# CH \$790.00 2531608

#### TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 ETAS ID: TM570372

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ENTITY CONVERSION

#### **CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
Press Ganey Associates, Inc.		12/31/2019	Corporation:

#### **RECEIVING PARTY DATA**

Name:	Press Ganey Associates LLC	
Street Address:	404 Columbia Place	
City:	South Bend	
State/Country:	INDIANA	
Postal Code:	46601	
Entity Type:	Limited Liability Company: INDIANA	

#### **PROPERTY NUMBERS Total: 31**

Registration Number: 253 Registration Number: 267 Registration Number: 474	1608 1609 2771 4415 3258 0909	ACTIVESTRATEGY  ACTIVESTRATEGY  ACTIVESTRATEGY ENTERPRISE  BLG  BRIGHT IDEAS MANAGER  COMMUNITY INSIGHTS	
Registration Number: 2674 Registration Number: 474	2771 4415 3258	ACTIVESTRATEGY ENTERPRISE BLG BRIGHT IDEAS MANAGER	
Registration Number: 474	4415 3258	BLG BRIGHT IDEAS MANAGER	
_	3258	BRIGHT IDEAS MANAGER	
Registration Number: 309			
	0909	COMMUNITY INSIGHTS	
Registration Number: 461		OOMINIONITI INSIGITIS	
Registration Number: 491	5424	COMPASSIONATE CONNECTED CARE	
<b>Registration Number:</b> 268	1835	FIRST PERSON	
Registration Number: 447	0325	GUARDIAN OF EXCELLENCE AWARD	
<b>Registration Number:</b> 364	9579	HOT COMMENTS	
<b>Registration Number:</b> 250	5910	INFOEDGE	
<b>Registration Number:</b> 257	0703	INFOTURN	
<b>Registration Number:</b> 4409	9936	IROUND	
<b>Registration Number:</b> 493	7166	LISTEN-LEARN-LEAD	
<b>Registration Number:</b> 340	1607	NATIONAL DATABASE OF NURSING QUALITY IND	
Registration Number: 280	4641	NDNQI	
Registration Number: 489	0332	NDNQI A PRESS GANEY SOLUTION	
Registration Number: 3519	9932	NDNQI AWARD FOR OUTSTANDING NURSING QUAL	
<b>Registration Number:</b> 563	3639	NURSING EXCELLENCE SOLUTION	

TRADEMARK REEL: 006907 FRAME: 0824

900543438

Property Type	Number	Word Mark	
Registration Number:	1682891	PARTNERS IN QUALITY	
Registration Number:	1795361	PARTNERS IN QUALITY	
Registration Number:	4994250	PINNACLE OF EXCELLENCE AWARD	
Registration Number:	2228347	PRESS GANEY	
Registration Number:	4021466	PRESS GANEY	
Registration Number:	5842759	PRESS GANEY	
Registration Number:	5196149	PRESS GANEY DATA INTEGRITY CERTIFIED	
Registration Number:	4248784	PRESS GANEY IMPROVEMENT PORTAL	
Registration Number:	4270686	QUALITY PERFORMER	
Registration Number:	3126796	SOLUTIONS STARTER	
Registration Number:	3439221	SOLUTIONS STARTERS	
Registration Number:	3348013	SUCCESS STORY AWARD	

#### **CORRESPONDENCE DATA**

**Fax Number:** 3127155155

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

**Phone:** 312-715-5000

**Email:** tm-dept@quarles.com, julie.hughes@quarles.com

Correspondent Name: Quarles & Brady LLP

Address Line 1: 300 N. LaSalle Street, Suite 4000

Address Line 2: Nicole Murray

Address Line 4: Chicago, ILLINOIS 60654

NAME OF SUBMITTER:	Nicole M. Murray
SIGNATURE:	/Nicole M. Murray/
DATE SIGNED:	04/03/2020

#### **Total Attachments: 9**

source=Certificate of Conversion - Press Ganey#page1.tif source=Articles of Conversion - Press Ganey#page1.tif source=Articles of Conversion - Press Ganey#page2.tif source=Articles of Conversion - Press Ganey#page3.tif source=Articles of Conversion - Press Ganey#page4.tif source=Articles of Conversion - Press Ganey#page5.tif source=Articles of Conversion - Press Ganey#page6.tif source=Articles of Conversion - Press Ganey#page7.tif source=Articles of Conversion - Press Ganey#page8.tif

## Sate of Indiana Office of the Secretary of Sate

Certificate of Conversion

οf

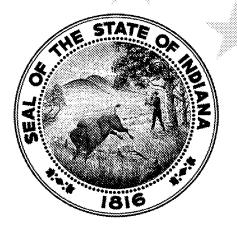
### PRESS GANEY ASSOCIATES INC

I, CONNIE LAWSON, Secretary of State, hereby certify that Articles of Conversion of the above Domestic For-Profit Corporation have been presented to me at my office, accompanied by the fees prescribed by law and that the documentation presented conforms to law as prescribed by the provisions of the Indiana Code.

The name following said transaction will be

#### PRESS GANEY ASSOCIATES LLC

NOW, THEFEFORE, with this document I certify that said transaction will become effective Tuesday, December 31, 2019.



In Witness Whereof, I have caused to be affixed my signature and the seal of the State of Indiana, at the Oty of Indianapolis, December 31, 2019

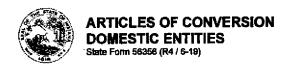
Corrie Lauson

CONNIELAWSON SECRETARY OF STATE

198508-318 / 8474031

To ensure the certificate's validity, go to https://bsd.sos.in.gov/PublicBusinessSearch

Approved and Filed 198508-318/8474031 Filing Date: 12/31/2019 Effective :12/31/2019 00:01 CONNIE LAWSON Indiana Secretary of State



a. The name of the entity Immediately before filing these Articles of Conversion

Indiana Code 23-0.5-9-49 23-0.6-4-5

FILING FEE: \$30.00

The undersigned, desiring to convert and entity's type of entity pursuant to the provisions of Indiana Code 23-0.6-4, executes the following Articles of Conversion.

SECTION 1: Name of the entity (The name must meet the requirements of Indiana Code 23-0.5-3-1.)

ARTICLE I - NAME AND JURISDICTION OF ENTITY

Press Gancy Associates I.LC  ECTION 2: Entity type (Example: corporation, limited liability company, etc.)  The entity type of the entity immediately after filing these Articles of Conversion  Corporation  The entity type of the entity immediately after filing these Articles of Conversion  Composition  The particle of company  ECTION 3: Universition  The jurisdiction of formation of the entity immediately after filing these Articles of Conversion  Indiana  ARTICLE III — EFFECTIVE DATE  The date of the Articles of Conversion (month, day, year) (The effective date may not be made than innery (40) days after the date the Articles of Conversion (indiana)  ARTICLE III — PUBLIC ORGANIC RECORD  Please complete either a. or b. Delow.  ARTICLE III — PUBLIC ORGANIC RECORD  Please complete either a. or b. Delow.  ARTICLE III — PUBLIC ORGANIC RECORD  Please complete althory are conversion becomes effective, the entity will become a domestic entity, please attach the entity's public organic record (defined in IC 0.5-15-33) as required by Indiana Code 23-0.5-4-5(0)(5) and designate if Ecther A. The public organic record should be the initial filing from (for example: Articles of Incorporation) for the domestic entity, please attach the entity's public organic record should be the initial filing from (for example: Articles of Incorporation) for the domestic entity, please attach the entity's public organic record should be the initial filing from (for example: Articles of Incorporation) for the domestic entity, please attach the entity's public organic record should be the initial filing from (for example: Articles of Incorporation) for the domestic entity, please attach the entity's public organic record should be the initial filing from (for example: Articles of Incorporation) for the domestic entity, please attach the entity's public organic record should be the initial filing from (for example: Articles of Incorporation) for the domestic entity, please attach the entity's public organic record should be the initial filing	Press Ganey Associates, Inc.	-	•		
ECTION 2: Entity type (Example: corporation, limited liability company, etc.)  The entity type of the entity immediately after fling these Articles of Conversion Corporation  The prediction of the entity immediately after fling these Articles of Conversion Limited Liability Company  ECTION 3: Jurisdiction  The puradiction of formation of the entity immediately after fling these Articles of Conversion Indiana  ARTICLE III = FRECTIVE DATE  The puradiction of formation of the entity immediately after fling these Articles of Conversion Indiana  ARTICLE III = PUBLIC ORGANIC RECORD  ARTICLE III = PUBLI	•	er filing these Articles of Conversion	· · · ·		•
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Corporation The entity immediately after filing these Articles of Conversion The entity immediately after filing these Articles of Conversion The production of Tomestion of the entity immediately before filing these Articles of Conversion The production of Tomestion of the entity immediately before filing these Articles of Conversion Indiana The principlication of formation of the entity immediately after filing these Articles of Conversion Indiana  ARTICLE III — EFFECTIVE DATE The production of the Articles of Conversion were files December 31, 2019, at 11:59 p.m.  ARTICLE III — FUBLIC ORGANIC RECORD The articles of Conversion were files December 31, 2019, at 11:59 p.m.  ARTICLE III — FUBLIC ORGANIC RECORD The articles of Incorporation for the demandation of the entity's public organic record (defined in IC 0,5-1,5-30) as required by Indiana Code 23-0,8-4-5((k)5) and designate it "Exhibit A." The public organic record should be the initial filing form (files articles of Incorporation) for the demandation entity, will exist after these Articles of Conversion are filed to example: Articles of Incorporation for the demandation entity will become a foreign entity, please provide an address on de-mail address to which the Secretary of State under Indiana Code 23-0,5-4-5(e).  State  ARTICLE IV — REGISTERED AGENT INFORMATION To determine if your Registered Agent is a Commercial registered Agent (GRA), go to [MBIZ.In. gov.]  ARTICLE IV — REGISTERED AGENT INFORMATION To determine if your Registered Agent is a Commercial registered agent of more more more advised agent of more more more advised.  ARTICLE IV — REGISTERED AGENT INFORMATION To determine if your Registered Agent is a Commercial registered agent information below.  ARTICLE IV — REGISTERED AGENT INFORMATION To determine if your Registered agent of more more advised agent of more more advised.  ARTICLE IV — REGISTERED AGENT INFORMATION To determine if your Registered agent information below.  Name of registered agent information below.  Name of registered agen	ECTION 2: Entity type (Example: o	corporation, limited liability company, etc.)			
The artify type of the entity immediately after filing these Articles of Conversion  Limited Liability Company  ECTION 3: Jurisdiction  The jurisdiction of formation of the entity immediately before filing these Articles of Conversion  Including  ARTICLE II — EFFECTIVE DATE  Recibility of the Articles of Conversion (month, day, year) (The effective dise may not be more than nanety (90) days after the date the Articles of Conversion were filed  December 31, 2019, at 11:59 p.m.  ARTICLE III — FUBLIC ORGANIC REGIOND  Rease complete either a. or b. below.  If, after the conversion becomes effective, the entity will become a domestic entity, please attach the entity's public organic record (defined in IC 0.5-1.5-32) as required by Indiana Code 23-0.6-4-5(t)6) and designate in Exhibit A. "The public organic record should be the initial filing form (fe example: Articles of Incorporation) for the domestic entity that will exist effect these Articles of Conversion are filed.  If, after the conversion becomes effective, the entity will become a foreign entity, please provide an address and e-mail address to which the Secretary of State may send any process served on the Secretary of State under Indiana Code 23-0.5-4-5(e).  State   City   State   ZiP code   Conversion are filed   City   State   ZiP code   Conversion are filed   City   Code   Conversion   City   Code   Conversion   Code   Conversion   City   Code   Conversion   City   Code   Conversion   City   Code   Conversion   City   Code   City   Code   City   Code   City   City   Code   City   Code   City	The entity type of the entity immediate	ly before fiting these Articles of Conversion			-
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The jurisdiction of formation of the entity immediately after filing these Articles of Conversion Incliana  ARTICLE III — EFFECTIVE DATE  Treatment of the Articles of Conversion (month, day, year) (The effective date may not be more than ninety (90) days after the date the Articles of Conversion were filed.  December 31, 2019, at 11:59 p.m.  ARTICLE III — PUBLIC ORGANIC RECORD  Please complete either a. or b. below.  If, after the conversion becomes effective, the entity will become a domestic entity, please attach the entity's public organic record (defined in IC 0.5-1.5-33) as required by Incliana Code 23-0.6-4-5(b)(5) and designate it "Exhibit A." The public organic record should be the initial filing form (for example: Articles of Incorporation) for the domestic entity will become a foreign entity, please attach the entity's public organic record (defined in IC 0.5-1.5-33) as required by Incliana Code 23-0.6-4-5(b)(5) and designate it "Exhibit A." The public organic record should be the initial filing form (for example: Articles of Incorporation) for the domestic entity will become a foreign entity, please provide an address and e-mail address to which the Secretary of State may send any process served on the Secretary of State under Indiana Code 23-0.5-4-6(e). Unmber and street  ARTICLE IV — REGISTERED AGENT INFORMATION  To determine if your Registered Agent is a Commercial Registered Agent (CRA), go to INBIZ.in.gov.  ARTICLE IV — REGISTERED AGENT INFORMATION  To determine if your Registered agent or noncommercial registered agent (po not provide address).  ARTICLE IV — REGISTERED AGENT INFORMATION  To determine if your Registered agent agent or noncommercial registered agent (po not provide address).  ARTICLE IV — REGISTERED AGENT INFORMATION  To determine if your Registered agent or noncommercial registered agent (po not provide address).  ARTICLE IV — REGISTERED AGENT INFORMATION  Commercial registered agent  Name of registered agent (po not provide address).  ARTICLE IV — REGISTERED AGENT INFORMATION	Limited Liability Company				
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ARTICLE II - EFFECTIVE DATE  ARTICLE II - EFFECTIVE DATE  December 31, 2019, at 11:59 p.m.  ARTICLE III - PUBLIC ORGANIC RECORD  Please complete either a. or b. below.  If, after the conversion becomes effective, the entity will become a domestic entity, please attach the entity's public organic record (defined in IC 0.5-1.5-33) as required by Indiana Code 23-0.6-4-5(b)(5) and designate it "Exhibit A." The public organic record should be the initial filing form (feexample: Articles of Incorporation) for the domestic entity that will exist after these Articles of Conversion and address and e-mail address to which the Secretary of State may send any process served on the Secretary of State under Indiana Code 23-0.5-4-6(e).  ARTICLE IV - REGISTERED AGENT INFORMATION  For determine if your Registered Agent is a Commercial Registered Agent (GRA), go to INBIZ.in.gov.  Provide either commercial registered agent or noncommercial registered agent information below.  ARTICLE IV - REGISTERED AGENT INFORMATION  For determine if your Registered Agent is a Commercial Registered agent information below.  Commercial registered agent  Name of registered agent (Do not provide address.)  OPTIONAL) E-mail address of the registered agent at which the registered agent will accept electronic service of process  By checking the box, the Signator(s) represent(s) that the Registered Agent named in these Articles of Conversion has consented to the initial filling form.				· · · · · · ·	
ARTICLE III — EFFECTIVE DATE    December 31, 2019, at 11:59 p.m.		ity immediately after fuling these Articles of Conversion			
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If after the conversion becomes effective, the entity will become a domestic entity, please attach the entity's public organic record (defined in IC 0.5-1.5-33) as required by Indiana Code 23-0.6-4-5(b)(5) and designate it "Exhibit A." The public organic record should be the initial filling form (Fexample: Articles of Incorporation) for the domestic entity that will exist after these Articles of Conversion are filed.  If, after the conversion becomes effective, the entity will become a foreign entity, please provide an address and e-mail address to which the Secretary of State may send any process served on the Secretary of State under Indiana Code 23-0.5-4-6(e).  Itumber and street  ARTICLE IV - REGISTERED AGENT INFORMATION  To determine if your Registered Agent is a Commercial Registered Agent (CRA), go to INBIZ.in.gov.  Provide either commercial registered agent or noncommercial registered agent information below.  Commercial registered agent  Name of registered agent  Name of registered agent  Name of registered agent  Name of registered agent  OPTIONAL) E-mail address of the registered agent at which the registered agent will accept electronic service of process  By checking the box, the Signator(s) represent(s) that the Registered Agent named in these Articles of Conversion has consented to the ID appointment of Registered Agent.					
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ARTICLE	/ - APPROVAL
This conversion was approved in accordance Indiana Code 23-0.6.	
n Witness Whereof, the undersigned duly authorized representative of the	entity executes these Articles of Conversion and verifies, subject to
enalties of perjury, that the statements contained herein are true, this2	
Signature	
Printed name	Title ·
Devin J. Anderson	Secretary

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#### EXHIBIT A

## ARTICLES OF ORGANIZATION OF PRESS GANEY ASSOCIATES LLC

The undersigned, acting as the Organizer of a limited liability company under the Indiana Business Flexibility Act, as amended (the "Act"), hereby adopts these Articles of Organization for Press Ganey Associates LLC (the "Company"):

#### ARTICLE 1.

#### <u>Name</u>

The name of the Company is Press Ganey Associates LLC.

#### **ARTICLE II.**

#### Principal Office

The principal office of the Company is located at 404 Columbia Place, South Bend, IN, 46601, USA.

#### ARTICLE III.

#### Registered Office and Registered Agent

The street address of the registered office of the Company in the State of Indiana is registered agent of the Company at the registered office is CORPORATION SERVICE COMPANY. The undersigned represents that the registered agent named in these Articles has consented to his appointment as registered agent.

#### ARTICLE IV.

#### **Purpose**

The purpose of the Company shall be to conduct any and all lawful business and activities for which limited liability companies may be organized under the Act.

#### ARTICLE V.

#### **Duration**

Unless sooner dissolved in accordance with the Company's Operating Agreement or the Act, the duration of the Company shall be perpetual.

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#### ARTICLE VI.

#### Member Management

The Company is to be managed by its Member(s) in accordance with the Company's Operating Agreement and the Act.

#### ARTICLE VII.

#### **Transferability**

A Member of the Company may transfer his, her or its interest in the Company in accordance with the provisions of the Company's Operating Agreement and the Act.

#### **ARTICLE VIII.**

#### Indemnification

To the greatest extent not inconsistent with the laws and public policies of Indiana (a) the Company shall indemnify any Member, Organizer or officer of the Company (any such Member, Organizer or officer and any responsible officers, partners, shareholders, members, directors, or managers of such Member or Organizer which is an entity, hereinafter being referred to as an "Indemnified Person") made a Party (as hereinafter defined) to any Proceeding (as hereinafter defined) because such Person (as hereinafter defined) is or was a Member, Organizer or officer of the Company (or a responsible officer, partner, shareholder, member, director, or manager thereof), as a matter of right, against all Liability (as hereinafter defined) incurred by such Person in connection with any Proceeding; provided that it shall be determined in the specific case in accordance with paragraph (d) of this Article that indemnification of such Person is permissible in the circumstances because the Person has met the standard of conduct for indemnification set forth in paragraph (c) of this Article. The Company shall pay for or reimburse the reasonable Expenses (as hereinafter defined) incurred by such a Person in connection with any such Proceeding in advance of final disposition thereof if (i) the Person furnishes the Company a written affirmation of the Person's good faith belief that he, she or it has met the standard of conduct for indemnification described in paragraph (c) of this Article, (ii) the Person furnishes the Company a written undertaking, executed personally or on such Person's behalf, to repay the advance if it is ultimately determined that such Person did not meet such standard of conduct, and (iii) a determination is made in accordance with paragraph (d) that based upon facts then known to those making the determination, indemnification would not be precluded under this Article. The undertaking described in subparagraph (a)(ii) above must be a general obligation of the Person subject to such reasonable limitations as the Company may permit, but need not be secured and may be accepted without reference to financial ability to make repayment. The Company shall indemnify any such Person who is wholly successful, on the merits or otherwise, in the defense of any such Proceeding, as a matter of right, against

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reasonable Expenses incurred by the Person in connection with the Proceeding without the requirement of a determination as set forth in paragraph (c) of this Article. Upon demand by a Person for indemnification or advancement of Expenses, as the case may be, the Company shall expeditiously determine whether the Person is entitled thereto in accordance with this Article. The indemnification and advancement of Expenses provided for under this Article shall be applicable to any Proceeding arising from acts or omissions occurring before or after the adoption of this Article. Neither the amendment nor repeal of this Article VIII, nor the adoption of any provision of these Articles of Organization inconsistent with this Article VIII, shall eliminate or reduce the effect of this Article VIII in respect of any matter occurring before such amendment, repeal or adoption of an inconsistent provision or in respect of any Proceeding relating to any such matters which would have given rise to a right of indemnification or right to be paid Expenses pursuant to this Article VIII, if such provision had not been so amended or repealed or if a provision inconsistent therewith had not been so adopted.

- (b) The Company shall have the power, but not the obligation, to indemnify any Person who is or was an employee or agent of the Company to the same extent as if such Person was an Indemnified Person as defined in paragraph (a) of this Article.
- (c) Indemnification of a Person is permissible under this Article only if (i) such Person conducted himself, herself or itself in good faith, (ii) such Person reasonably believed that his, her or its conduct was in or at least not opposed to the Company's best interest, and (iii) in the case of any criminal proceeding, such Person had no reasonable cause to believe his, her or its conduct was unlawful. Indemnification is not permissible against liability to the extent such Liability is the result of the Person's willful misconduct, recklessness, or any improperly obtained financial or other benefit to which the Person was not legally entitled. The termination of a Proceeding by judgment, order, settlement, conviction or upon a plea of nolo contendere or its equivalent is not, of itself, determinative that the Person did not meet the standard of conduct described in this paragraph (c).
- (d) A determination as to whether indemnification or advancement of Expenses is permissible shall be made by the Member or, in the case of a determination as to the Member, by independent special legal counsel selected by the Member.
- (e) Any Indemnified Person who is a Party to a Proceeding may apply for indemnification from the Company to the court, if any, conducting the Proceeding or to another court of competent jurisdiction. On receipt of an application, the court, after giving notice the court considers necessary, may order indemnification if it determines:
  - (i) In a Proceeding in which the Person is wholly successful, on the merits or otherwise, the Person is entitled to indemnification under this Article, in which case the court shall order the Company to pay the Person his, her or its reasonable Expenses incurred to obtain such court ordered indemnification; or

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- (ii) The Person is fairly and reasonably entitled to indemnification in view of all the relevant circumstances, whether or not the Person met the standard of conduct set forth in paragraph (c) of this Article.
- (f) Indemnification shall also be provided for a Person's conduct with respect to an employee benefit plan if the Person reasonably believed his, her or its conduct to be in the interests of the participants in and beneficiaries of the plan.
- (g) A Person is considered to be serving an employee benefit plan at the Company's request if the Person's duties to the Company also impose duties on, or otherwise involve services by, the Person to the plan or to participants in or beneficiaries of the plan. Indemnification shall also be provided for a Person's conduct with respect to an employee benefit plan if the Person reasonably believed his, her or its conduct to be in the interests of the participants in and beneficiaries of the plan.
- (h) Nothing contained in this Article shall limit or preclude the exercise or be deemed exclusive of any right under the law, by contract or otherwise, relating to indemnification of or advancement of Expenses to any such Person or any Person who is or was serving at the Company's request as a director, officer, partner, member, manager, trustee, employee, or agent of another foreign or domestic company, partnership, association, limited liability company, corporation, joint venture, trust, employee benefit plan, or other enterprise, whether for-profit or not. Nothing contained in this Article shall limit the ability of the Company to otherwise indemnify or advance Expenses to any Person. It is the intent of this Article to provide indemnification to such a Person to the fullest extent now or hereafter permitted by the law consistent with the terms and conditions of this Article. If indemnification is permitted under this Article, indemnification shall be provided in accordance with this Article irrespective of the nature of the legal or equitable theory upon which a claim is asserted, including without limitation, negligence, breach of duty, waste, breach of contract, breach of warranty, strict liability, violation of federal or state securities law, violation of the Employee Retirement Income Security Act of 1974, as amended, or violation of any other state or federal law.

#### (i) For purposes of this Article:

- (i) The term "Expenses" includes all direct and indirect costs (including without limitation counsel fees, retainers, court costs, transcripts, fees of experts, witness fees, travel expenses, duplicating costs, printing and binding costs, telephone charges, postage, delivery service fees and all other disbursements or out-of-pocket expenses) actually incurred in connection with the investigation, defense, settlement or appeal of a Proceeding or establishing or enforcing a right to indemnification under this Article, applicable law or otherwise.
- (ii) The term "Liability" means the obligation to pay a judgment, settlement, penalty, fine, excise tax (including an excise tax assessed with respect to an employee benefit plan), or reasonable Expenses incurred with respect to a Proceeding.

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- (iii) The term "Party" includes a Person who was, is or is threatened to be made a named defendant or respondent in a Proceeding.
- (iv) The term "Person" includes any natural person and any type of legal entity. The estate or personal representative of a natural person Entitled to indemnification or advancement of expenses shall be entitled hereunder to indemnification and advancement of expenses to the same extent as such natural person.
- (v) The term "Proceeding" means any threatened, pending or completed action, suit or proceeding, whether civil, criminal, administrative or investigative and whether formal or informal.
- (j) The Company may purchase and maintain insurance for its benefit, the benefit of any Person who is entitled to indemnification under this Article, or both, against any Liability asserted against or incurred by such Person in any capacity or arising out of such Person's service with the Company, whether or not the Company would have the power to indemnify such Person against such Liability.

[SIGNATURE PAGE FOLLOWS]

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IN WITNESS WHEREOF, these Articles of Organization have been executed by the undersigned, as Organizer of the Company, this 27<sup>th</sup> day of December, 2019, to be effective at 11:59 p.m., Indianapolis time, on December 31, 2019.

Devin J. Anderson, Organizer

[Signature Page to Articles of Organization (Press Ganey Associates LLC)]

TRADEMARK REEL: 006907 FRAME: 0834

**RECORDED: 04/03/2020**