

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM614273

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	TERMINATION AND RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
Bank of America, N.A., as Administrative Agent		12/11/2020	National Banking Association: UNITED STATES
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	Alorica Inc. (successor-by-merger to PRC, LLC)		
<b>Street Address:</b>	5161 California Ave.		
<b>Internal Address:</b>	Suite 100		
<b>City:</b>	Irvine		
<b>State/Country:</b>	CALIFORNIA		
<b>Postal Code:</b>	92617		
<b>Entity Type:</b>	Corporation: DELAWARE		
<b>PROPERTY NUMBERS Total: 6</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Serial Number:</b>	78797392	SMARTPIPE	
<b>Registration Number:</b>	3186455	PRC	
<b>Registration Number:</b>	1844659	PRECISION RESPONSE CORPORATION	
<b>Registration Number:</b>	1820093	PRC	
<b>Registration Number:</b>	1819161	PRC	
<b>Serial Number:</b>	78659286	SMART PIPE	
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>	7043311159		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
<b>Phone:</b>	7043311000		
<b>Email:</b>	PTO_TMconfirmation@mvalaw.com, maryelizabethzaldivar@mvalaw.com		
<b>Correspondent Name:</b>	Moore & Van Allen PLLC		
<b>Address Line 1:</b>	100 North Tryon Street		
<b>Address Line 2:</b>	Suite 4700, ATTN: IP DEPARTMENT		
<b>Address Line 4:</b>	Charlotte, NORTH CAROLINA 28202		
<b>ATTORNEY DOCKET NUMBER:</b>	031752.000272		

OP \$165.00 78797392

<b>NAME OF SUBMITTER:</b>	John Slaughter
<b>SIGNATURE:</b>	/john slaughter/
<b>DATE SIGNED:</b>	12/14/2020
<b>Total Attachments: 3</b> source=TRSI-IP - Bank of America, N.A., as Administrative Agent to Alorica Inc. (PRC, LLC)#page1.tif source=TRSI-IP - Bank of America, N.A., as Administrative Agent to Alorica Inc. (PRC, LLC)#page2.tif source=TRSI-IP - Bank of America, N.A., as Administrative Agent to Alorica Inc. (PRC, LLC)#page3.tif	

**TERMINATION AND RELEASE OF SECURITY INTEREST  
IN INTELLECTUAL PROPERTY**

This **TERMINATION AND RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY**, dated as of December 11, 2020 ("Release"), is made by Bank of America, N.A., as Administrative Agent ("Administrative Agent") in favor of Alorica Inc. (successor-by-merger to PRC, LLC), a Delaware corporation ("Grantor").

**WHEREAS**, pursuant to that certain Amended and Restated Security Agreement dated as of July 29, 2010 (as amended, extended, renewed, supplemented or otherwise modified from time to time, the "Security Agreement") by and among the Grantor, Administrative Agent, and others party thereto, and the Instrument of Joinder dated as July 30, 2010 ("Joinder") by and among Grantor, Administrative Agent, and others party thereto, Grantor granted to Secured Party (including Administrative Agent) a security interest in all IP Collateral, including the patents, patent applications, trademark registrations, and trademark applications listed on Schedule A attached hereto, and any and all goodwill associated therewith; and

**WHEREAS**, the Joinder was recorded at the United States Patent and Trademark Office ("USPTO") on August 3, 2010 at Reel 024780 Frame 0033 (on patents) and August 3, 2010 at Reel 4253 Frame 0102 (on trademarks).

**NOW THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Administrative Agent, on behalf of the Secured Party, and Grantor agree as follows:

**SECTION 1. Defined Terms.** All capitalized terms used herein but not otherwise defined herein have the meanings given to them in the Security Agreement or Joinder.

**SECTION 2. Termination and Release.** Administrative Agent, on behalf of the Secured Party, without representation, warranty, or recourse, hereby:

(a) terminates, cancels, discharges, and releases the security interest in all IP Collateral, including, but not limited to, the foregoing listed on Schedule A attached hereto and any and all goodwill associated therewith, granted pursuant to the Security Agreement or Joinder; and

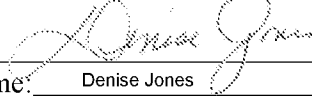
(b) authorizes the recordation of this Release with the USPTO at Grantor's expense.

**SECTION 3. Choice of Law.** This Release shall be governed by and construed in accordance with the laws of the State of California.

**IN WITNESS WHEREOF**, the Administrative Agent, on behalf of the Secured Parties, has caused this Termination and Release of Security Interest in Intellectual Property to be duly executed as of the date first set forth above.

Administrative Agent:

Bank of America, N.A., as Administrative Agent

By:   
Name: Denise Jones  
Title: Vice President

**Schedule A**

**U.S. Patent Subject to Security Interest  
Granted by PRC LLC  
In Favor of Bank of America, N.A., as Administrative Agent  
Recorded August 3, 2010 at Reel 024780 Frame 0033**

OWNER	COUNTRY	TITLE OR BRIEF DESCRIPTION	APPLICATION OR PATENT NUMBER	DATE FILED OR ISSUED
PRC, LLC	United States	Method and Apparatus for Managing Resources within an Organization and in a Sales & Marketing Pipeline	10662417	9-16-2003

**U.S. Trademarks Subject to Security Interest  
Granted by PRC LLC  
In Favor of Bank of America, N.A., as Administrative Agent  
Recorded August 3, 2010 at Reel 4253 Frame 0102**

OWNER	COUNTRY	TRADEMARK	SERIAL NO./ REGISTRATION NO.	FILING/ REGISTRATION DATE
PRC, LLC	United States	SMARTPIPE	78-797,392	1/23/2006
PRC, LLC*	United States	SMARTPIPE	78-659,286	6/27/2005
PRC, LLC	United States	PRC and Design	3,186,455	12/19/2006
PRC, LLC	United States	PRECISION RESPONSE CORPORATION	1,844,659	07/12/1994
PRC, LLC	United States	PRC (stylized letters)	1,820,093	02/08/1994
PRC, LLC	United States	PRC	1,819,161	02/01/1994
PRC, LLC	Dominican Republic.	PRC and Design	2006-39895	6/12/2006
PRC, LLC	India	PRC and Design	1458419	6/09/2006
PRC, LLC	Philippines	PRC and Design	4-2006-006202	6/09/2006

\* PRC, LLC notes that to date there is no assignment from Donald O'Neil to PRC, LLC on file with the USPTO