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U.S. DEPARTMENT OF COMMERCE U.S. Patent and Trademark Office (Rev. 03/01) OMB No. 0651-0027 (exp. 5/31/2002) To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof. 2. Name and address of receiving party(ies) Name of conveying party(ies): Name: Vertical Solutions, Inc. Astea International Inc. 16-29-01 Address: Suite 201 Association Individual(s) Street Address: 4243 Hunt Road Limited Partnership General Partnership City: Cincinnatistate: Ohio Zip: 45242 Corporation-State Delaware Individual(s) citizenship_____ Other Association_ Additional name(s) of conveying party(ies) attached? Tyes No General Partnership 3. Nature of conveyance: Limited Partnership _ Assignment Merger Corporation-State_ Security Agreement Change of Name Other If assignee is not domiciled in the United States, a domestic If assignee is not domicined in the contest states, representative designation is attached: Yes No (Designations must be a separate document from assignment) Additional name(s) & address(es) attached? Yes Other____ Execution Date: October 1, 2001 4. Application number(s) or registration number(s): B. Trademark Registration No.(s) A. Trademark Application No.(s) 1,944,526 Additional number(s) attached Yes Yes 5. Name and address of party to whom correspondence 6. Total number of applications and concerning document should be mailed: registrations involved: Name: Alan J. Hartman 7. Total fee (37 CFR 3.41).....\$_40.00 Internal Address:_____ Enclosed Deters, Benzinger & LaVelle, P.S. Authorized to be charged to deposit account Suite 350 8. Deposit account number: Street Address: 125 East Court Street City: CincinnatiState: Ohio Zip: 45202 (Attach duplicate copy of this page if paying by deposit account) DO NOT USE THIS SPACE 9. Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. obe 25, 2001 Alan J. Hartman Name of Person Signing Total number of pages including cover sheet, attachments, and document

> Mail documents to be recorded with required cover sheet information to: Commissioner of Patent & Trademarks, Box Assignments Washington, D.C. 20231

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TRADEMARK REEL: 002392 FRAME: 0785



This Agreement is by and between Astea International Inc. ("Assignor") and Vertical Solutions. Inc. ("Assignee").

WHEREAS, Assignor, is the owner of that certain trademark identified as follows:

PowerHelp, USA Registration # 1,944.526 (the "Trademark"); and

WHEREAS, Assignee, wishes to acquire the entire rights, title, and interest in the Trademark.

NOW, for valuable consideration, receipt of which is hereby acknowledged, and intending to be legally bound, the parties agree as follows:

- 1. Assignment Assignor does hereby irrevocably assign to Assignee all rights, title, and interest (including but not limited to, all registration rights with respect to the Trademark, all rights to prepare derivative marks, all goodwill and all other rights), in and to the Trademark.
- 2. Representations and Warranties Assignor represents and warrants to Assignee that Assignor has the right, power and authority to enter into this Agreement, that Assignor is the exclusive owner of all right, title and interest, including all intellectual property rights, in the Trademark, and that the Trademark is free of any liens, security interests, encumbrances or licenses.
- 3. Governing Law This Agreement shall be construed in accordance with, and all actions arising hereunder shall be governed by, the laws of the State of Pennsylvania.

Date: /6/1/2001

ASSIGNEE

VERTICAL SOLUTIONS, INC.

ASSIGNOR

ASTEA INTERNATIONAL INC.

Sonald W Wegmann Signature

Rovard W Wegarawn

Zack B. Bergreen

REEL: 002392 FRAME: 0786

NOTARIZATION FORM

State of Pennsylvania

County of Montgomery

RECORDED: 10/29/2001

On September 19, 2001 before me, Joanne Wermek notary, personally appeared Zack B. Bergreen, personally known to me (or proved to me on the basis of satisfactory evidence) to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

Witness my hand and official seal.

(Seal)

Notar

NOTARIAL SEAL
JOANNE R. WERNICK, Notary Public
Horsham Twp., Montgomery County
My Commission Explicits, July 1, 2002

TRADEMARK REEL: 002392 FRAME: 0787