

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM856586

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
CITY NATIONAL BANK		11/27/2023	National Banking Association: UNITED STATES
RECEIVING PARTY DATA			
Name:	FIVE9, INC.		
Street Address:	3001 Bishop Drive, Suite 350		
City:	San Ramon		
State/Country:	CALIFORNIA		
Postal Code:	94583		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 11			
Property Type	Number	Word Mark	
Registration Number:	3119836	FIVE9	
Registration Number:	3119837	FIVE9	
Registration Number:	3171631	INBOUND. OUTBOUND. UNBOUND.	
Registration Number:	3966984	PUTTING A PRETTY FACE ON CUSTOMER SERVIC	
Registration Number:	3982207	HOLD-FREE	
Registration Number:	4251081	Q-FREE	
Registration Number:	4262354	SERVICE IS THE NEW SALES	
Serial Number:	85890089	FIVE9	
Serial Number:	85708112	INAPP	
Serial Number:	85929132	SOCOCARE SOCIAL AND COMMUNITY CARE	
Serial Number:	85929149	SOCOCARE	
CORRESPONDENCE DATA			
Fax Number:	2028427899		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	12027762046		
Email:	jmfitzpatrick@cooley.com		
Correspondent Name:	JENNIFER FITZPATRICK		
Address Line 1:	C/O COOLEY LLP		

CH \$290.00 3119836

Address Line 2: 1299 Pennsylvania Avenue, NW, Suite 700
Address Line 4: WASHINGTON, D.C. 20004

ATTORNEY DOCKET NUMBER: 319000-100

NAME OF SUBMITTER: JENNIFER FITZPATRICK

SIGNATURE: /JENNIFER FITZPATRICK/

DATE SIGNED: 11/28/2023

Total Attachments: 6

source=Release of Security Interest IP 11-27-2023 Five9 - 2014 loan#page1.tif

source=Release of Security Interest IP 11-27-2023 Five9 - 2014 loan#page2.tif

source=Release of Security Interest IP 11-27-2023 Five9 - 2014 loan#page3.tif

source=Release of Security Interest IP 11-27-2023 Five9 - 2014 loan#page4.tif

source=Release of Security Interest IP 11-27-2023 Five9 - 2014 loan#page5.tif

source=Release of Security Interest IP 11-27-2023 Five9 - 2014 loan#page6.tif

RELEASE OF SECURITY INTEREST

This Release of Security Interest is made as of NOV 27, 2023, by CITY NATIONAL BANK (“Bank”) in favor of FIVE9, INC., a Delaware corporation (“Grantor”) with its principal place of business located at 3001 Bishop Drive, Suite 350, San Ramon, CA 94583.

Recital

WHEREAS Grantor granted to Bank a security interest in the patents and trademarks described on Exhibits A - B, respectively, attached hereto (collectively, the “Intellectual Property”) under an Intellectual Property Security Agreement dated as of February 20, 2014, by and between Grantor and Bank, as amended from time to time (the “Security Agreement”) and recorded with the US Patent and Trademark Office with respect to patents on February 20, 2014, at Reel/Frame 032301/0805 and with respect to trademarks on February 20, 2014, at Reel/Frame 5220/001.

WHEREAS Grantor has no outstanding obligations to Bank under the terms of the Security Agreement, Bank agrees to release its security interest in the Intellectual Property.

Agreement

Now therefore, Bank agrees that it terminates and releases its security interest in the Intellectual Property and reassigns to Grantors, without warranty or recourse, all interest of Bank in the Intellectual Property.

BANK:

CITY NATIONAL BANK

By: Alan Jepsen

Name: Alan Jepsen
Title: Senior Vice President

245 Lytton Avenue, Suite 175
Palo Alto, CA 94301

EXHIBIT A

PATENTS

(See attached)

Patents

<u>Company</u>	<u>Title</u>	<u>Status</u>	<u>Country</u>	<u>Patent #</u>	<u>Issue Date</u>	<u>Application #</u>	<u>Application Date</u>	<u>Origin</u>
Five9, Inc.	System and Methods for Outbound Dialing in Multi-Campaign and Blended Environment of Virtual Contact Center	Pending	USA			13/332510	12/21/2011	Five9
Five9, Inc.	Secure Customer Service Proxy Portal	Pending	USA			12/767544	4/26/2010	Face It Corp.
Five9, Inc.	Secure Customer Service Proxy Portal	Pending	Australia			2010241779	4/27/2010	Face It Corp.
Five9, Inc.	Secure Customer Service Proxy Portal	Pending	Canada			2760146	4/27/2010	Face It Corp.
Five9, Inc.	Secure Customer Service Proxy Portal	Pending	Europe			10770192.2	4/27/2010	Face It Corp.
Five9, Inc.	Trust-Based Personalized Offer Portal	Pending	USA			12/772894	5/3/2010	Face It Corp.
Five9, Inc.	Trust-Based Personalized Offer Portal	Pending	Australia			2010246014	5/4/2010	Face It Corp.
Five9, Inc.	Trust-Based Personalized Offer Portal	Pending	Canada			2761498	5/4/2010	Face It Corp.
Five9, Inc.	Trust-Based Personalized Offer Portal	Pending	Europe			10772716.6	5/4/2010	Face It Corp.
Five9, Inc.	Network Predictive Customer Service Queue Management	Pending	USA			13/594356	8/24/2012	Face It Corp.
Five9, Inc.	Social Proxy and Protocol Gateway	Pending	USA			13/604929	9/6/2012	Face It Corp.
Five9, Inc.	QR Data Proxy and Protocol Gateway	Pending	USA			13/736788	1/8/2013	Face It Corp.
Five9, Inc.	QR Data Proxy and Protocol Gateway	Pending	PCT			PCT/US2013/020756	1/9/2013	Face It Corp.
Five9, Inc.	System for Social Care Routing, Prioritization and Agent Assistance	Pending	USA			13/793723	3/11/2013	Face It Corp.
Five9, Inc.	System for Social Care Routing, Prioritization and Agent Assistance	Pending	PCT			PCT/US2013/57135	8/28/2013	Face It Corp.
Five9, Inc.	Method for Estimation Impact of Calls in Dialer for Predictive Dialing	Issued	USA	8345856	1/1/2013	13/332490	12/21/2011	Five9
Five9, Inc.	Method for Controlling Abandonment Rate in Outbound Campaigns	Issued	USA	8411844	4/2/2013	13/332503	12/21/2011	Five9
Five9, Inc.	System and Method for Optimal Outbound Dialing in Virtual Contact Center	Issued	USA	8582752	11/12/2013	13/332516	12/21/2011	Five9
Five9, Inc.	System and Method for Biometrics Based Fraud Protection	Issued	USA			13/340291	12/29/2011	Face It Corp.

<u>Company</u>	<u>Title</u>	<u>Status</u>	<u>Country</u>	<u>Patent #</u>	<u>Issue Date</u>	<u>Application #</u>	<u>Application Date</u>	<u>Origin</u>
Five9, Inc.	Network Predictive Customer Service Queue Management	Completed	PCT			PCT/US2012/052330	8/24/2012	Face It Corp.
Five9, Inc.	Social Proxy and Protocol Gateway	Completed	PCT			PCT/US2012/054245	9/7/2012	Face It Corp.
	Network Predictive Customer Service Queue Management	Priority Claimed from PCT/US2012/05	EP				To be filed by 03/26/2014	
	Social Proxy and Protocol Gateway	Priority Claimed from PCT/US2012/05	EP				To be filed by 04/07/2014	

EXHIBIT C
TRADEMARKS
(See attached)

Trademarks

<u>Trademark</u>	<u>Status</u>	<u>Country</u>	<u>Registration # / Application #</u>	<u>Registration Date</u>
FIVE9	Registered	USA	3119836	7/25/2006
FIVE9 (9 in circle)	Registered	USA	3119837	7/25/2006
INBOUND. OUTBOUND. UNBOUND.	Registered	USA	3171631	11/14/2006
PUTTING A PRETTY FACE ON CUSTOMER SERVICE	Registered	USA	3966984	5/24/2011
HOLD-FREE	Registered	USA	3982207	6/21/2011
Q-FREE	Registered	USA	4251081	11/27/2012
SERVICE IS THE NEW SALES	Registered	USA	4262354	12/18/2012
FIVE9 Logo	Registered	Brazil	828659354	5/19/2009
FIVE9 Logo	Registered	Canada	TMA 690209	6/19/2007
FIVE9 Logo	Registered	India	1379869	3/29/2007
FIVE9 Logo	Registered	Mexico	924760	3/20/2006
FIVE9 Logo	Registered	Pakistan	214829	3/20/2012
FIVE9 Logo	Registered	Philippines	4-2005-008425	6/11/2007
FIVE9	Registered	Brazil	828653887	5/19/2009
FIVE9	Registered	Canada	TMA 690299	6/19/2007
FIVE9	Registered	India	1379868	3/29/2007
FIVE9	Registered	Mexico	925006	3/22/2006
FIVE9	Registered	Pakistan	214830	8/24/2013
FIVE9	Registered	Philippines	4-2005008426	6/11/2007
FIVE9 and Design	Registered	Mexico	1394264	8/30/2013
FIVE9 and Design	Pending - Published	EU	11700887	3/28/2013
FIVE9 and Design	Pending - Notice of Allowance Issued	USA	85/890089	3/29/2013
FIVE9 and Design	Pending	Canada	1620485	3/28/2013
FIVE9 and Design	Pending	Philippines	4-2013-003558	4/1/2013
INAPP	Pending	USA	85/708112	8/20/2012
SOCOCARE SOCIAL AND COMMUNITY CARE & Design	Pending	USA	85/929132	3/10/2013
SOCOCARE	Pending	USA	85/929149	5/10/2013