

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2


ETAS ID: TM556594

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	CHANGE OF NAME		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
EGS CUSTOMER CARE, INC.		11/09/2016	Corporation:
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	ALORICA CUSTOMER CARE, INC.		
<b>Street Address:</b>	507 PRUDENTIAL ROAD		
<b>City:</b>	HORSHAM		
<b>State/Country:</b>	ILLINOIS		
<b>Postal Code:</b>	19044		
<b>Entity Type:</b>	Corporation: ILLINOIS		
<b>PROPERTY NUMBERS Total: 3</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	2474901	APAC CUSTOMER SERVICES	
<b>Registration Number:</b>	3663740	ATHOME SERVICE	
<b>Registration Number:</b>	2326266		
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>			
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
<b>Phone:</b>	(714) 698-0601		
<b>Email:</b>	trademarks@plagerschack.com		
<b>Correspondent Name:</b>	Plager Schack, LLP		
<b>Address Line 1:</b>	16152 Beach Boulevard, Suite 207		
<b>Address Line 4:</b>	Huntington Beach, CALIFORNIA 92647		
<b>NAME OF SUBMITTER:</b>	Mark H. Plager		
<b>SIGNATURE:</b>	/Mark H. Plager/		
<b>DATE SIGNED:</b>	01/08/2020		
<b>Total Attachments: 2</b>			
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OP \$90.00 2474901

PENNSYLVANIA DEPARTMENT OF STATE  
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS

Return document by mail to:  
CSC order # 3166745-30  
Name \_\_\_\_\_  
  
Corporation Service Company de \_\_\_\_\_  
 Return document by email to: csepa@cscinfo.com

Articles of Amendment  
Domestic Corporation  
  
TCO161115JD1193

Read all instructions prior to completing. This form may be submitted online at <https://www.corporations.pa.gov/>.

Fee: \$70

Check one:  Business Corporation (§ 1915)     Nonprofit Corporation (§ 5915)

In compliance with the requirements of the applicable provisions (relating to articles of amendment), the undersigned, desiring to amend its articles, hereby states that:

1. The name of the corporation is:  
EGS Customer Care, Inc.

2. The (a) address of this corporation's current registered office in this Commonwealth or (b) name of its commercial registered office provider and the county of venue is:  
*(Complete only (a) or (b), not both)*

(a) Number and Street	City	State	Zip	County
507 Prudential Road	Horsham	Pennsylvania	19044	Montgomery

(b) Name of Commercial Registered Office Provider \_\_\_\_\_ County \_\_\_\_\_  
c/o: \_\_\_\_\_

3. The statute by or under which it was incorporated: Business Corporation Law

4. The date of its incorporation: 06/06/1983  
(MM/DD/YYYY)

5. Check, and if appropriate complete, one of the following:

The amendment shall be effective upon filing these Articles of Amendment in the Department of State.

The amendment shall be effective on: 01/01/2017 at \_\_\_\_\_  
Date (MM/DD/YYYY) Hour (if any)

2016 NOV 14 AM 9:59

PA. DEPT. OF STATE

TRADEMARK  
REEL: 006833 FRAME: 0888

6. Check one of the following:

The amendment was adopted by the shareholders or members pursuant to 15 Pa.C.S. § 1914(a) and (b) or § 5914(a).

The amendment was adopted by the board of directors pursuant to 15 Pa. C.S. § 1914(c) or § 5914(b).

7. Check, and if appropriate complete, one of the following:

The amendment adopted by the corporation, set forth in full, is as follows

Article 1 of the Articles of Incorporation is amended and restated in its entirety to read as follows:

"1. The name of the corporation is Alorica Customer Care, Inc."

The amendment adopted by the corporation is set forth in full in Exhibit A attached hereto and made a part hereof.

8. Check if the amendment restates the Articles:

The restated Articles of Incorporation supersede the original articles and all amendments thereto.

IN TESTIMONY WHEREOF, the undersigned corporation has caused these Articles of Amendment to be signed by a duly authorized officer thereof this

9th day of November, 2016

EGS Customer Care, Inc.

Name of Corporation



Signature

Chief Legal Officer and Secretary

Title