

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM809177

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
SILICON VALLEY BANK		05/09/2023	Corporation: CALIFORNIA
RECEIVING PARTY DATA			
Name:	OPENMETHODS, INC.		
Street Address:	1100 Main Street, Suite 400		
City:	Kansas City		
State/Country:	MISSOURI		
Postal Code:	64501		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 2			
Property Type	Number	Word Mark	
Registration Number:	4030057	OPEN IVR	
Registration Number:	4861812	POPFLOW	
CORRESPONDENCE DATA			
Fax Number:			
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	6506483802		
Email:	PATTY@PATTYCHENG.COM		
Correspondent Name:	PATTY CHENG		
Address Line 1:	2625 MIDDLEFIELD RD., #215		
Address Line 4:	PALO ALTO, CALIFORNIA 94306		
NAME OF SUBMITTER:	Patty Cheng		
SIGNATURE:	/s/ Patty Cheng		
DATE SIGNED:	05/09/2023		
Total Attachments: 3			
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RELEASE OF SECURITY INTEREST

This Release of Security Interest is made as of May 9, 2023, by SILICON VALLEY BANK, a division of FIRST CITIZENS BANK (“Lender”), in favor of OPENMETHODS, INC., a California corporation formerly known as VCSR, INC. (“Company”), with its principal place of business located at 1100 Main Street, Suite 400, Kansas City, MO 64105.

Recitals

WHEREAS, Company granted to Lender a security interest in the intellectual property of Company, including without limitation the patent and trademark items listed on Exhibits A and B attached hereto, respectively (collectively, the “Intellectual Property”), under an Intellectual Property Security Agreement dated as of April 25, 2018 and an Intellectual Property Security Agreement dated as of October 13, 2022 (collectively, the “Security Agreements”) which was recorded with the US Patent and Trademark Office.

WHEREAS, Company has no outstanding obligations to Lender under the terms of the Security Agreements, Lender agrees to release its security interest in the Intellectual Property.

Agreement

NOW THEREFORE, Lender hereby agrees that the Security Agreements are terminated and Lender terminates and releases its security interest in the Intellectual Property and reassigns to Company, without warranty or recourse, all interest of Lender in the Intellectual Property.

In the event that any signature hereto is executed and delivered by e-mail delivery of a “.pdf” format data file or electronic signature complying with the U.S. federal E-SIGN Act of 2000, such signature shall create a valid and binding obligation of the party executing (or on whose behalf such signature is executed) with the same force and effect as if such “.pdf” or electronic signature page were an original hereof.

LENDER:

SILICON VALLEY BANK,
a division of FIRST CITIZENS BANK

By: Audrey Vinall

Name: Audrey Vinall

Title: Vice President

EXHIBIT A

PATENTS

Title	Application Number / Patent Number	Application Date / Issue Date
Method, system and apparatus for visual programming of interaction workflows for omni-channel customer contact centers with integrated customer relationship management	15/143561 10,101976	2018-10-16
Method, System And Apparatus For Visual Programming Of Interaction Workflows For Omni-channel Customer Contact Centers With Integrated Customer Relationship Management	16/162083 10,534586	2020-01-14
Method, System And Apparatus For Visual Programming Of Interaction Workflows For Omni-channel Customer Contact Centers With Integrated Customer Relationship Management	16/537420 10,922058	2021-02-16

EXHIBIT B
TRADEMARKS

<u>Description</u>	<u>Serial Number</u>	<u>Registration Number</u>	<u>Application Date / Registration Date</u>
Open IVR	85137547	4030057	9/20/2011
PopFlow	86262128	4861812	12/1/2015