

RECORDATION FORM COVER SHEET

TRADEMARKS ONLY

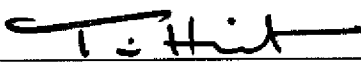
TO THE HON. COMMISSIONER OF PATENTS & TRADEMARKS:  
PLEASE RECORD THE ATTACHED ORIGINAL DOCUMENTS OR COPIES THEREOF.

<p>1. NAME AND ADDRESS OF CONVEYING PARTY</p> <p>ASTEIA INTERNATIONAL INC. 455 Business Center Drive Horsham, Pennsylvania 19044</p> <p>(Pennsylvania Corporation)</p> <p>Additional names of conveying parties attached? No.</p>	<p>2. NAME AND ADDRESS OF RECEIVING PARTY</p> <p>NETWORK DATA, INC. 103 Foulk Road Wilmington, Delaware 19803</p> <p>(Delaware Corporation)</p> <p>Additional names of receiving parties attached? No.</p>												
<p>3. NATURE OF CONVEYANCE:</p> <p><input checked="" type="checkbox"/> Assignment                      <input type="checkbox"/> Merger</p> <p><input type="checkbox"/> Security Agreement              <input type="checkbox"/> Change of Name</p> <p>Execution Date: <u>September 30, 2000</u></p>	<p>If assignee is not domiciled in the United States, a designation of domestic representative is attached.</p>												
<p>4. APPLICATION OR REGISTRATION NUMBER(S)</p> <p>A. Trademark Application Nos.</p> <p>Additional numbers attached? No.</p>	<p>B. Trademark Registration Nos.</p> <table border="0"> <tr><td>2241210</td><td>2497022</td></tr> <tr><td>2305841</td><td>2500891</td></tr> <tr><td>2472327</td><td>2500892</td></tr> <tr><td>2483524</td><td>2500893</td></tr> <tr><td>2483525</td><td>2532763</td></tr> <tr><td>2497021</td><td>2541281</td></tr> </table> <p>Additional numbers attached? No.</p>	2241210	2497022	2305841	2500891	2472327	2500892	2483524	2500893	2483525	2532763	2497021	2541281
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2305841	2500891												
2472327	2500892												
2483524	2500893												
2483525	2532763												
2497021	2541281												
<p>5. NAME AND ADDRESS OF PARTY TO WHOM CORRESPONDENCE CONCERNING DOCUMENT SHOULD BE MAILED:</p> <p>TIMOTHY H. HIEBERT SAMUELS, GAUTHIER &amp; STEVENS LLP 225 FRANKLIN STREET, SUITE 3300 BOSTON, MA 02110</p>	<p>6. TOTAL NUMBER OF APPLICATIONS AND REGISTRATIONS INVOLVED: <u>12</u></p> <p>7. TOTAL FEE DUE: \$ <u>315.00</u></p> <p>The Commissioner is hereby authorized to charge the Deposit Account identified in item 8.</p> <p>8. DEPOSIT ACCOUNT NUMBER: <u>501427</u></p>												

DO NOT USE THIS SPACE

9. STATEMENT AND SIGNATURE

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Timothy H. Hiebert                                            March 5, 2002                      10. Total pages: 3

Name of Person Signing                      Signature                      Signature Date

TRADEMARK

TRADEMARK ASSIGNMENT

WHEREAS, Astea International Inc., a Pennsylvania corporation located at 455 Business Center Drive, Horsham, Pennsylvania 19044 ("Assignor"), is the owner of the marks, applications and registrations shown in the attached Exhibit A;

WHEREAS, Network Data, Inc., a Delaware corporation located at 103 Foulk Road, Wilmington, Delaware 19803 ("Assignee"), wishes to acquire said marks together with the goodwill of the business with which said marks are used and which is symbolized by said marks and any and all registrations and applications for registration of said marks;

NOW, THEREFORE, for good and valuable consideration, Assignor hereby assigns to Assignee the entire right, title and interest in and to said marks, all registrations of and applications to register said marks, including the applications and registrations shown in the attached Exhibit A, the right to recover for past infringement of said marks, and the goodwill of the business in connection with which said marks are used and which is symbolized by said marks.

The effective date of this assignment is September 30, 2000.

ASTEA INTERNATIONAL INC.

By: 

Name:

John Tobin

Title:

General Counsel

Mark	Country	Type	Number
ALLIANCECONTRACTS	USA	REG	2,497,022
ALLIANCECUSTOMERSUPPORT	USA	REG	2,500,891
ALLIANCEFIELDSERVICE	USA	REG	2,500,893
ALLIANCELOGISTICS	USA	REG	2,483,525
ALLIANCEMOBILE	USA	APP	75/837,374
ALLIANCEORDERS	USA	REG	2,532,763
ALLIANCEPROJECTS	USA	REG	2,497,021
ALLIANCEREPAIR	USA	REG	2,500,892
ALLIANCESTUDIO	USA	REG	2,472,327
ALLIANCEWEB	USA	REG	2,483,524
DISPATCH-1	USA	REG	2,305,841
SERVICEALLIANCE	USA	REG	2,241,210

- EXHIBIT A -