

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM590226

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	Termination and Release of Security Interest in Intellectual Property		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
Silicon Valley Bank		08/04/2020	Corporation: CALIFORNIA
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	FSM Technologies, LLC (d/b/a Service Fusion)		
<b>Street Address:</b>	8605 Freeport Parkway North		
<b>Internal Address:</b>	Suite 200		
<b>City:</b>	Irving		
<b>State/Country:</b>	TEXAS		
<b>Postal Code:</b>	75063		
<b>Entity Type:</b>	Limited Liability Company: DELAWARE		
<b>PROPERTY NUMBERS Total: 3</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	5859174	SERVICECALL.AI	
<b>Registration Number:</b>	5859173	SERVICECALL.AI	
<b>Registration Number:</b>	5859172	SERVICECALL.AI	
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>	7043311159		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
<b>Phone:</b>	7043311000		
<b>Email:</b>	PTO_TMconfirmation@mvalaw.com, maryelizabethzaldivar@mvalaw.com		
<b>Correspondent Name:</b>	Moore & Van Allen PLLC		
<b>Address Line 1:</b>	100 North Tryon Street		
<b>Address Line 2:</b>	Suite 4700, ATTN: IP DEPARTMENT		
<b>Address Line 4:</b>	Charlotte, NORTH CAROLINA 28202		
<b>ATTORNEY DOCKET NUMBER:</b>	036806.000079		
<b>NAME OF SUBMITTER:</b>	John Slaughter		
<b>SIGNATURE:</b>	/john slaughter/		
<b>DATE SIGNED:</b>	08/04/2020		
<b>Total Attachments: 3</b>			

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## TERMINATION AND RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY

This **TERMINATION AND RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY**, dated as of August 4, 2020 (“Release”), is made by Silicon Valley Bank (“Bank”), in favor of FSM Technologies, LLC, a Delaware limited liability company (d/b/a Service Fusion) (“Grantor”).

**WHEREAS**, pursuant to that certain Loan Agreement dated as of June 28, 2019 (as amended, modified or supplemented from time to time, the “Loan Agreement”) by and among the Grantor and Bank, and the Intellectual Property Security Agreement dated as of June 28, 2019 (“IP Security Agreement”) by and among the Grantor and Bank, Grantor granted and pledged to Bank a security interest in all of Grantor’s right, title and interest in, to and under the Intellectual Property Collateral; and

**WHEREAS**, the IP Security Agreement was recorded at the United States Patent and Trademark Office (“USPTO”) on July 2, 2019 at Reel 6684 Frame 0751.

**NOW THEREFORE**, in consideration of the mutual promises and undertakings set forth herein and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, and with the intention of being legally bound hereby, Bank and Grantor agree as follows:

**SECTION 1. Defined Terms.** Capitalized terms used herein without definition shall have the meanings ascribed to such terms in the Loan Agreement or IP Security Agreement.

**SECTION 2. Termination and Release.** Bank hereby:

(a) terminates the IP Security Agreement;

(b) terminates, cancels, forever discharges, and releases the security interest in all of Grantor’s right, title and interest in, to and under the Intellectual Property Collateral, including, but not limited to, the foregoing listed on Schedule A attached hereto;

(c) represents and warrants that it has full authority to execute and deliver this Release; and

(d) authorizes the recordation of this Release with the USPTO at Grantor’s expense.

**SECTION 3. Further Assurances.** Bank, at Grantor’s expense, hereby agrees to duly execute, acknowledge, procure and deliver any further documents and to do such other acts as may be reasonably necessary to effect the security interest release contemplated herein. To the extent that any other filings with any other governmental authority have been made with respect to any of the Intellectual Property Collateral, Bank will, at Grantor’s expense, execute and deliver a reasonable release or other instrument that will terminate any such filing and/or release any interests conveyed therein.

**IN WITNESS WHEREOF**, the Bank has caused this Termination and Release of Security Interest in Intellectual to be duly executed as of the date first set forth above.

Bank:

Silicon Valley Bank

By: Brian Brown  
Name: Brian Brown  
Title: Managing Director

**Schedule A**

**FSM Technologies, LLC  
(Delaware Limited Liability Company)**

**U.S. Trademarks Subject to Security Interest  
Granted by FSM Technologies, LLC  
In Favor of Silicon Valley Bank  
Recorded July 2, 2019 at Reel 6684 Frame 0751**

**Trademark Registrations**

<b>Mark</b>	<b>Reg. No.</b>	<b>Reg. Date</b>
SERVICECALL.AI	5859174	09/10/2019
SERVICECALL.AI	5859173	09/10/2019
SERVICECALL.AI	5859172	09/10/2019