

12/28/01

01-11-2002

FORM PTO-1595

1-31-92

RECORD/ TR/



U.S. DEPARTMENT OF COMMERCE

Patent and Trademark Office

101942391

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies): LesConcierges, Inc.	2. Name and address of receiving party(ies): Name: Silicon Valley Bank Internal Address: HC150 HA155
Additional name(s) of conveying party(ies) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
3. Nature of conveyance: <input type="checkbox"/> Assignment <input type="checkbox"/> Merger <input checked="" type="checkbox"/> Security Agreement <input type="checkbox"/> Change of Name <input type="checkbox"/> Other _____	Street Address: 3003 Tasman Drive City: Santa Clara State: CA ZIP: 95054
Execution Date: November 19, 2001	Additional name(s) & address(es) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

4. Application number(s) or trademark number(s):
If this document is being filed together with a new application, the execution date of the application is:

A. Trademark Application No.(s)	B. Trademark No.(s)
76/206618	
76/052493	
76/071933	
76/206618	
76/052413	

Additional numbers attached? Yes x No

5. Name and address of party to whom correspondence concerning document should be mailed: Name: Silicon Valley Bank Internal Address: Loan Documentation HC150 HA155 Street Address: 3003 Tasman Dr. City: Santa Clara State: Ca ZIP: 95054	6. Total number of applications and trademark involved: 5 7. Total fee (37 CFR 3.41): \$140.00 <input checked="" type="checkbox"/> Enclosed <input type="checkbox"/> Authorized to be charged to deposit account 8. Deposit account number: (Attach duplicate copy of this page if paying by deposit account)
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01/10/2002 6TON11 00000115 76206618
01 FC:481 40.00 OP
02 FC:482 100.00 OP

DO NOT USE THIS SPACE

9. Statement and signature.
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Jacquelyn Le
Name of Person Signing

Signature

11/28/01
Date

Total number of pages comprising cover sheet:

OMB No 0651-0011 (exp 4/94)

INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Intellectual Property Security Agreement dated November 19, 2001 is between SILICON VALLEY BANK, a California-chartered bank ("Bank") and LESCONCIERGES, INC., a California corporation ("Grantor").

RECITALS

A. Bank will make advances to Grantor ("Loans") as described in the Loan and Security Agreement (the "Loan Agreement"), but only if Grantor grants Bank a security interest in its Copyrights, Trademarks, Patents and Mask Works.

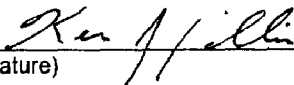
B. Grantor has granted Bank a security interest in all of its right, title and interest, presently existing or later acquired to all the Collateral, as defined in the Loan Agreement.

AGREEMENT

Grantor grants Bank a security interest in all of its right, title and interest in its Intellectual Property Collateral (such as the Copyrights, Patents, Trademarks and Mask Works listed on Schedules A, B, C, and D), and all proceeds thereof (such as license royalties and proceeds of infringement suits), the right to sue for past, present and future infringements rights throughout the world and all re-issues, divisions, continuations, renewals, extensions and continuations-in-part.

This security interest is granted in conjunction with the security interest granted under the Loan Agreement. Bank's rights and remedies in the security interest are in addition to those in the Loan Agreement and the other Loan Documents, and those available in law or equity. Bank's rights powers and interests are cumulative with every right, power or remedy provided here. Bank's exercise of its rights, powers or remedies in this Agreement, the Loan Agreement or any other Loan Document, does not preclude the simultaneous or later exercise of any or all other right, power or remedy.

SILICON VALLEY BANK,
a California-chartered bank




(Signature)

Vice President

(Title)

LESCONCIERGES, INC.
a California corporation



(Signature)

LINDA M. JENKINSON CEO

(Title)

EXHIBIT A

Copyrights

Description

Registration/
Application
Number

Registration/
Application
Date

EXHIBIT B

Patents

Description

Registration/
Application
Number

Registration/
Application
Date

EXHIBIT C

Trademarks

Description

Registration/
Application
Number

Registration/
Application
Date

See Intellectual Property section of the Representations
& Warranties for a description of Trademarks in Progress

ISAYSO (Design)

76/206618

7/2/2001

ISAYSO

76/052493

11/29/2000

SHOPERATOR

76/071933

11/29/2000

EASY ERRANDS

76/206618

2/7/2001

ISAYSO.COM NET STUFF ANYWHERE ANYTIME

76/052413

11/29/2000

EXHIBIT D

Mask Works

Description

Registration/
Application
Number

Registration/
Application
Date