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DEPARTMENT OF COMMERCE Patent and Trademark Office

Attorney Docket No. 7028.0057

To the Honorable Commissioner of Patents and Trademarks	Please record the attached original documents or copy thereof.	
Name(s) of conveying party(ies):	2. Name(s) and address(es) of receiving party(ies):	
Motive Communications, Inc.	Name: Question.com. Inc.	
[] Individual(s) [] Association [] General Partnership [] Limited	Address: _701 Brazos Street, Suite 1000	
Partnership [x] Corporation	Austin, Texas 78701	
Other:	[] Individual(s)	
Additional name(s) of conveying party(ies) attached? [] Yes [x] No	[] Association [] General Partnership [] Limited Partnership [x] Corporation - Delaware [] Other: If assignee is not domiciled in the United States, a domestic representative designation is attached: [] Yes [x] No (Designation must be a separate document from Assignment) Additional name(s) & address(es) attached? [] Yes [x] No	
Nature of conveyance:		
[x] Assignment [] Merger [] Security Agreement [] Change of Name		
[] Security Agreement [] Change of Name		
Other:		
Execution Date: August 14, 2000		
Application number(s) or registration number(s):		
A. Trademark Application No.(s)	B. Trademark Registration No.(s)	
75/891,073 75/892,310 75/891,054 75/892,320		
Additional numbers attached? [] Yes [x] No		
Name and address of party to whom correspondence concerning document should be mailed:	Total number of applications and registrations involved: 4	
Name: Faye M. Hammersley		
Address: Finnegan, Henderson, Farabow.	7. Total fee (37 CFR 3.41): \$ 115	
Garrett & Dunner, L.L.P.	[x] Enclosed [] Authorized to be charged to deposit account [x] Authorized to be charged to deposit account only if fee is deficient	
1300 I Street, N.W.		
Washington, D.C. 20005-3315	Deposit account number:	
1/2000 NTH0I1 00000200 75891073	06-0916	
2:481 40.00 DP DO NOT US	SE THIS SPACE	
9. Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Faye M. Hammersley Name of Person Signing Signature 9. Statement and signature. August 15, 2000 Date		
0	Total number of pages including cover sheet, attachments, and documents 3	

TRADEMARK REEL: 002132 FRAME: 0828

ASSIGNMENT

Motive Communications, Inc., a Delaware corporation with its principal place of business at 9211 Waterford Center Boulevard, Suite 100, Austin Texas 78758 ("Assignor"), is the owner of the marks identified in Exhibit A and of the U.S. trademark applications therefor ("the Trademarks").

Question.com, Inc., a Delaware corporation with its principal place of business at 701 Brazos Street, Suite 1000, Austin, Texas 78701 ("Assignee"), wishes to acquire the Trademarks.

In consideration of the foregoing and for other good and valuable consideration, receipt of which is hereby acknowledged, Assignor hereby assigns to Assignee all its right, title, and interest in and to the Trademarks, together with the goodwill of the business associated with the Trademarks, and the right to sue and recover for past infringements, dilution, and other violations.

The Commissioner is requested to issue the certificates of registration to Assignee.

MOTIVE COMMUNICATIONS, INC.

Name: bunda G. Hamann

Title: V.P. - Finance

Date: 8 14 00

TRADEMARK REEL: 002132 FRAME: 0829

EXHIBIT A

<u>Mark</u>	Serial No.	Filing Date
ANSWERMARKET	75/891,073	January 7, 2000
ANSWER- MARKETPLACE.COM	75/892,310	January 7, 2000
ANSWERPORTAL	75/891,054	January 7, 2000
QUESTION.COM and Design	75/892,320	January 7, 2000

RECORDED: 08/15/2000

TRADEMARK REEL: 002132 FRAME: 0830