FORM PTO-1618A	03-23-1999	U.S. Oppartment of Commerce Patent and Trademark Office	
OMB 0651-0027		TRADEMARK	
MLD 11-23-98 RECORDATION	100941277		
73-98 RECORDATION	N FORM COVER SHEE	т	
IITRADE	MARKS ONLY		
TO: The Commissioner of Patents and Trademarks: Submission Type	Conveyance Type	ginal doctument(s) or copy(ies).	
New	Assignment	License	
Resubmission (Non-Recordation) Document ID # 100906591	Security Agreement	Nunc Pro Tunc Assignment	
Correction of PTO Error	Merger	Effective Date Month Day Year	
Reel # Frame #	Change of Name		
X Corrective Document Reel # 1768 Frame # 0440	x Other See attac	ched	
Conveying Party	Mark if additional names of convey	ing parties attached	
Name Opinion Research Corporation		Month Day Year	
		Un1 20 1998	
Formerly	·		
Individual General Partnership Limited Partnership Corporation Association			
Other			
X Citizenship/State of Incorporation/Organization Delaware			
Receiving Party Mark if additional names of receiving parties attached			
Name Chase Manhattan Bank, The			
DBA/AKA/TA			
Composed of			
Address (line 1) Fast 36 Midland Avenue			
Address (line 2)			
Address (line 3) Paramus	NJ State/Country	07652	
Individual General Partnership Limited Partnership If document to be recorded is an assignment and the receiving party is			
Corporation Association not domiciled in the United States, an appointment of a domestic			
X Other Banking Institution		representative should be attached. (Designation must be a separate	
X Citizenship/State of Incorporation/Organizati	on New York	document from Assignment.)	
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Public burden reporting for this collection of information is estimated to everage approximately 30 minutes per Cover Shoot to be recorded, including time for reviewing the document and gathering the data needed to complete the Cover Shoot. Send comments regarding this burden estimate to the U.S. Potent and Tradement Officer, Washington, D.C. 20231 and to the Office of Information and Regulatory Affairs. Office of Management and Budget, Paperwork Reduction Project (9651-9827), Washington, D.C. 20243. See OMS Information Collection Budget Package 0661-0027, Patent and Tradement Assignment Provise. OR NOT SEND REQUESTS TO RECORD ASSIGNMENT DOCUMENTS TO THIS ADDRESS.

Mail documents to be recorded with name and appear about a information to:

Mail documents to be recorded with required cover sheet(s) information to: Commissioner of Patents and Trademarks, Box Assignments , Washington, D.C. 20231

Attachment to RECORDATION FORM COVER SHEET TRADEMARKS ONLY

DOCUMENT ID NUMBER: 100906591

CORRECTIVE DOCUMENT REEL # 1768 FRAME # 0440

Document previously recorded at Reel # 1768, Frame # 0440 contained an error in property # 75/771874.

Document re-recorded to correct error on stated reel.

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FORM PTO-	1618 B	Page 2	U.S. Department of Commerce Patent and Trademark Office
Domestic R	epresentative Nan	ne and Address Enter for the first Re	TRADEMARK
Name			Jociving Furty Office.
Address (line 1)			
Address (line 2)			
Address (line 3)			
Address (line 4)			
Correspond	lent Name and Add	dress Area Code and Telephone Number 9	973/538-0800
Name	Harold S. Atlas	3	
Address (line 1)	Riker, Danzis	g, Scherer, Hyland & Perretti LLP	
Address (line 2)	Headquarters	Plaza, One Speedwell Avenue	
Address (line 3)	P.O. Box 1981		
Address (line 4)	Morristown, N	NJ 07962-1981	
Pages		er of pages of the attached conveyance do	cument # 6
Trademark /	including any attache Application Numbe	ments. er(s) or Registration Number(s)	Mark if additional numbers attached
	• •	mber or the Registration Number (DO NOT ENTER BO)	
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Method o Deposit A	f Payment:	Enclosed X Deposit Account	
(Enter for payment by deposit account or if additional fees can be charged to the account.) Deposit Account Number: #			
		Authorization to charge additional fees:	Yes No
Statement and Signature			
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.			
Harold	S. Atlas	Hard A. aux	11/20/1998
Name	of Person Signing	Signature	Date Signed

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-12	RECORDATION FORM COVER SHEET TRADEMARKS ONLY AUG 1 2 7 3
Ø	TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(les). Submission Type Conveyance Type
RD	Submission Type X New Conveyance Type Assignment License
Σ	Resubmission (Non-Recordation) Document ID # X Security Agreement Nunc Pro Tunc Assignment
	Correction of PTO Error Reel # Change of Name
	Corrective Document Reel #
	Conveying Party Mark If additional names of conveying parties attached Execution Date Month Day Year
	Name Opinion Research Corporation Jul. 20, 1998
ì	Formerly
	Individual General Partnership Limited Partnership Corporation Association
	Other
	X Citizenship/State of Incorporation/Organization Delaware
	Receiving Party Mark If additional names of receiving parties attached
	Name Chase Manhattan Bank, The
	DBA/AKA/TA
	Composed of
	Address (ine 1) Fast 36 Midland Avenue
	Address (line 2)
	Address (line 1) Paramus NJ 07652
	Individual General Partnership Limited Partnership If document to be recorded is an assignment and the receiving party is
	Corporation Association not domiciled in the United States, an appointment of a domestic representative should be attached,
	X Other Banking Institution (Designation must be a separate document from Assignment.)
	X Citizenship/State of Incorporation/Organization New York
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	Public burden reporting for this collection of Information is estimated to average appreciately 20 minutes per Cover Sheet to be recorded, including time for reviewing the desument and gestivating the date associated the complete the Cover Sheet. Send entermonts regarding this burden cettinate to the U.S. Patent and Trademark Office, Child Information Officer, Weshington, D.C. 2021 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Paperwork Reduction Project (1641-027), Weshington, D.C. 2023, Sec OMB Information Collection Budget Pathage 0641-0627, Patent and Trademark Assignment Provides, DO NOT SERIO REQUESTS TO RECORD ASSIGNMENT OCCUMENTS TO THIS ADDRESS. Mail documents to be recorded with required cover sheet(s) Information to: Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

TRADEMARK REEL: 1768 FRAME: 0440

FORM PTO-16	18B Page 2	U.S. Department of Commerce Patent and Trademark Office TRADEMARK	
Domestic Re	presentative Name and Address Enter for the first Receiving Pa	irty only.	
Name _			
Address (line 1)			
Address (line 2)			
Address (line 3)			
Address (line 4)			
Corresponde	ent Name and Address Area Code and Telephone Number 973/538-	0800	
Name [Harold S. Atlas		
Address (line 1)	Riker, Danzig, Scherer, Hyland & Perretti LLP		
Address (line 2)	Headquarters Plaza, One Speedwell Avenue		
Address (line 3)	P.O. Box 1981		
Address (line 4)	Morristown, NJ 07962-1981		
Pages	Enter the total number of pages of the attached conveyance document including any attachments.	# 6	
Trademark Application Number(s) or Registration Number(s) Enter either the Trademark Application Number or the Registration Number (DO NOT ENTER BOTH numbers for the same property). Trademark Application Number(s) Registration Number(s) 75–416, 206 75–244, 989 75–177, 244			
	75-409,749 75-200,		
	75-406,320 75-192,	75-149,395	
Number of Properties Enter the total number of properties involved. # 390.00			
Fee Amoun	t Fee Amount for Properties Listed (37 CFR 3.41):		
Method of Payment: Enclosed X Deposit Account Deposit Account (Enter for payment by deposit account or if additional fees can be charged to the account.)			
Deposit Account Number: #			
Authorization to charge additional fees: Yes No Statement and Signature			
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated hereif S. A.A.A. A.A.A.A.A.A.A.A.A.A.A.A.A.A.A.			
Name	of Person Signing Signature	Date Signed	

TRADEMARK REEL: 1768 FRAME: 0441

Conveying Party Mark if additional names of conveying parties attached
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Other Citizenship State of Incorporation/Organization Receiving Party Mark if additional names of receiving parties attached Name Party Mark if additional names of receiving parties attached Name Party Mark if additional names of receiving parties attached Party
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74-707,637
73-659,918
73-212.843
73-212,506

TRADEMARK REEL: 1768 FRAME: 0442

COLLATERAL ASSIGNMENT OF TRADEMARKS

This COLLATERAL ASSIGNMENT OF TRADEMARKS is made this 20th day of July, 1998, by OPINION RESEARCH CORPORATION, a Delaware corporation, having its chief executive office at 23 Orchard Road, Skillman, New Jersey 08558 (the "Borrower"), in favor of THE CHASE MANHATTAN BANK, a New York banking institution, with a place of business at East 36 Midland Avenue, Paramus, New Jersey 07652, as Agent for the ratable benefit of the lenders which are now or may hereafter be parties to the Loan Agreement (as hereinafter defined) (the "Agent").

RECITALS:

WHEREAS, the Borrower owns the entire right, title, and interest in and to the Trademarks (as hereinafter defined); and

WHEREAS, the Borrower is now and may in the future be indebted to Banks for loans and advances and other financial accommodations made or to be made by Banks to or on behalf of Borrower including but not limited to Revolving Credit Advances, Letters of Credit and Term Loans under a Loan and Security Agreement, dated this date among Borrower, the other borrowers thereunder, the Agent and the Banks (said agreement as the same may be amended or modified from time to time, the "Loan Agreement"; capitalized terms used herein and not otherwise defined shall have the meanings ascribed to them in the Loan Agreement); and

WHEREAS, pursuant to the Loan Agreement the Borrower has granted to the Agent for the ratable benefit of the Banks a security interest in the trademarks set forth on Schedule I hereto and any and all other trademarks or other rights in any trademarks, trade names or service marks now owned or hereafter acquired by the Borrower (collectively, the "Trademarks") together with the formulations, applications and registrations thereof, any and all goodwill of the businesses symbolized by any of the foregoing, and all proceeds thereof, including, without limitation, any and all causes of action which may exist by reason of infringement thereof (collectively, the "Collateral") to secure the obligations of the Borrower to the Banks set forth in the Loan Agreement, the Notes or any other Loan Document (collectively, the "Obligations");

NOW, THEREFORE, in consideration of the foregoing and for other good and valuable consideration, the receipt of which is hereby acknowledged, the Borrower does hereby agree:

Assignment. In order to secure the prompt payment, performance, and observance of the Obligations, the Borrower does hereby collaterally assign to the Agent for the ratable benefit of the Banks any and all of its rights in the Collateral. It is expressly understood and agreed that the assignment hereunder is in addition to and not in replacement of the security interests in the Trademarks granted under the Loan Agreement; the Borrower hereby confirms such grant of security interest in favor of the Agent for the ratable benefit of the Banks.

2. Borrower's Covenants. The Borrower hereby agrees and covenants:

(a) as to all Trademarks, to take all steps necessary to properly maintain and renew all registrations of Trademarks, which are or may become a part of the Collateral or may become subject to the Loan Agreement, for the full term or terms

permitted by law, including but not limited to the appropriate and timely payment of any required fees and the appropriate and timely filing of any documents or declarations necessary to maintain and renew the registrations of Trademarks (including the filing of a declaration of incontestability under § 15 of the United States Trademark Act, where possible) which may be necessary or appropriate under applicable law.

- (b) as to all Trademarks, to file new applications to register and protect under applicable law all Trademarks acquired by the Borrower but for which applications have not been previously filed and to take all other actions necessary to cause registrations for such Trademarks to be issued as a result of said applications.
- (c) as to all Trademarks, to protect the Trademarks from infringement, unfair competition, dilution or damage by all appropriate actions, including but not limited to commencement of legal action to prevent and recover damages for infringement and to defend the Trademarks from claims of infringement, unfair competition or damage, including the defense of any legal actions making such claims.
- (d) to deliver to the Banks on a semi-annual basis (i) a report as to the status of each of the Trademarks, detailing (A) for any newly acquired Trademarks, the nature thereof and the status of any applications for registration thereof and (B) for existing Trademarks, the status of any applications for renewal or extension of the registration thereof; and (ii) proof that the Borrower has obtained and maintains the services of a patent and trademark monitoring service to monitor any infringements of any of the Trademarks.
- 3. Acknowledgment of Rights and Remedies. The Borrower does hereby further acknowledge, affirm and consent and agree to the rights and remedies of the Agent for the ratable benefit of the Banks with respect to the assignment and grant of security interests in, the Collateral made and granted hereunder and more fully set forth in the Loan Agreement, the terms and provisions of which are fully incorporated herein by reference as if set forth herein.
- License to Use Collateral. Unless an Event of Default shall have occurred and be continuing, the Borrower shall have the license, right and privilege to use, enforce, maintain, amend and otherwise deal with the Trademarks in a manner not inconsistent with the Loan Agreement. For such purposes and upon an Event of Default, such license, right and privilege shall automatically terminate (without notice to any person) and the Borrower authorizes and empowers the Agent for the ratable benefit of the Banks to constitute and appoint any officer or representative of the Agent for the ratable benefit of the Banks as the Agent for the ratable benefit of the Banks may select, as the Borrower's true and lawful attorney-in-fact with the power to endorse the Borrower's name on all applications, documents, papers and instruments necessary for the Agent for the ratable benefit of the Banks to use the Collateral or to grant or issue any exclusive or non-exclusive license under the Collateral to any third party or necessary for the Agent for the ratable benefit of the Banks to assign, pledge, convey or otherwise transfer title to the Collateral to anyone else in accordance with law. The Borrower hereby ratifies all that such attorney shall lawfully do or cause to be done by virtue hereof. This power of attorney shall be irrevocable for the life of this Assignment of Trademarks and the Loan Agreement and until all Obligations of the Borrower to the

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Banks related thereto have been fully, finally and indefeasibly paid and satisfied in full and any financial accommodations on behalf of the Borrower have terminated.

- 5. Termination of Assignment. Upon the full, final and indefeasible payment in full of all of the Obligations (including but not limited to indemnity obligations of the Borrower under the Loan Agreement and the other Loan Documents) and termination of any commitment to lend or provide other financial accommodations on behalf of the Borrower, this Assignment of Trademarks shall terminate and be void and of no further force or effect and all rights in the Trademarks shall be reassigned to the Borrower. At such time, the Agent for the ratable benefit of the Banks will provide to the Borrower at the Borrower's expense all release and reassignment documents and agreements reasonably requested by the Borrower, including without limitation, all documents necessary to evidence such reassignment in the United States Office of Patents and Trademarks.
- 6. No Waiver: No Obligation of Bank. (a) The failure of the Agent to exercise any right granted to it under this Assignment of Trademarks shall not be, nor shall it be construed to be, a waiver thereof and shall not bar the Agent or any Bank from continuing to exercise such rights in the future.
- (b) The Agent and the Banks shall have no obligations as to the Trademarks, including but not limited to taking any steps toward renewing any registrations of the Trademarks or taking any action to defend any of the Trademarks from any claims from infringement, unfair competition, dilution or damage.
- 7. Governing Law. Except to the extent that federal law preempts the construction hereof, this Assignment of Trademarks shall be construed under the laws of the State of New York, without reference to conflicts of law principles thereof.
- 8. <u>Severability</u>. The terms of this Assignment of Trademarks are severable. If any term hereof shall be found to be invalid or unenforceable, it shall not affect the validity of the remaining terms.
- 9. <u>Further Assurances</u>. The Borrower agrees to execute any and all such documents and certificates, take such actions and make such filings and registrations as may be necessary (in the reasonable discretion of the Agent) to effect the terms hereof.

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IN WITNESS WHEREOF, the undersigned has executed and delivered this Assignment of Trademarks as of this day of July, 1998.

ATTEST:

OPINION RESEARCH CORPORATION

Name: Kevin P. Croke
Title: Asst. Secretary

<u>ACKNOWLEDGMENT</u>

STATE OF NEW JERSET)) SS.:		
COUNTY OF SOMERSET)		
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BE IT REMEMBERED, that on this day of July, 1998, before me, a NOTARY PUBLIC of the State of NEW JERSEY, personally appeared the destruction of OPINION RESEARCH CORPORATION, who, I am satisfied is the person who signed the within Instrument, and I having first made known to him the contents thereof, he thereupon acknowledged that the said Instrument made by the corporation, sealed, signed, and delivered by him as such destruction and is the voluntary act and deed of the corporation, made by virtue of authority from its Board of Directors.

KATHY R. SPANGENBERG Notary Public of New Jersey My Commission Expires February 6, 2000

Schedule I (List of the Trademarks)

<u>Trademark</u>	Serial No.
OPINION RESEARCH CORPORATION INTERNATIONAL	75-416,206
GLOBAL STANDARD	75-409,749
CUSTOMERS FOR LIFE	75-406,320
TELESCIENCE	75-244,989
CORPERCEPTIONS	75-200,602
LOYALTY EXPRESS	75-192,868
NETTRACK	75-177,244
IMAGE EXPRESS	75-171,874
NETTRACK	75-149,395
CUSTOMERSPEAK	75-130,054
NETTRACK	75-114,759
ORC INTERNATIONAL	74-707,637
CARAVAN	73-659,918
ORC E	73-212,843
CARAVAN SURVEYS	73-212,506

TRADEMARK
RECORDED: 11/23/1998 REEL: 1832 FRAME: 0565