OP \$65.00 5220795

TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 ETAS ID: TM569756

Stylesheet Version v1.2

| SUBMISSION TYPE: | NEW ASSIGNMENT |
|-----------------------|--|
| NATURE OF CONVEYANCE: | ASSIGNMENT OF THE ENTIRE INTEREST AND THE GOODWILL |

CONVEYING PARTY DATA

| Name | Formerly | Execution Date | Entity Type |
|-------------------------|----------|----------------|---|
| Smooch Technologies ULC | | 05/14/2019 | Unlimited Liability Corporation: CANADA |

RECEIVING PARTY DATA

| Name: | Zendesk, Inc. | |
|-----------------|-----------------------|--|
| Street Address: | 1019 Market Street | |
| City: | San Francisco | |
| State/Country: | CALIFORNIA | |
| Postal Code: | 94103 | |
| Entity Type: | Corporation: DELAWARE | |

PROPERTY NUMBERS Total: 2

| Property Type | Number | Word Mark |
|----------------------|---------|-----------|
| Registration Number: | 5220795 | |
| Registration Number: | 5220796 | SMOOCH |

CORRESPONDENCE DATA

Fax Number: 6503520699

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 6503520514

Email: svtmdocket@reedsmith.com

Correspondent Name: Katherine M. Basile Address Line 1: P.O. Box 4088

Address Line 4: Pittsburgh, PENNSYLVANIA 15230

| NAME OF SUBMITTER: | Katherine M. Basile |
|--------------------|-----------------------|
| SIGNATURE: | /Katherine M. Basile/ |
| DATE SIGNED: | 03/31/2020 |

Total Attachments: 3

source=Smooch to Zendesk - TM Assignment#page1.tif source=Smooch to Zendesk - TM Assignment#page2.tif source=Smooch to Zendesk - TM Assignment#page3.tif

> TRADEMARK REEL: 006903 FRAME: 0757

900542845

TRADEMARK ASSIGNMENT

THIS TRADEMARK ASSIGNMENT is made and entered into as of May 14, 2019 ("Effective Date").

WHEREAS **SMOOCH TECHNOLOGIES ULC**, the full post office address of whose principal office or place of business is 1600-925 West Georgia Street, Vancouver, British Columbia, V6C 3L2 CANADA ("Assignor"), is the owner of the trademarks set out in the attached Schedule "A" (the "Trademarks");

AND WHEREAS **ZENDESK, INC.**, the full post office address of whose principal office or place of business is 1019 Market Street, San Francisco, California 94103 UNITED STATES OF AMERICA ("**Assignee**") is desirous of acquiring the whole right, title and interest in and to the Trademarks, together with the goodwill associated with the Trademarks, and the goodwill of the business associated with the Trademarks, including all rights to sue for past, present and future infringement and passing-off of the Trademarks;

NOW, THEREFORE, for the sum of \$1.00 and other good and valuable consideration, the receipt and sufficiency of which Assignor hereby acknowledges, Assignor hereby sells, assigns, and transfers to Assignee all of Assignor's right, title, and interest in Canada, the United States and throughout the world in and to the Trademarks, together with all of the goodwill associated with the Trademarks, and the goodwill of the business associated with the Trademarks, including without limitation the accompanying registrations of the Trademarks, the goodwill associated therewith, and all rights to sue for past, present and future infringement and passing-off of the Trademarks (including the right to retain any damages or profits awarded as a result of such action or other proceeding);

Assignor will, upon request of Assignee and without further consideration but at the expense of the Assignee, provide to Assignee, Assignee's successors, assigns or other legal representatives, all such cooperation and assistance (including, without limitation, the execution and delivery of any and all affidavits, declarations, oaths, samples, exhibits, specimens, assignments, powers of attorney or other documentation), reasonably requested by Assignee to more fully and effectively carry out the purposes of this Assignment.

IN WITNESS WHEREOF the Assignor and Assignee have caused this Assignment to be executed by their duly authorized representatives effective as of the Effective Date.

[Remainder of page intentionally left blank.]

TRADEMARK REEL: 006903 FRAME: 0758 The parties have executed this Agreement as of the date first mentioned.

SMOOCH TECHNOLOGIES ULC

Elina Gomes
886F9FFCABB24EF...

Name: Elena Gomez

Title: Chief Executive Officer

ZENDESK, INC.

Name: John Geschke

Title: Chief Legal Officer & SVP of

Administration

RECORDED: 03/31/2020

SCHEDULE "A"

| Trademark | Country | Application/Registration Number |
|---------------------|---------------|------------------------------------|
| BUBBLE Design | Canada | App 09-OCT-2015 |
| | | App 1749949 |
| | | Reg 09-DEC-2016 |
| | | Reg TMA957575 |
| SMOOCH | Canada | App 09-OCT-2015 |
| | | App 1749950 |
| | | Reg 09-DEC-2016 |
| | | Reg TMA957574 |
| SMOOCH CONVERSATION | Canada | App 12-SEP-2016 |
| CLOUD | | App 1799802 |
| | | Reg 10-DEC-2019 |
| | | Reg TMA1065886 |
| BUBBLE Design | United States | App Oct. 13, 2015 |
| | | App 86786977 |
| | | Reg Jun. 13, 2017 |
| | | Reg 5220795 |
| SMOOCH | United States | App Oct. 13, 2015 |
| | | App 86786990 |
| | | Reg Jun. 13, 2017 |
| | | Reg 5220796 |

Page 3

TRADEMARK REEL: 006903 FRAME: 0760