

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

ETAS ID: TM387835

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	CHANGE OF NAME		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Sagan System, Inc.		01/27/2016	Corporation: DELAWARE
RECEIVING PARTY DATA			
Name:	Gladly Software, Inc.		
Street Address:	611 Mission Street, 5th Floor		
City:	San Francisco		
State/Country:	CALIFORNIA		
Postal Code:	94105		
Entity Type:	Corporation: DELAWARE		
PROPERTY NUMBERS Total: 1			
Property Type	Number	Word Mark	
Serial Number:	86874764	GLADLY	
CORRESPONDENCE DATA			
Fax Number:	2134306407		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	213-430-7734		
Email:	jraphael@omm.com		
Correspondent Name:	Jordan Raphael, Esq.		
Address Line 1:	O'Melveny & Myers LLP		
Address Line 2:	400 South Hope Street, 18th Floor		
Address Line 4:	Los Angeles, CALIFORNIA 90071		
NAME OF SUBMITTER:	Alexandra C. Echery		
SIGNATURE:	/Alexandra C. Echery/		
DATE SIGNED:	06/14/2016		
Total Attachments: 2			
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Delaware

The First State

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I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "SAGAN SYSTEMS, INC.", CHANGING ITS NAME FROM "SAGAN SYSTEMS, INC." TO "GLADLY SOFTWARE, INC.", FILED IN THIS OFFICE ON THE TWENTY-EIGHTH DAY OF JANUARY, A.D. 2016, AT 7:02 O`CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.




Jeffrey W. Bullock, Secretary of State

5602988 8100
SR# 20160465766

You may verify this certificate online at corp.delaware.gov/authver.shtml

Authentication: 201750244
Date: 01-29-16

TRADEMARK
REEL: 005813 FRAME: 0876

**CERTIFICATE OF AMENDMENT
TO THE
AMENDED AND RESTATED CERTIFICATE OF INCORPORATION
OF
SAGAN SYSTEMS, INC.**

Sagan Systems, Inc., a corporation organized and existing under the General Corporation Law of the State of Delaware (the "Corporation"), DOES HEREBY CERTIFY:

FIRST: The Certificate of Incorporation of the Corporation was originally filed with the Secretary of State of the State of Delaware on September 24, 2014 under the name Sagan Systems, Inc. An Amended and Restated Certificate of Incorporation of the Corporation was filed with the Secretary of State of the State of Delaware on January 9, 2015 (the "*Restated Certificate*").

SECOND: The amendment to the Restated Certificate set forth below has been duly adopted in accordance with the provisions of Sections 141(f), 228 and 242 of the General Corporation Law of the State of Delaware by the directors and stockholders of the Corporation.

THIRD: The Restated Certificate is hereby amended by deleting the text of Article I thereof in its entirety and substituting the following therefor:

"The name of the corporation (hereinafter called the "*Corporation*") is Gladly Software, Inc."

IN WITNESS WHEREOF, Sagan Systems, Inc. has caused this Certificate of Amendment to the Amended and Restated Certificate of Incorporation of the Corporation to be signed by its Chief Product Officer on this 27th day of January, 2016.

By /s/ Michael Wolfe
Chief Product Officer

OMM_US:74792123.1

State of Delaware
Secretary of State
Division of Corporations
Delivered 07:02 PM 01/28/2016
FILED 07:02 PM 01/28/2016

SP 01/01/2016 File Number 5602988

TRADEMARK

RECORDED: 06/14/2016

REEL: 005813 FRAME: 0877