

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM805019

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	TERMINATION AND RELEASE OF SECURITY INTEREST IN TRADEMARKS		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Bank of America, N.A., as Administrative Agent		04/21/2023	National Banking Association: UNITED STATES
RECEIVING PARTY DATA			
Name:	Concentrix CVG Customer Management Delaware LLC		
Street Address:	201 EAST FOURTH STREET		
City:	CINCINNATI		
State/Country:	OHIO		
Postal Code:	45202		
Entity Type:	Limited Liability Company: DELAWARE		
PROPERTY NUMBERS Total: 7			
Property Type	Number	Word Mark	
Registration Number:	4274075	RENEWALSMANAGER	
Registration Number:	4099268	SUPPORTRIX	
Registration Number:	4038787	CONCENTRIX	
Registration Number:	2959506	CONVERGYS	
Registration Number:	2534431	CONVERGYS	
Registration Number:	2533198	CONCENTRIX	
Registration Number:	2520504	CONVERGYS	
CORRESPONDENCE DATA			
Fax Number:	7043311159		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	7043311000		
Email:	PTO_TMconfirmation@mvalaw.com, maryelizabethzaldivar@mvalaw.com		
Correspondent Name:	Moore & Van Allen PLLC		
Address Line 1:	100 North Tryon Street		
Address Line 2:	Suite 4700, ATTN: IP DEPARTMENT		
Address Line 4:	Charlotte, NORTH CAROLINA 28202		
ATTORNEY DOCKET NUMBER:	017625.005263		

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NAME OF SUBMITTER:	John Slaughter
SIGNATURE:	/john slaughter/
DATE SIGNED:	04/21/2023
Total Attachments: 3 source=TRSI-T - Bank of America, N.A., as Administrative Agent to Concentrix CVG Customer Management Delaware LLC#page1.tif source=TRSI-T - Bank of America, N.A., as Administrative Agent to Concentrix CVG Customer Management Delaware LLC#page2.tif source=TRSI-T - Bank of America, N.A., as Administrative Agent to Concentrix CVG Customer Management Delaware LLC#page3.tif	

**TERMINATION AND RELEASE OF SECURITY INTEREST
IN TRADEMARKS**

This **TERMINATION AND RELEASE OF SECURITY INTEREST IN TRADEMARKS**, dated as of April 21, 2023 (“Release”), is made by Bank of America, N.A., as Administrative Agent (“Administrative Agent”) in favor of Concentrix CVG Customer Management Delaware LLC, a Delaware limited liability company (“Obligor”).

WHEREAS, pursuant to that certain Security and Pledge Agreement dated as of November 30, 2020 (as amended, modified, supplemented, increased, extended, restated, refinanced and replaced from time to time, the “Security Agreement”) by and among the Obligor, Administrative Agent, and others party thereto, Obligor granted to the Administrative Agent, for the benefit of the holders of the Secured Obligations (“Secured Parties”), a continuing security interest in, and a right to set off against, any and all right, title and interest of Obligor in and to all Trademarks, including the trademark registrations and trademark applications listed on Schedule A attached hereto (collectively, “Trademark Collateral”); and

WHEREAS, pursuant to the Security Agreement, Obligor executed and delivered to Administrative Agent the Notice of Grant of Security Interest in Trademarks recorded at the United States Patent and Trademark Office (“USPTO”) on December 1, 2020 at Reel 7119 Frame 0544 (“Notice”).

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Administrative Agent, on behalf of the Secured Parties, and Obligor agree as follows:

SECTION 1. Defined Terms. All capitalized terms used herein but not otherwise defined herein have the meanings given to them in the Security Agreement or Notice.

SECTION 2. Termination and Release. Administrative Agent, on behalf of the Secured Parties, without any representation, warranty, recourse, or undertaking of any kind (whether express or implied), hereby:

(a) terminates, cancels, discharges, and releases the continuing security interest in, and the right to set off against, any and all right, title and interest of Obligor in and to the Trademark Collateral, including, but not limited to, the foregoing listed on Schedule A attached hereto, granted pursuant to the Security Agreement or Notice; and

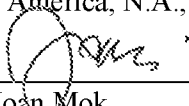
(b) authorizes the recordation of this Release with the USPTO at Obligor’s expense.

SECTION 3. Choice of Law. This Release shall be governed by and construed in accordance with the laws of the State of New York.

IN WITNESS WHEREOF, the Administrative Agent, on behalf of the Secured Parties, has caused this Termination and Release of Security Interest in Trademarks to be duly executed as of the date first set forth above.

Administrative Agent:

Bank of America, N.A., as Administrative Agent

By:  _____

Name: Joan Mok

Title: Vice President

Schedule A

**Concentrix CVG Customer Management Delaware LLC
(Delaware Limited Liability Company)**

**U.S. Trademarks Subject to Security Interest
Granted by Convergys Customer Management Delaware LLC
In Favor of Bank of America, N.A., as Administrative Agent
Recorded December 1, 2020 at Reel 7119 Frame 0544**

Trademark Registrations

Mark	Reg. No.	Reg. Date
RENEWALSMANAGER	4274075	01/15/2013
SUPPORTRIX	4099268	02/14/2012
CONCENTRIX	4038787	10/11/2011
CONVERGYS	2959506	06/07/2005
CONVERGYS and Design	2534431	01/29/2002
CONCENTRIX	2533198	01/29/2002
CONVERGYS	2520504	12/18/2001