

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM614272

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	TERMINATION AND RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Bank of America, N.A., as Administrative Agent		12/11/2020	National Banking Association: UNITED STATES
RECEIVING PARTY DATA			
Name:	Alorica Inc.		
Street Address:	5161 California Ave.		
Internal Address:	Suite 100		
City:	Irvine		
State/Country:	CALIFORNIA		
Postal Code:	92617		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 4			
Property Type	Number	Word Mark	
Registration Number:	2763647	HELIX BY ALORICA	
Registration Number:	2763657	HELIX BY ALORICA	
Registration Number:	2947234	ALORICA INC.	
Registration Number:	2947233	ALORICA INC.	
CORRESPONDENCE DATA			
Fax Number:	7043311159		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	7043311000		
Email:	PTO_TMconfirmation@mvalaw.com, maryelizabethzaldivar@mvalaw.com		
Correspondent Name:	Moore & Van Allen PLLC		
Address Line 1:	100 North Tryon Street		
Address Line 2:	Suite 4700, ATTN: IP DEPARTMENT		
Address Line 4:	Charlotte, NORTH CAROLINA 28202		
ATTORNEY DOCKET NUMBER:	031752.000272		
NAME OF SUBMITTER:	John Slaughter		
SIGNATURE:	/john slaughter/		

OP \$115.00 2763647

DATE SIGNED:	12/14/2020
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Total Attachments: 3

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**TERMINATION AND RELEASE OF SECURITY INTEREST
IN INTELLECTUAL PROPERTY**

This **TERMINATION AND RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY**, dated as of December 11, 2020 (“Release”), is made by Bank of America, N.A., as Administrative Agent (“Administrative Agent”) in favor of Alorica Inc., a Delaware corporation (“Grantor”).

WHEREAS, pursuant to that certain Amended and Restated Security Agreement dated as of July 29, 2010 (as amended, extended, renewed, supplemented or otherwise modified from time to time, the “Security Agreement”) by and among the Grantor, Administrative Agent, and others party thereto, Grantor granted to Secured Party (including Administrative Agent) a security interest in all IP Collateral, including the patents, patent applications, trademark registrations, and trademark applications listed on Schedule A attached hereto, and any and all goodwill associated therewith; and

WHEREAS, the Security Agreement was recorded at the United States Patent and Trademark Office (“USPTO”) on August 2, 2010 at Reel 024776 Frame 0092 (on patents) and August 2, 2010 at Reel 4252 Frame 0482 (on trademarks).

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Administrative Agent, on behalf of the Secured Party, and Grantor agree as follows:

SECTION 1. Defined Terms. All capitalized terms used herein but not otherwise defined herein have the meanings given to them in the Security Agreement.

SECTION 2. Termination and Release. Administrative Agent, on behalf of the Secured Party, without representation, warranty, or recourse, hereby:

(a) terminates, cancels, discharges, and releases the security interest in all IP Collateral, including, but not limited to, the foregoing listed on Schedule A attached hereto and any and all goodwill associated therewith, granted pursuant to the Security Agreement; and

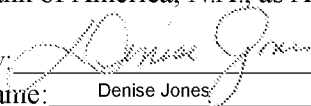
(b) authorizes the recordation of this Release with the USPTO at Grantor’s expense.

SECTION 3. Choice of Law. This Release shall be governed by and construed in accordance with the laws of the State of California.

IN WITNESS WHEREOF, the Administrative Agent, on behalf of the Secured Parties, has caused this Termination and Release of Security Interest in Intellectual Property to be duly executed as of the date first set forth above.

Administrative Agent:

Bank of America, N.A., as Administrative Agent

By: 
Name: Denise Jones
Title: Vice President

Schedule A

**U.S. Patents Subject to Security Interest
Granted by Alorica Inc.
In Favor of Bank of America, N.A., as Administrative Agent
Recorded August 2, 2010 at Reel 024776 Frame 0092**

OWNER	COUNTRY	TITLE OR BRIEF DESCRIPTION	APPLICATION OR PATENT NUMBER	DATE FILED OR ISSUED
Alorica Inc.	U.S.A.	Method, system and program for customer service management.	7,464,092	December 9, 2008
Alorica Inc.	U.S.A.	Method, system and program for customer service and support management.	20080052320	October 31, 2007
Alorica Inc.	U.S.A.	Method, system and program for customer service and support management.	20020156797	March 29, 2002
Alorica Inc.	U.S.A.	Method, system and program for customer service and support management.	7,707,149	April 4, 2001
Alorica Inc.	U.S.A.	Helix Architecture	61148362 (provisional patent)	January 29, 2009

**U.S. Trademarks Subject to Security Interest
Granted by Alorica Inc.
In Favor of Bank of America, N.A., as Administrative Agent
Recorded August 2, 2010 at Reel 4252 Frame 0482**

OWNER	COUNTRY	TRADEMARK	APPLICATION/REGISTRATION NO.	FILING / REGISTRATION DATE
Alorica Inc.	U.S.A.	HELIX BY ALORICA	2763647	September 16, 2003
Alorica Inc.	U.S.A.	HELIX by Alorica	2763657	September 16, 2003
Alorica Inc.	U.S.A.	ALORICA INC.	2947234	May 10, 2005
Alorica Inc.	U.S.A.	ALORICA Inc.	2947233	May 10, 2005