIONAL DATABASE OF NURSING QUALITY INDICATORS	109016
Press Ganey Associates, Inc.	Qatar	NDNQi	109017
Press Ganey Associates, Inc.	Qatar	PRESS GANEY	109015
Press Ganey Associates, Inc.	Qatar	PRESS GANEY and Design	109018
Press Ganey Associates, Inc.	Saudi Arabia	NATIONAL DATABASE OF NURSING QUALITY INDICATORS	1437027701
Press Ganey Associates, Inc.	Saudi Arabia	PRESS GANEY	1437027699

Schedule A-1
to Second Lien Trademark Security Agreement

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey Associates, Inc.	Saudi Arabia	PRESS GANEY and Design	1437027700
Press Ganey Associates, Inc.	Taiwan	TQIP	00132214
Press Ganey Associates, Inc.	Taiwan	TQIP	00144506
Press Ganey Associates, Inc.	United Arab Emirates	NATIONAL DATABASE OF NURSING QUALITY INDICATORS	260628
Press Ganey Associates, Inc.	United Arab Emirates	NDNQI	260629
Press Ganey Associates, Inc.	United Arab Emirates	PRESS GANEY	260626
Press Ganey Associates, Inc.	United Arab Emirates	PRESS GANEY and Design	260627
Avatar International LLC	United States of America	AVATAR 20/20 SURVEY	4979626
Press Ganey Associates, Inc.	United States of America	BEACON OF EXCELLENCE AWARD	4470326
Bivarus, Inc.	United States of America	BIVARUS	4299292
Press Ganey Associates, Inc.	United States of America	BLG	4744415
Press Ganey Associates, Inc.	United States of America	BRIGHT IDEAS MANAGER	3093258
Press Ganey Associates, Inc.	United States of America	COMMITMENT TO EXCELLENCE AWARD	4470320
Press Ganey Associates, Inc.	United States of America	COMMUNITY INSIGHTS	4610909
Press Ganey Associates, Inc.	United States of America	COMPASSIONATE CONNECTED CARE	4915424
Press Ganey Associates, Inc.	United States of America	FIRST PERSON	2681835
Press Ganey Associates, Inc.	United States of America	GUARDIAN OF EXCELLENCE AWARD	4470325
Press Ganey Associates, Inc.	United States of America	HOT COMMENTS	3649579
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	HPI and Triple Circle Design	3491919
Avatar International LLC	United States of America	HR SOLUTIONS INTERNATIONAL	2957916
Avatar International LLC	United States of America	IMPROVINGCARE	4620824
Press Ganey Associates, Inc.	United States of America	INFOEDGE	2505910
Press Ganey Associates, Inc.	United States of America	INFOTURN	2570703
Press Ganey Associates, Inc.	United States of America	INSTITUTE FOR INNOVATION	4862034

Schedule A-2
to Second Lien Trademark Security Agreement

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
Press Ganey Associates, Inc.	United States of America	INSTITUTE FOR INNOVATION	4661954
Avatar International LLC	United States of America	INTELLIGENT PATIENT SURVEYS	4795310
Press Ganey Associates, Inc.	United States of America	LISTEN-LEARN-LEAD	4937166
Avatar International LLC	United States of America	MAGNETIC CULTURE	3653030
Press Ganey Associates, Inc.	United States of America	NATIONAL DATABASE OF NURSING QUALITY	3401607
Press Ganey Associates, Inc.	United States of America	NDNQI	2804641
Press Ganey Associates, Inc.	United States of America	NDNQI A Press Ganey Solution and Design	4890332
Press Ganey Associates, Inc.	United States of America	NDNQI AWARD FOR OUTSTANDING NURSING QUALITY	3519932
Press Ganey Associates, Inc.	United States of America	NURSING EXCELLENCE SOLUTION	5633639
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Avatar International LLC	United States of America	PERSONAL EMPLOYEE ENGAGEMENT REPORT (PEER)	3730973
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Press Ganey Associates, Inc.	United States of America	PRESS GANEY	4021466
Press Ganey Associates, Inc.	United States of America	PRESS GANEY	2228347
Press Ganey Associates, Inc.	United States of America	PRESS GANEY & Design	88/110,848
	United States of America	PRESS GANEY CLINICAL PERFORMANCE SUITE	4300018
Press Ganey Associates, Inc.	United States of America	PRESS GANEY DATA INTEGRITY CERTIFIED & Design	5196149
Press Ganey Associates, Inc.	United States of America	PRESS GANEY IMPROVEMENT PORTAL	4248784
Press Ganey Associates, Inc.	United States of America	PRESS GANEY PERFORMANCE SOLUTIONS	4266633
Press Ganey Associates, Inc.	United States of America	QUALITY PERFORMER	4270686
Bivarus, Inc.	United States of America	ROUNDING PAD	4271348
Avatar International LLC	United States of America	ROADMAP TO EMPLOYEE ENGAGEMENT	3635047
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SEC SAFETY EVENT CLASSIFICATION and Design	3854154
Press Ganey Associates, Inc.	United States of America	SECRET SHOPPER OPTIMIZER	4303637

Schedule A-3
to Second Lien Trademark Security Agreement

Holder	Jurisdiction	Trademark	Reg. No. / Serial No.
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SGI SAFETY GOVERNANCE INDEX	3854155
Press Ganey Associates, Inc.	United States of America	SOLUTION STARTER	3126796
Press Ganey Associates, Inc.	United States of America	SOLUTION STARTERS	3439221
SOYRING CONSULTING, LLC	United States of America	SOYRING CONSULTING	4124370
HEALTHCARE PERFORMANCE IMPROVEMENT, LLC	United States of America	SSER Serious Safety Event Rate and Design	3854156
Press Ganey Associates, Inc.	United States of America	SUCCESS STORY AWARD	3348013
Avatar International LLC	United States of America	SWEET 16	2856880
Avatar International LLC	United States of America	TURNING DATA INTO ACTION	3243870
Press Ganey Associates, Inc.	United States of America	ZERO HARM	88/081,794

Schedule A-4
to Second Lien Trademark Security Agreement

US-DOCS\109723100.2

RECORDED: 07/25/2019

**TRADEMARK
REEL: 006703 FRAME: 0770**