TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 ETAS ID: TM775724

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	SECURITY INTEREST

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Alorica Inc.		12/21/2022	Corporation: DELAWARE
EGS Financial Care, Inc.		12/21/2022	Corporation: PENNSYLVANIA

RECEIVING PARTY DATA

Name:	Cerberus Business Finance Agency, LLC		
Street Address:	875 Third Avenue		
City:	New York		
State/Country:	te/Country: NEW YORK		
Postal Code:	10022		
Entity Type:	Limited Liability Company: DELAWARE		

PROPERTY NUMBERS Total: 36

Property Type	Number	Word Mark
Registration Number:	6284500	A
Registration Number:	5585435	ALORICA
Registration Number:	2947234	ALORICA INC.
Registration Number:	2947233	ALORICA INC.
Registration Number:	5085338	ALORICA
Registration Number:	5586176	ALORICA
Registration Number:	5085337	ALORICA PASSION · PERFORMANCE · POSSIBIL
Registration Number:	6487102	ALORICA VIRTUAL ASSISTANT
Serial Number:	90521513	ALORICA VIRTUAL ASSISTANT
Registration Number:	2474901	APAC CUSTOMER SERVICES
Serial Number:	90713491	CREATE INSANELY GREAT CUSTOMER EXPERIENC
Registration Number:	6076640	
Registration Number:	6553396	
Registration Number:	5042188	EGS
Registration Number:	2763647	HELIX BY ALORICA
Registration Number:	2763657	HELIX BY ALORICA
Serial Number:	90773230	MOMENTS THAT MATTER
Registration Number:	4113468	NCO

TRADEMARK

REEL: 007927 FRAME: 0089 900739599

Property Type	Number	Word Mark
Registration Number:	6553394	OTTO THE DISCOVERY BOT
Registration Number:	5164800	PASSION PERFORMANCE POSSIBILITIES
Registration Number:	5941146	S SST SYSTEMS & SERVICES TECHNOLOGIES, I
Registration Number:	2917953	SMART SELL
Registration Number:	2952960	SPECTRUM
Registration Number:	4214353	SYSTEMS INTEGRATOR
Registration Number:	2876655	DECEASED CARE
Registration Number:	4280813	EGS
Serial Number:	97437490	CX2GO
Serial Number:	97586805	ALORICA CLEAR
Serial Number:	97652530	ALORICARES
Registration Number:	5102673	EGS EXPERT GLOBAL SOLUTIONS
Registration Number:	2969057	NCOEPAYMENTS
Registration Number:	2785368	NCO PORTFOLIO MANAGEMENT
Registration Number:	2760731	NCOPORTFOLIO
Registration Number:	2760730	NCOPORTFOLIO
Registration Number:	2916543	OSI
Registration Number:	2853399	OSI STRATEGIC RECEIVABLES OUTSOURCING

CORRESPONDENCE DATA

Fax Number: 2125935955

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 212-756-2132 Email: scott.kareff@srz.com

Correspondent Name: S. Kareff c/o Schulte Roth & Zabel LLP

Address Line 1: 919 Third Avenue

Address Line 2: 25th Floor

Address Line 4: New York, NEW YORK 10022

ATTORNEY DOCKET NUMBER:	014951-2154
NAME OF SUBMITTER:	Scott Kareff (014951-2154)
SIGNATURE:	/EC FOR SK/
DATE SIGNED:	12/21/2022

Total Attachments: 5

source=Alorica - Notice of Grant of Security Interest (Trademark)#page1.tif source=Alorica - Notice of Grant of Security Interest (Trademark)#page2.tif source=Alorica - Notice of Grant of Security Interest (Trademark)#page3.tif source=Alorica - Notice of Grant of Security Interest (Trademark)#page4.tif source=Alorica - Notice of Grant of Security Interest (Trademark)#page5.tif

TRADEMARK
REEL: 007927 FRAME: 0090

NOTICE OF GRANT OF A SECURITY INTEREST --TRADEMARKS

WHEREAS, Alorica Inc., a Delaware corporation and EGS Financial Care, Inc., a Pennsylvania Corporation (each a "Grantor") hold all right, title and interest in and to, the trademarks and service marks listed on the attached Schedule A, which trademarks and service marks are registered or applied for in the United States Patent and Trademark Office (the "Trademarks");

WHEREAS, each Grantor has entered into a Pledge and Security Agreement, dated December 21, 2022 (as amended, restated, supplemented, modified or otherwise changed from time to time, the "Security Agreement"), in favor of Cerberus Business Finance Agency, LLC, as the Collateral Agent for itself and certain other Secured Parties (as described in the Security Agreement) (in such capacity, together with its successors and permitted assigns, if any, the "Grantee"); and

WHEREAS, pursuant to the Security Agreement, each Grantor has granted to the Grantee, and granted to the Grantee for the benefit of the Secured Parties (each such term as defined in the Security Agreement), a continuing security interest in all right, title and interest of each Grantor in, to and under the Trademarks (excluding any U.S. trademark application filed on the basis of an intent to use the mark, until such time as a statement of use has been filed in connection therewith, together with, among other things, the goodwill of the business symbolized by such Trademarks.)

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, each Grantor does hereby pledge to the Grantee (and its agents and designees), and grant to the Grantee (and its agents and designees), for the benefit of the Secured Parties, a continuing security interest in the Collateral to secure the prompt payment, performance and observance of the Secured Obligations.

Remedies of the Grantee with respect to the Collateral are more fully set forth in the Security Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein.

TRADEMARK REEL: 007927 FRAME: 0091 IN WITNESS WHEREOF, the parties hereto have duly executed this Notice as of the day and year first above written.

ALORICA INC.

By:

Name: Max Schwendner Title: Chief Financial Officer

EGS FINANCIAL CARE, INC.

By: _____

Name: Elizabeth Lan Pan

Title: President, Treasurer and Director

IN WITNESS WHEREOF, the parties hereto have duly executed this Notice as of the day and year first above written.

Δž	OR	II A	INC.

By: _____

Name: Max Schwendner Title: Chief Financial Officer

EGS FINANCIAL CARE, INC.

Ву:

Name: Elizabeth Lan Pan

Title: President, Treasurer and Director

SCHEDULE A TO GRANT OF A SECURITY INTEREST¹

Owner		Serial No.	Filing Date	Registration	Registration
	<u>Mark</u>			No.	Date
Alorica, Inc.	A (Stylized)	88/764.381	17-Jan-2020		2-Mar-2021
Alorica Inc.	ALORICA		12-Mar-2018		16-Oct-2018
Alorica Inc.	ALORICA INC.		25-Apr-2002		10-May-
		,	r		2005
Alorica Inc.	ALORICA INC. and Design	76/401,904	25-Apr-2002	2947233	10-May-
					2005
Alorica Inc.	ALORICA and Design	86/879,242	19-Jan-2016	5085338	22-Nov-
					2016
Alorica Inc.	ALORICA and Design	87/841,466	20-Mar-2018	5586176	16-Oct-2018
Alorica Inc.	ALORICA PASSION · PERFORMANCE ·	86/879,197	19-Jan-2016	5085337	22-Nov-
	POSSIBILITIES and Design				2016
Alorica, Inc.	ALORICA VIRTUAL ASSISTANT	88/764,366	17-Jan-2020	6487102	14-Sep-2021
Alorica, Inc.	ALORICA VIRTUAL ASSISTANT	90/521,513	9-Feb-2021	N/A	N/A
Alorica, Inc.	APAC CUSTOMER SERVICES	75/656,682	8-Mar-1999	2474901	7-Aug-2001
Alorica, Inc.	CREATE INSANELY GREAT CUSTOMER	90/713,491	15-May-2021	N/A	N/A
	EXPERIENCES				
Alorica, Inc.	Design Only	88/618,314	16-Sep-2019	6076640	9-Jun-2020
Alorica, Inc.	Design Only			6553396	9-Nov-2021
Alorica, Inc.	EGS and Design	86/619,370	5-May-2015	5042188	13-Sep-2016
Alorica Inc.	HELIX BY ALORICA	76/409,362	20-May-2002	2763647	16-Sep-2003
Alorica Inc.	HELIX BY ALORICA and Design	76/409,743	20-May-2002	2763657	16-Sep-2003
Alorica, Inc.	MOMENTS THAT MATTER	90/773,230	14-Jun-2021	N/A	N/A
Alorica, Inc.	NCO and Design	77/961,095	17-Mar-2010	4113468	20-Mar-
					2012
Alorica, Inc.	OTTO THE DISCOVERY BOT	90/453,541	7-Jan-2021	6553394	9-Nov-2021
Alorica Inc.	PASSION PERFORMANCE	87/110,861	20-Jul-2016	5164800	21-Mar-
	POSSIBILITIES				2017
Alorica Inc.	S SST SYSTEMS & SERVICES	87/847,966	23-Mar-2018	5941146	24-Dec-2019
	TECHNOLOGIES, INC. and Design				
Alorica, Inc.	SMART SELL	78/151,202	6-Aug-2002	2917953	11-Jan-2005
Alorica, Inc.	SPECTRUM	78/127,324	8-May-2002	2952960	17-May-
					2005
Alorica, Inc.	SYSTEMS INTEGRATOR			4214353	25-Sep-2012
EGS Financial	DECEASED CARE	76/532,113	14-Jul-2003	2876655	24-Aug-
Care, Inc.					2004
EGS Financial	EGS	85/599,890	17-Apr-2012	4280813	22-Jan-2013
Care, Inc.					
Alorica, Inc.	CX2GO		01-Jun-2022		
Alorica Inc.	Alorica Clear	+	12-Sep-2022		
Alorica, Inc.	ALORICARES ²	+	28-Oct-2022		N/A
Alorica, Inc.	EGS EXPERT GLOBAL SOLUTIONS ³	+	08-Oct-2013		20-Dec-2016
Alorica, Inc.	NCOEPAYMENTS ⁴	76230530	26-Mar-2001	2969057	19-Jul-2005

DOC ID - 39703589.4

TRADEMARK REEL: 007927 FRAME: 0094

¹ Trademark filings to be amended in ordinary course to replace "Alorica, Inc." with "Alorica Inc."

² This trademark will be allowed to lapse in due course.

³ This trademark will be allowed to lapse in due course.

⁴ This trademark will be allowed to lapse in due course.

<u>Owner</u>	3.f.o.d.	Serial No.	Filing Date	Registration	Registration
	<u>Mark</u>			No.	<u>Date</u>
Alorica, Inc.	NCO PORTFOLIO MANAGEMENT ⁵	76230121	26-Mar-2001	2785368	25-Nov-
					2003
Alorica, Inc.	NCOPORTFOLIO ⁶	76230120	26-Mar-2001	2760731	09-Sep-2003
Alorica, Inc.	NCOPORTOLIO ⁷	76230119	26-Mar-2001	2760730	09-Sep-2003
Outsourcing	OSI	78353302	16-Jan-2004	2916543	04-Jan-2005
Solutions, Inc. ⁸					
Outsourcing	OSI STRATEGIC RECEIVABLES	78152613	09-Aug-2002	2853399	15-Jun-2004
Solutions, Inc. ⁹	OUTSOURCING				

DOC ID - 39703589.4

RECORDED: 12/21/2022

4

 ⁵ This trademark will be allowed to lapse in due course.
 ⁶ This trademark will be allowed to lapse in due course.
 ⁷ This trademark will be allowed to lapse in due course.

⁸ This trademark was acquired by Alorica Inc. in December 2020; merger documents to be filed with USPTO in ordinary course.

⁹ This trademark was acquired by Alorica Inc. in December 2020; merger documents to be filed with USPTO in ordinary course.