

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM614720

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	TERMINATION AND RELEASE OF SECURITY INTEREST IN TRADEMARKS

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Bank of America, N.A., as Administrative Agent		12/11/2020	National Banking Association: UNITED STATES

RECEIVING PARTY DATA

Name:	Alorica Inc.
Street Address:	5161 California Ave.
Internal Address:	Suite 100
City:	Irvine
State/Country:	CALIFORNIA
Postal Code:	92617
Entity Type:	Corporation: DELAWARE

PROPERTY NUMBERS Total: 30

Property Type	Number	Word Mark
Registration Number:	5586176	ALORICA
Registration Number:	5585435	ALORICA
Registration Number:	5164800	PASSION PERFORMANCE POSSIBILITIES
Registration Number:	5102673	EGS EXPERT GLOBAL SOLUTIONS
Registration Number:	5085338	ALORICA
Registration Number:	5085337	ALORICA PASSION · PERFORMANCE · POSSIBIL
Registration Number:	5042188	EGS
Registration Number:	4834507	ALORICARES
Registration Number:	4820497	HEMOCENTERS
Registration Number:	4505545	SMART
Registration Number:	4214353	SYSTEMS INTEGRATOR
Registration Number:	4113468	NCO
Registration Number:	3663740	ATHOME SERVICE
Registration Number:	2969057	NCOEPAYMENTS
Registration Number:	2952960	SPECTRUM
Registration Number:	2947234	ALORICA INC.
Registration Number:	2947233	ALORICA INC.

OP \$765.00 5586176

TRADEMARK

Property Type	Number	Word Mark
Registration Number:	2917953	SMART SELL
Registration Number:	2785368	NCO PORTFOLIO MANAGEMENT
Registration Number:	2763657	HELIX BY ALORICA
Registration Number:	2763647	HELIX BY ALORICA
Registration Number:	2760731	NCOPORTFOLIO
Registration Number:	2760730	NCOPORTFOLIO
Registration Number:	2474901	APAC CUSTOMER SERVICES
Registration Number:	2409705	NCO FINANCIAL SYSTEMS, INC.
Registration Number:	2326266	
Serial Number:	88618314	
Serial Number:	88610021	OTTO THE DISCOVERY BOT
Serial Number:	88273736	DIGITAL WORKBENCH
Serial Number:	87847966	S SST SYSTEMS & SERVICES TECHNOLOGIES, I

CORRESPONDENCE DATA

Fax Number: 7043311159

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 7043311000

Email: PTO_TMconfirmation@mvalaw.com,
maryelizabethzaldivar@mvalaw.com

Correspondent Name: Moore & Van Allen PLLC

Address Line 1: 100 North Tryon Street

Address Line 2: Suite 4700, ATTN: IP DEPARTMENT

Address Line 4: Charlotte, NORTH CAROLINA 28202

ATTORNEY DOCKET NUMBER: 031752.000272

NAME OF SUBMITTER: John Slaughter

SIGNATURE: /john slaughter/

DATE SIGNED: 12/16/2020

Total Attachments: 3

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TERMINATION AND RELEASE OF SECURITY INTEREST IN TRADEMARKS

This **TERMINATION AND RELEASE OF SECURITY INTEREST IN TRADEMARKS**, dated as of December 11, 2020 (“Release”), is made by Bank of America, N.A., as Administrative Agent (“Administrative Agent”) in favor of Alorica Inc., a Delaware corporation (“Obligor”).

WHEREAS, pursuant to that certain Security and Pledge Agreement dated as of April 21, 2020 (as amended, modified, extended or restated from time to time, the “Security Agreement”) by and among the Obligor, Administrative Agent, and others party thereto, Obligor granted to the Administrative Agent, for the benefit of the holders of the Secured Obligations (“Secured Parties”), a continuing security interest in, and a right to set off against, any and all right, title and interest of Obligor in and to all Trademarks, including the trademark registrations and trademark applications listed on Schedule A attached hereto, and any and all goodwill associated therewith (collectively, “Trademark Collateral”); and

WHEREAS, pursuant to the Security Agreement, Obligor executed and delivered to Administrative Agent, for the benefit of the Secured Parties, the Notice of Grant of Security Interest in Trademarks recorded at the United States Patent and Trademark Office (“USPTO”) on April 23, 2020 at Reel 6921 Frame 0681 (“Notice”).

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Administrative Agent, on behalf of the Secured Parties, and Obligor agree as follows:

SECTION 1. Defined Terms. All capitalized terms used herein but not otherwise defined herein have the meanings given to them in the Security Agreement or Notice.

SECTION 2. Termination and Release. Administrative Agent, on behalf of the Secured Parties, without representation, warranty, or recourse, hereby:

(a) terminates, cancels, discharges, and releases the continuing security interest in, and the right to set off against, any and all right, title and interest of Obligor in and to all Trademark Collateral, including, but not limited to, the foregoing listed on Schedule A attached hereto and any and all goodwill associated therewith, granted pursuant to the Security Agreement or Notice; and

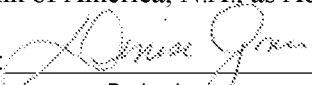
(b) authorizes the recordation of this Release with the USPTO at Obligor’s expense.

SECTION 3. Choice of Law. This Release shall be governed by and construed in accordance with the laws of the State of New York.

IN WITNESS WHEREOF, the Administrative Agent, on behalf of the Secured Parties, has caused this Termination and Release of Security Interest in Trademarks to be duly executed as of the date first set forth above.

Administrative Agent:

Bank of America, N.A. as Administrative Agent

By: 
Name: Denise Jones
Title: Vice President

Schedule A

Alorica Inc.
(Delaware Corporation)

U.S. Trademarks Subject to Security Interest
Granted by Alorica Inc.
In Favor of Bank of America, N.A., as Administrative Agent
Recorded April 23, 2020 at Reel 6921 Frame 0681

Trademark Registrations

Mark	Reg. No.	Reg. Date
ALORICA and Design	5586176	10/16/18
ALORICA	5585435	10/16/18
PASSION PERFORMANCE POSSIBILITIES	5164800	03/21/17
EGS EXPERT GLOBAL SOLUTIONS and Design	5102673	12/20/16
ALORICA (Stylized)	5085338	11/22/16
ALORICA PASSION · PERFORMANCE · POSSIBILITIES and Design	5085337	11/22/16
EGS and Design	5042188	09/13/16
ALORICARES and Design	4834507	10/20/15
HEMOCENTERS and Design	4820497	09/29/15
SMART and Design	4505545	04/01/14
SYSTEMS INTEGRATOR	4214353	09/25/12
NCO and Design	4113468	03/20/12
ATHOME SERVICE	3663740	08/04/09
NCOEPAYMENTS	2969057	07/19/05
SPECTRUM	2952960	05/17/05
ALORICA INC.	2947234	05/10/05
ALORICA INC. and Design	2947233	05/10/05
SMART SELL	2917953	01/11/05
NCO PORTFOLIO MANAGEMENT	2785368	11/25/03
HELIX BY ALORICA and Design	2763657	09/16/03
HELIX BY ALORICA	2763647	09/16/03
NCOPORTFOLIO	2760731	09/09/03
NCOPORTFOLIO	2760730	09/09/03
APAC CUSTOMER SERVICES	2474901	08/07/01
NCO FINANCIAL SYSTEMS, INC.	2409705	12/05/00
Design Only	2326266	03/07/00

Trademark Applications

Mark	Appl. No.	Filing Date
Design Only	88618314	09/16/19
OTTO THE DISCOVERY BOT	88610021	09/09/19
DIGITAL WORKBENCH	88273736	01/23/19
S SST SYSTEMS & SERVICES TECHNOLOGIES, INC. and Design	87847966	03/23/18