

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM474013

|  |  |  |                       |
|--|--|--|-----------------------|
| <b>SUBMISSION TYPE:</b>  | NEW ASSIGNMENT                             |  |                       |
| <b>NATURE OF CONVEYANCE:</b>   | Second Lien Notice of Succession of Agency |  |                       |
| <b>CONVEYING PARTY DATA</b>  |  |  |                       |
| <b>Name</b>  | <b>Formerly</b>                            | <b>Execution Date</b>                    | <b>Entity Type</b>    |
| Morgan Stanley Senior Funding, Inc.  |  | 05/11/2018                               | Corporation: DELAWARE |
| <b>RECEIVING PARTY DATA</b>  |  |  |                       |
| <b>Name:</b>   | Credit Suisse AG, Cayman Islands Branch    |  |                       |
| <b>Street Address:</b>   | Eleven Madison Avenue                      |  |                       |
| <b>City:</b>   | New York                                   |  |                       |
| <b>State/Country:</b>  | NEW YORK                                   |  |                       |
| <b>Postal Code:</b>  | 10010                                      |  |                       |
| <b>Entity Type:</b>  | Bank: UNITED STATES                        |  |                       |
| <b>PROPERTY NUMBERS Total: 15</b>  |  |  |                       |
| <b>Property Type</b>   | <b>Number</b>                              | <b>Word Mark</b>                         |                       |
| <b>Registration Number:</b>  | 3844376                                    | TELMAR NETWORK TECHNOLOGY                |                       |
| <b>Registration Number:</b>  | 4286133                                    | TELMAR NETWORK TECHNOLOGY                |                       |
| <b>Registration Number:</b>  | 2224543                                    | DSC DEX CMS                              |                       |
| <b>Registration Number:</b>  | 3844490                                    | OEM-EXL SOLUTIONS                        |                       |
| <b>Registration Number:</b>  | 3844377                                    | COMPELLING SOLUTIONS FOR THE COMMUNICATI |                       |
| <b>Registration Number:</b>  | 3287804                                    | TRAVERSEEDGE                             |                       |
| <b>Registration Number:</b>  | 2827755                                    | TRANSACCESS                              |                       |
| <b>Registration Number:</b>  | 3347312                                    | TRAVERSE PACKETEDGE                      |                       |
| <b>Registration Number:</b>  | 3384237                                    | EDGEFLEX                                 |                       |
| <b>Registration Number:</b>  | 1270228                                    | DEBT SCAN                                |                       |
| <b>Registration Number:</b>  | 3295720                                    | DEBTALERT                                |                       |
| <b>Registration Number:</b>  | 3419438                                    | I  |                       |
| <b>Registration Number:</b>  | 3410058                                    | IQOR                                     |                       |
| <b>Registration Number:</b>  | 3410060                                    | IQOR                                     |                       |
| <b>Registration Number:</b>  | 3112981                                    | RMS                                      |                       |
| <b>CORRESPONDENCE DATA</b>   |  |  |                       |
| <b>Fax Number:</b>   | 2024083141                                 |  |                       |
| <i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent</i> |  |  |                       |

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*using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

**Phone:** 2024083141  
**Email:** jean.paterson@cscglobal.com  
**Correspondent Name:** CSC  
**Address Line 1:** 1090 Vermont Avenue, NW  
**Address Line 4:** Washington, D.C. 20005

|                                |               |
|--------------------------------|---------------|
| <b>ATTORNEY DOCKET NUMBER:</b> | 207543-10     |
| <b>NAME OF SUBMITTER:</b>      | Jean Paterson |
| <b>SIGNATURE:</b>              | /jep/         |
| <b>DATE SIGNED:</b>            | 05/15/2018    |

**Total Attachments: 9**

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**NOTICE OF SUCCESSION OF AGENCY**

**032606/0257**

**5259/0382**

**9909/556**

This NOTICE OF SUCCESSION OF AGENCY (this “Notice”), dated as of May 11, 2018 (the “Effective Date”), is executed by MORGAN STANLEY SENIOR FUNDING, INC., in its capacity as Administrative Agent and Collateral Agent under the Original Agreements (as defined below), as applicable (the “Prior Agent”), and CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, in its capacity as Administrative Agent and Collateral Agent under the Current Agreements (as defined below) (the “Successor Agent”).

WHEREAS, pursuant to that certain Second Lien Credit Agreement, dated as of April 1, 2014, by and among IQOR HOLDINGS INC., a Delaware Corporation (“Holdings”), IQOR US INC., a Delaware Corporation (the “Borrower”), Prior Agent and certain other parties thereto (the “Original Credit Agreement”), the Prior Agent and certain grantor parties identified on the signature page hereto (the “Grantors”) entered into that certain Second Lien Guarantee and Collateral Agreement, dated as of April 1, 2014 (the “Original Second Lien Guarantee and Collateral Agreement”), and the Second Lien Intellectual Property Security Agreement, dated as of April 1, 2014 (the “Intellectual Property Security Agreement” and, together with the Original Credit Agreement and the Original Second Lien Guarantee and Collateral Agreement, the “Original Agreements”), pursuant to which the Grantors granted a security interest in and to certain collateral;

WHEREAS, the Intellectual Property Security Agreement was recorded with the United States Patent and Trademark Office on April 4, 2014 at Reel/Frame 032606/0257, the United States Patent and Trademark Office on April 4, 2014 at Reel/Frame 5259/0382 and the United States Copyright Office on April 7, 2014 at Volume/Document 9909/556, with respect to the patents, trademarks and copyrights identified on each of Schedule A, Schedule B and Schedule C, respectively, attached hereto;

WHEREAS, the Original Credit Agreement was amended, as of May 11, 2018 (as amended, the “Current Agreement”), and in connection with the transactions under the Current Agreement, the Prior Agent, the Successor Agent, Holdings, the Borrower and certain other parties have entered into that certain Resignation, Consent and Appointment Agreement, dated as of May 11, 2018 (the “Resignation Agreement”), whereby the Prior Agent resigned as Administrative Agent and Collateral Agent and is succeeded to and replaced by the Successor Agent as successor Administrative agent and Collateral Agent;

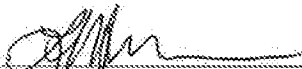
NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

1. Defined Terms. All capitalized terms used, but not otherwise defined herein, shall have the respective meanings ascribed in or otherwise referenced in the Resignation Agreement.

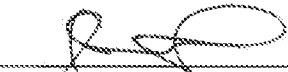
2. Succession and Replacement of Agency. Pursuant to the terms and conditions set forth in the Resignation Agreement, the Prior Agent has ceased to be Administrative Agent and Collateral Agent under such capacity and is succeeded to and replaced by the Successor Agent as Administrative Agent and Collateral Agent under such capacity. Nothing herein shall be deemed to terminate, interrupt or impair the continuity of the security interest in the collateral originally granted to the Prior Agent under the Intellectual Property Security Agreement, which security interest is now succeeded by and transferred to the Successor Agent.

IN WITNESS WHEREOF, the parties have executed this Notice effective as of the Effective  
Date:

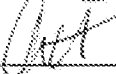
MORGAN STANLEY SENIOR FUNDING,  
INC.

By:   
Name: Lisa Hanson  
Title: Vice President

**CREDIT SUISSE AG, CAYMAN ISLANDS  
BRANCH**

By:  \_\_\_\_\_

Name: Judith E. Smith  
Title: Authorized Signatory

By:  \_\_\_\_\_

Name: D. Andrew Maletta  
Title: Authorized Signatory

**SCHEDULE A**

**PATENTS AND PATENT APPLICATIONS**

| <b>Title</b>  | <b>App. No.</b> | <b>Filing Date</b> | <b>Pat. No.</b> | <b>Issue Date</b> | <b>Jurisdiction</b> | <b>Owner</b>               |
|---|-----------------|--------------------|-----------------|-------------------|---------------------|----------------------------|
| Method and System for Selecting A Sales Channel <sup>1</sup>  | 10/203,542      | 3/21/2003          | 7440908         | 10/21/2008        | US                  | Jabil Global Services, LLC |
| Apparatuses, Methods and Systems for a Universal Data Librarian   | 12/760948       |                    |                 |                   | US                  | iQor US Inc.               |
| Apparatuses, Methods and Systems for a Global Data Exchange   | 12/762570       |                    |                 |                   | US                  | iQor US Inc.               |
| Apparatuses, Methods and Systems for an Automated Data Extractor  | 12/763331       |                    |                 |                   | US                  | iQor US Inc.               |
| Apparatuses, Methods and Systems for a Descriptive Business Grammar syntax Querier  | 12/763320       |                    |                 |                   | US                  | iQor US Inc.               |
| Apparatuses, methods and systems for a real-time desktop configurer utilizing a user identifier or an initialization request to retrieve a data-structure-tracking syntax-configured string | 12/762577       | 4/19/2010          | 8489872         | 7/16/2013         | US                  | iQor US Inc. <sup>2</sup>  |
| Apparatuses, Methods and Systems for a Journal Entry Automator  | 12/903660       | 10/13/2010         |                 |                   | US                  | iQor US Inc.               |

<sup>1</sup> Grantor does not have full documentation related to the chain of title providing for exclusive ownership of US Pat. No. 7,440,908. The '908 patent is not material to the Business.

<sup>2</sup> No assignment agreement from the the inventor, Vikas Kapoor, to the Company has been recorded with the U.S. Patent and Trademark Office against this patent. The Company has executed an inventor assignment agreement with Vikas Kapoor and is in the process of recording such agreement with the U.S. Patent and Trademark Office.

| <b>Title</b>   | <b>App. No.</b> | <b>Filing Date</b> | <b>Pat. No.</b> | <b>Issue Date</b> | <b>Jurisdiction</b> | <b>Owner</b> |
|--|-----------------|--------------------|-----------------|-------------------|---------------------|--------------|
| Apparatuses, Methods and Systems for a Financial Transaction Tagger      | 12/903685       | 10/13/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Chart of Accounts Simplifier      | 12/903718       | 10/13/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Call Restrictor                   | 12/903796       | 10/13/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Web Access Manager                | 12/903839       | 10/13/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Call Searcher                     | 12/903765       | 10/13/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for an Employee Referral Facilitator    | 12/905169       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for an Employee Onboarding Automator    | 12/905179       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for an Employee Termination Manager     | 12/905189       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Data Translator                   | 12/904676       | 10/14/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Consumer Contactability Evaluator | 12/904706       | 10/14/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Consumer Liquidity Evaluator      | 12/904723       | 10/14/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for Consumer Contact Strategy Builder   | 12/904735       | 10/14/2010         |                 |                   | US                  | iQor US Inc. |

| <b>Title</b>   | <b>App. No.</b> | <b>Filing Date</b> | <b>Pat. No.</b> | <b>Issue Date</b> | <b>Jurisdiction</b> | <b>Owner</b> |
|--|-----------------|--------------------|-----------------|-------------------|---------------------|--------------|
| Apparatuses, Methods and Systems for a Strategic Customer Dialer           | 12/904753       | 10/14/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Real-Time Phone Configurer          | 12/905196       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Universal Payment Integrator        | 12/905204       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for an Employee Reimbursement Evaluator   | 12/905221       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Global Benefits Purse Facilitator   | 12/905239       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |
| Apparatuses, Methods and Systems for a Rule-Integrated Virtual Punch Clock | 12/905247       | 10/15/2010         |                 |                   | US                  | iQor US Inc. |



**SCHEDULE B**

**TRADEMARK REGISTRATIONS AND APPLICATIONS**

| <b>Trademark</b>                                  | <b>App. No.</b> | <b>Reg. No.</b> | <b>Jurisdiction</b> | <b>Owner</b>                                   |
|---|-----------------|-----------------|---------------------|--|
| TELMAR NETWORK TECHNOLOGY (design)                | 77/902884       | 3844376         | US                  | Telmar Network Technology, Inc.                |
| TELMAR NETWORK TECHNOLOGY                         | 85/661836       | 4286133         | US                  | Telmar Network Technology, Inc.                |
| DSC DEX CMS                                       | 75/067990       | 2224543         | US                  | Telmar Network Technology, Inc.                |
| OEM-EXL SOLUTIONS (design)                        | 77/919090       | 3844490         | US                  | Telmar Network Technology, Inc.                |
| COMPELLING SOLUTIONS FOR THE COMMUNICATIONS WORLD | 77/903039       | 3844377         | US                  | Telmar Network Technology, Inc.                |
| TRAVERSEEDGE                                      | 78593797        | 3287804         | US                  | Telmar Network Technology, Inc.                |
| TRANSACCESS                                       | 78162508        | 2827755         | US                  | Telmar Network Technology, Inc.                |
| TRAVERSE PACKETEDGE                               | 77128891        | 3347312         | US                  | Telmar Network Technology, Inc.                |
| EDGEFLEX  | 77122632        | 3384237         | US                  | Telmar Network Technology, Inc.                |
| DEBT SCAN   | 73/376006       | 1270228         | U.S.                | The Receivable Management Services Corporation |
| DEBTALERT   | 78/923226       | 3295720         | U.S.                | The Receivable Management Services Corporation |
| I (Stylized)                                      | 77/125309       | 3419438         | U.S.                | iQor, Inc.**                                   |
| IQOR  | 77/125219       | 3410058         | U.S.                | iQor, Inc.**                                   |

| <b>Trademark</b> | <b>App. No.</b> | <b>Reg. No.</b> | <b>Jurisdiction</b> | <b>Owner</b>  |
|------------------|-----------------|-----------------|---------------------|---|
| IQOR (Stylized)  | 77/125271       | 3410060         | U.S.                | iQor, Inc.**  |
| RMS and Design   | 78/508217       | 3112981         | U.S.                | The Receivable<br>Management<br>Services<br>Corporation |

**SCHEDULE C**

**COPYRIGHT REGISTRATIONS AND APPLICATIONS**

| <b>Title</b>                          | <b>Reg. Date</b> | <b>Reg. No.</b> | <b>Owner</b>                    |
|---------------------------------------|------------------|-----------------|---------------------------------|
| RANKM                                 | 2/5/1988         | TX0002279485    | Telmar Group, Inc.              |
| SCHEDM                                | 2/5/1988         | TX0002279487    | Telmar Group, Inc.              |
| TABM                                  | 2/5/1988         | TX0002279486    | Telmar Group, Inc.              |
| Trigger Warehouse Management Software | 2/5/2007         | TXu001342544    | Telmar Network Technology, Inc. |