TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 ETAS ID: TM605033

SUBMISSION TYPE:	NEW ASSIGNMENT
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NATURE OF CONVEYANCE: Trademark Security Agreement

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
UserZoom Technologies, Inc.		10/19/2020	Corporation: DELAWARE

RECEIVING PARTY DATA

Name:	PNC Bank, National Association		
Street Address:	500 First Avenue Commercial Loan Service Center/DCC		
City:	Pittsburgh		
State/Country:	PENNSYLVANIA		
Postal Code:	15219		
Entity Type:	National Banking Association: UNITED STATES		

PROPERTY NUMBERS Total: 8

Property Type	Number	Word Mark
Registration Number:	6048996	INTELLIZOOM
Registration Number:	5525752	USERZOOM THE UX INSIGHTS COMPANY
Registration Number:	5254145	INTELLIZOOM
Registration Number:	5063785	USERZOOM
Registration Number:	4225253	YOUEYE
Registration Number:	3746642	USERZOOM
Registration Number:	3609628	USERZOOM
Registration Number:	3461369	USERZOOM

CORRESPONDENCE DATA

Fax Number: 6175236850

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 617-523-2700

Email: susan.dinicola@hklaw.com,kate.ferrara@hklaw.com

Holland & Knight LLp Correspondent Name: Address Line 1: 10 St. James Avenue

Address Line 4: Boston, MASSACHUSETTS 02116

NAME OF SUBMITTER:	Susan C. DiNicola
SIGNATURE:	/Susan C, DiNicola/

DATE SIGNED:	10/26/2020
Total Attachments: 6	
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TRADEMARK SECURITY AGREEMENT

THIS TRADEMARK SECURITY AGREEMENT (as amended, restated, amended and restated, supplemented and/or otherwise modified from time to time this "<u>Trademark Security Agreement</u>") is made as of this 19th day of October, 2020, among the Grantors listed on the signature pages hereof (collectively, jointly and severally, "<u>Grantors</u>" and each individually a "<u>Grantor</u>"), and PNC BANK, NATIONAL ASSOCIATION, in its capacity as agent for the Lenders (together with its successors and assigns in such capacity, "<u>Agent</u>").

WHEREAS, pursuant to that certain Revolving Credit, Term Loan and Security Agreement, dated as of October 19, 2020 (as amended, restated, amended and restated, extended, supplemented and/or otherwise modified from time to time, the "Credit Agreement"), by and among USER ZOOM, INC., a California corporation ("Borrower"), USERZOOM TECHNOLOGIES, INC., a Delaware corporation, the lenders from time to time party thereto (the "Lenders"), and Agent, the Lenders agreed to make certain financial accommodations available to Borrower from time to time pursuant to the terms and conditions thereof;

WHEREAS, in order to induce the Lenders and Agent to enter into the Credit Agreement, the Grantors have provided, or will provide, to Agent, for the benefit of the Secured Parties, that certain Guaranty and Suretyship Agreement, dated as of October 19, 2020 (as amended, amended and restated, extended, supplemented and/or otherwise modified from time to time, the "Guarantor Security Agreement");

WHEREAS, pursuant to the Guarantor Security Agreement, Grantors are required to execute and deliver to Agent, for the benefit of the Secured Parties, this Trademark Security Agreement.

NOW, THEREFORE, in consideration of the premises and mutual covenants herein contained and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, each Grantor hereby agrees as follows:

- 1. <u>DEFINED TERMS</u>. All capitalized terms used but not otherwise defined herein have the meanings given to them in the Guarantor Security Agreement.
- 2. <u>GRANT OF SECURITY INTEREST IN TRADEMARK COLLATERAL</u>. Each Grantor hereby grants to Agent, for the benefit of the Secured Parties, a continuing first priority security interest in all of such Grantor's right, title and interest in, to and under the following, whether presently existing or hereafter created or acquired (collectively, the "<u>Trademark Collateral</u>"):
- (a) all of such Grantor's trademarks, trade names, corporate names, company names, business names, fictitious business names, brands, trade dress, uniform resource locators, domain names, tag lines, designs, graphics, trade styles, service marks, logos and other source or business identifiers, and all goodwill associated with the foregoing, now existing or hereafter adopted or acquired, all registrations and recordings thereof, and all applications in connection therewith, whether in the United States Patent and Trademark Office, or in any similar office or agency of the United States, any State thereof, or any other country or any political subdivision

thereof, or otherwise, and all common-law rights related thereto (collectively, "<u>Trademarks</u>"), and licenses for any of the foregoing ("<u>Licenses</u>"), including those referred to on <u>Schedule I</u> hereto;

- (b) all extensions or renewals of the foregoing; and
- (c) all products and proceeds of the foregoing, including any claim by such Grantor against third parties for past, present or future infringement of any Trademark or any Trademark licensed under any License.
- 3. <u>SECURITY FOR OBLIGATIONS</u>. This Trademark Security Agreement and the security interest created hereby secure the payment and performance of all the Obligations, whether now existing or arising hereafter. Without limiting the generality of the foregoing, this Trademark Security Agreement secures the payment of all amounts which constitute part of the Obligations and would be owed by Grantors, or any of them, to Agent, the Secured Parties or any of them, whether or not they are unenforceable or not allowable due to the existence of an insolvency proceeding involving any Grantor.
- 4. <u>GUARANTOR SECURITY AGREEMENT</u>. The security interests granted pursuant to this Trademark Security Agreement are granted in conjunction with the security interests granted to Agent, for the benefit of the Secured Parties, pursuant to the Guarantor Security Agreement. Each Grantor hereby acknowledges and affirms that the rights and remedies of Agent with respect to the security interest in the Trademark Collateral made and granted hereby are more fully set forth in the Guarantor Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein.
- 5. <u>AUTHORIZATION TO SUPPLEMENT</u>. If any Grantor shall obtain rights to any new Trademarks or Licenses for Trademarks, this Trademark Security Agreement shall automatically apply thereto. Grantors shall give prompt notice in writing to Agent with respect to any such new Trademarks or Licenses for Trademarks. Without limiting Grantors' obligations under this Section 5, Grantors hereby authorize Agent unilaterally to modify this Trademark Security Agreement by amending <u>Schedule I</u> to include any such new Trademarks or Licenses for Trademarks of Grantors. Notwithstanding the foregoing, no failure to so modify this Trademark Security Agreement or amend <u>Schedule I</u> shall in any way affect, invalidate or detract from Agent's continuing security interest in all Collateral, whether or not listed on <u>Schedule I</u>.
- 6. <u>COUNTERPARTS</u>. This Trademark Security Agreement may be executed in any number of counterparts, each of which shall be deemed to be an original, but all such separate counterparts shall together constitute but one and the same instrument. In proving this Trademark Security Agreement or any Other Document in any judicial proceedings, it shall not be necessary to produce or account for more than one such counterpart signed by the party against whom such enforcement is sought. Any signatures delivered by a party by facsimile transmission or by e-mail transmission shall be deemed an original signature hereto.
- 7. <u>CONSTRUCTION</u>. Unless the context of this Trademark Security Agreement or any Other Document clearly requires otherwise, references to the plural include the singular, references to the singular include the plural, the terms "includes" and "including" are not limiting, and the term "or" has, except where otherwise indicated, the inclusive meaning represented by the

phrase "and/or." The words "hereof," "herein," "hereby," "hereunder," and similar terms in this Trademark Security Agreement or any Other Document refer to this Trademark Security Agreement or such Other Document, as the case may be, as a whole and not to any particular provision of this Trademark Security Agreement or such Other Document, as the case may be. Section, subsection, clause, schedule, and exhibit references herein are to this Trademark Security Agreement unless otherwise specified. Any reference in this Trademark Security Agreement or in any Other Document to any agreement, instrument, or document shall include all alterations, amendments, changes, extensions, modifications, renewals, replacements, substitutions, joinders, and supplements, thereto and thereof, as applicable (subject to any restrictions on such alterations, amendments, changes, extensions, modifications, renewals, replacements, substitutions, joinders, and supplements set forth herein). Any reference herein or in any Other Document to the satisfaction or repayment in full of the Obligations shall mean the repayment in full in cash (or cash collateralization in accordance with the terms of the Credit Agreement) of all Obligations other than unasserted contingent indemnification Obligations. Any reference herein to any Person shall be construed to include such Person's successors and assigns.

[Remainder of page intentionally left blank signature page follows.]

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IN WITNESS WHEREOF, each Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

GRANTORS:

USERZOOM TECHNOLOGIES, INC.,

a Delaware corporation

Y: Name: Todd Spartz

Title: Chief Financial Officer

REEL: 007087 FRAME: 0556

ACCEPTED AND ACKNOWLEDGED BY: PNC BANK, NATIONAL ASSOCIATION, as Agent

By: Name: Kenney Chiu

Title: Assistant Vice President

REEL: 007087 FRAME: 0557

$\frac{\text{SCHEDULE I}}{\text{TO}} \\ \frac{\text{TRADEMARK SECURITY AGREEMENT}}{\text{TRADEMARK SECURITY AGREEMENT}}$

Trademarks

Mark	Country	Status	Filing Date	Serial No.	Application/ Registration	Application/ Registration	Registrant
INTELLIZOOM	USA	1A Live	March 13, 2019	88338904	May 5, 2020	No. 6048996	UserZoom Technologies, Inc.
INTELLIZOOMPANEL	USA	1B	March 13, 2019	88338911			UserZoom Technologies, Inc.
THE UX INSIGTS COMPANY	USA	1B	June 4, 2018	87948083			UserZoom Technologies, Inc.
USERZOOM THE UX INSIGHTS COMPANY	USA	1B	June 4, 2018	87948070			UserZoom Technologies, Inc.
USERZOOM	USA	1B	June 4, 2018	87948069			UserZoom Technologies, Inc.
USERZOOM THE UX INSIGHTS COMPANY	USA	1A Live	March 30, 2017	87393177	July 24, 2018	5525752	UserZoom Technologies, Inc.
INTELLIZOOM	USA	1A Live	June 17, 2016	87076081	August 1, 2017	5254145	UserZoom Technologies, Inc.
USERZOOM	USA	1A Live	March 11, 2016	86937215	October 18, 2016	5063785	UserZoom Technologies, Inc.
YOUEYE	USA	1A Live	March 5, 2012	85559862	October 16, 2012	4225253	UserZoom Technologies, Inc.
USERZOOM	USA	1A Live	July 2, 2009	77773766	February 9, 2010	3746642	UserZoom Technologies, Inc.
USERZOOM	USA	1A Live	November 2, 2007	77319942	April 21, 2009	3609628	UserZoom Technologies, Inc.
USERZOOM	USA	1A Live	November 2, 2007	77320519	July 8, 2008	3461369	UserZoom Technologies, Inc.

Licenses

None.

RECORDED: 10/26/2020

Schedule 1 to Trademark Security Agreement