

04-23-2002



102063780

Form PTO-1594 (Rev. 03/01) OMB No. 0651-0027 (exp. 5/31/2002) Tab settings

REC TI

S. DEPARTMENT OF COMMERCE U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies): Attenza.com, Inc. 4-11-02
Individual(s) Association General Partnership Limited Partnership
[X] Corporation-State Delaware
Other
Additional name(s) of conveying party(ies) attached? Yes No

2. Name and address of receiving party(ies) Name: SupportSoft, Inc.
Internal Address:
Street Address: 575 Broadway Street
City: Redwood City State: CA Zip: 94063
Individual(s) citizenship Association General Partnership Limited Partnership
[X] Corporation-State Delaware
Other
If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No
(Designations must be a separate document from assignment)
Additional name(s) & address(es) attached? Yes No

3. Nature of conveyance:
[X] Assignment Merger
Security Agreement Change of Name
Other
Execution Date: March 25, 2002

4. Application number(s) or registration number(s):
A. Trademark Application No.(s) 76/106,741
Additional number(s) attached Yes No

B. Trademark Registration No.(s)

5. Name and address of party to whom correspondence concerning document should be mailed:
Name: David H. Jaffer
Internal Address: Pillsbury Winthrop LLP
Street Address: 2550 Hanover Street
City: Palo Alto State: CA Zip: 94304

6. Total number of applications and registrations involved: 1
7. Total fee (37 CFR 3.41): \$40.00
[X] Enclosed
[X] Authorized to be charged to deposit account
8. Deposit account number: 03-3975
(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.
David H. Jaffer Name of Person Signing
Signature Date 3-29-02

04/22/2002 DBYRNE 00000169 76106741 40.00

Total number of pages including cover sheet, attachments, and document: 1

Documents to be recorded with required cover sheet information to: Commissioner of Patent & Trademarks, Box Assignments Washington, D.C. 20231

TRADEMARK REEL: 002488 FRAME: 0666

EXHIBIT A

ASSIGNMENT

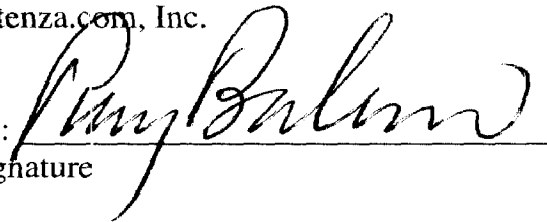
Whereas, Attenza.com, Inc., a Delaware corporation applied for the SUPPORTSOFT service mark in the form shown in U.S. Service Mark Application No. 76/106,741 (the "Service Mark Application");

Whereas, Attenza owns all rights, title, and interest in the SUPPORTSOFT Service Mark Application, including such goodwill of the business as may be associated with the service mark (collectively referred to below as the "Mark");

Now, therefore, for good and valuable consideration, the receipt of which is hereby acknowledged, Attenza does hereby assign to SupportSoft, Inc. all of its right, title and interest in the Mark (including U.S. Service Mark Application No. 76/106,741 and any other applications or registrations of the Mark).

Attenza.com, Inc.

Date: MARCH 29, 2002

By: 
Signature

RAY BALESTRI
Printed Name

CFO & GENERAL COUNSEL
Title