

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM573220

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	Notice of Grant of Security Interest in Trademarks		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
ALORICA INC.		04/21/2020	Corporation: DELAWARE
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	BANK OF AMERICA, N.A., as Administrative Agent		
<b>Street Address:</b>	2380 Performance Dr.		
<b>Internal Address:</b>	Mail Code: TX2-984-03-23		
<b>City:</b>	Richardson		
<b>State/Country:</b>	TEXAS		
<b>Postal Code:</b>	75082		
<b>Entity Type:</b>	National Banking Association: UNITED STATES		
<b>PROPERTY NUMBERS Total: 30</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	5586176	ALORICA	
<b>Registration Number:</b>	5585435	ALORICA	
<b>Registration Number:</b>	5164800	PASSION PERFORMANCE POSSIBILITIES	
<b>Registration Number:</b>	5102673	EGS EXPERT GLOBAL SOLUTIONS	
<b>Registration Number:</b>	5085338	ALORICA	
<b>Registration Number:</b>	5085337	ALORICA PASSION · PERFORMANCE · POSSIBIL	
<b>Registration Number:</b>	5042188	EGS	
<b>Registration Number:</b>	4834507	ALORICARES	
<b>Registration Number:</b>	4820497	HOMECENTERS	
<b>Registration Number:</b>	4505545	SMART	
<b>Registration Number:</b>	4214353	SYSTEMS INTEGRATOR	
<b>Registration Number:</b>	4113468	NCO	
<b>Registration Number:</b>	3663740	ATHOME SERVICE	
<b>Registration Number:</b>	2969057	NCOEPAYMENTS	
<b>Registration Number:</b>	2952960	SPECTRUM	
<b>Registration Number:</b>	2947234	ALORICA INC.	
<b>Registration Number:</b>	2947233	ALORICA INC.	
<b>Registration Number:</b>	2917953	SMART SELL	

OP \$765.00 5586176

Property Type	Number	Word Mark
Registration Number:	2785368	NCO PORTFOLIO MANAGEMENT
Registration Number:	2763657	HELIX BY ALORICA
Registration Number:	2763647	HELIX BY ALORICA
Registration Number:	2760731	NCOPORTFOLIO
Registration Number:	2760730	NCOPORTFOLIO
Registration Number:	2474901	APAC CUSTOMER SERVICES
Registration Number:	2409705	NCO FINANCIAL SYSTEMS, INC.
Registration Number:	2326266	
Serial Number:	88618314	
Serial Number:	88610021	OTTO THE DISCOVERY BOT
Serial Number:	88273736	DIGITAL WORKBENCH
Serial Number:	87847966	S SST SYSTEMS & SERVICES TECHNOLOGIES, I

**CORRESPONDENCE DATA**

**Fax Number:** 7043311159

*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

**Phone:** 7043311000

**Email:** PTO\_TMconfirmation@mvalaw.com,  
maryelizabethzaldivar@mvalaw.com

**Correspondent Name:** Moore & Van Allen PLLC

**Address Line 1:** 100 North Tryon Street

**Address Line 2:** Suite 4700, ATTN: IP DEPARTMENT

**Address Line 4:** Charlotte, NORTH CAROLINA 28202

**ATTORNEY DOCKET NUMBER:** 031752.000272

**NAME OF SUBMITTER:** John Slaughter

**SIGNATURE:** /john slaughter/

**DATE SIGNED:** 04/23/2020

**Total Attachments: 4**

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NOTICE OF GRANT OF SECURITY INTEREST IN TRADEMARKS

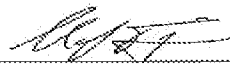
Pursuant to the Security and Pledge Agreement dated as of April 21, 2020 (as the same may be amended, modified, extended or restated from time to time, the "Agreement") by and among the Obligors party thereto (each an "Obligor" and collectively, the "Obligors") and Bank of America, N.A., as Administrative Agent (the "Administrative Agent") for the holders of the Secured Obligations referenced therein, the undersigned Obligor has granted a continuing security interest in and a right to set off against the trademarks and trademark applications shown on Schedule 1 below to the Administrative Agent for the benefit of the holders of the Secured Obligations. Notwithstanding anything to the contrary contained herein, the security interests granted under the Agreement shall not extend to and the Collateral shall not include (a) Excluded Property, or (b) any United States intent-to-use trademark applications only to the extent that, and solely during the period in which the grant of a security interest therein would impair the validity or enforceability of or render void or result in the cancellation of, any registration issued as a result of such intent-to-use trademark applications under applicable Law; provided, that, upon submission and acceptance by the USPTO of an amendment to allege pursuant to 15 U.S.C. Section 1060(a) (or any successor provision), such intent-to-use trademark application shall be considered Collateral.

[signature pages follow]

The undersigned Obligor and the Administrative Agent, on behalf of the holders of the Secured Obligations, hereby acknowledge and agree that the security interest in the foregoing trademarks and trademark applications (i) may only be terminated in accordance with the terms of the Agreement and (ii) is not to be construed as an assignment of any trademark or trademark application.

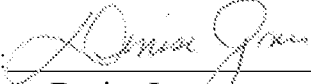
Very truly yours,

ALORICA INC.,  
a Delaware corporation

By:   
Name: Karin-Joyce Tjon Sien Fat  
Title: Chief Financial Officer

Acknowledged and accepted:

BANK OF AMERICA, N.A.,  
as Administrative Agent

By:   
Name: Denise Jones  
Title: Vice President

Schedule 1

Alorica Inc.  
(Delaware Corporation)

U.S. Trademarks

**Trademark Registrations**

Mark	Reg. No.	Reg. Date
ALORICA and Design	5586176	10/16/18
ALORICA	5585435	10/16/18
PASSION PERFORMANCE POSSIBILITIES	5164800	03/21/17
EGS EXPERT GLOBAL SOLUTIONS and Design	5102673	12/20/16
ALORICA (Stylized)	5085338	11/22/16
ALORICA PASSION · PERFORMANCE · POSSIBILITIES and Design	5085337	11/22/16
EGS and Design	5042188	09/13/16
ALORICARES and Design	4834507	10/20/15
HEMOCENTERS and Design	4820497	09/29/15
SMART and Design	4505545	04/01/14
SYSTEMS INTEGRATOR	4214353	09/25/12
NCO and Design	4113468	03/20/12
ATHOME SERVICE	3663740	08/04/09
NCOEPAYMENTS	2969057	07/19/05
SPECTRUM	2952960	05/17/05
ALORICA INC.	2947234	05/10/05
ALORICA INC. and Design	2947233	05/10/05
SMART SELL	2917953	01/11/05
NCO PORTFOLIO MANAGEMENT	2785368	11/25/03
HELIX BY ALORICA and Design	2763657	09/16/03
HELIX BY ALORICA	2763647	09/16/03
NCOPORTFOLIO	2760731	09/09/03
NCOPORTFOLIO	2760730	09/09/03
APAC CUSTOMER SERVICES	2474901	08/07/01
NCO FINANCIAL SYSTEMS, INC. Design Only	2409705 2326266	12/05/00 03/07/00

**Trademark Applications**

Mark	Appl. No.	Filing Date
Design Only	88618314	09/16/19
OTTO THE DISCOVERY BOT	88610021	09/09/19
DIGITAL WORKBENCH	88273736	01/23/19
S SST SYSTEMS & SERVICES TECHNOLOGIES, INC. and Design	87847966	03/23/18